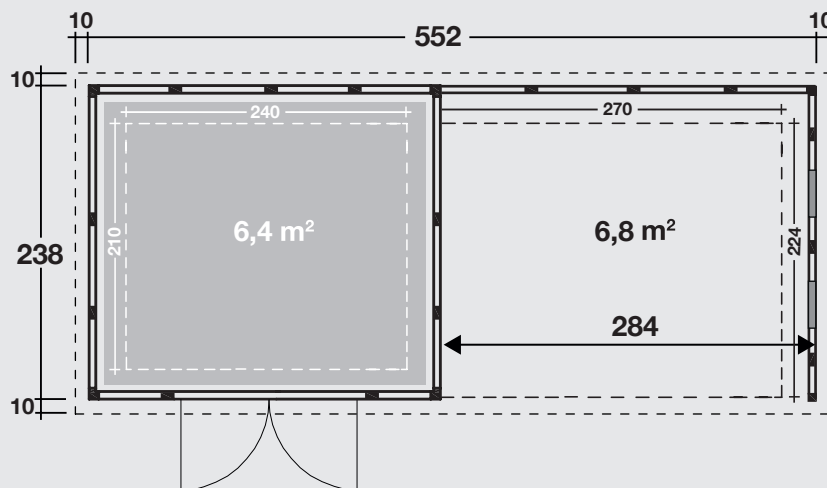


Art.-Nr. 440771, 440 772, 440773



Projet numéro / Project nummer / Project number / Projekt Nummer :

QC-numéro / QC-nummer / QC-number / QC-Nummer :

Couleur / Kleur / Colour / Farbe:

- ☐ ☐ Blanc, Wit, White, Weiß
- ☐ ☐ Gris clair, Licht grijs, Light grey, Lichtgrau
- ☐ ☐ Anthracite, Antraciet, Anthracite, Granitgrau
- ☐ ☐ Granulé, StoneCoat, StoneCoat, Dekorputz

Zubehör:

- ☐ Fußboden
- ☐ Innenwand: Innenwandpaket während des Hausaufbaus montieren. Nicht im Nachhinein montierbar!
- ☐ Lochblech
- ☐ Bodenschwelle / Rampe

**DONNÉES TECHNIQUES /
INSTRUCTIONS DE MONTAGE**
**TECHNISCHE GEGEVENS /
MONTAGE HANDLEIDING**
**TECHNICAL DATA /
ASSEMBLY INSTRUCTIONS**
**TECHNISCHE DATEN /
MONTAGEANLEITUNG**


FINNHAUS
WOLFF

Nous vous invitons à lire attentivement le présent mode d'emploi.

Vous y trouverez les caractéristiques techniques ainsi que toutes les informations utiles en vue d'un fonctionnement correct. Les données techniques figurant dans cette publication peuvent être modifiées à tout moment et sans avis préalable et ce, pour des raisons techniques ou commerciales..

Wij nodigen u uit deze handleiding aandachtig te lezen.

Ze omvat de technische eigenschappen en alle nuttige informatie voor een correcte werking.

De technische gegevens in deze publicatie kunnen om technische of commerciële redenen op elk moment en zonder voorafgaande kennisgeving worden gewijzigd.

Please read this manual carefully.

It contains the technical properties and all the information required for correct operation.

The technical data in this publication is subject to change for technical and/or commercial reasons at any time and without notice.

Bitte lesen Sie diese Anleitung sorgfältig durch.

Sie enthält die technischen Eigenschaften und alle Informationen, die für einen korrekten Betrieb erforderlich sind.

Die in dieser Publikation enthaltenen technischen Daten können jederzeit ohne Vorankündigung aus technischen oder kommerziellen Gründen geändert werden.



Lisez bien l'ensemble du mode d'emploi avant de commencer à réaliser des travaux.

Lees de volledige handleiding voordat u begint met de werken uit te voeren.

Read the entire manual before you start working.

Lesen Sie vor Arbeitsbeginn die gesamte Anleitung.



L'utilisation de gants est obligatoire.

Het gebruik van handschoenen is verplicht.

The use of gloves is mandatory.

Das Tragen von Handschuhen ist Pflicht.



L'utilisation de lunettes de protection est obligatoire.

Het gebruik van een veiligheidsbril is verplicht.

The use of safety glasses is mandatory.

Das Tragen einer Sicherheitsbrille ist Pflicht.



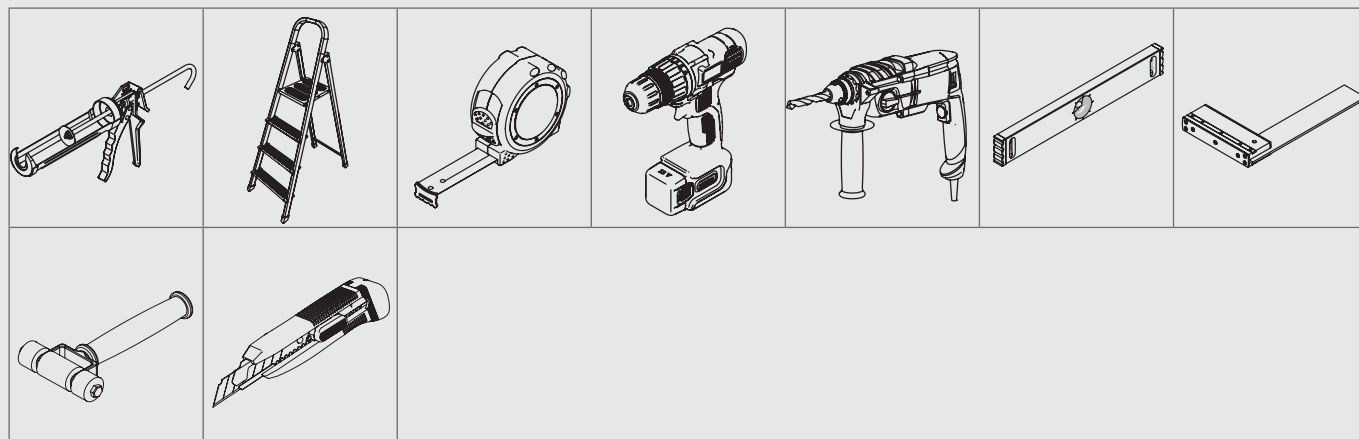
L'utilisation d'un casque de protection est obligatoire.

Het gebruik van een veiligheidshelm is verplicht.

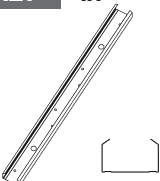
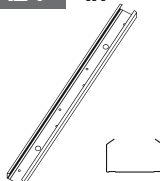
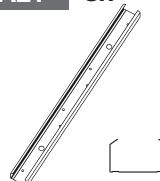
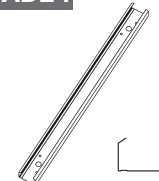
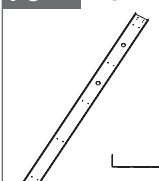
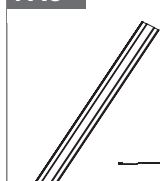
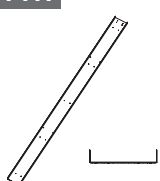
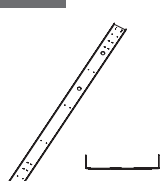
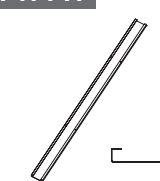
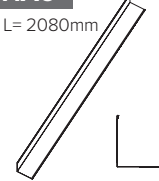
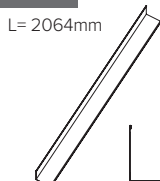
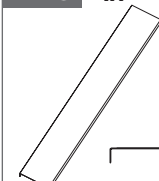
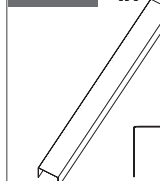
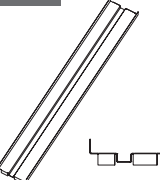
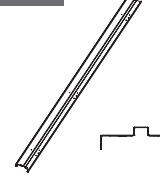
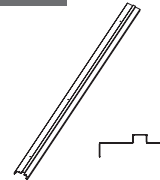
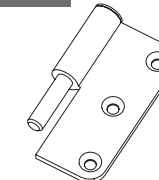
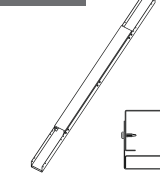
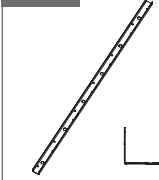
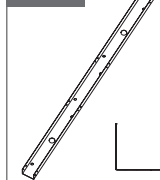
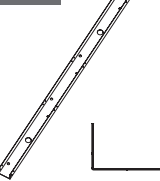
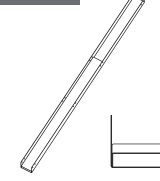
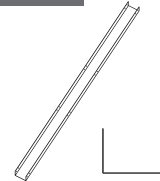
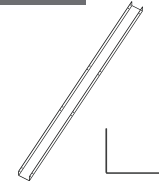
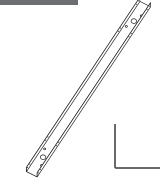
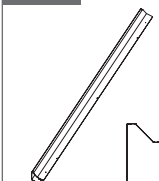
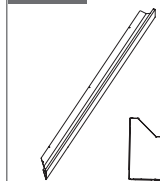
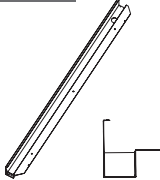
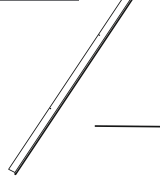
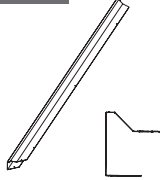
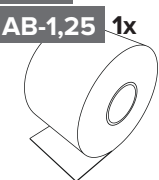
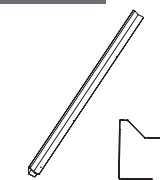
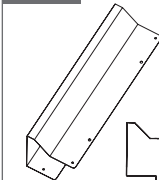
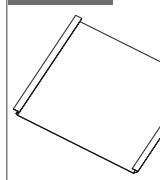
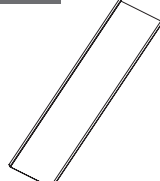
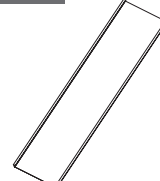
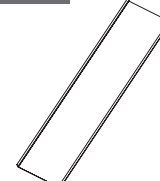
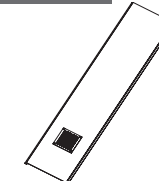
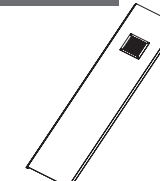
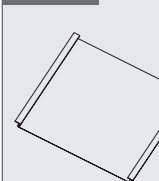
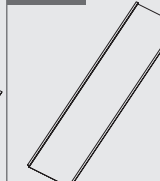
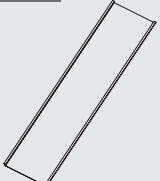
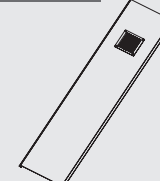
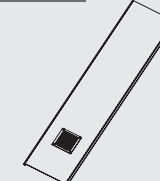
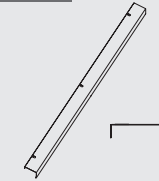
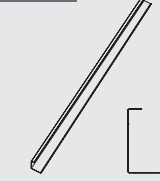
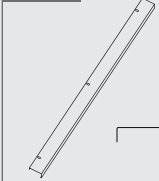
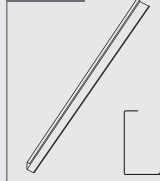
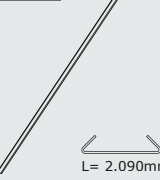
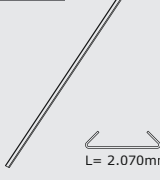
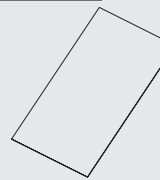
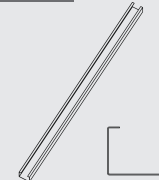
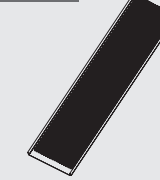
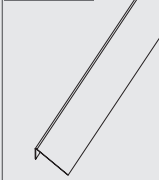
The use of a hard hat is mandatory.

Das Tragen eines Sicherheitshelms ist Pflicht.

Liste d'outils / Gereedschappenlijst / Tools List / Werkzeugliste

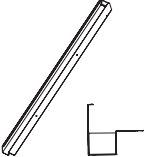
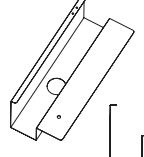
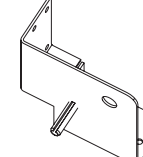
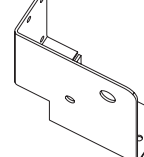
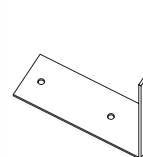
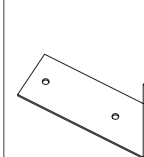
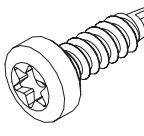
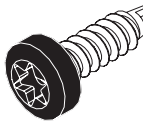
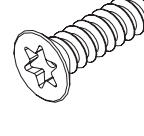
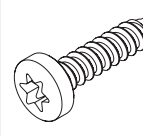
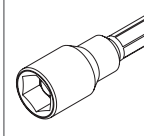
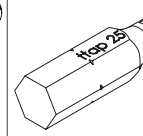
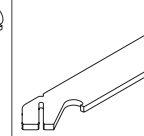
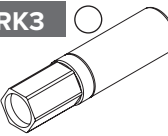
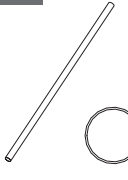
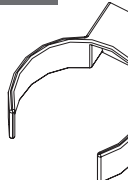
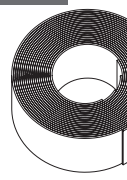
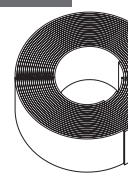
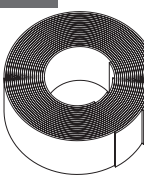
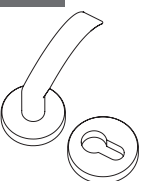
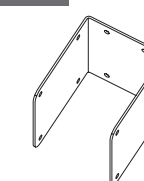
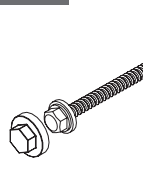
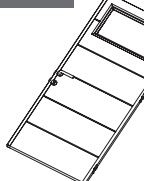
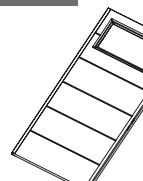
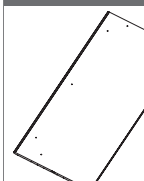
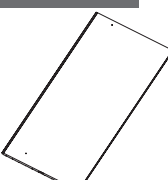
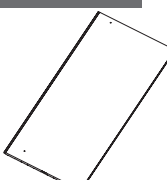
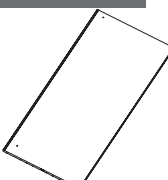
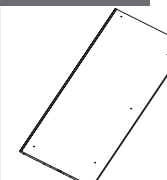
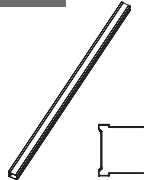
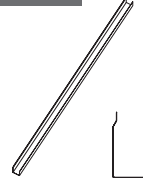
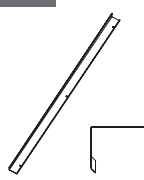
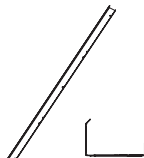
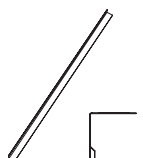
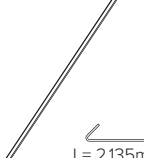
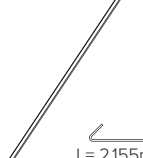
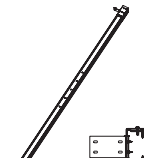


Liste des composants / Stukslijst / Partslist / Teileliste

A27 1x 	A24 1x 	A21 3x 	AD24 1x 	B6 31x 	F6 10x 	FA6 1x 
FPH1 1x 	FPH2 2x 	FTPPH 1x 	HA6 4x L= 2080mm 	HPH 1x L= 2064mm 	FD18 1x 	UD18 1x 
KT18 1x 	K6R 1x 	K6LD 1x 	K6S 6x 	J24R 1x 	J27 1x 	J24 1x 
J21 3x 	J21S 3x 	JDA27 1x 	JDA24 1x 	JD24 1x 	Z24A 1x 	Z21B 1x 
Z24C1 1x 	Z24C2 1x 	Z21D 1x 	AB-5 5x AB-1,25 1x 	ZAPHR 1x 	ZAV 1x 	DA030 12x 
DA27 12x 	DA24 6x 	DA21 22x 	DAVL21 1x 	DAVR21 1x 	DI030 12x 	DI21 10x 
DI24 6x 	DIVR21 1x 	DIVL21 1x 	X24A 1x 	X21B 1x 	X24C 1x 	X21D 1x 
IG 2x  L= 2.090mm	IK 2x  L= 2.070mm	TP2724 3x 	BF21 7x 	PP21 1x 	OS18 1x 	

 option / optie / option / Option

Liste des composants / Stukslijst / Partslist / Teileliste

ZC1PHR 1x 	ZC2PHR 1x 	ZCVR 1x 	CP01 3x 	CP02 8x 	CP03 3x 	CP05 13x 
SD18 600x 	SD18BL 40x 	SD16D 18x 	SD25 2x 	TOOL1 1x 	TOOL2 3x 	TOOL3 1x 
RK1 1x  RK2 1x  RK3 1x  	W1 1x 	W2 1x 	W3 1x 	W4 2x 	M27 1x 	M24 2x 
M21 3x 	DK 1x 	SPB6 4x 	BZ 16x 	DR 1x 	DL 1x 	2724PHR-1 1x 
2724PHR-2 1x 	2724PHR-3 1x 	2724PHR-4 1x 	2724PHR-5 1x 	S6PH 2x 2 	XPHA 1x 	XPHB 1x 
XPHC 13x 	XPHR 3x 	IPHK 2x  L= 2.135mm	IPHL 1x  L= 2.155mm	SSP 1x 		



FINNHAUS
WOLFF



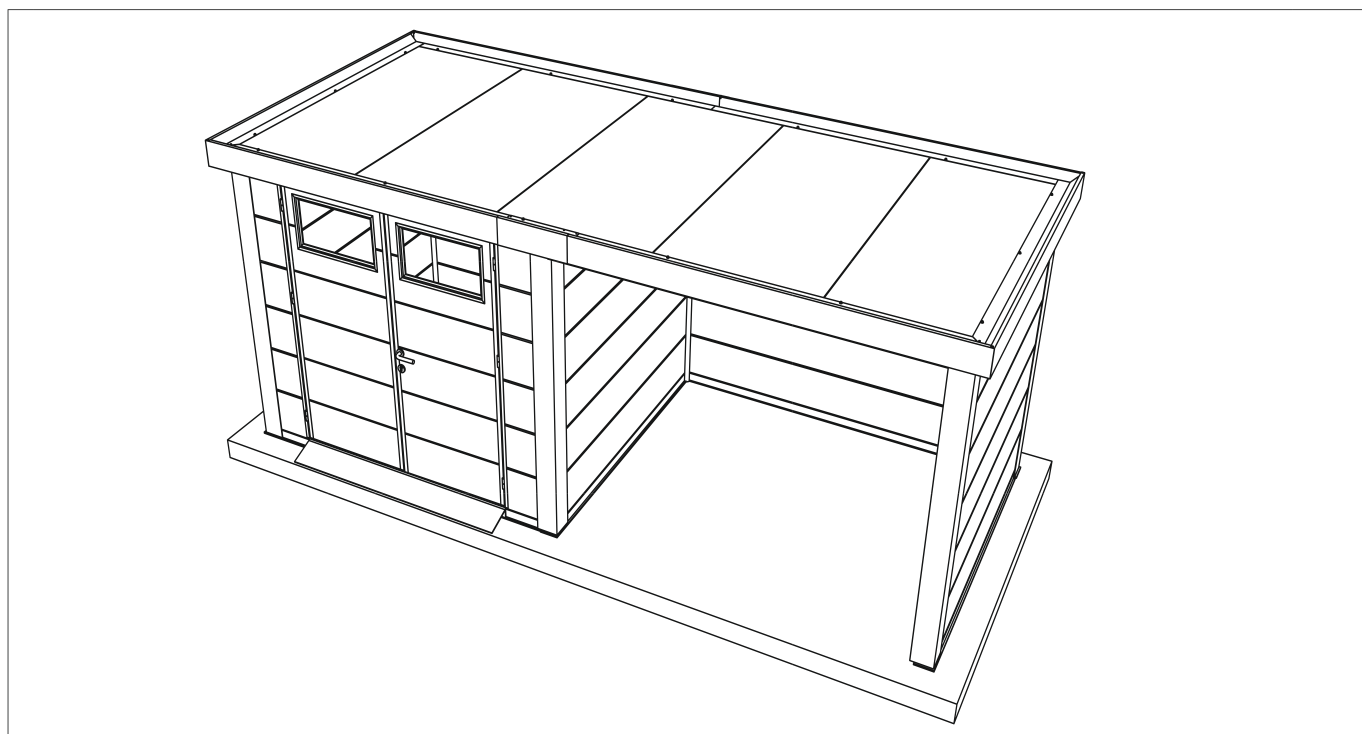
Fundament

- Le sol doit être plat et de niveau. Le sol doit être réalisé pour permettre une fixation adéquate de l'abris de jardin.
- De vloer moet vlak en waterpas zijn. De vloer moet gemaakt worden zodat de bevestiging van het tuinhuis wel mogelijk is.
- The floor must be flat and level. The floor must be made in such a way that it is possible to fix the garden house.
- Der Aufbauort muss eine flache, geschlossene und in Waage liegende Bodenplatte aufzeigen. Die Bodenplatte muss so beschaffen sein, dass eine mechanische Befestigung von dem Elemento erfolgen kann.

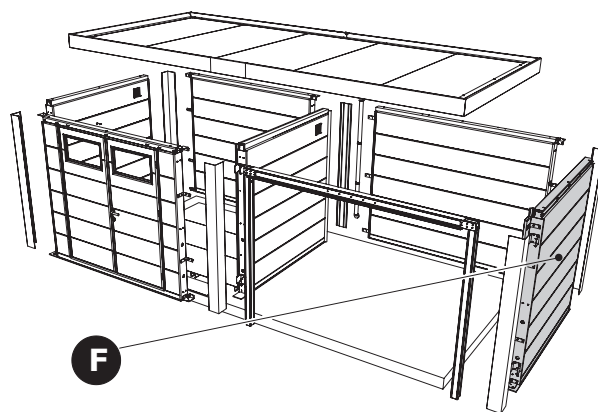
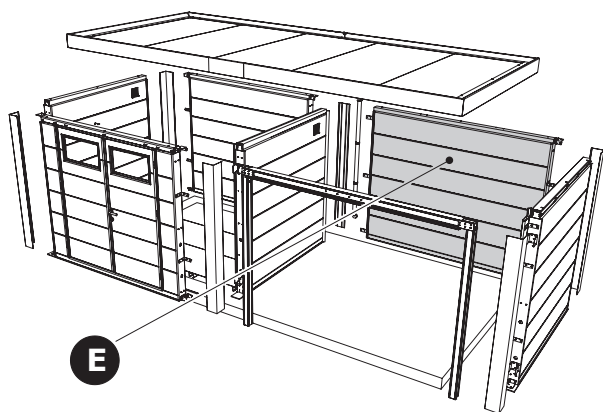
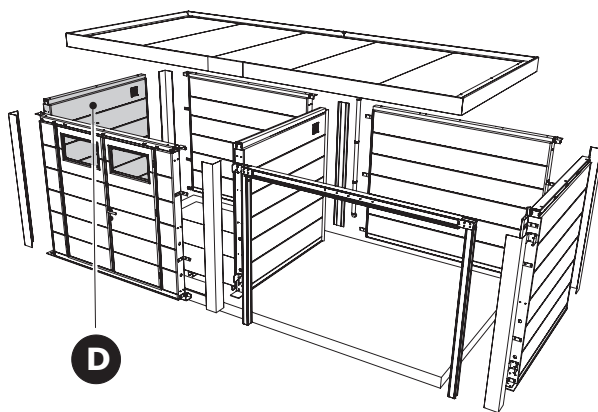
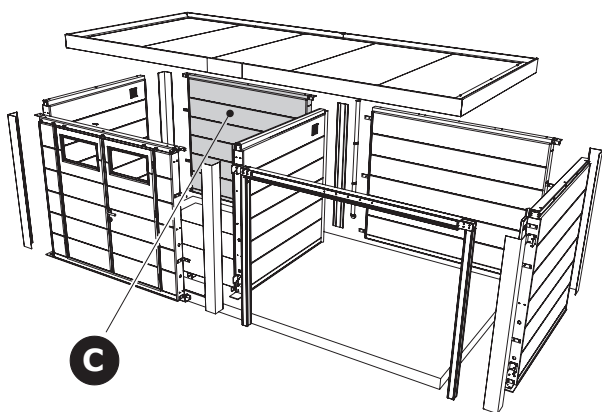
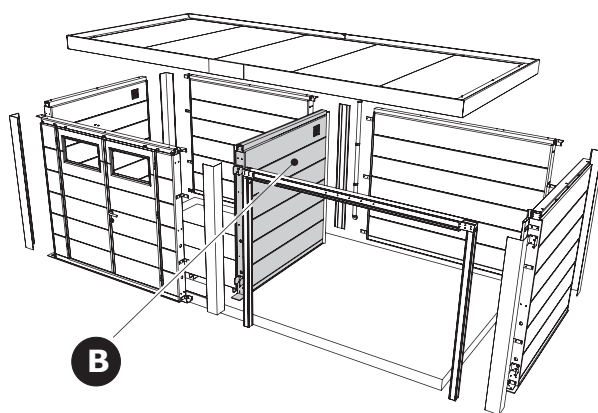
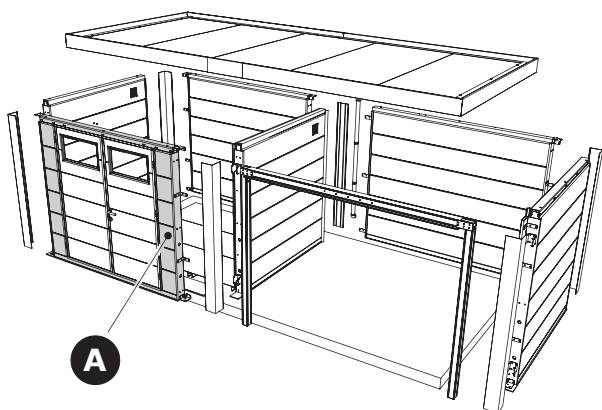
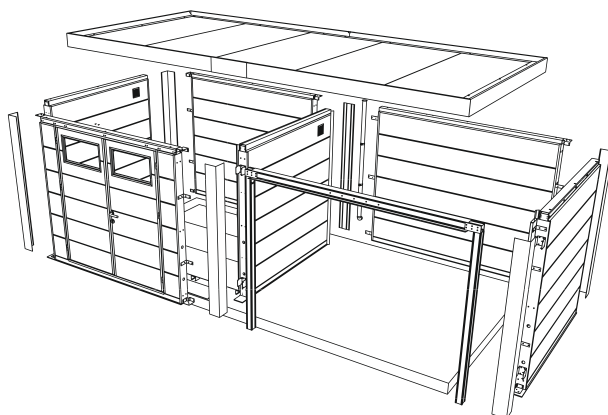
PS

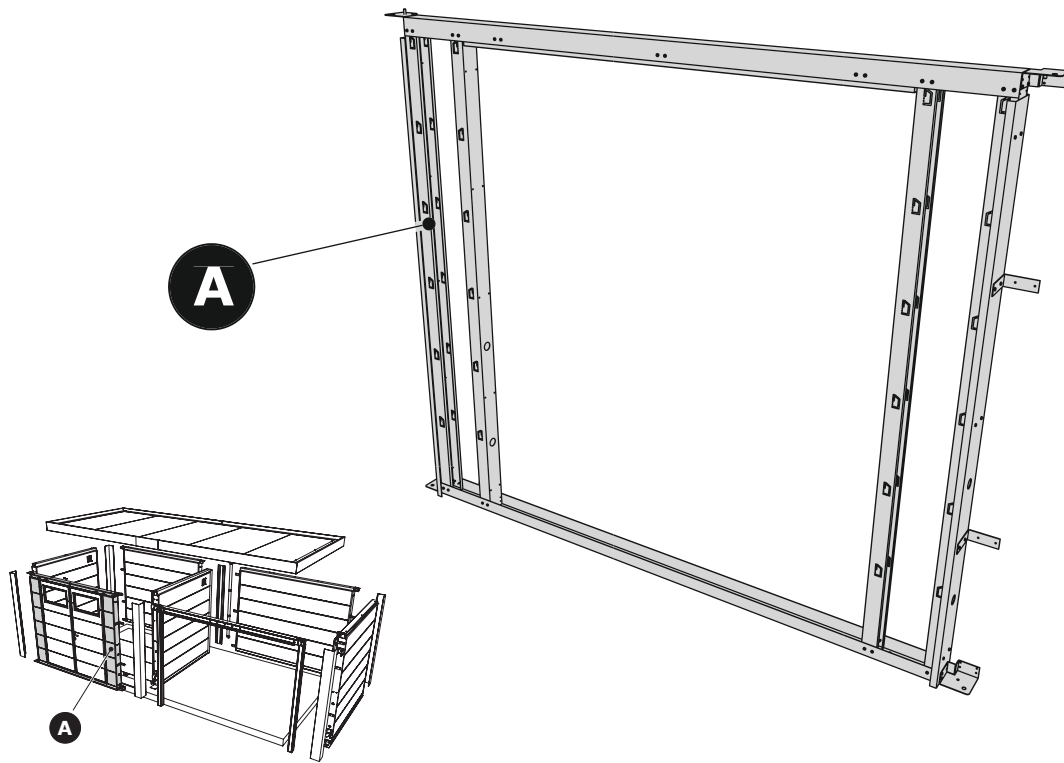
- L'abris de jardin doit être centrée sur la dalle de béton.
- Het tuinhuis moet gecentreerd geplaatst worden op het fundament.
- The garden house must be centered on the foundation.
- Das Gartenhaus muss auf dem Fundament zentriert sein.

Tous les éléments / Alle elementen / All elements / Alle Elemente



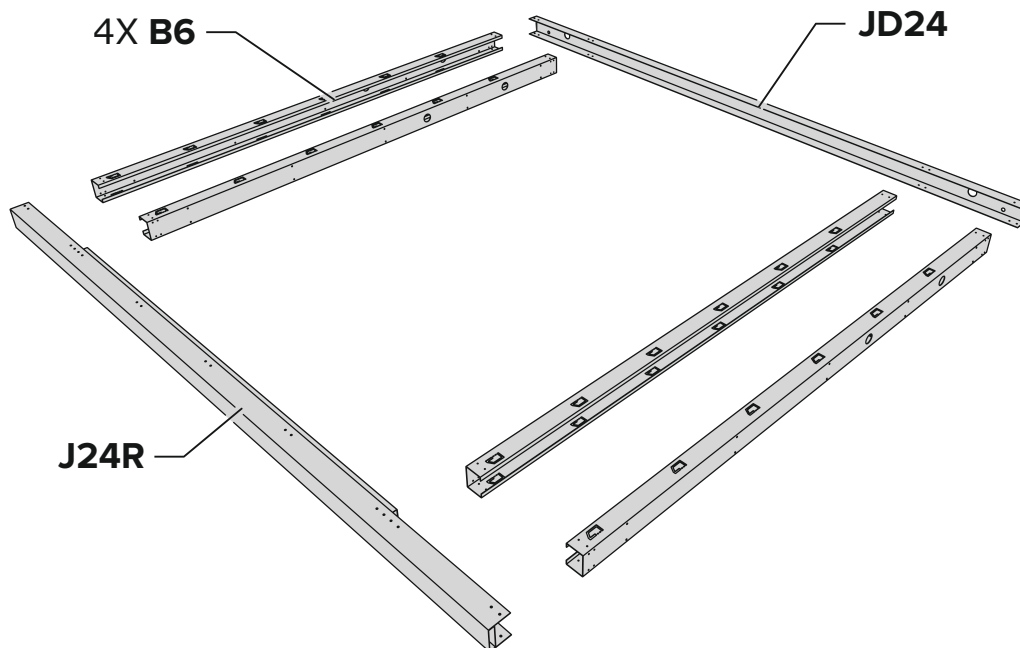
Composition / Compositie / Composition / Zusammensetzung





A

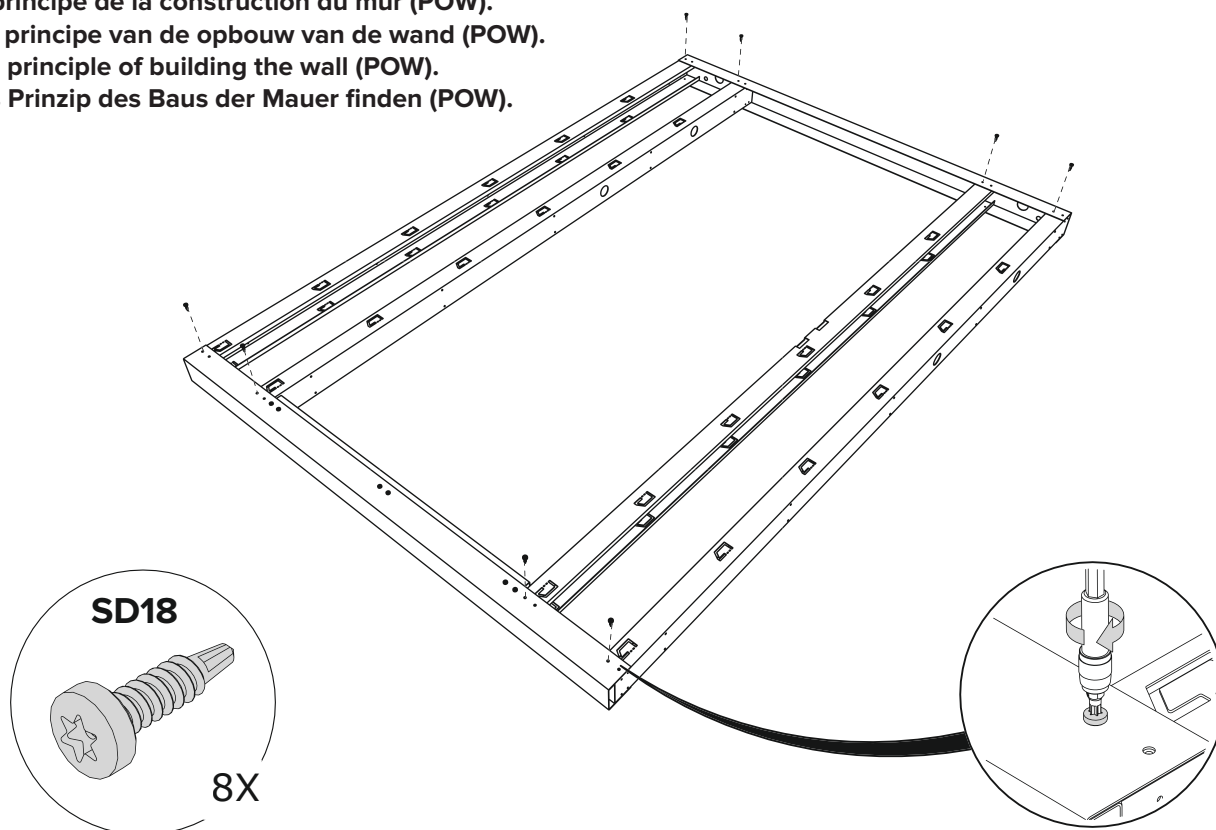
Paroi / Wand / Wall / Wand



A

Paroi / Wand / Wall / Wand

Le principe de la construction du mur (POW).
 Het principe van de opbouw van de wand (POW).
 The principle of building the wall (POW).
 Das Prinzip des Baus der Mauer finden (POW).

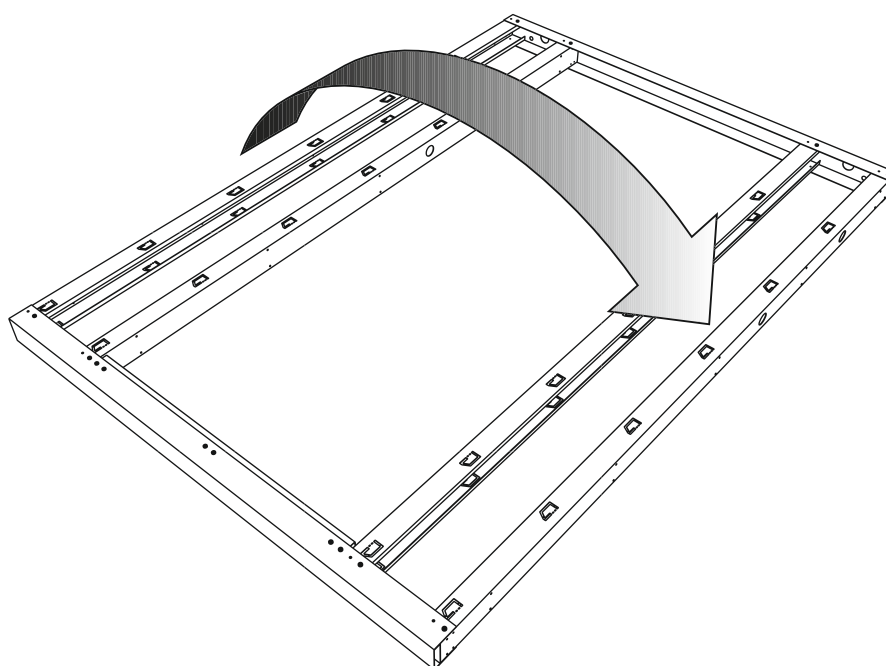


A

Paroi / Wand / Wall / Wand

POW

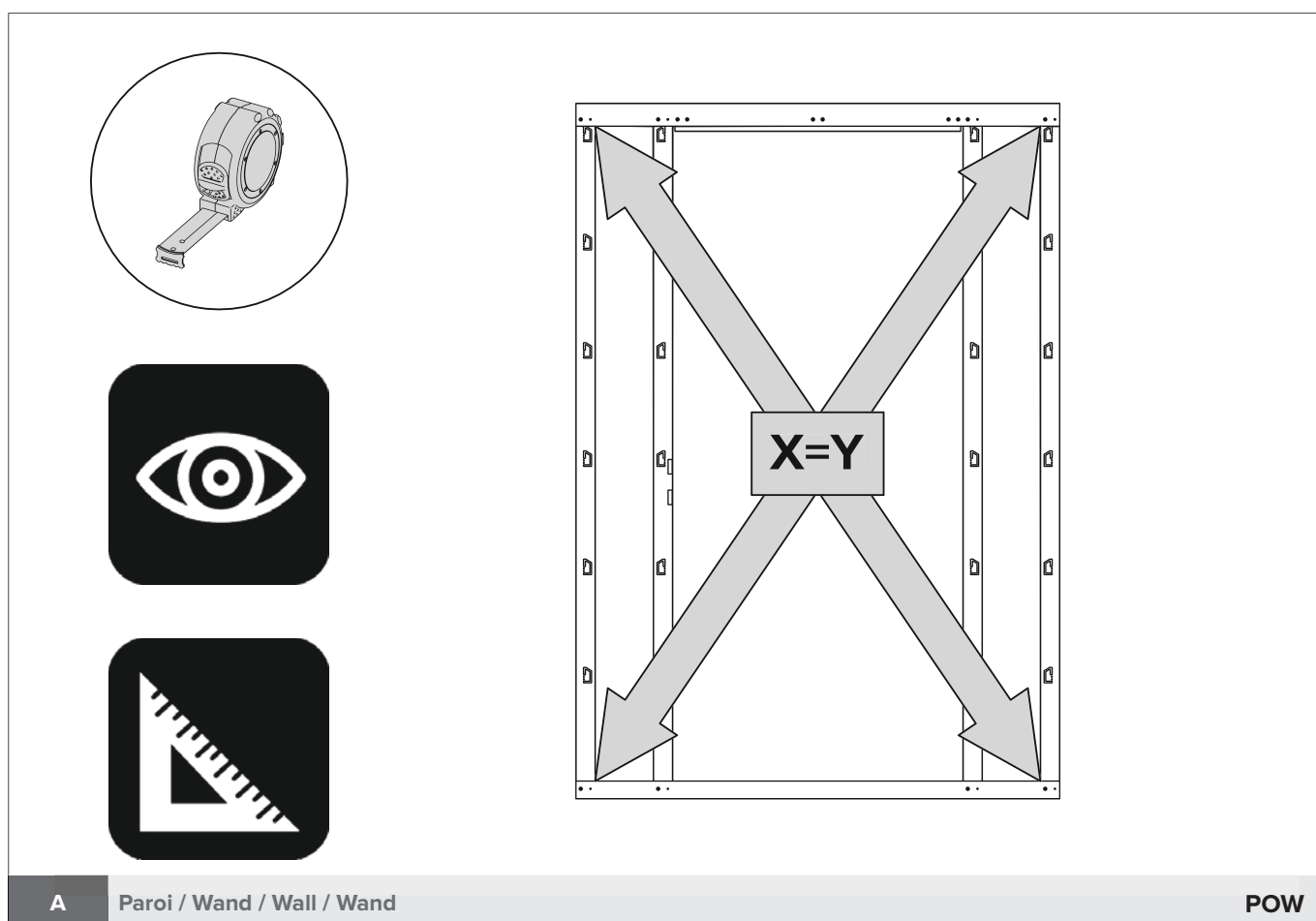
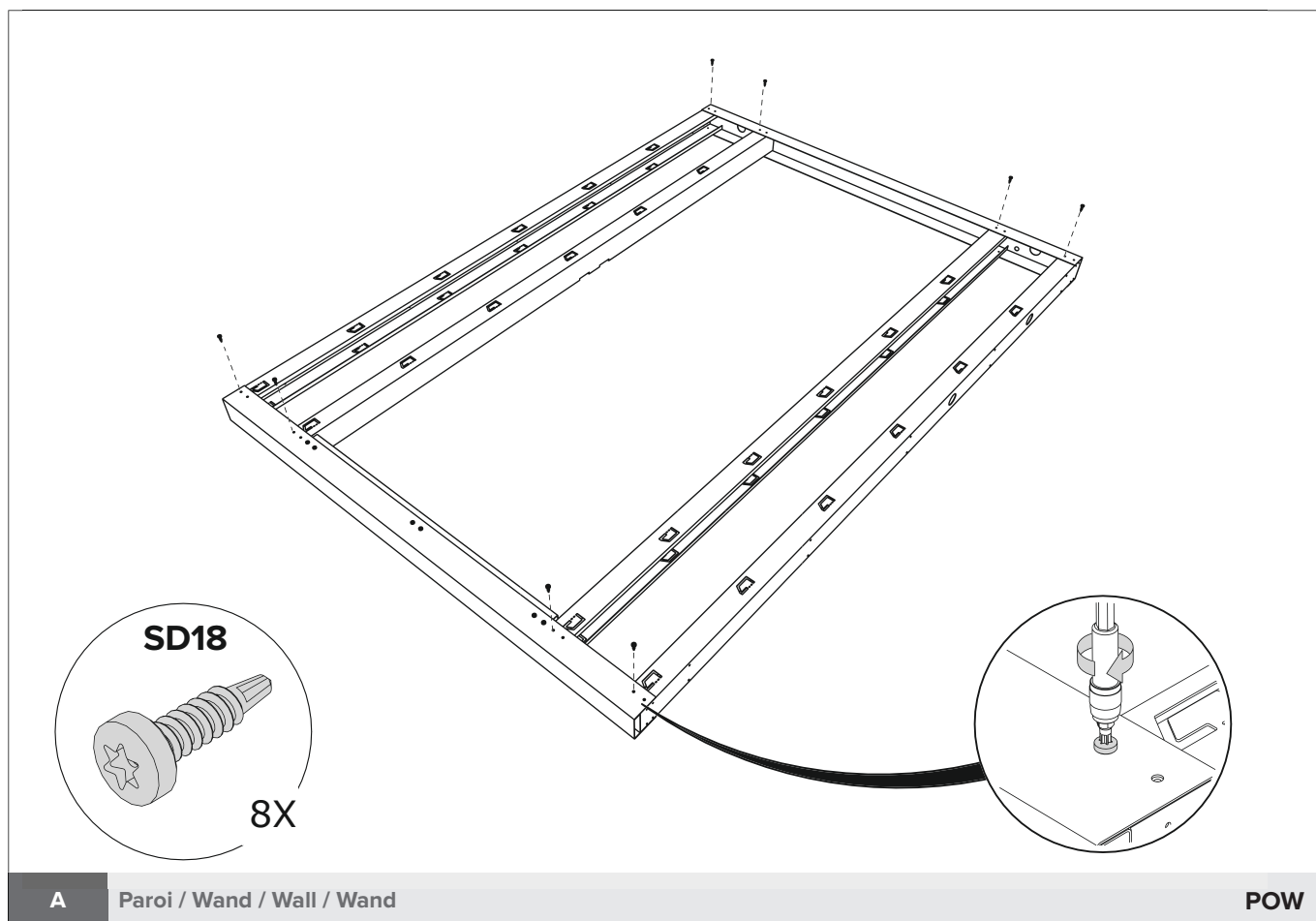
Tourner encadrement / Kader omdraaien / Turn Frame / Rahmen umdrehen

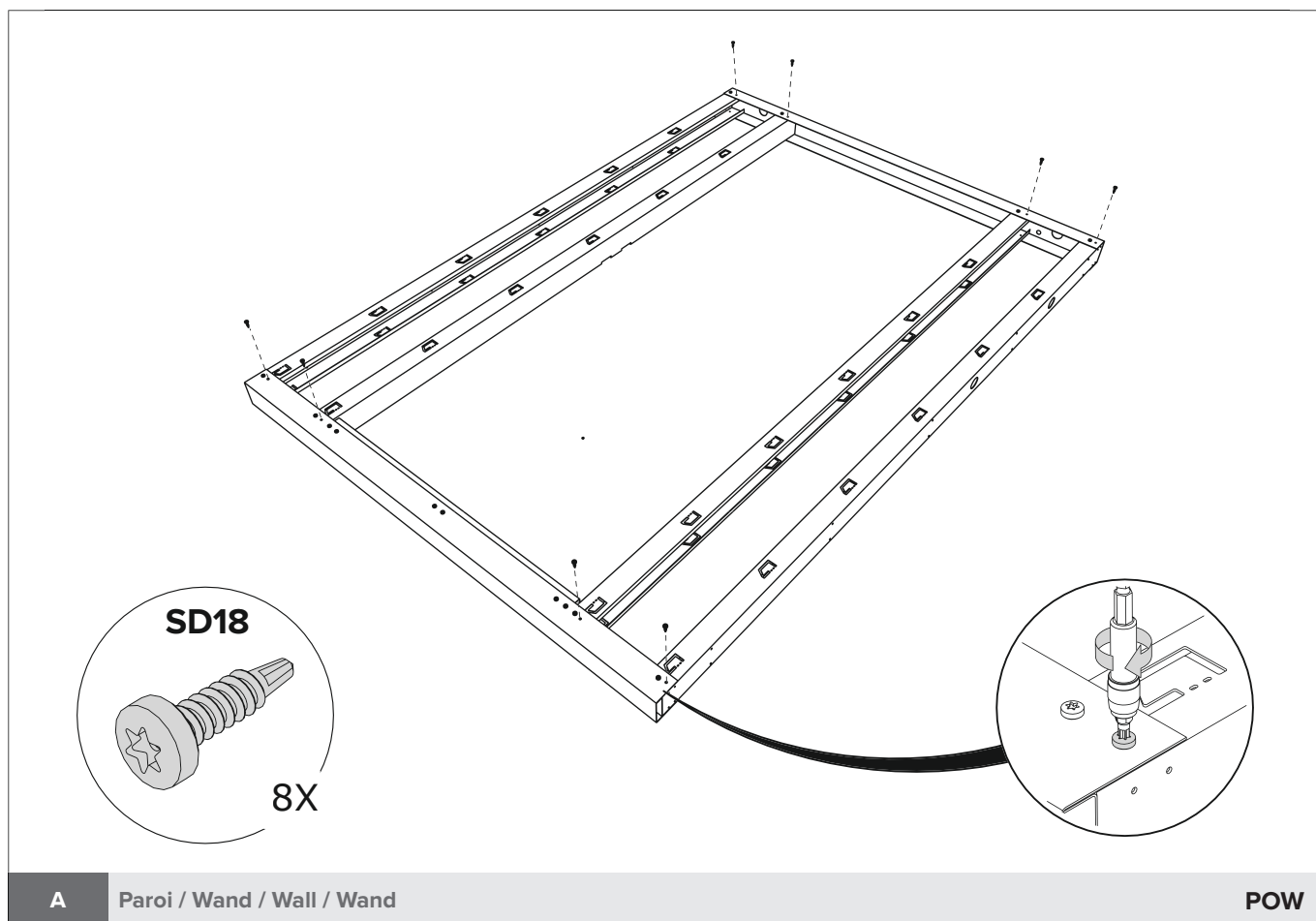


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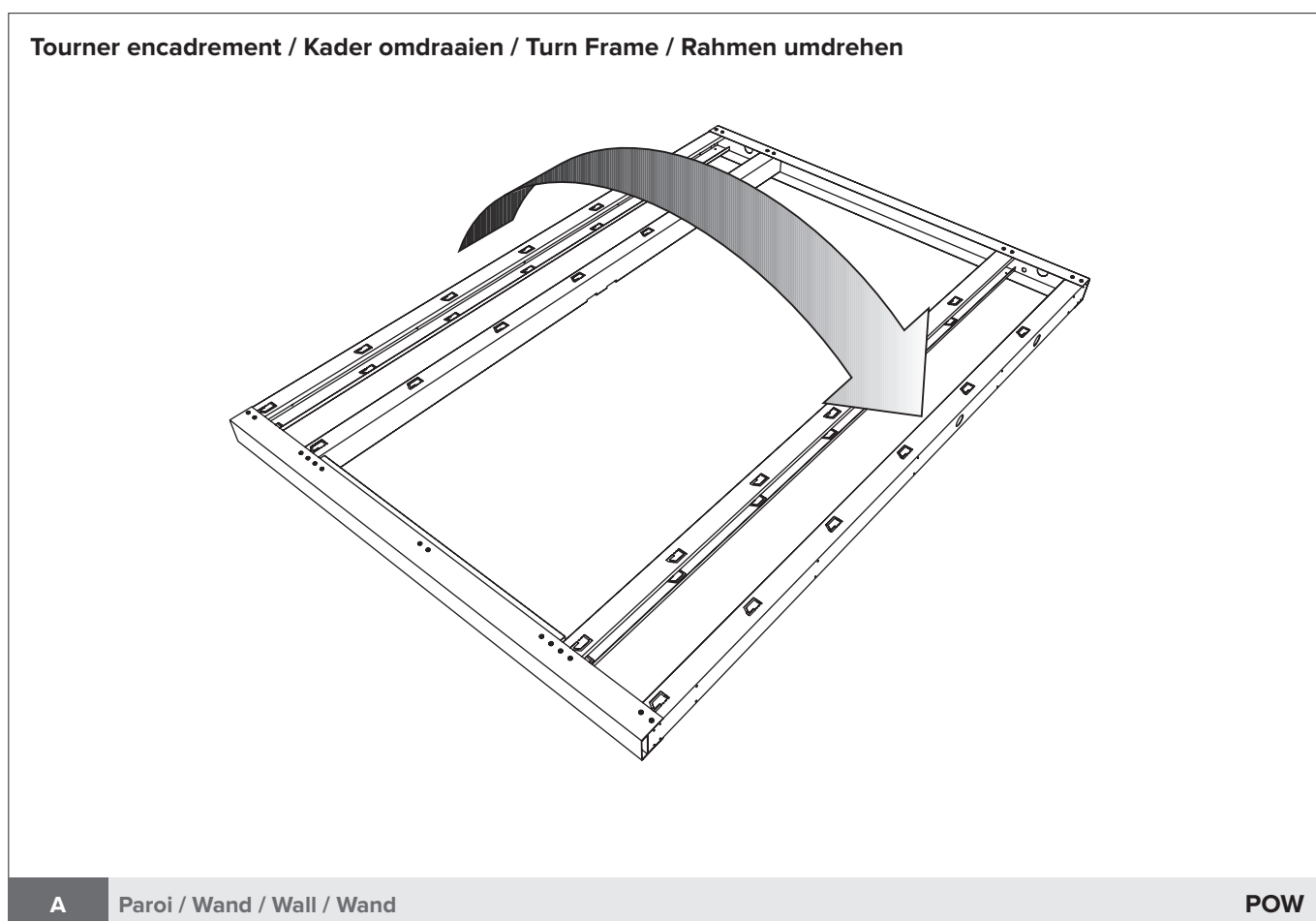
Paroi / Wand / Wall / Wand

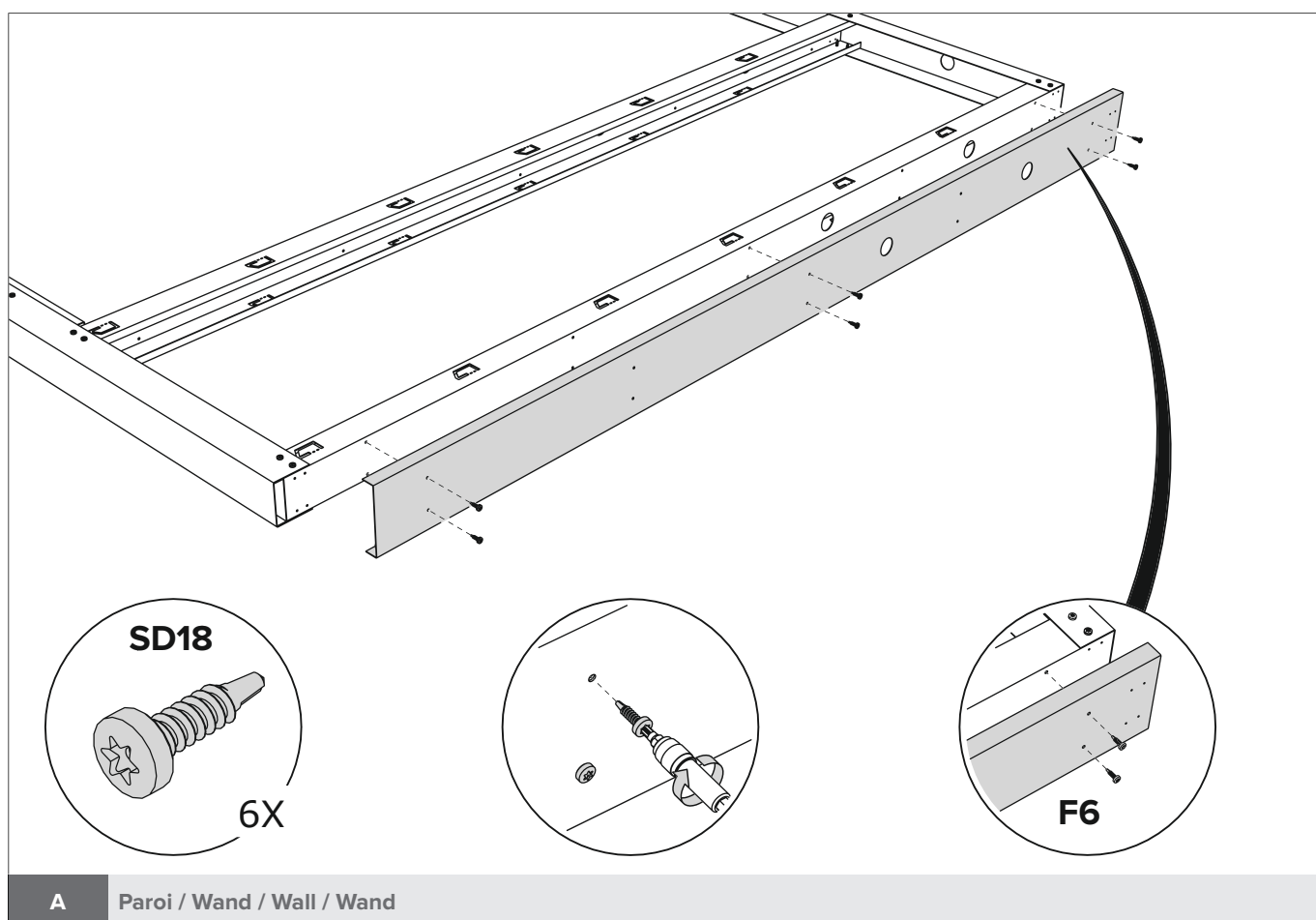
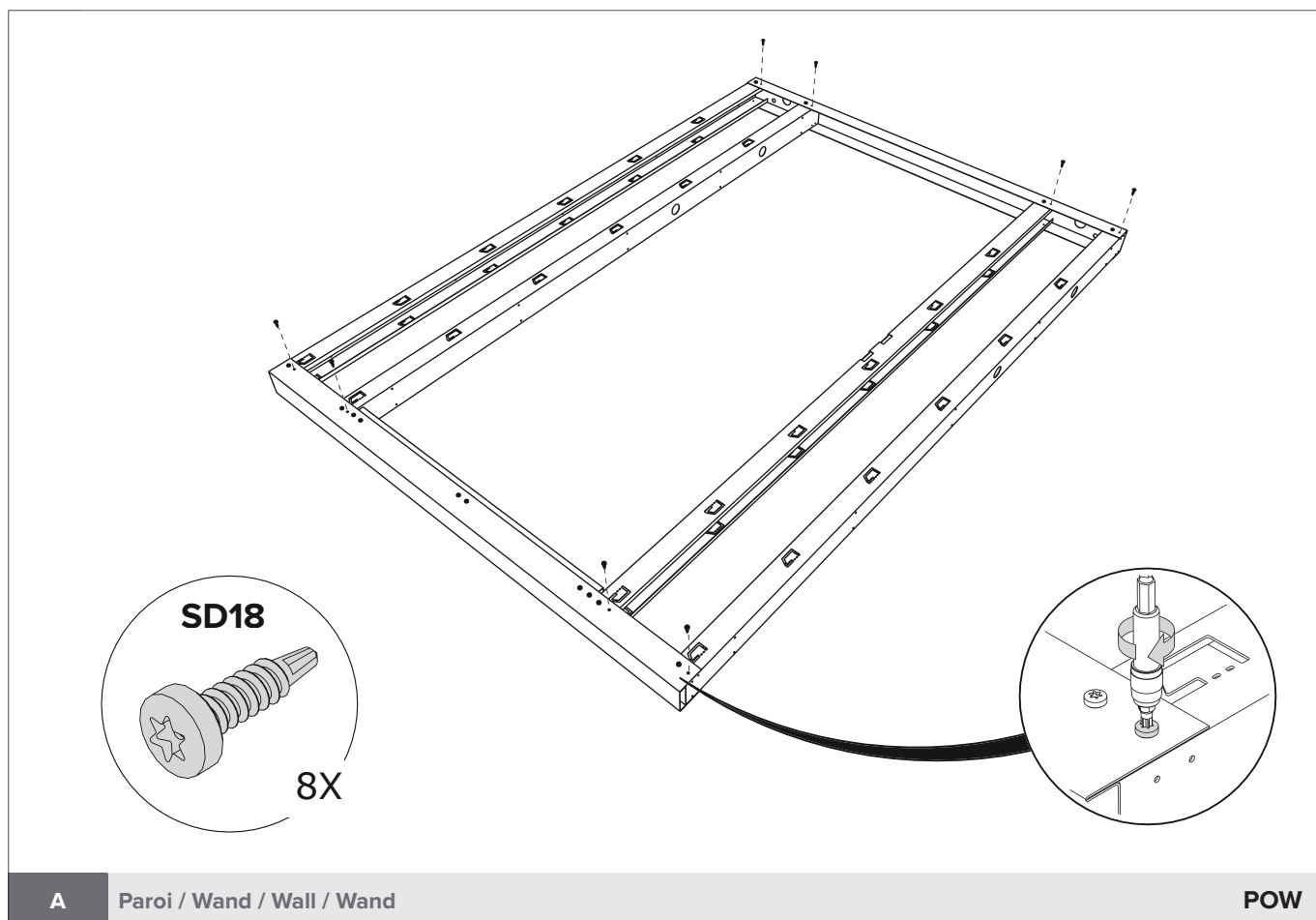
POW

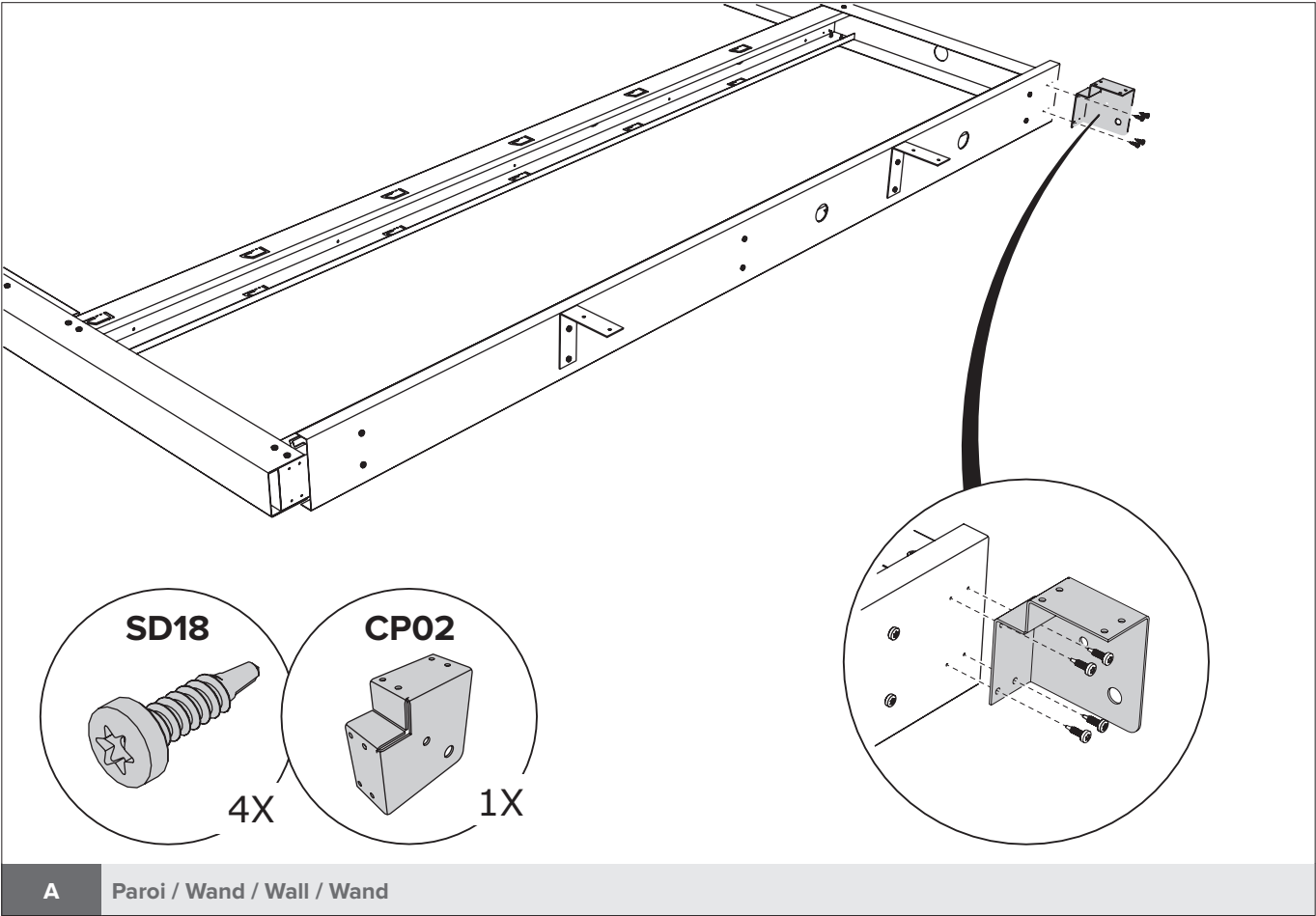
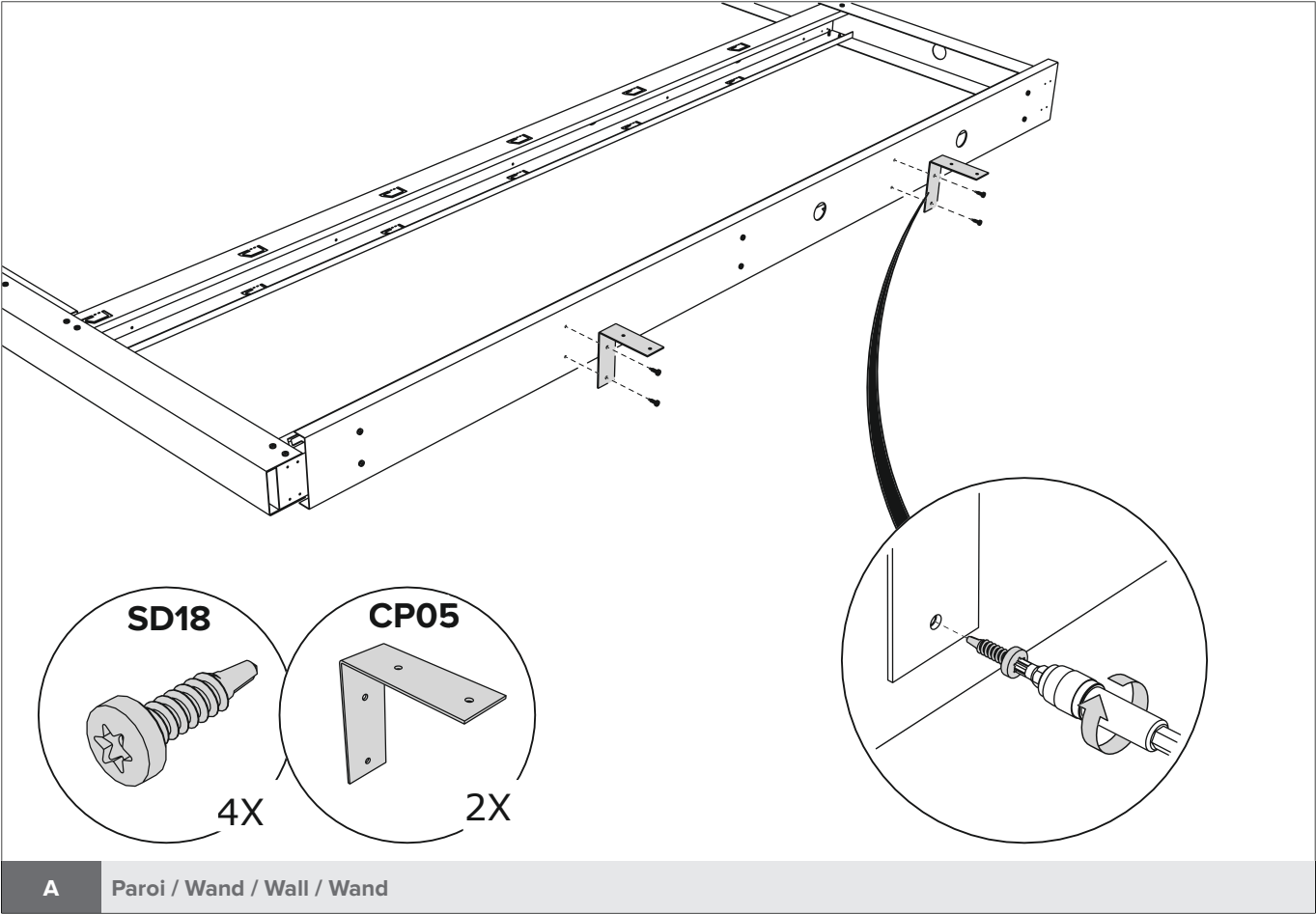


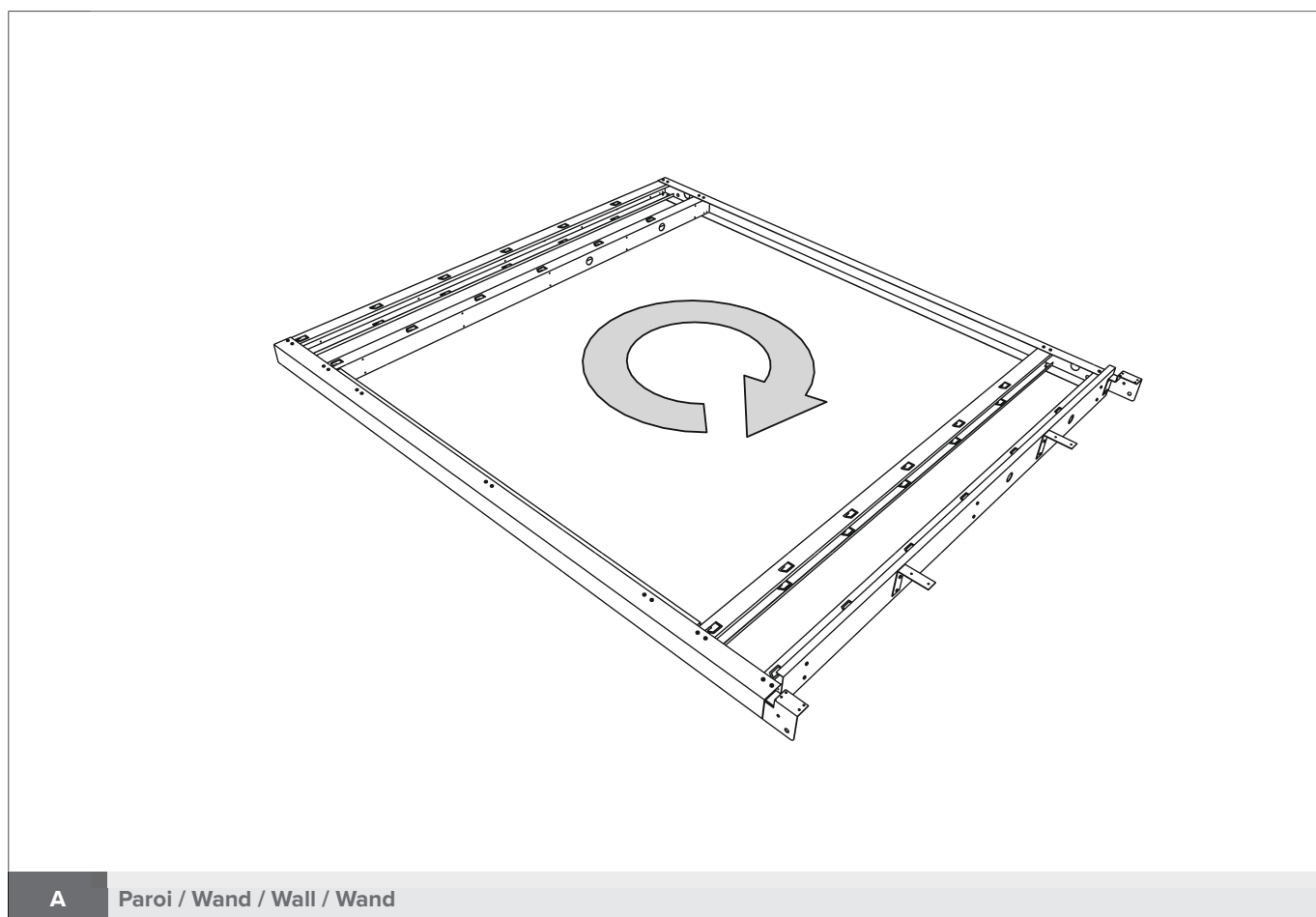
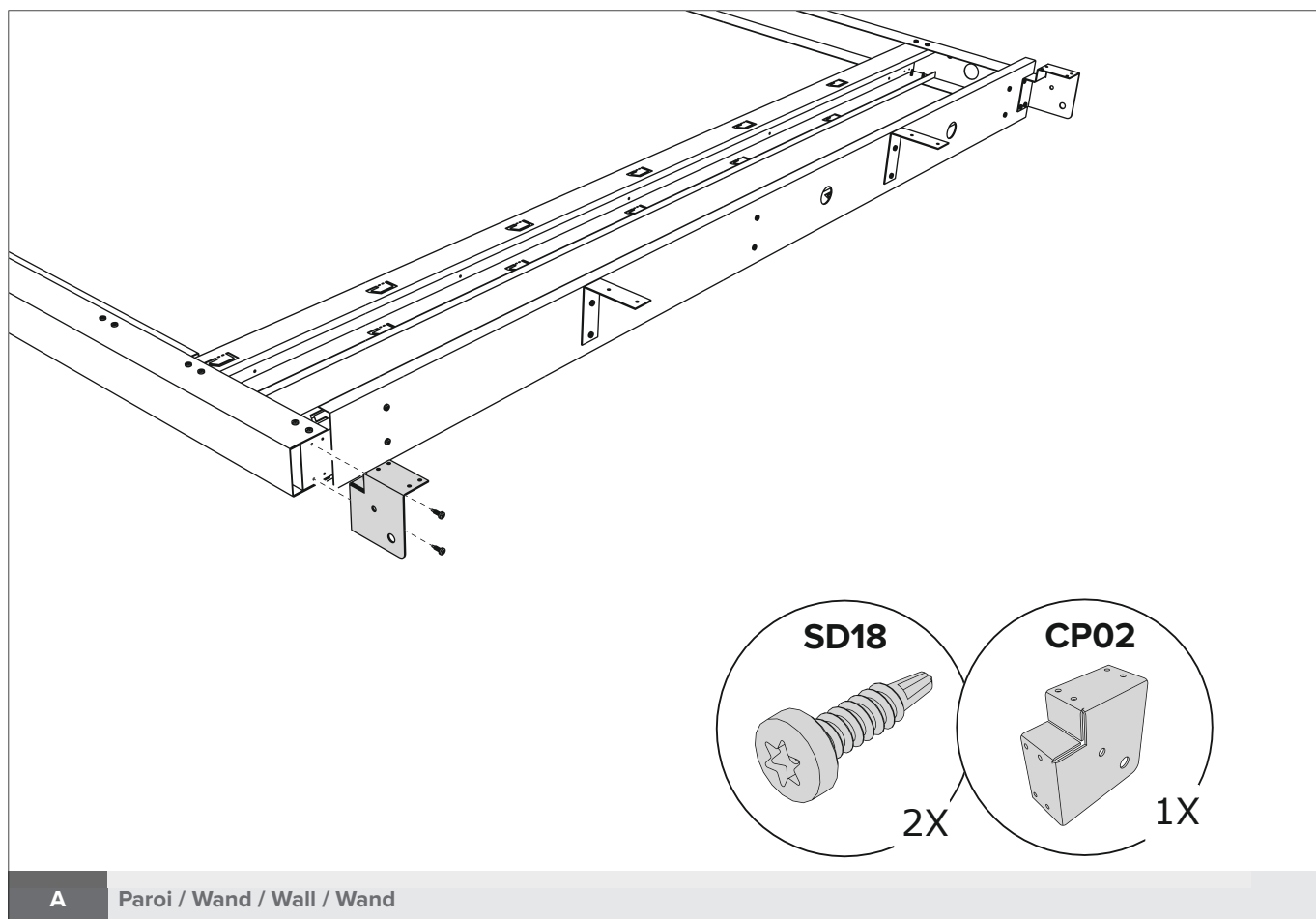


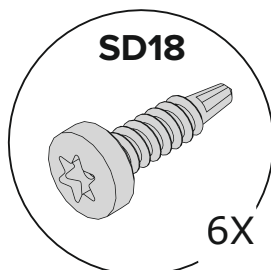
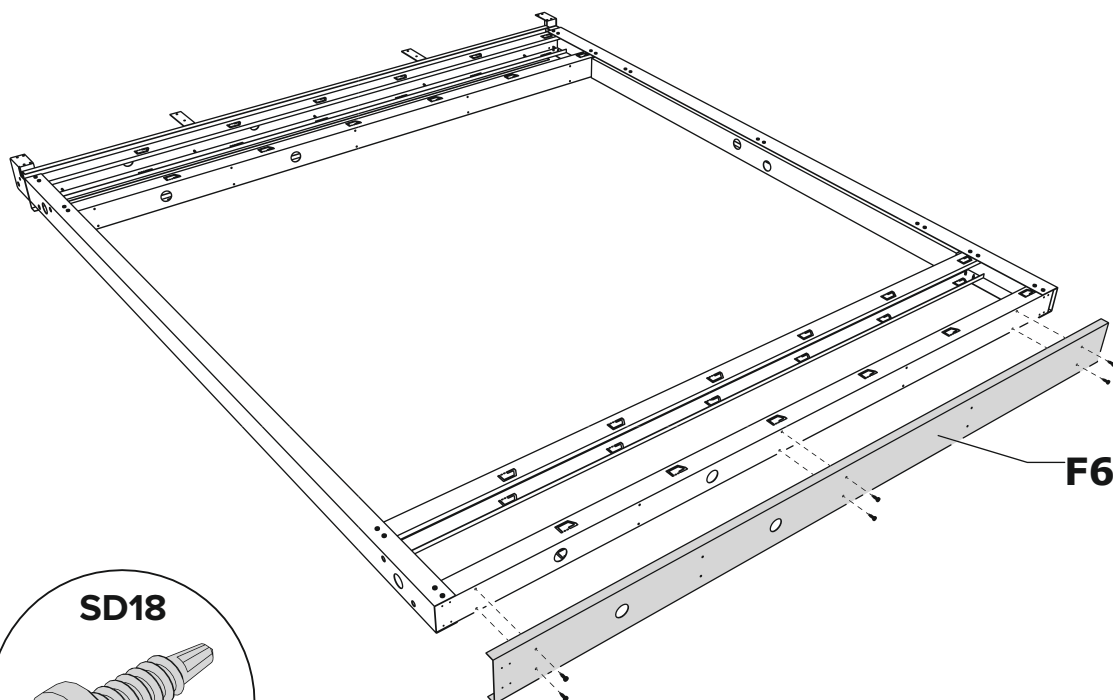
Tourner encadrement / Kader omdraaien / Turn Frame / Rahmen umdrehen





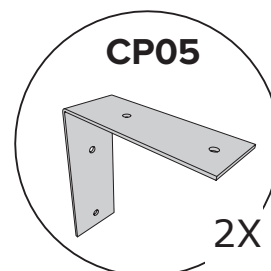
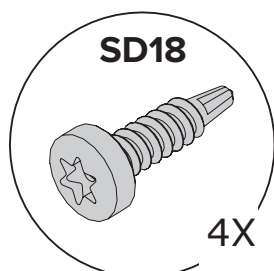
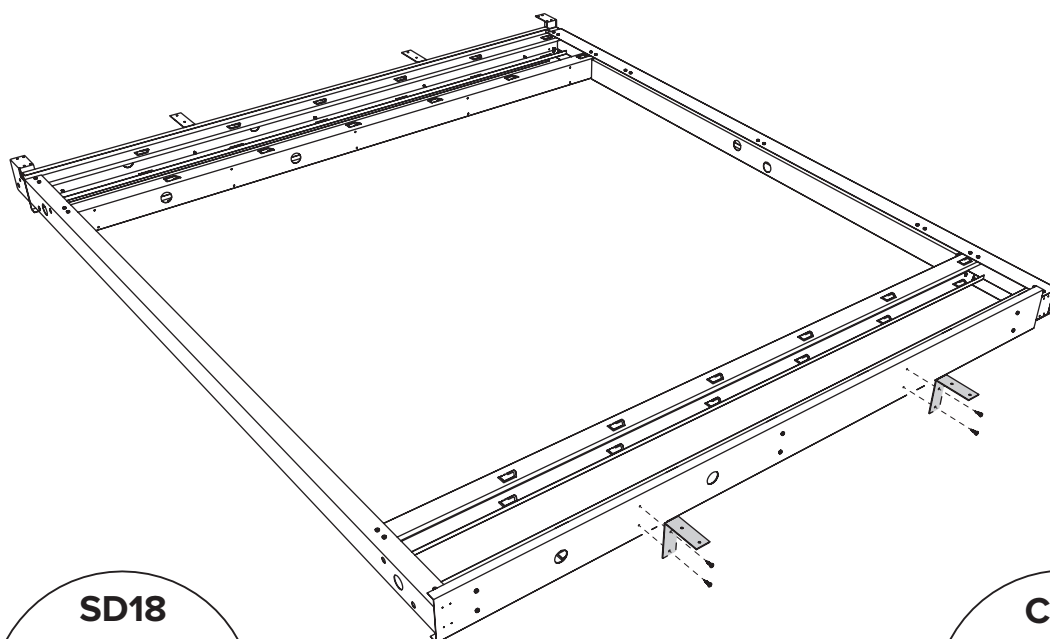




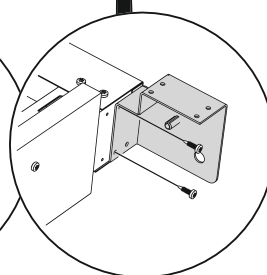
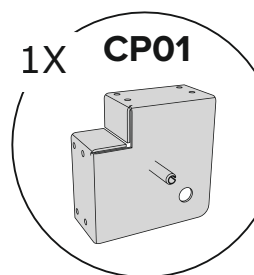
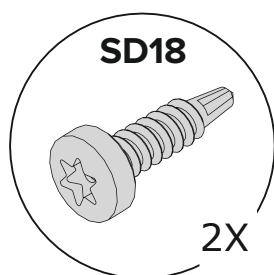
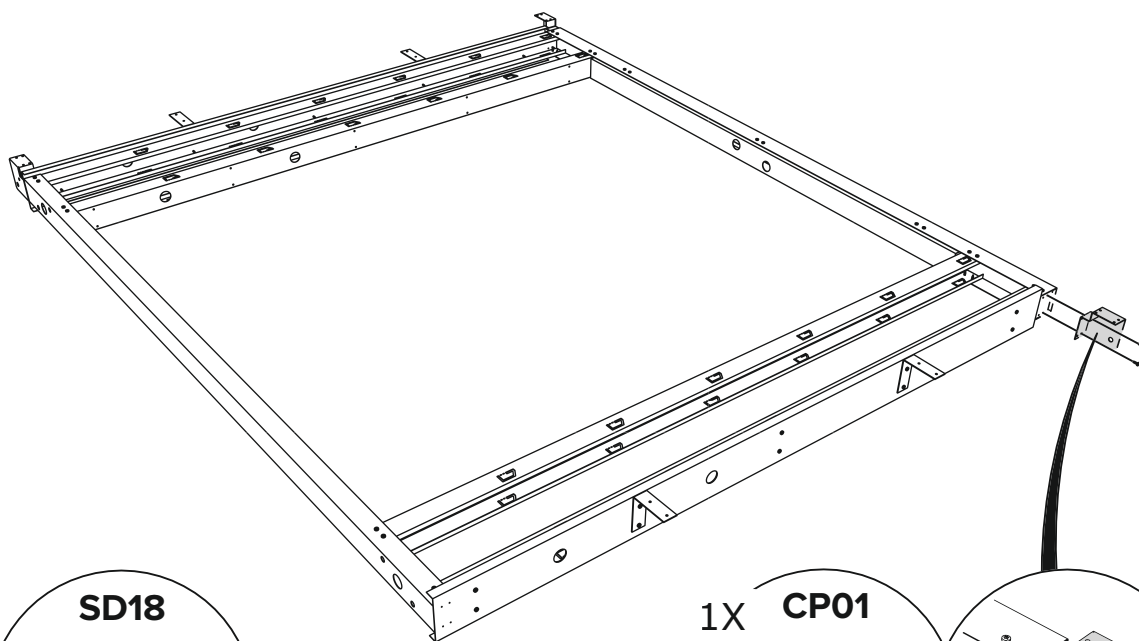


F6

A Paroi / Wand / Wall / Wand

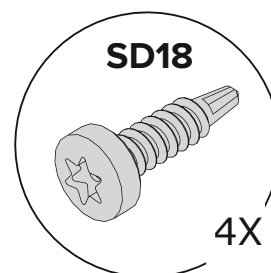
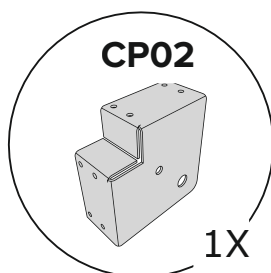
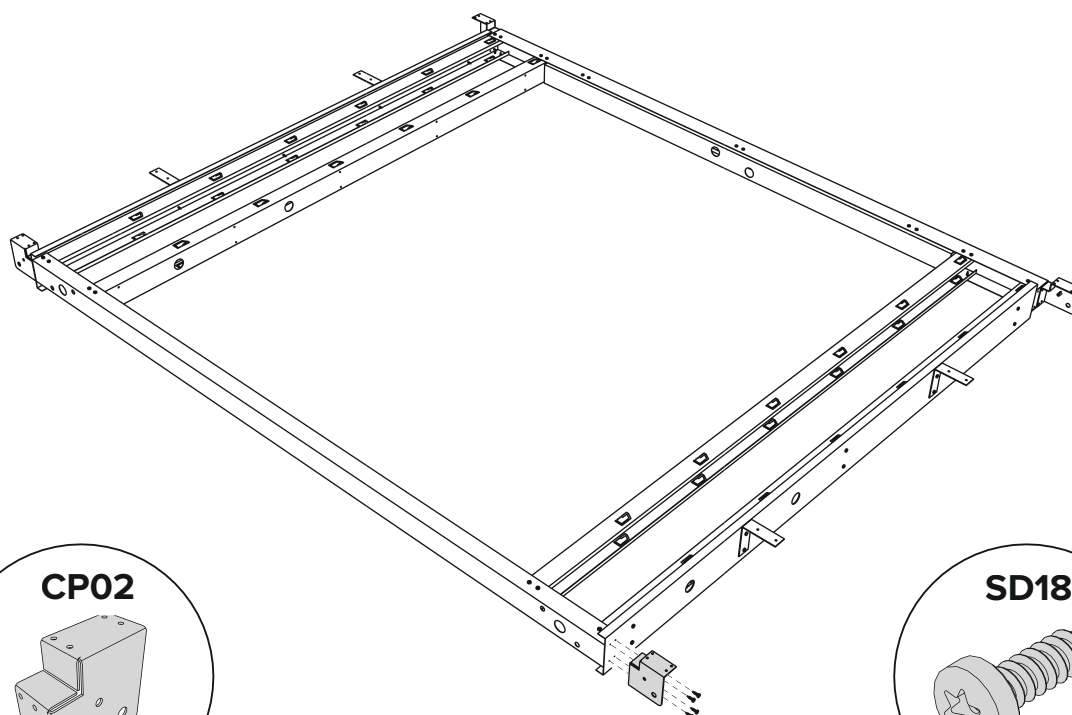


A Paroi / Wand / Wall / Wand



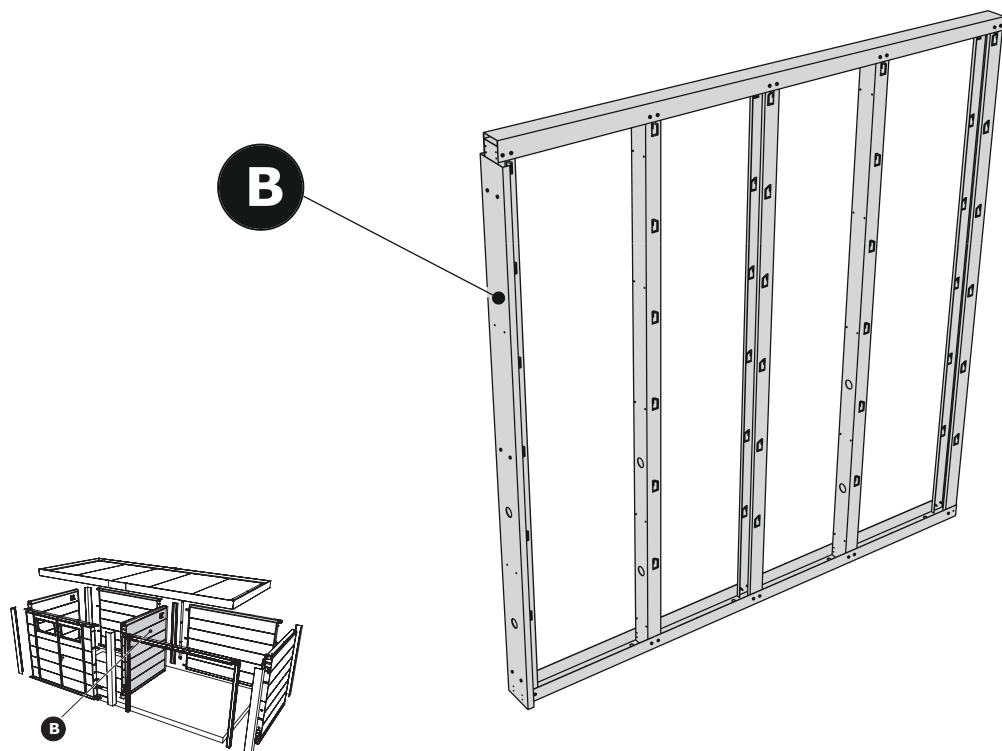
A

Paroi / Wand / Wall / Wand

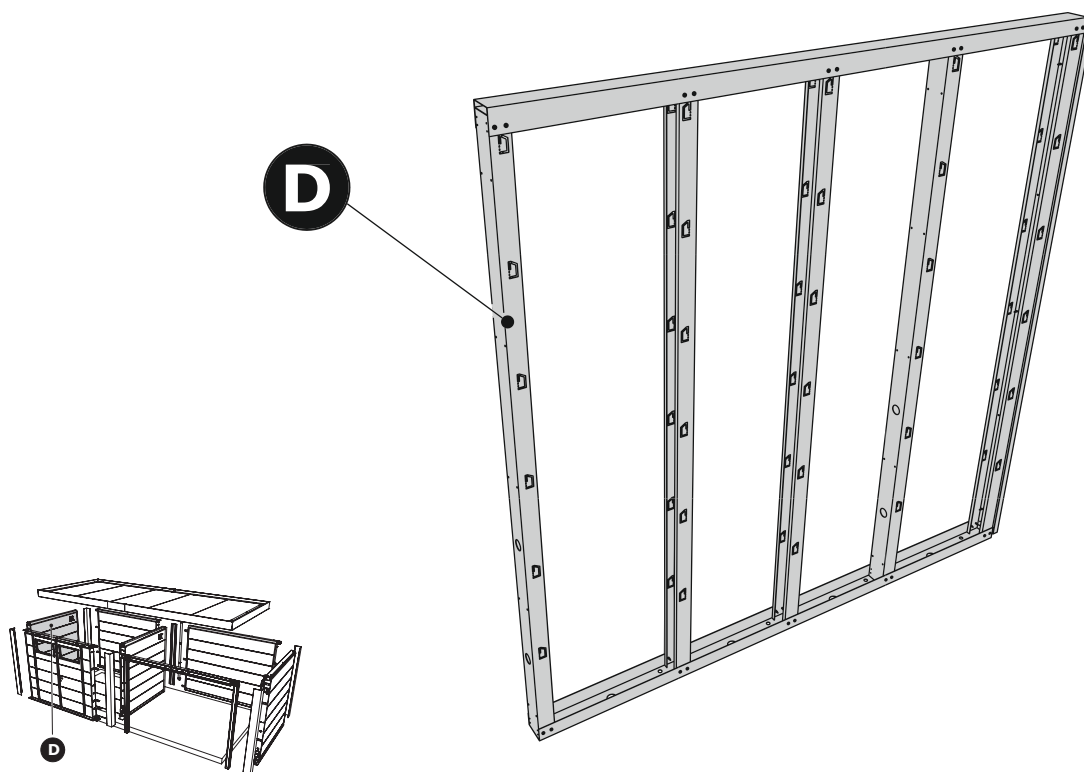


A

Paroi / Wand / Wall / Wand

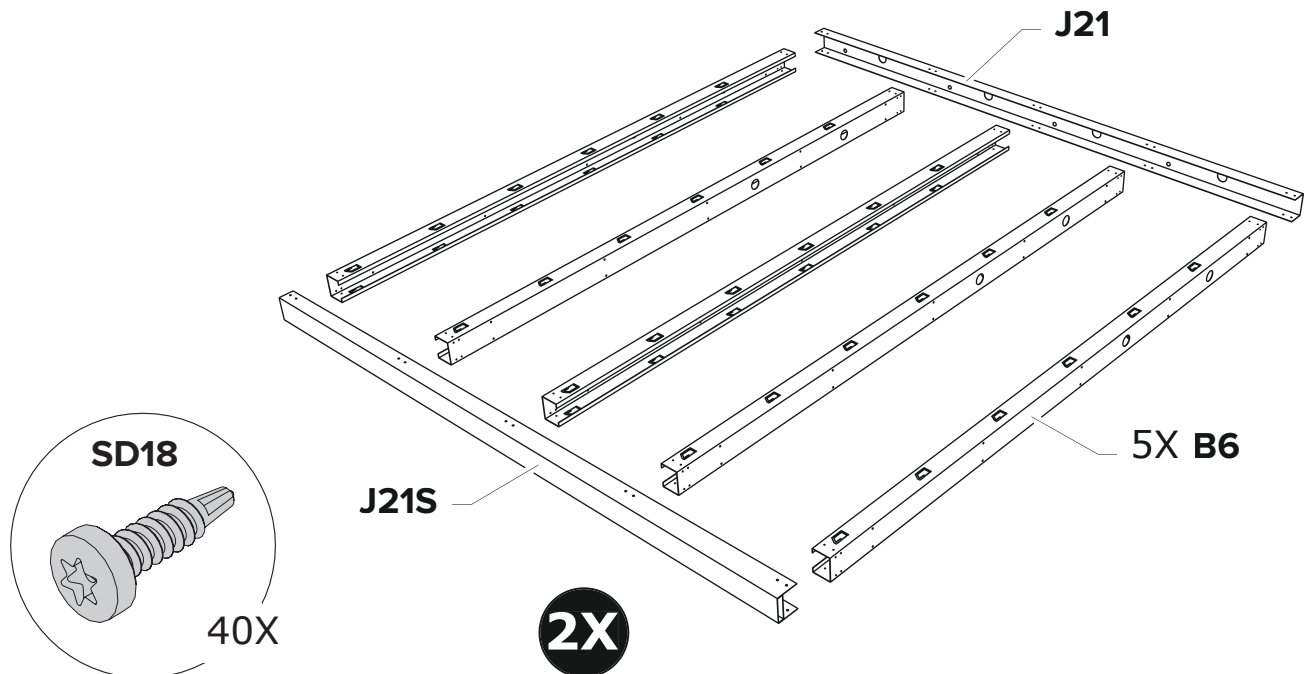


B Paroi / Wand / Wall / Wand



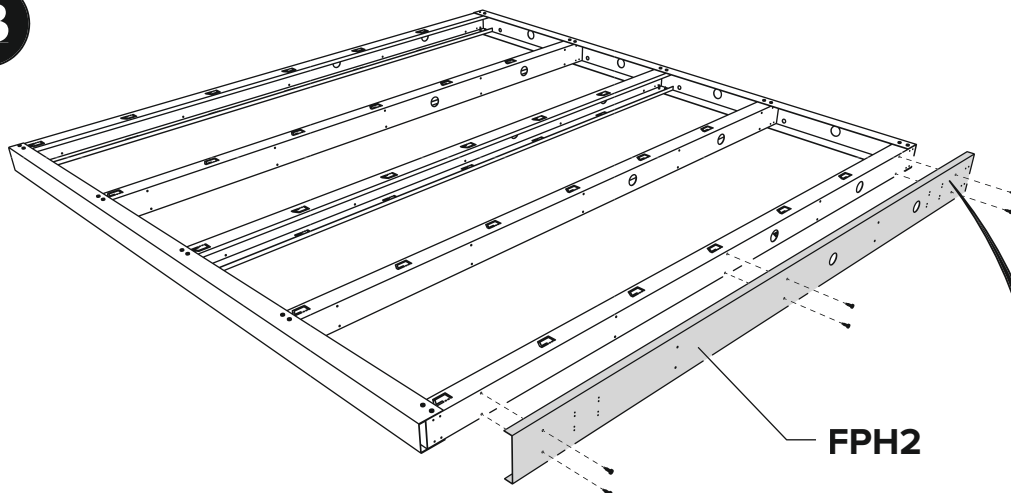
D Paroi / Wand / Wall / Wand

Le principe de la construction du mur, voir pages 8 à 11 (POW).
 Het principe van de opbouw van de wand, zie pagina 8 tot en met 11 (POW).
 The principle of building the wall, see pages 8 through 11 (POW).
 Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11 (POW).



B / D Paroi / Wand / Wall / Wand

B



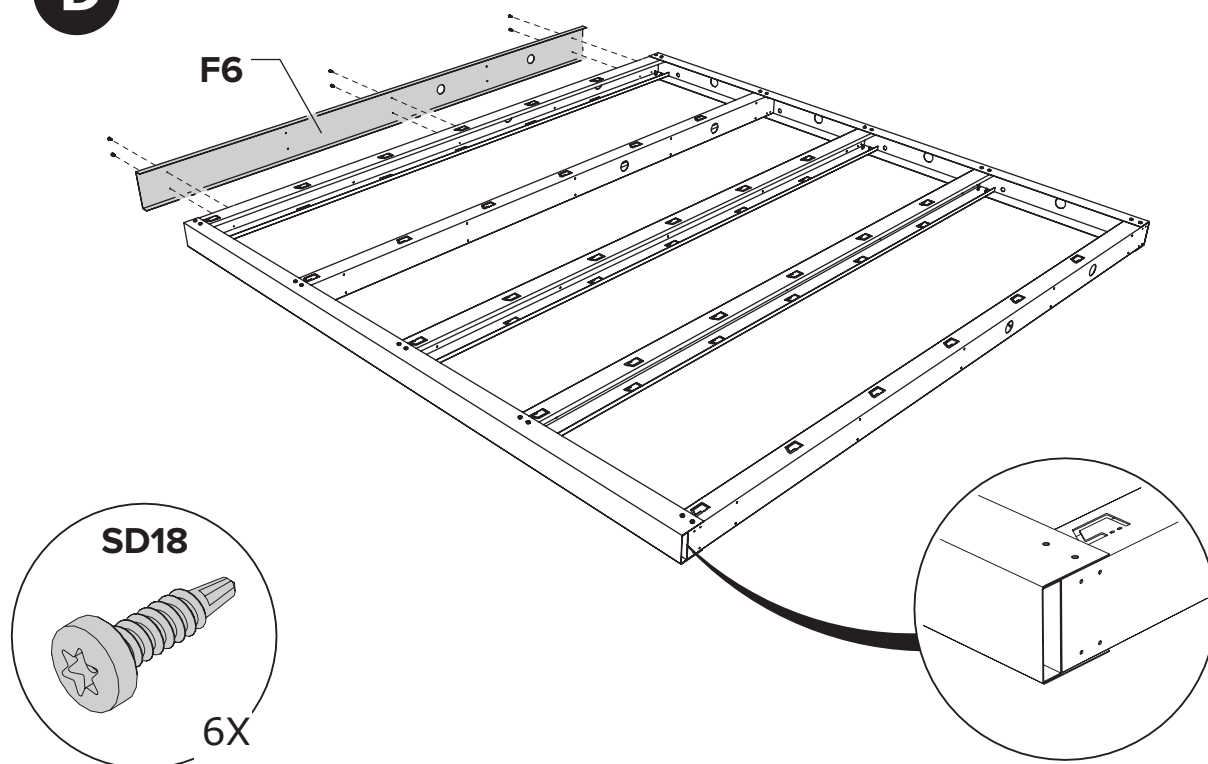
SD18

6X

FPH2

B Paroi / Wand / Wall / Wand

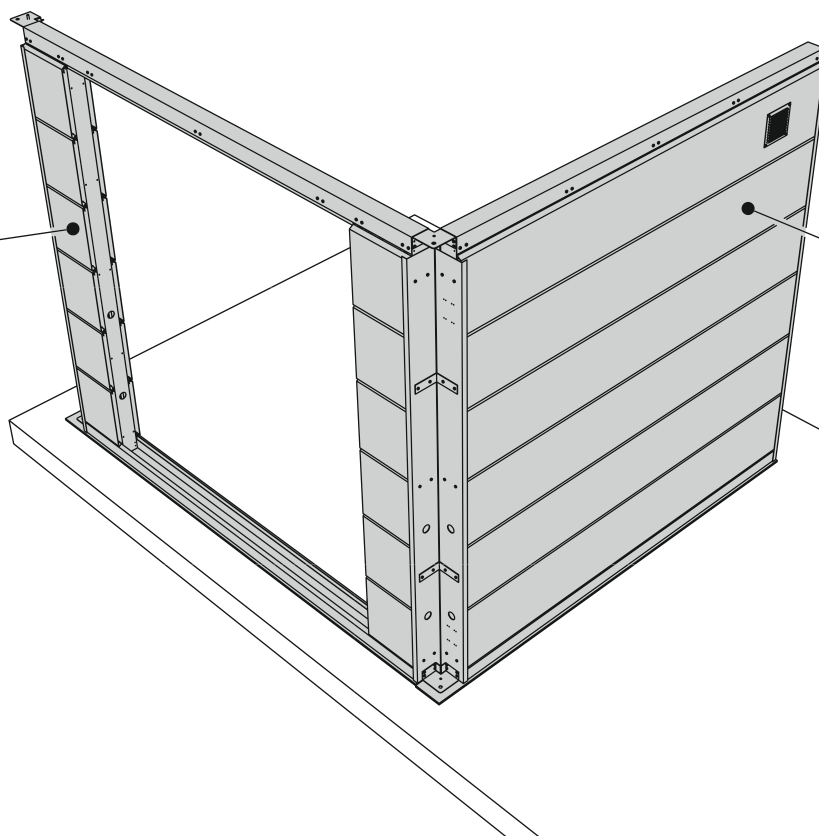
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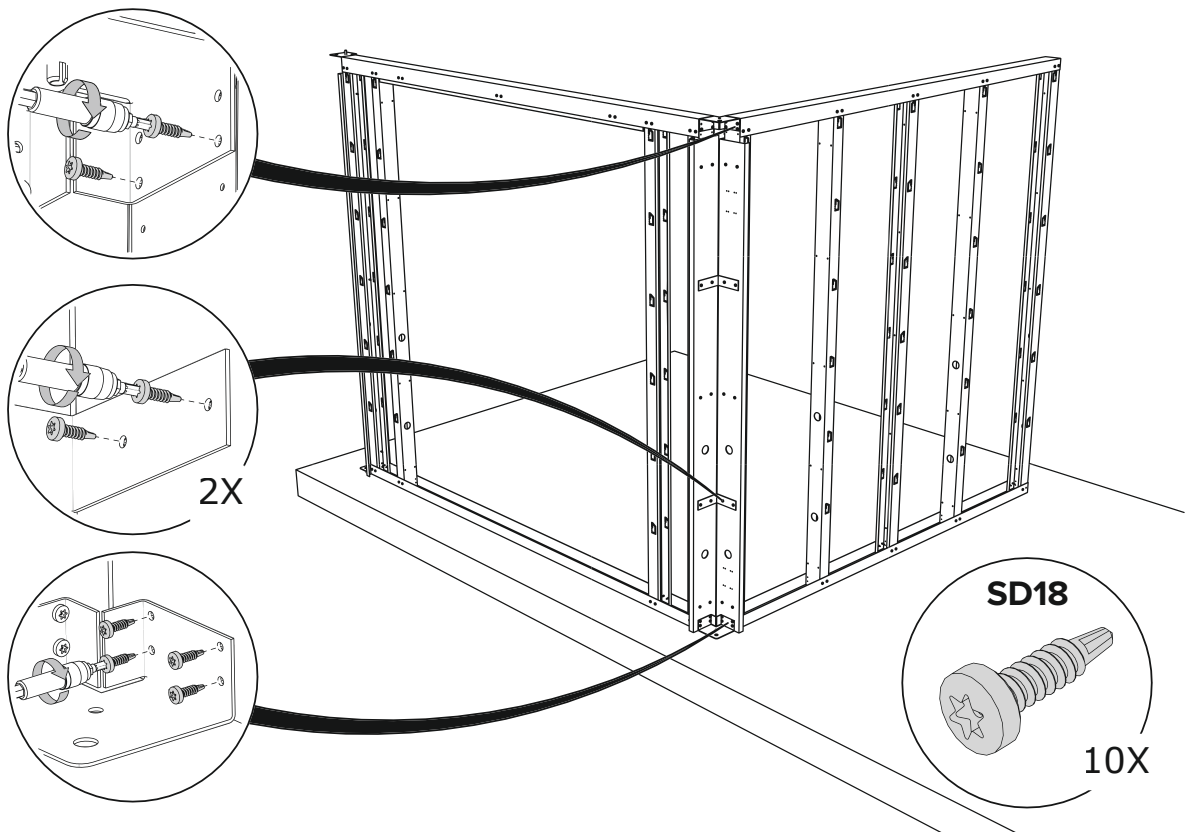
D Paroi / Wand / Wall / Wand

A

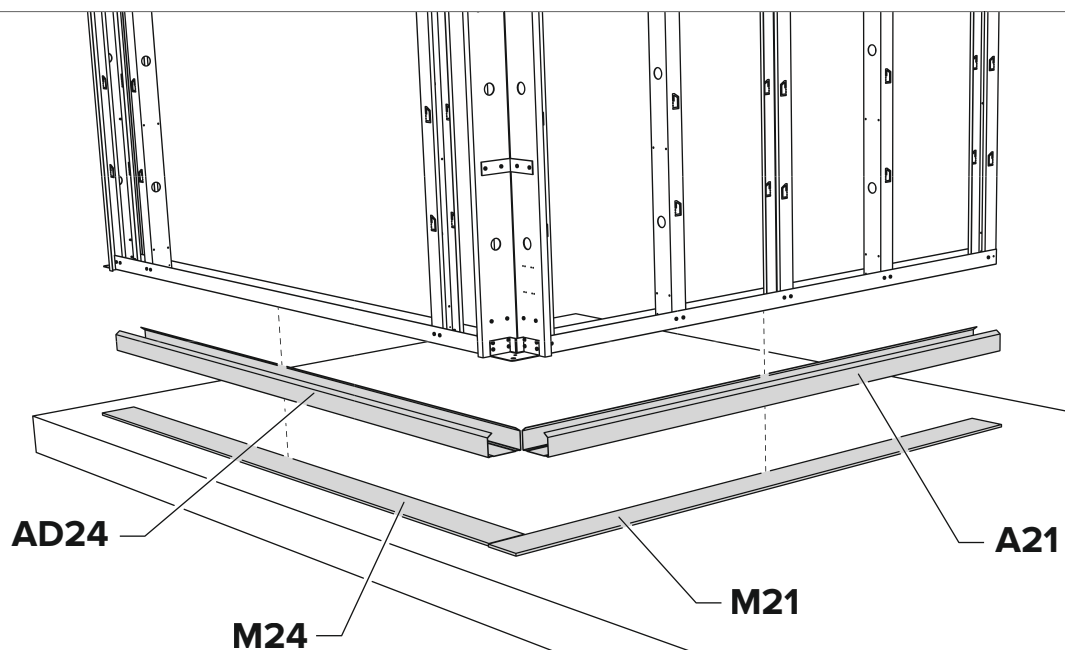
B



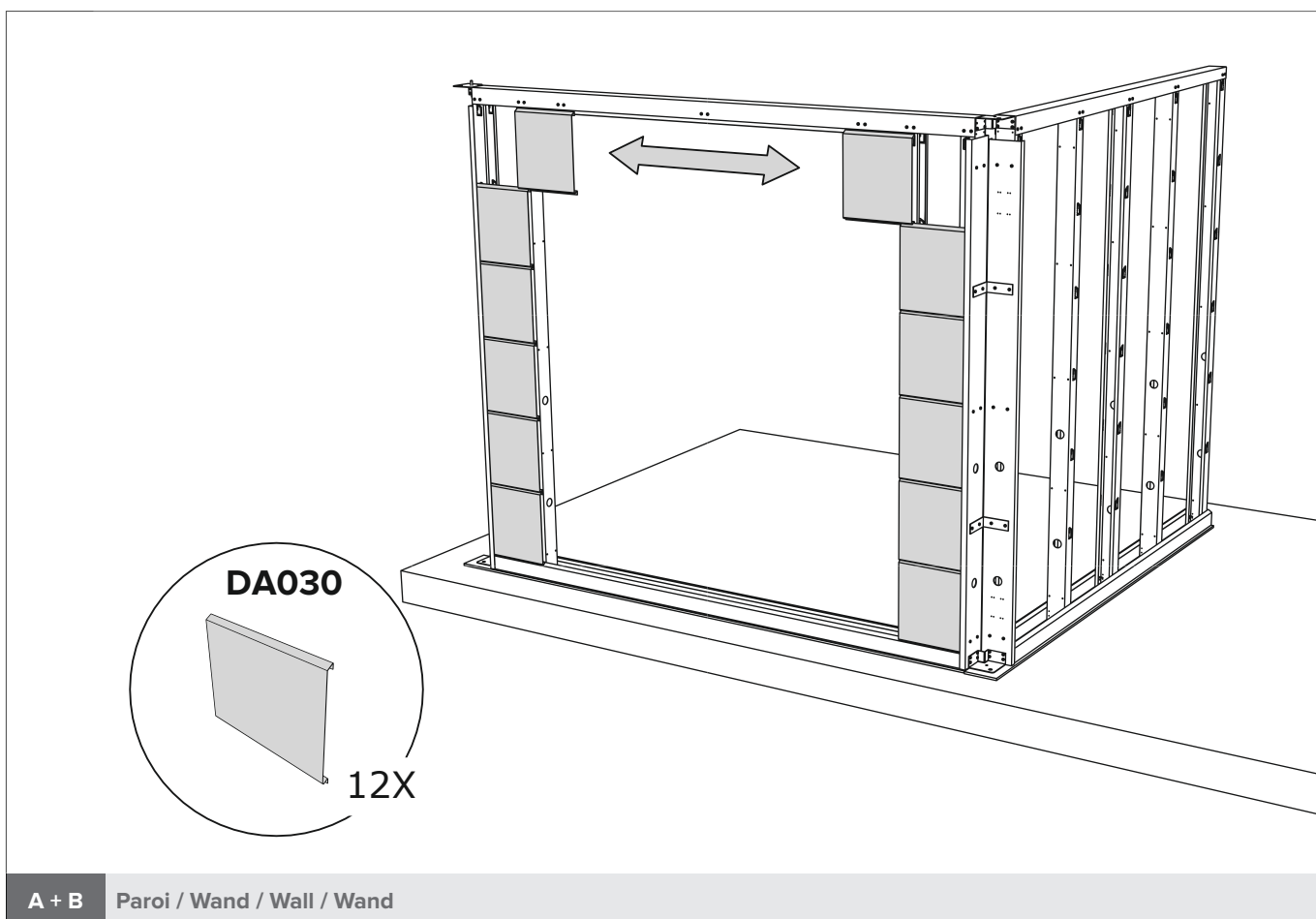
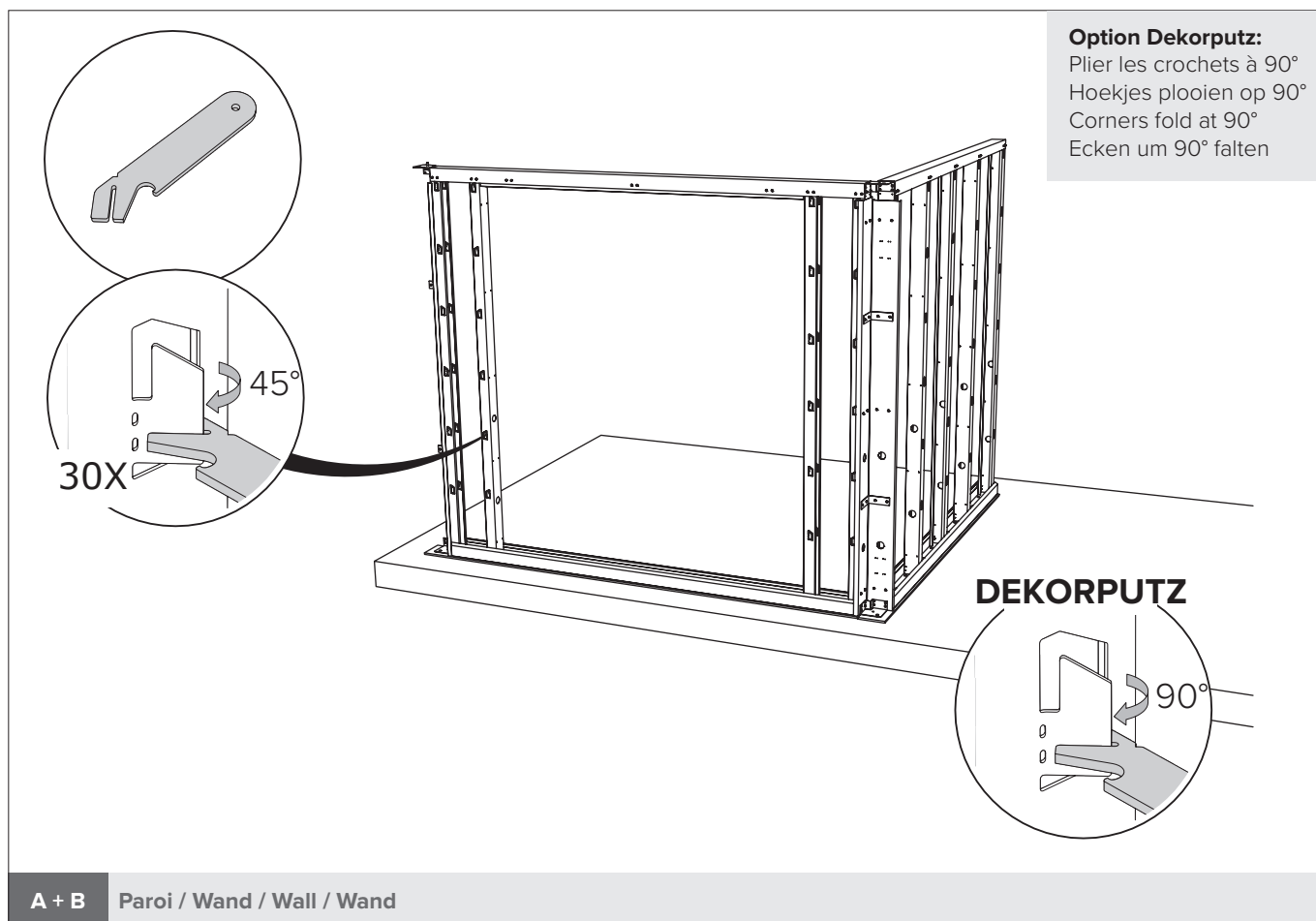
A + B Paroi / Wand / Wall / Wand



A + B Paroi / Wand / Wall / Wand

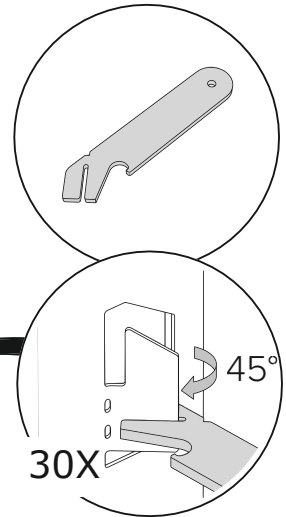
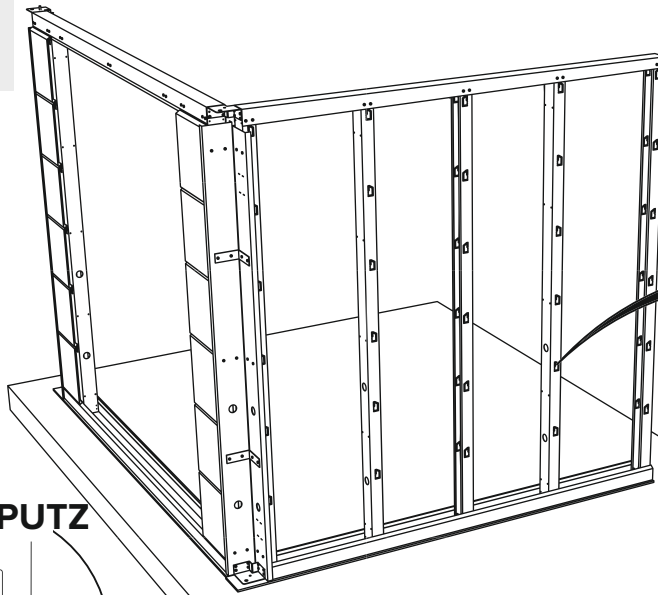
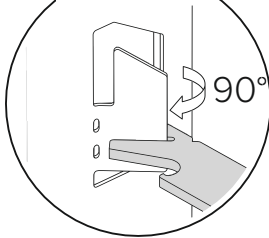


A + B Paroi / Wand / Wall / Wand

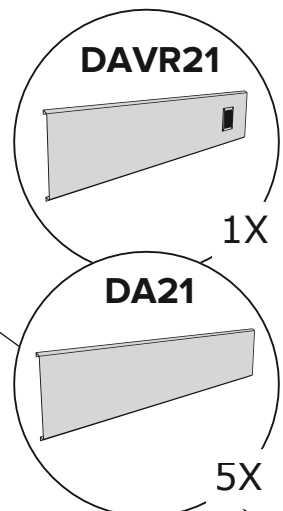
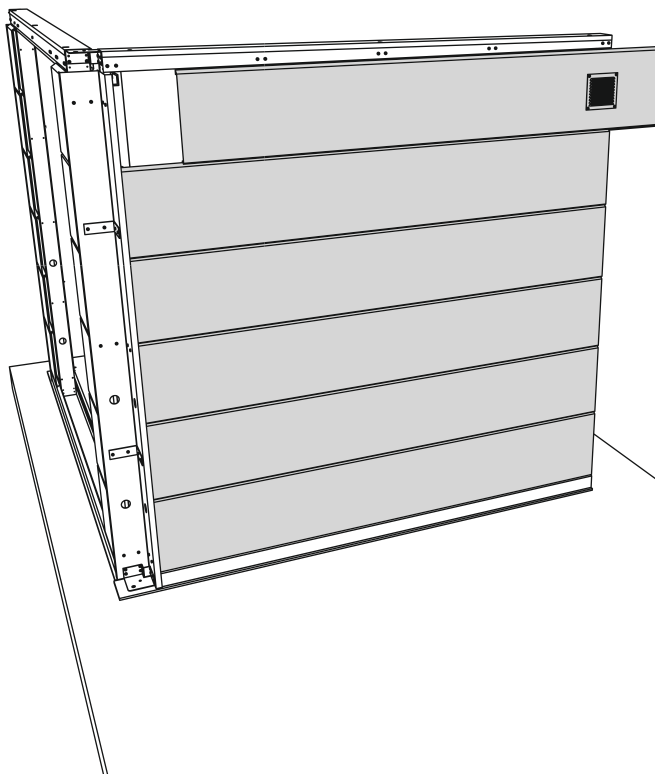


Option Dekorputz:

Plier les crochets à 90°
 Hoekjes plooiën op 90°
 Corners fold at 90°
 Ecken um 90° falten

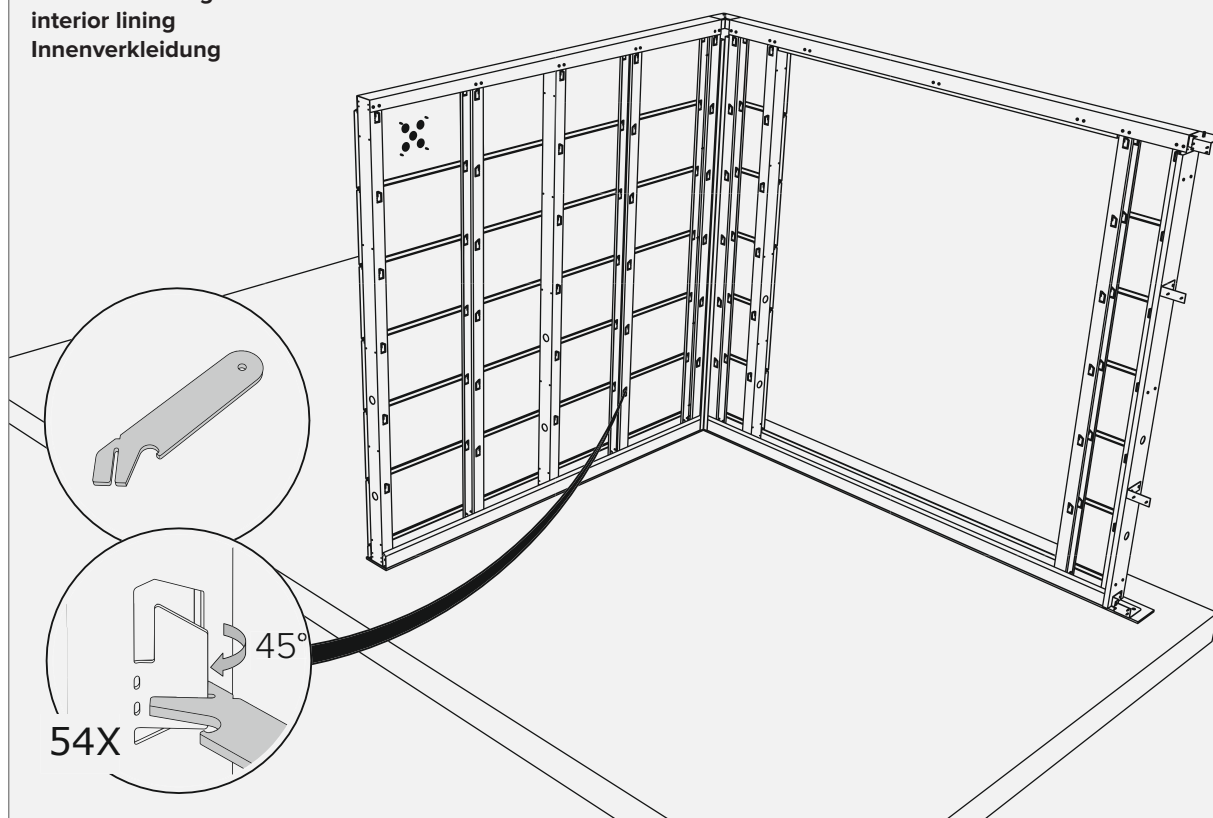
DEKORPUTZ

A + B Paroi / Wand / Wall / Wand



A + B Paroi / Wand / Wall / Wand

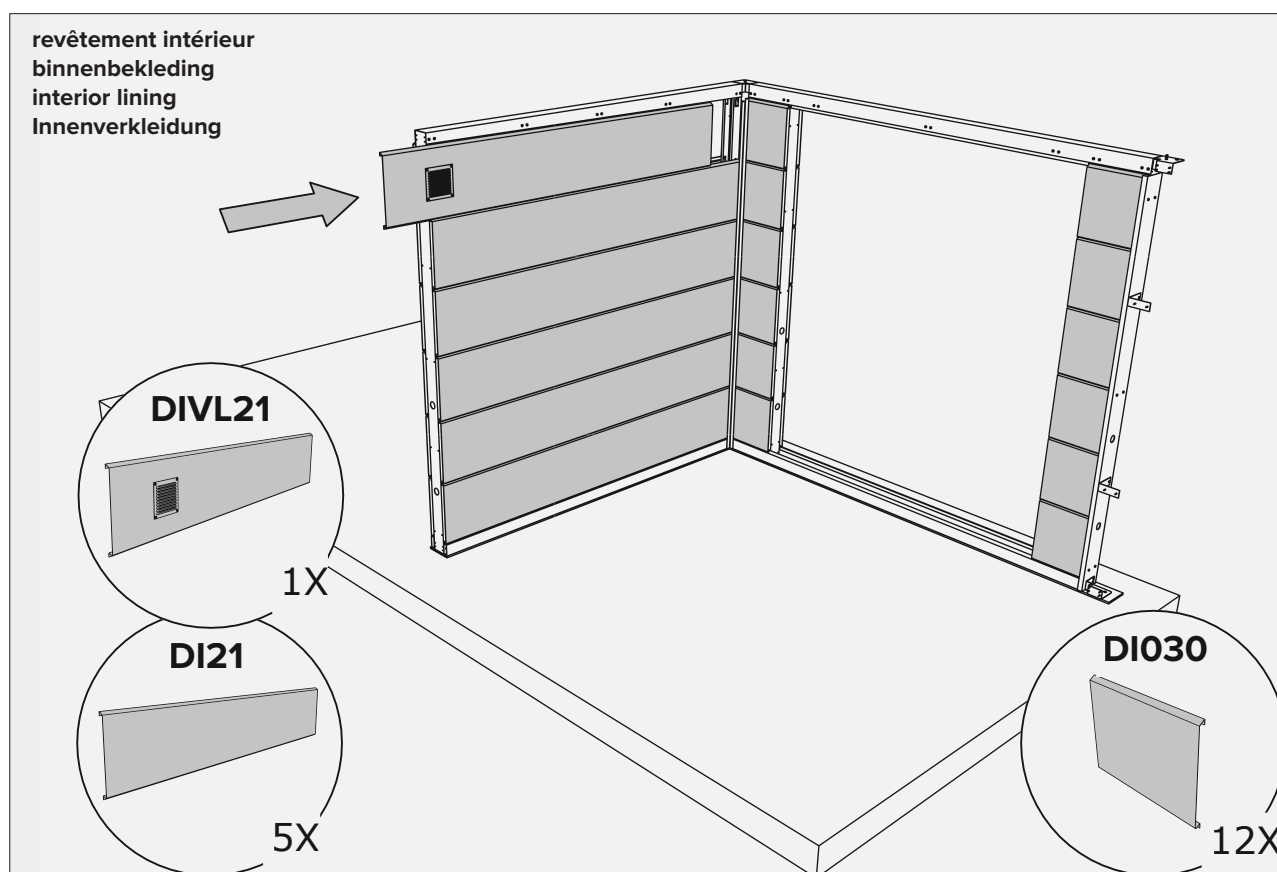
revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung



A + B Paroi / Wand / Wall / Wand

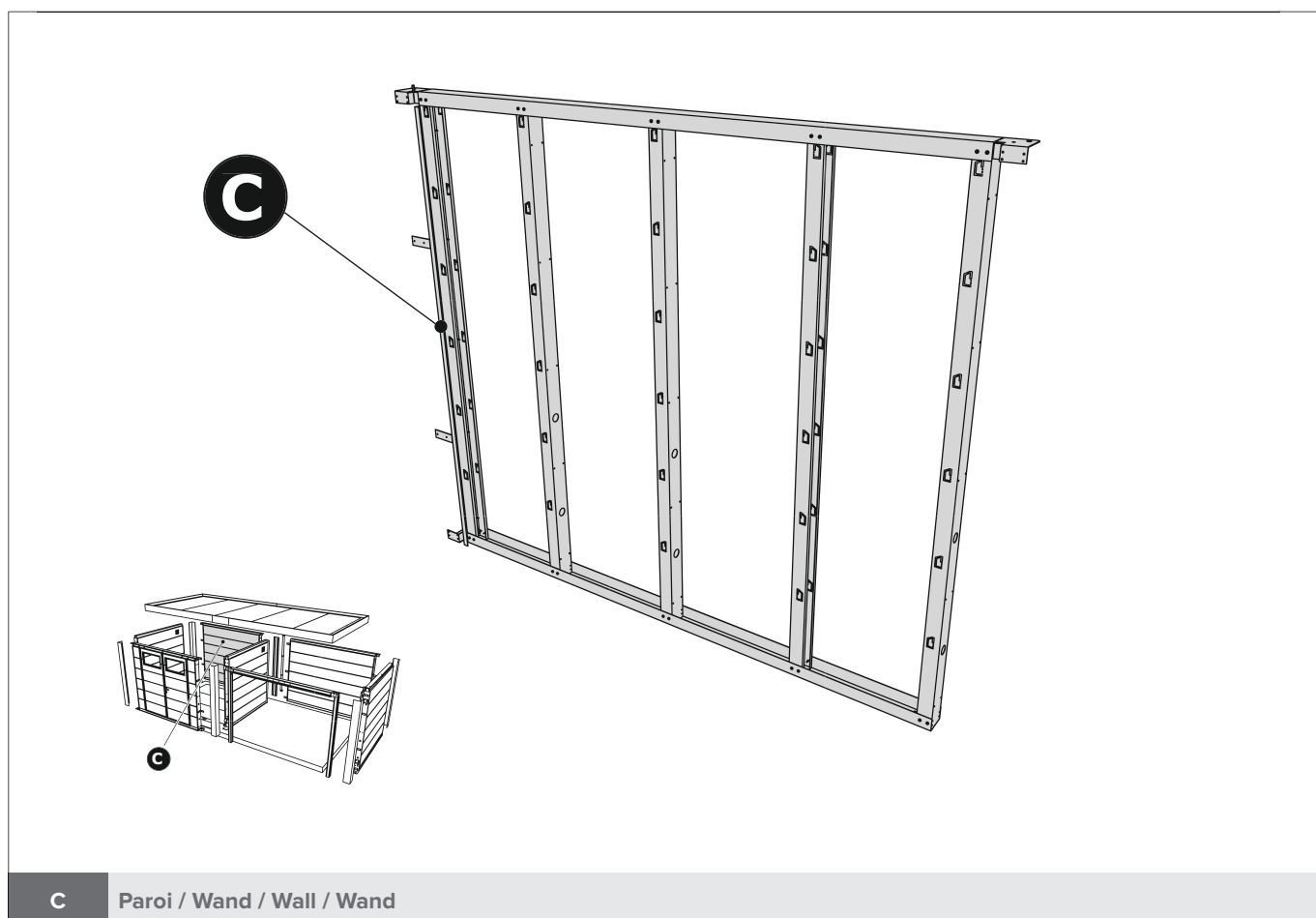
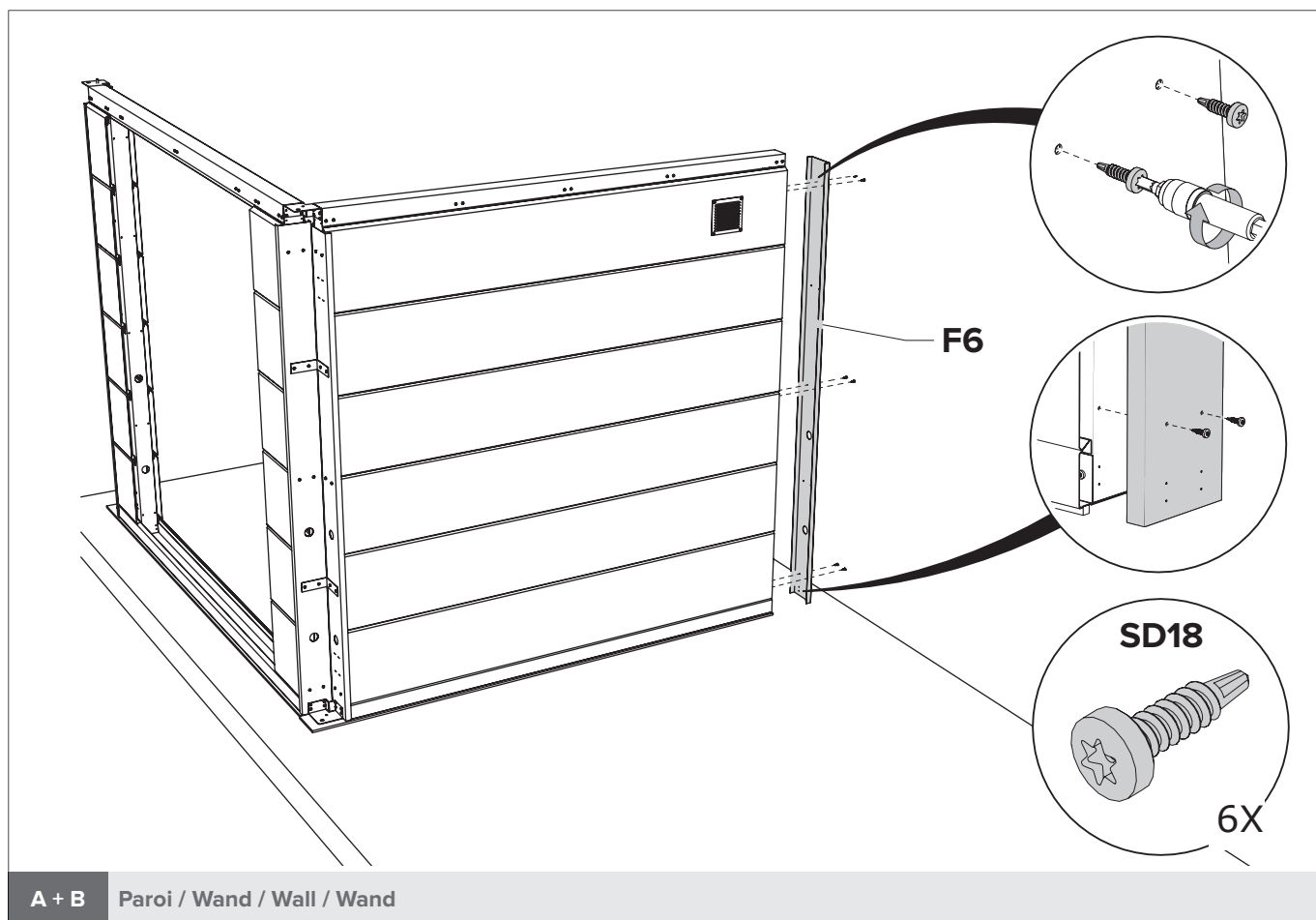
Option / Optie / Option / Option

revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung

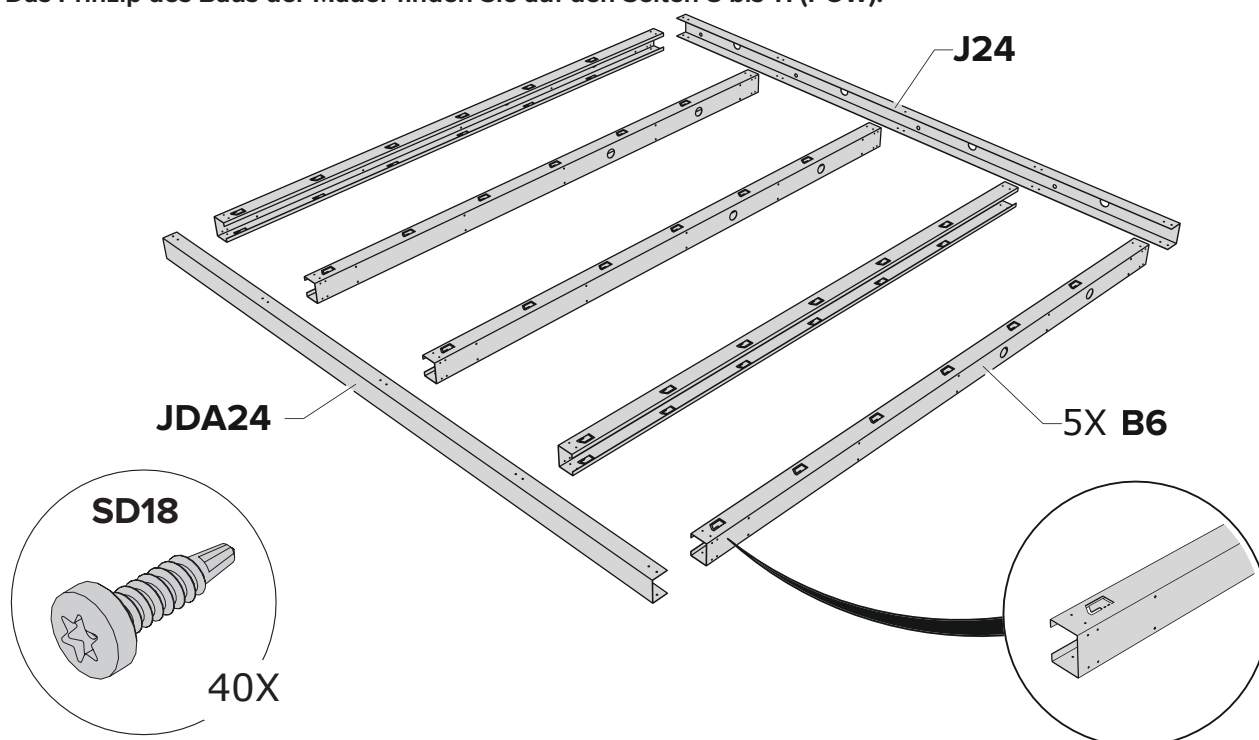


A + B Paroi / Wand / Wall / Wand

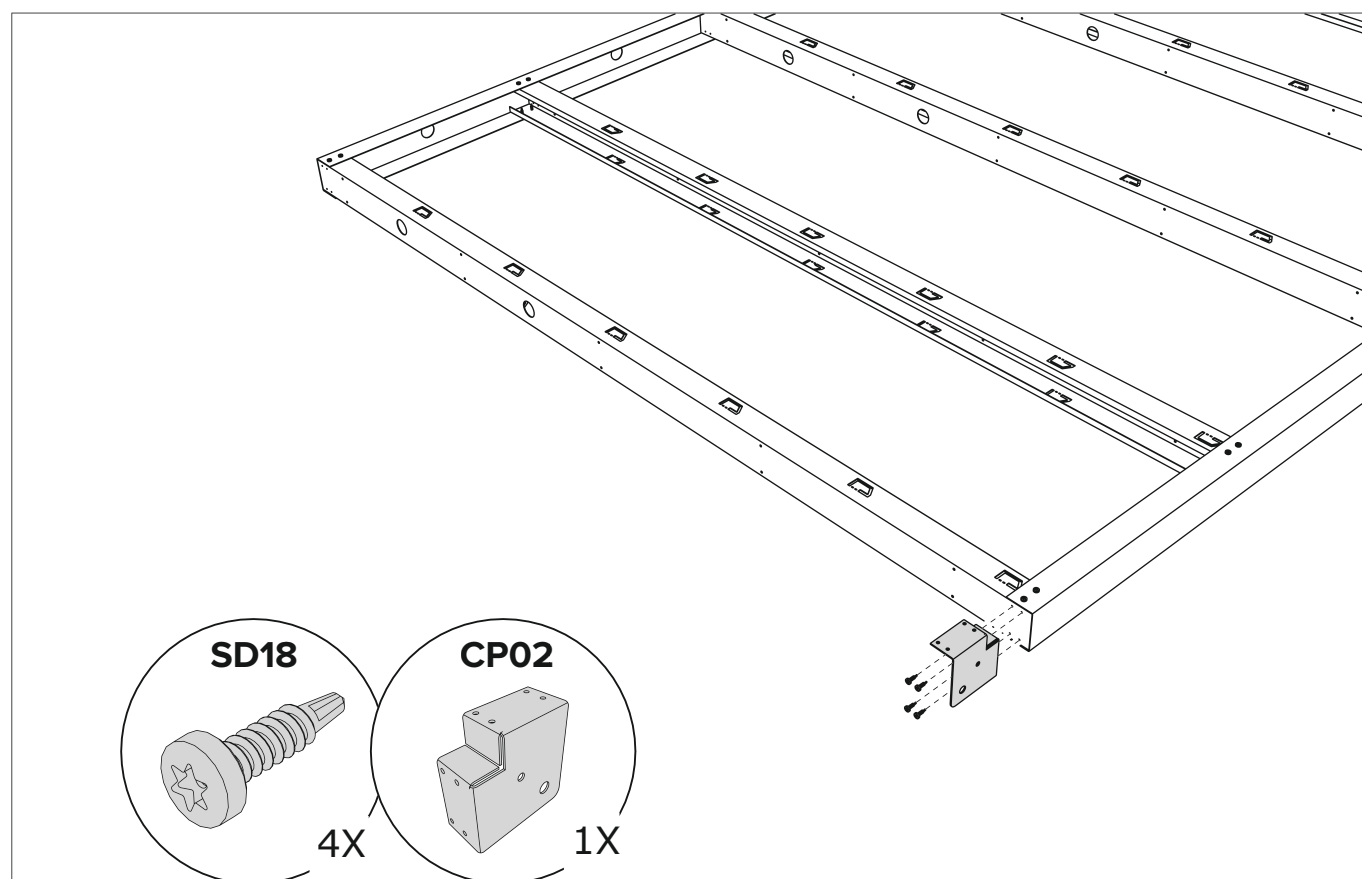
Option / Optie / Option / Option



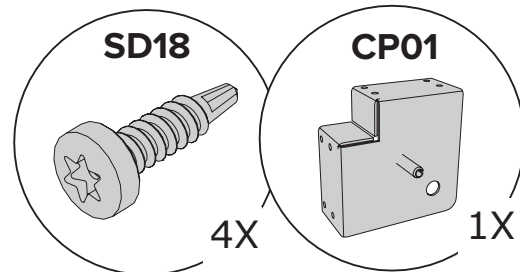
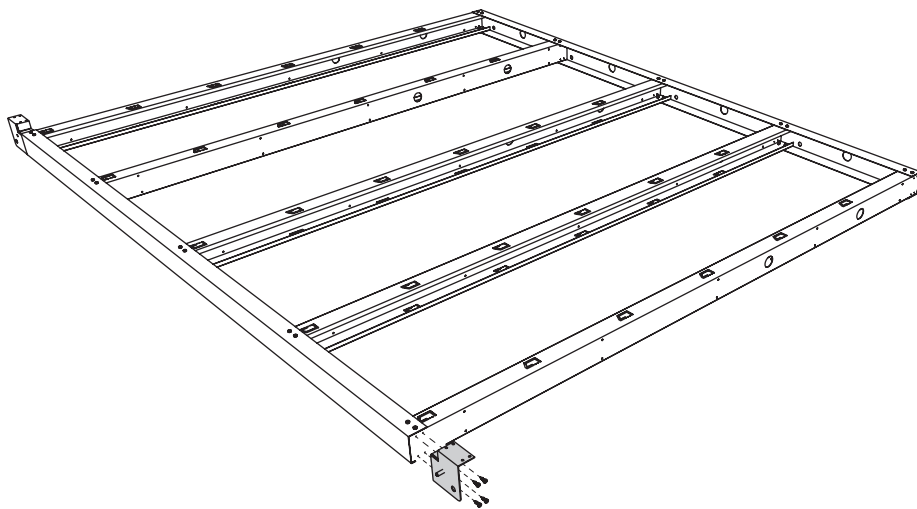
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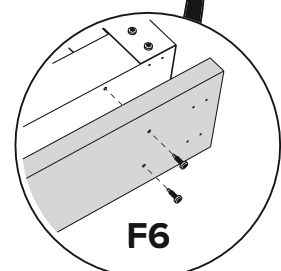
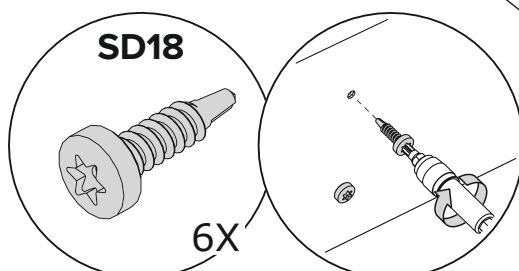
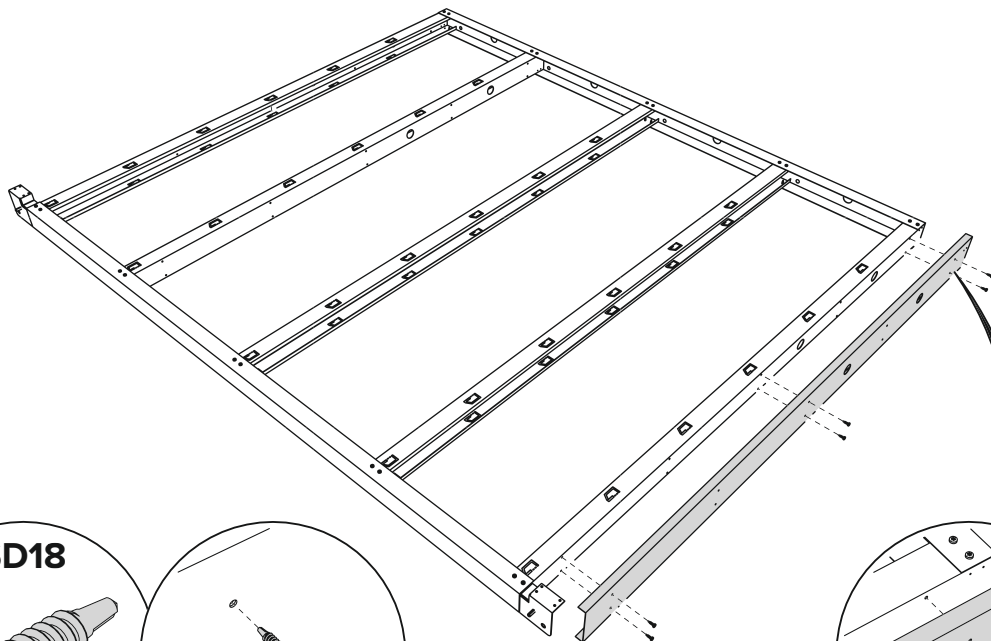
C Paroi / Wand / Wall / Wand



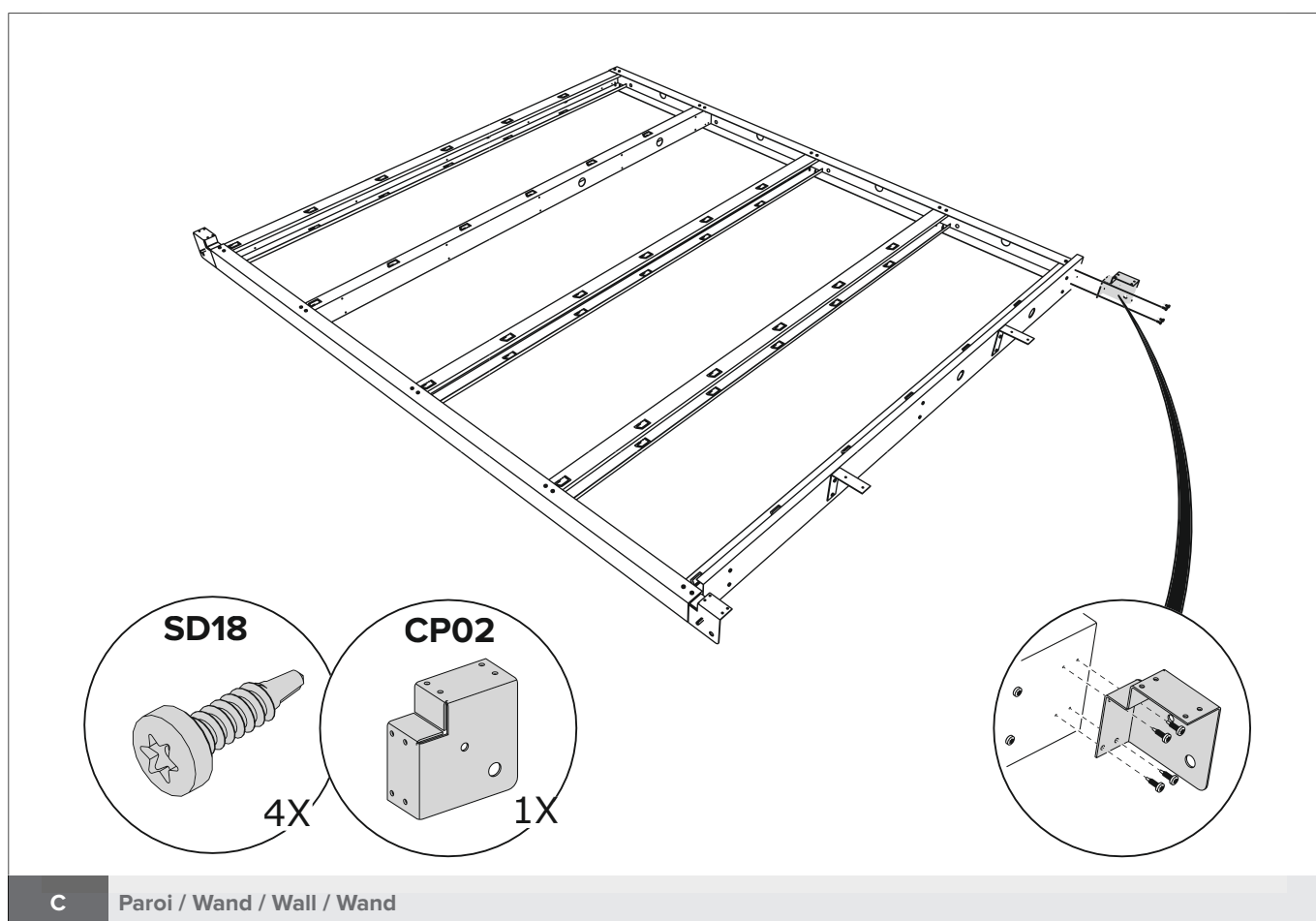
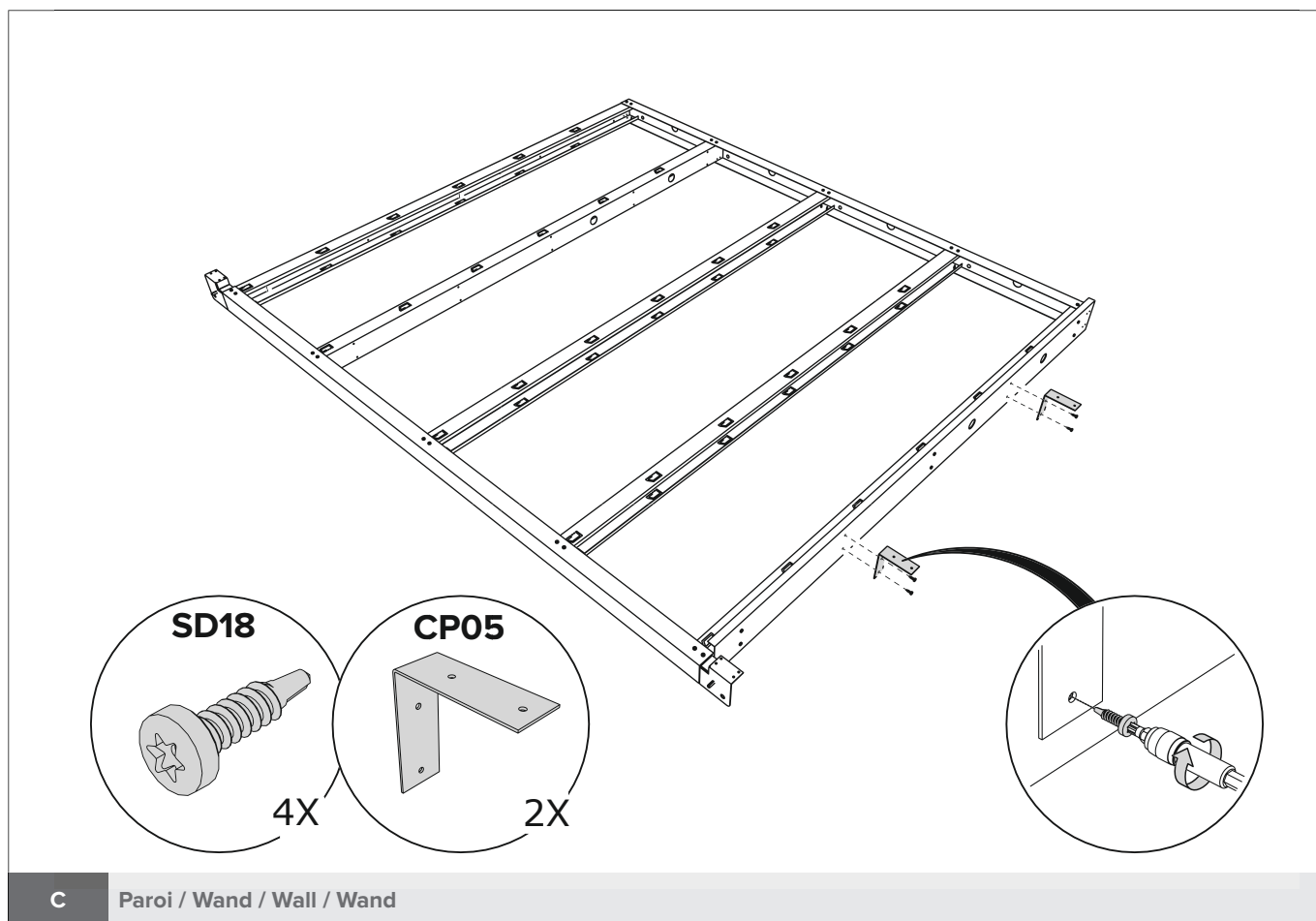
C Paroi / Wand / Wall / Wand

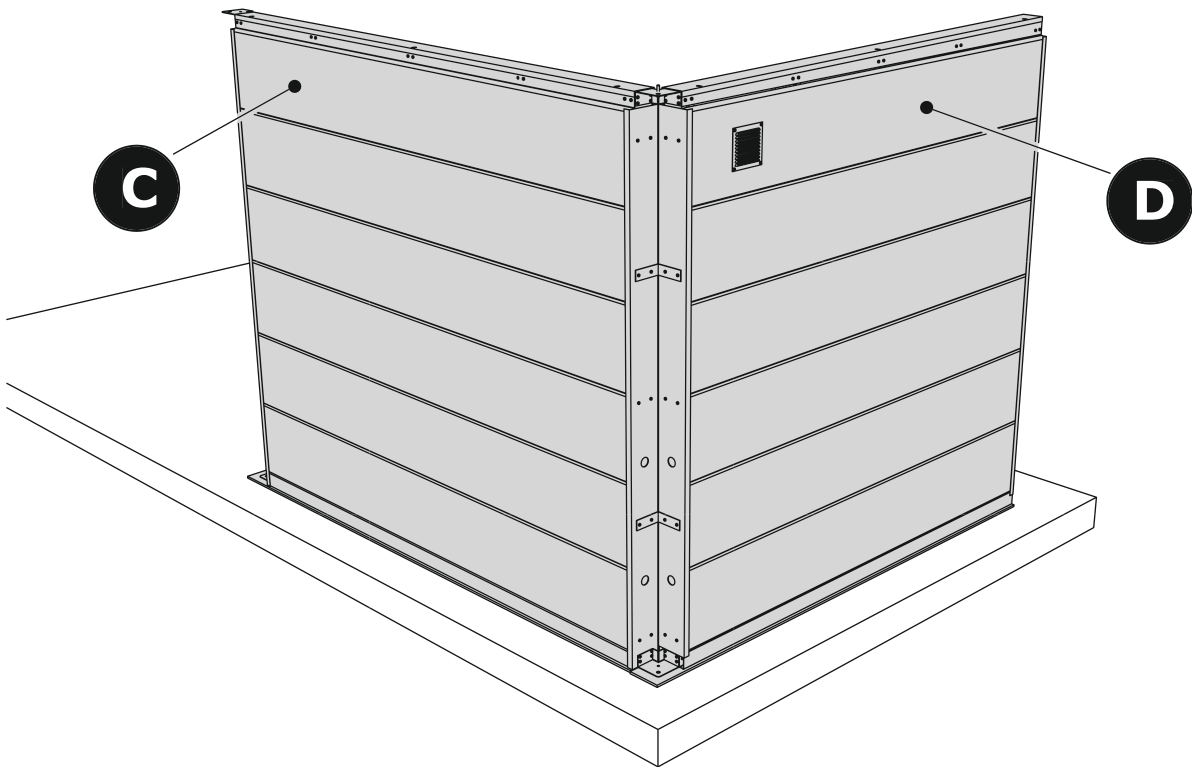


C Paroi / Wand / Wall / Wand

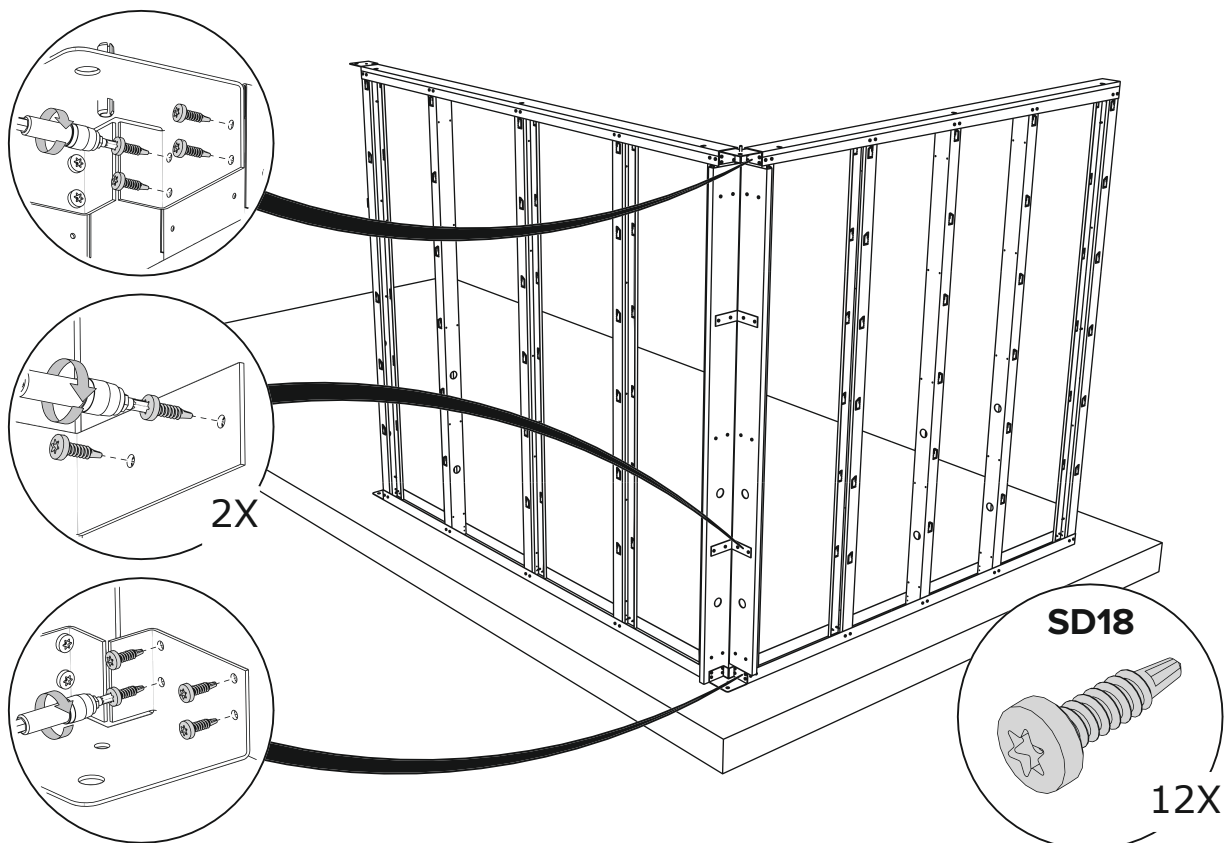


C Paroi / Wand / Wall / Wand

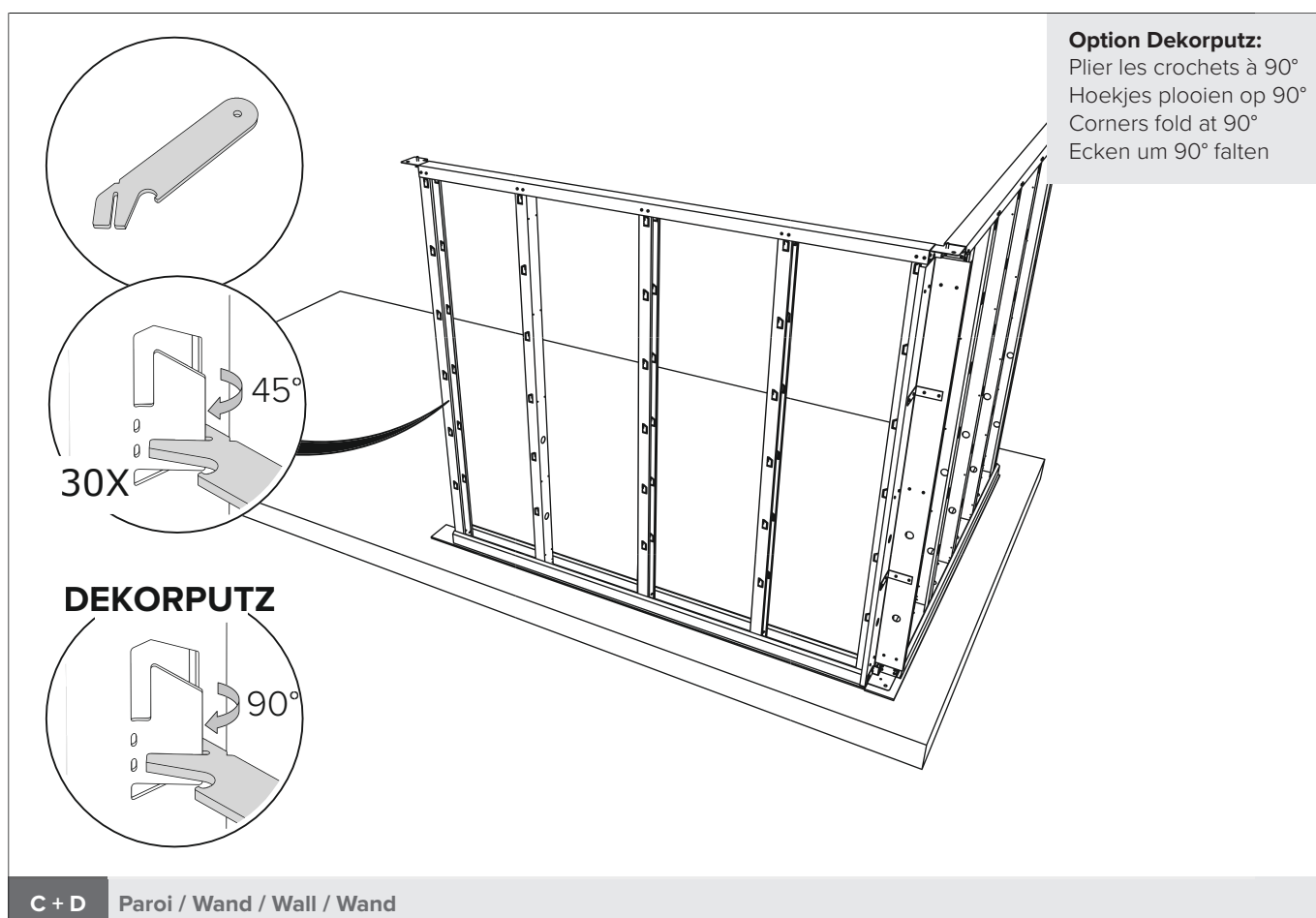
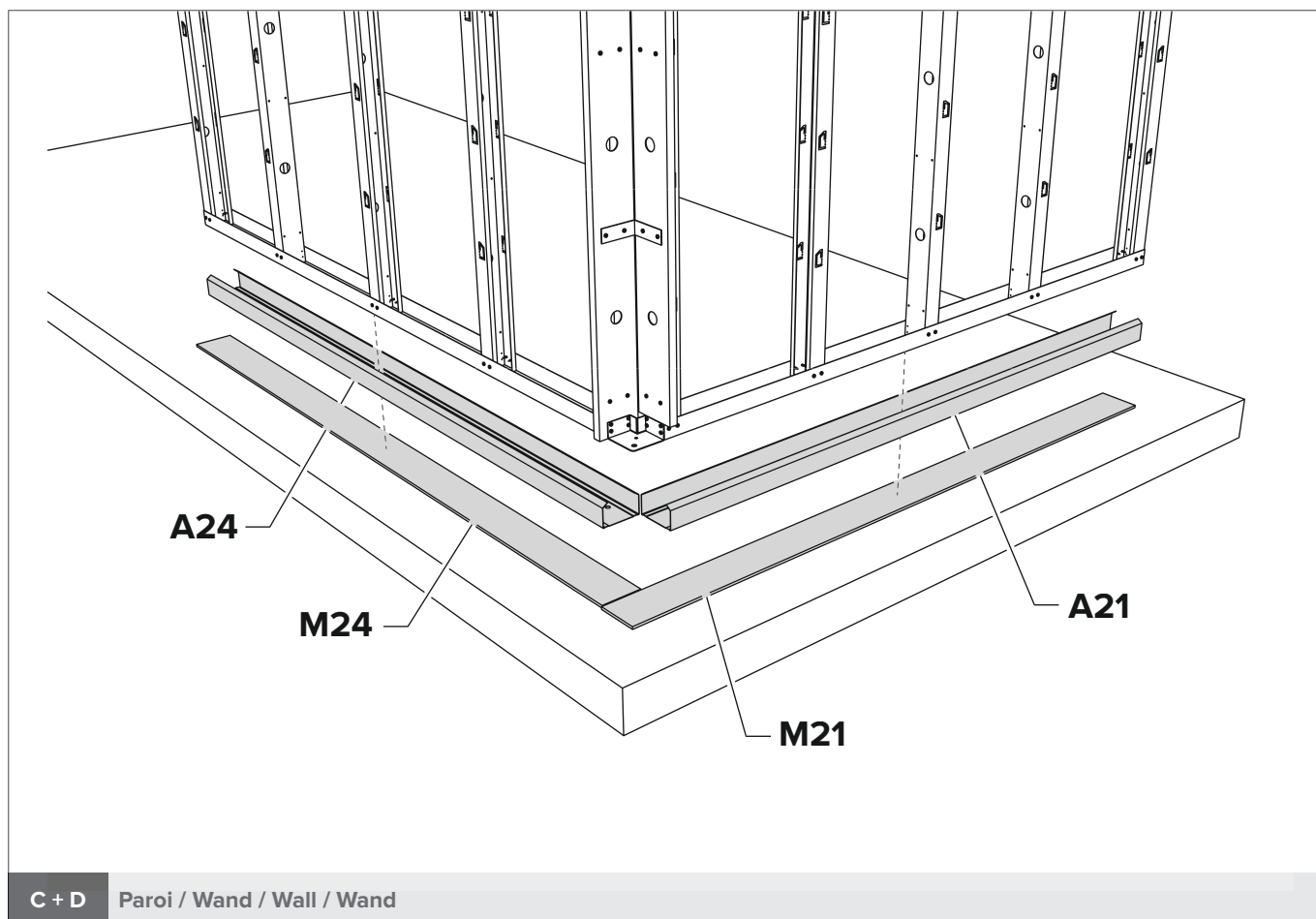


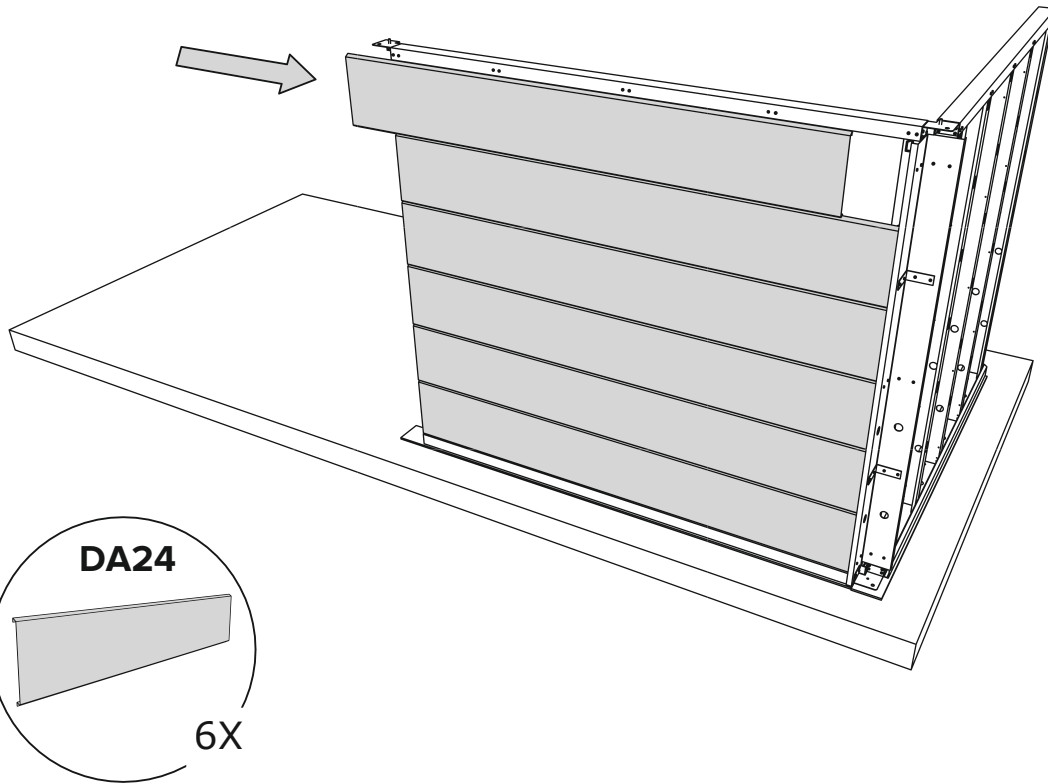


C + D Paroi / Wand / Wall / Wand



C + D Paroi / Wand / Wall / Wand

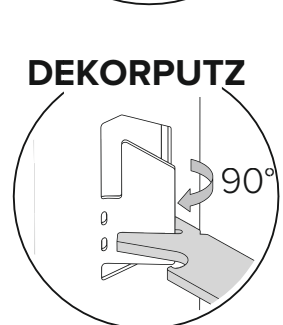
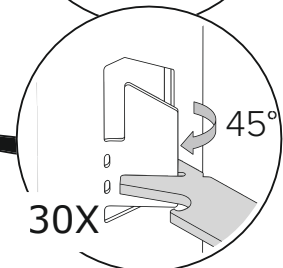
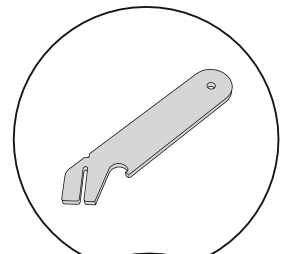
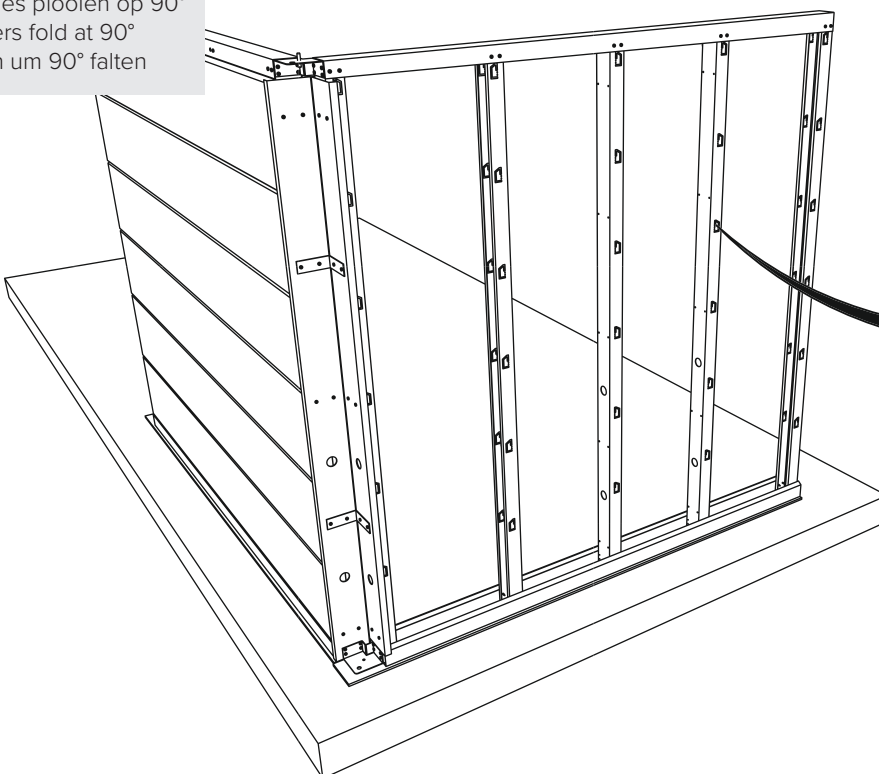




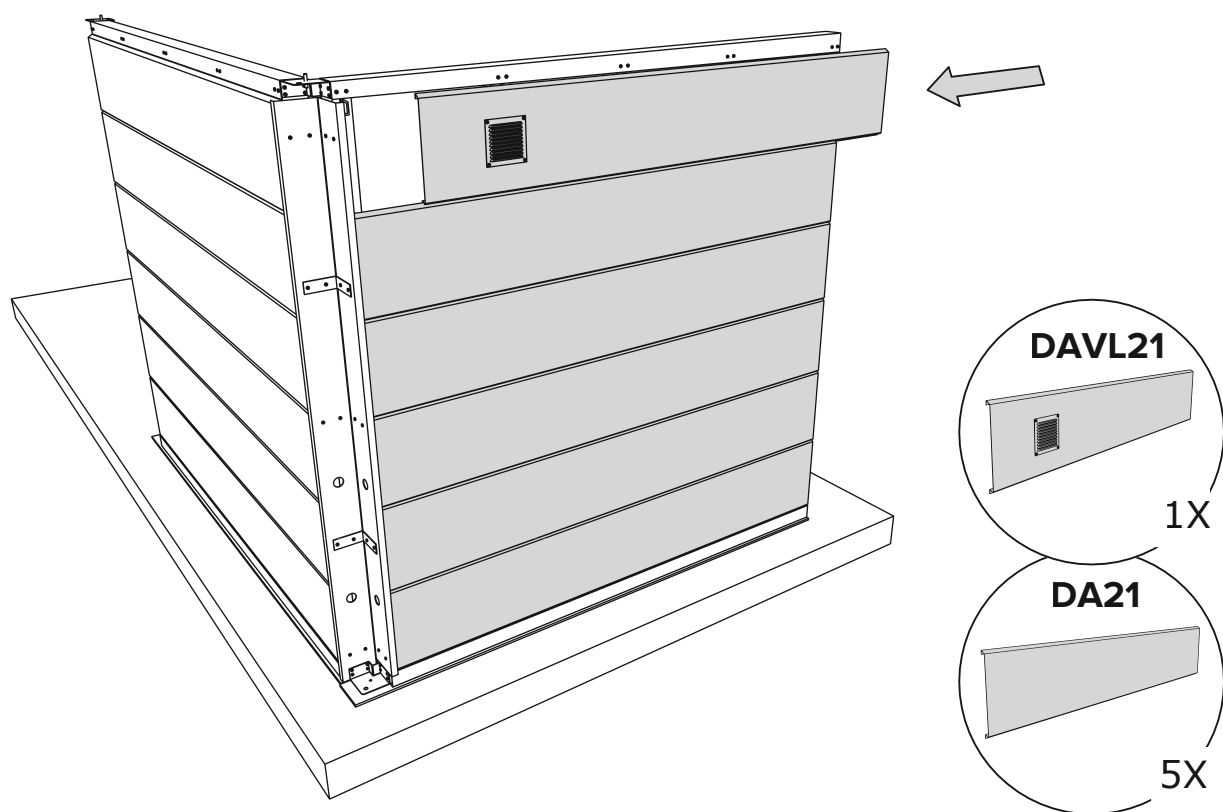
C + D Paroi / Wand / Wall / Wand

Option Dekorputz:

Plier les crochets à 90°
 Hoekjes plooiën op 90°
 Corners fold at 90°
 Ecken um 90° falten

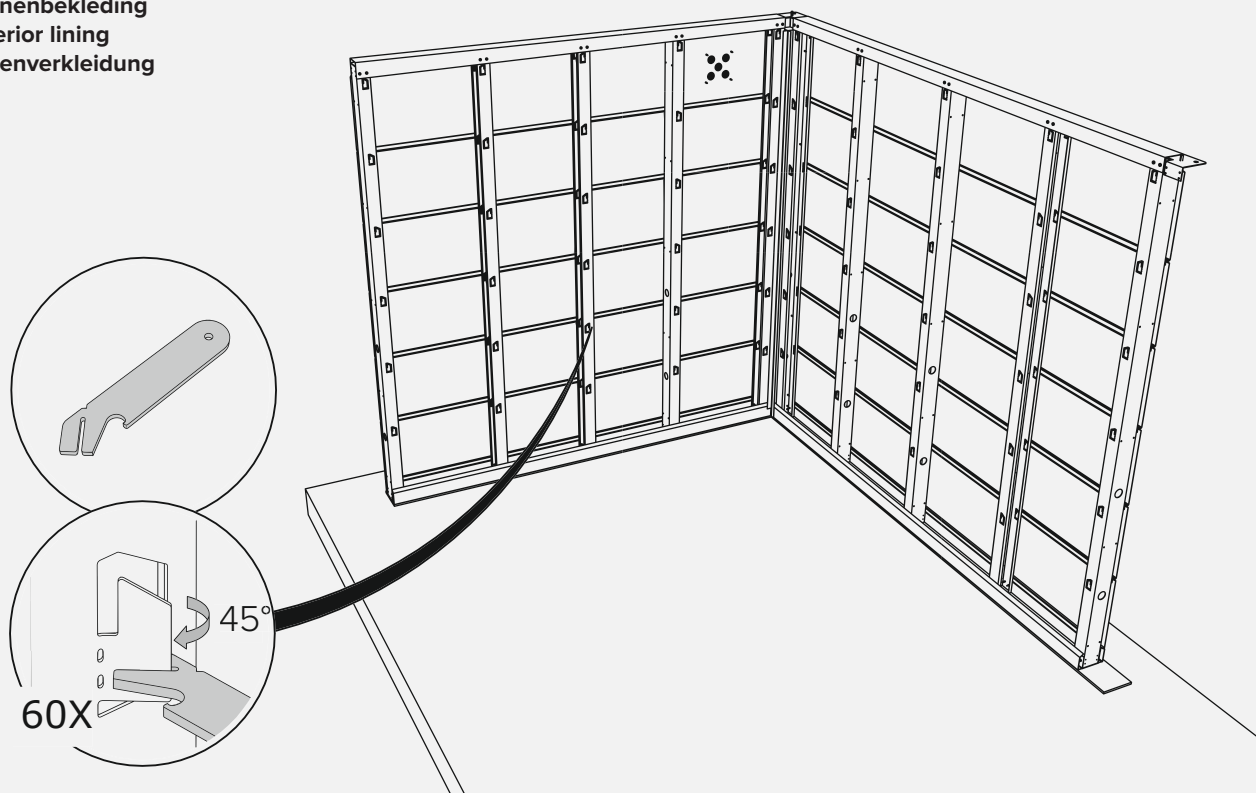


C + D Paroi / Wand / Wall / Wand



C + D Paroi / Wand / Wall / Wand

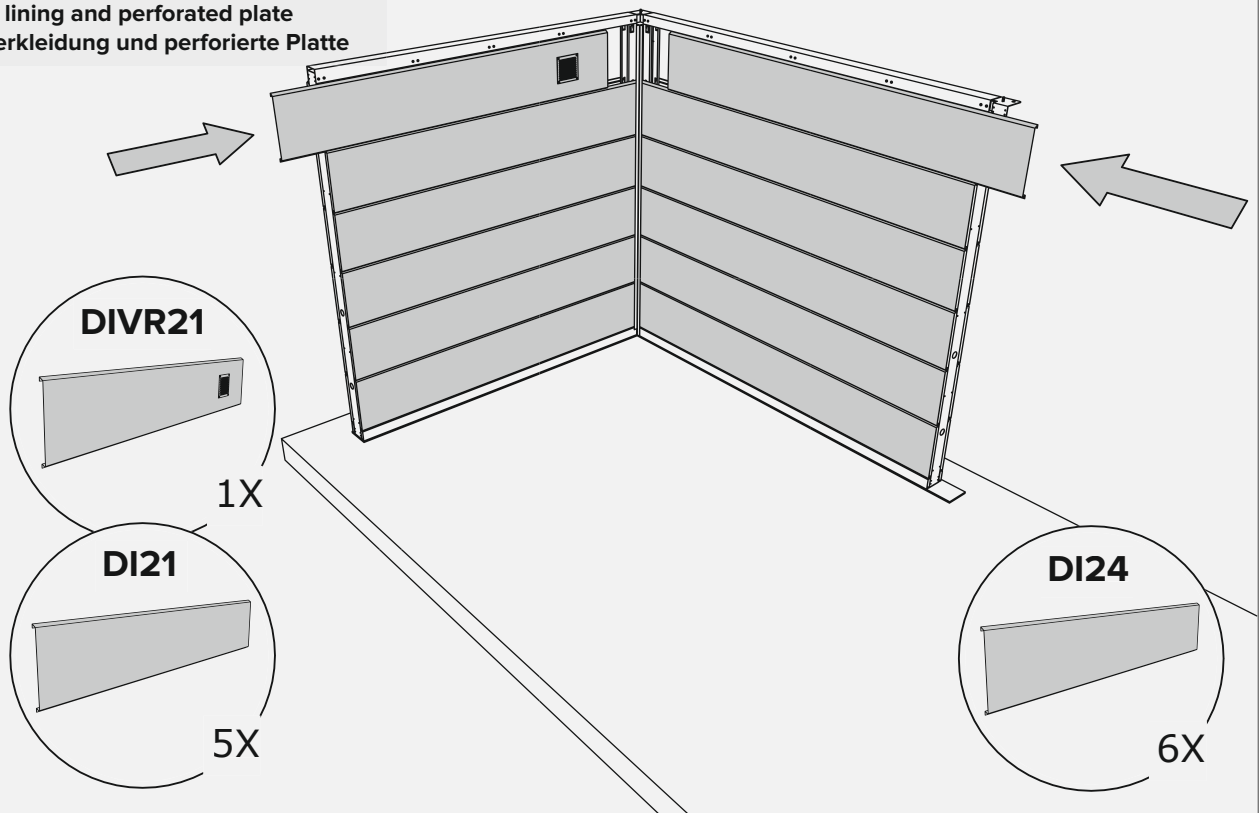
revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung



C + D Paroi / Wand / Wall / Wand

Option / Optie / Option / Option

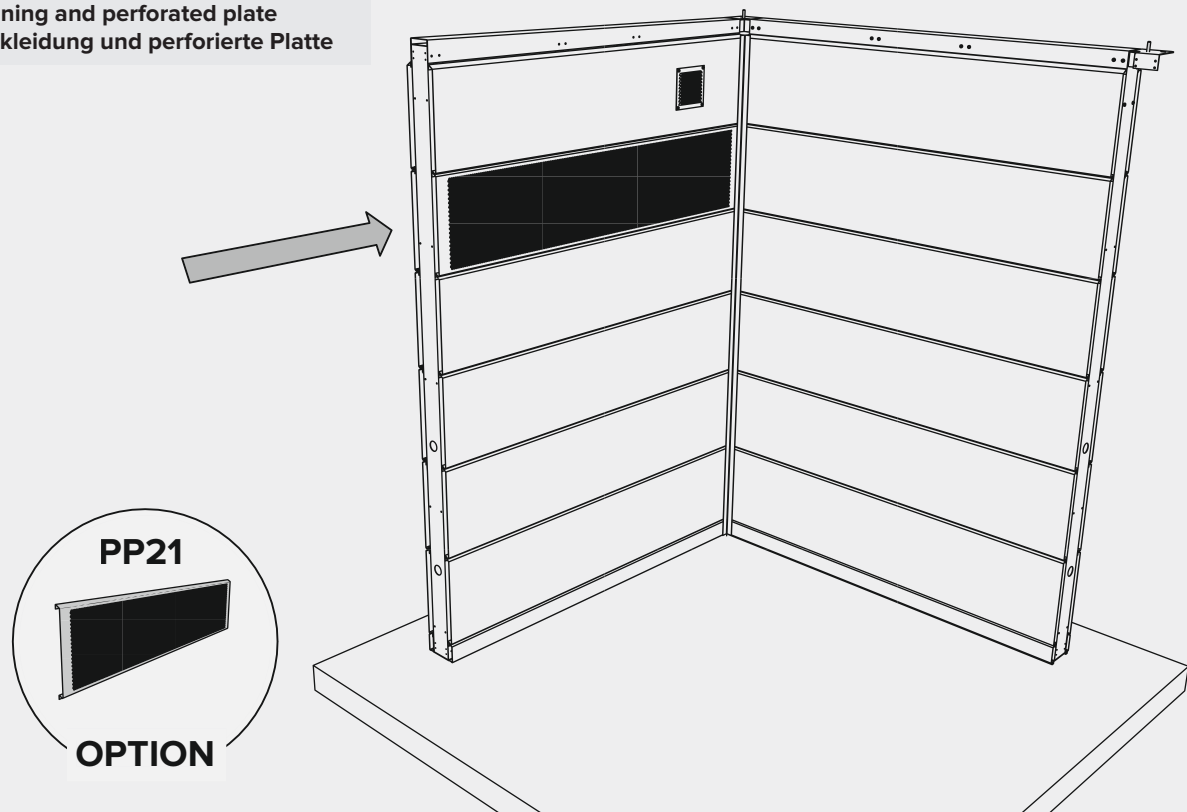
revêtement intérieur et plaque perforée
 binnenbekleding en geperforeerde plaat
 interior lining and perforated plate
 Innenverkleidung und perforierte Platte



C + D Paroi / Wand / Wall / Wand

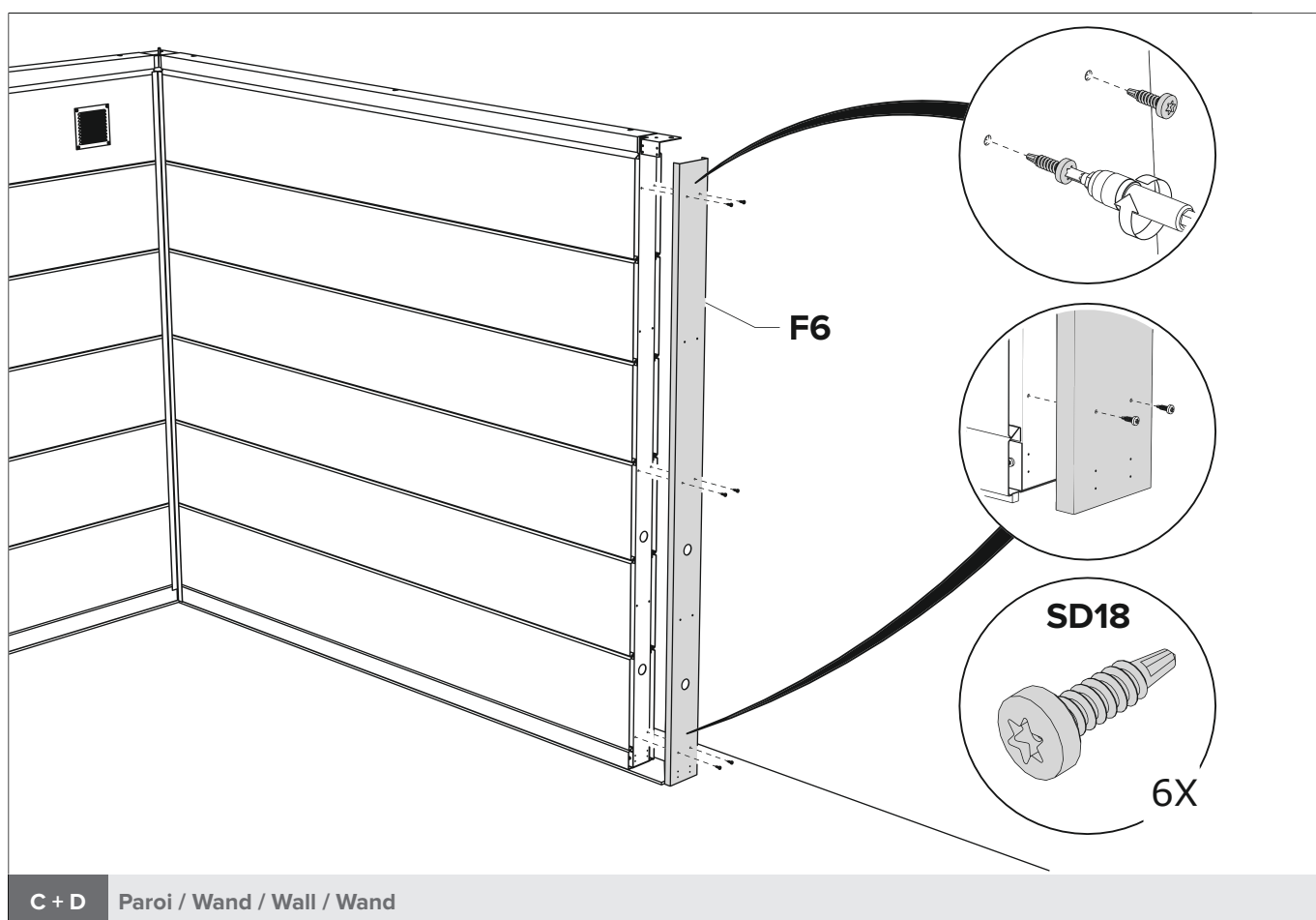
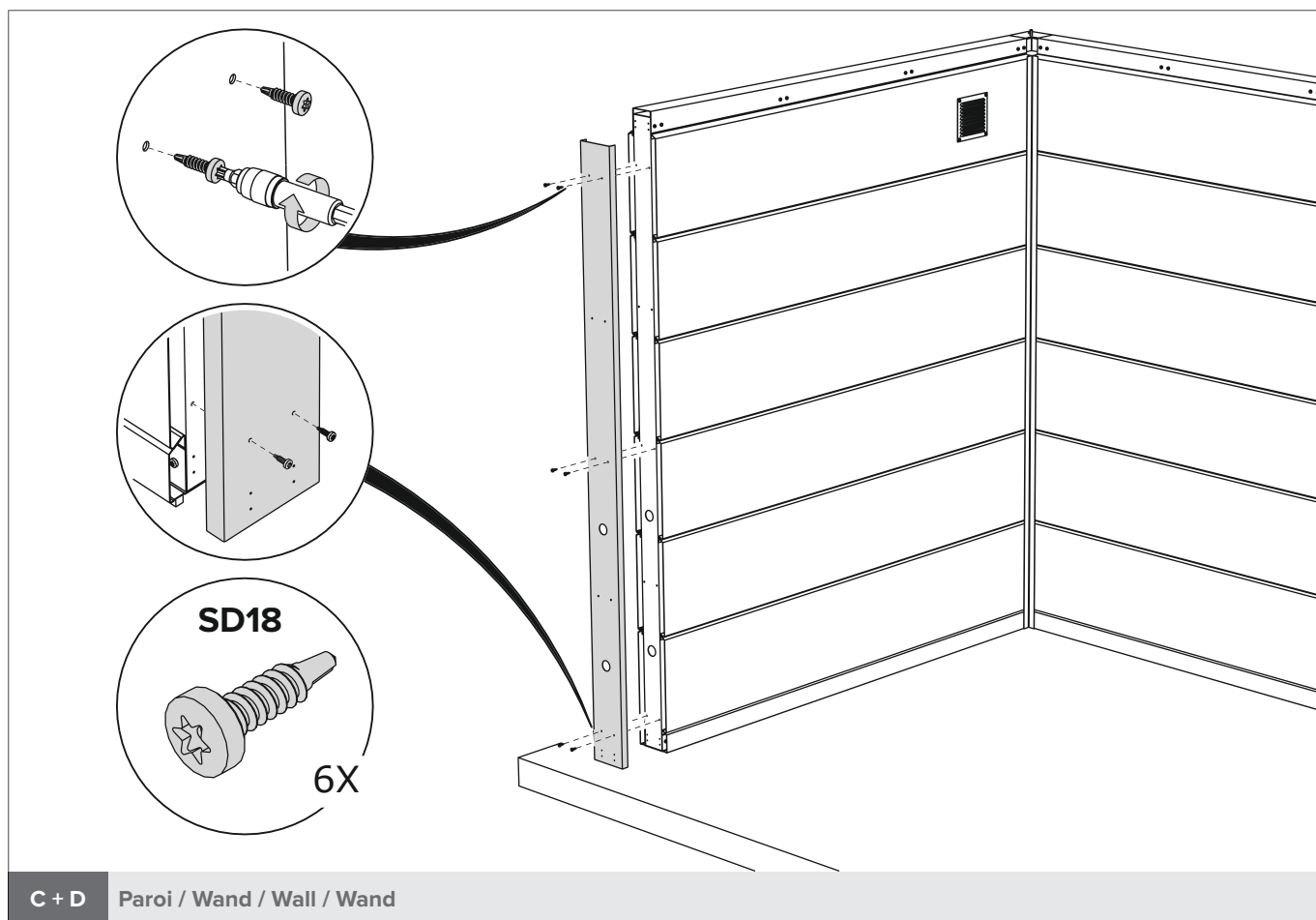
Option / Optie / Option / Option

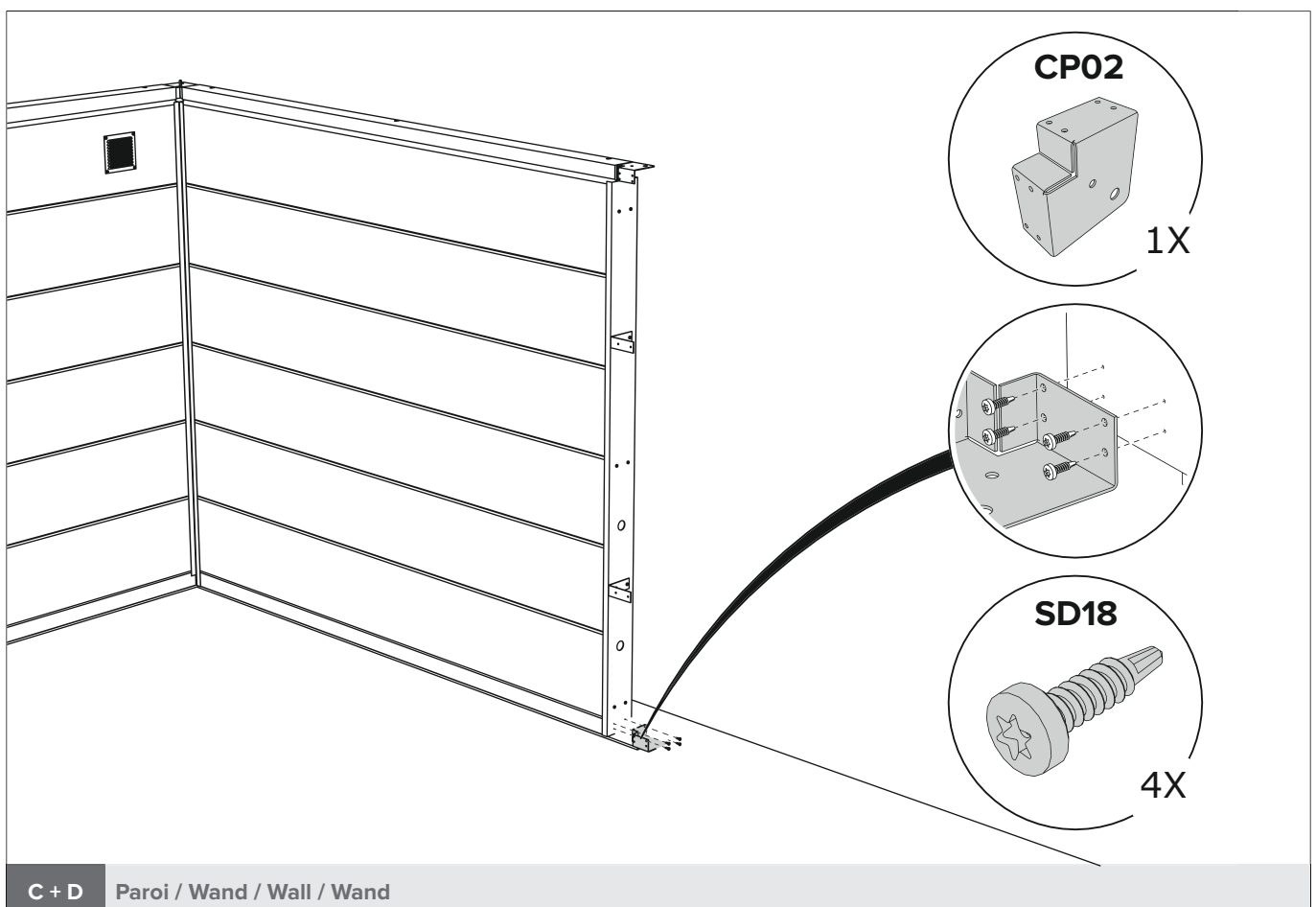
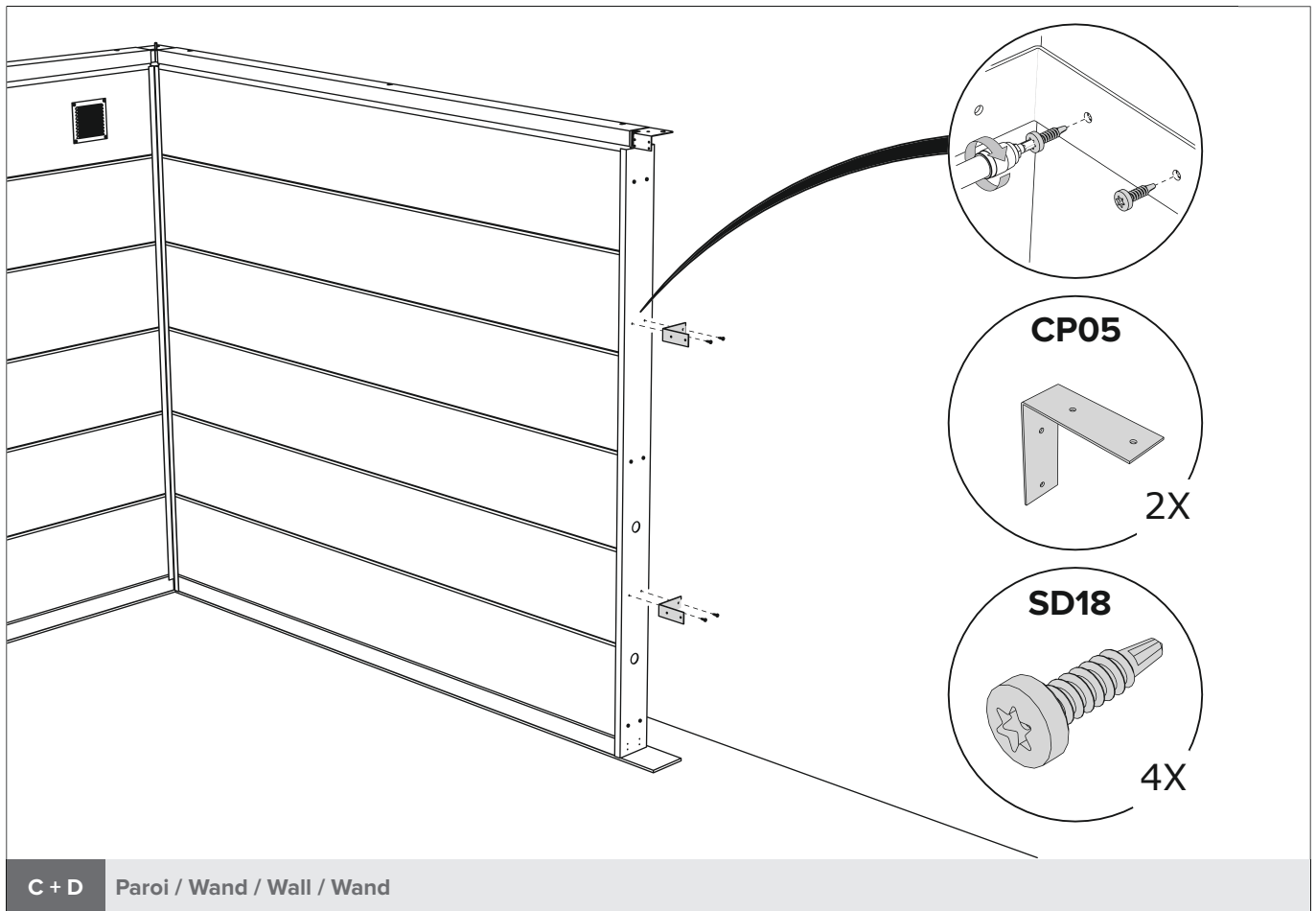
revêtement intérieur et plaque perforée
 binnenbekleding en geperforeerde plaat
 interior lining and perforated plate
 Innenverkleidung und perforierte Platte

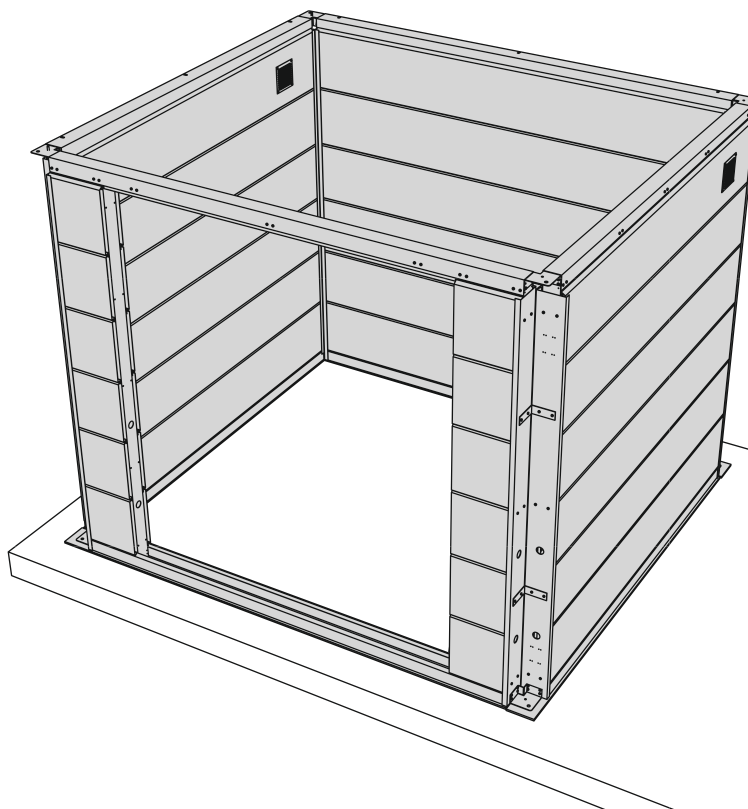


C + D Paroi / Wand / Wall / Wand

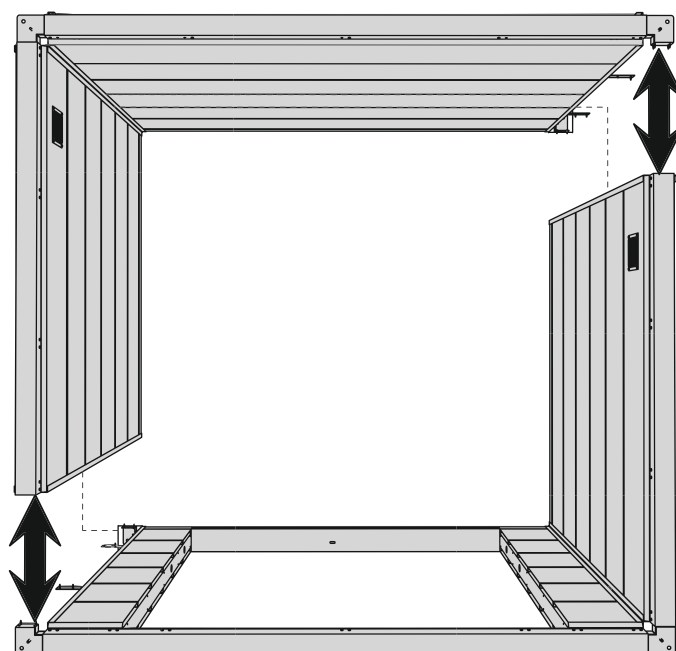
Option / Optie / Option / Option



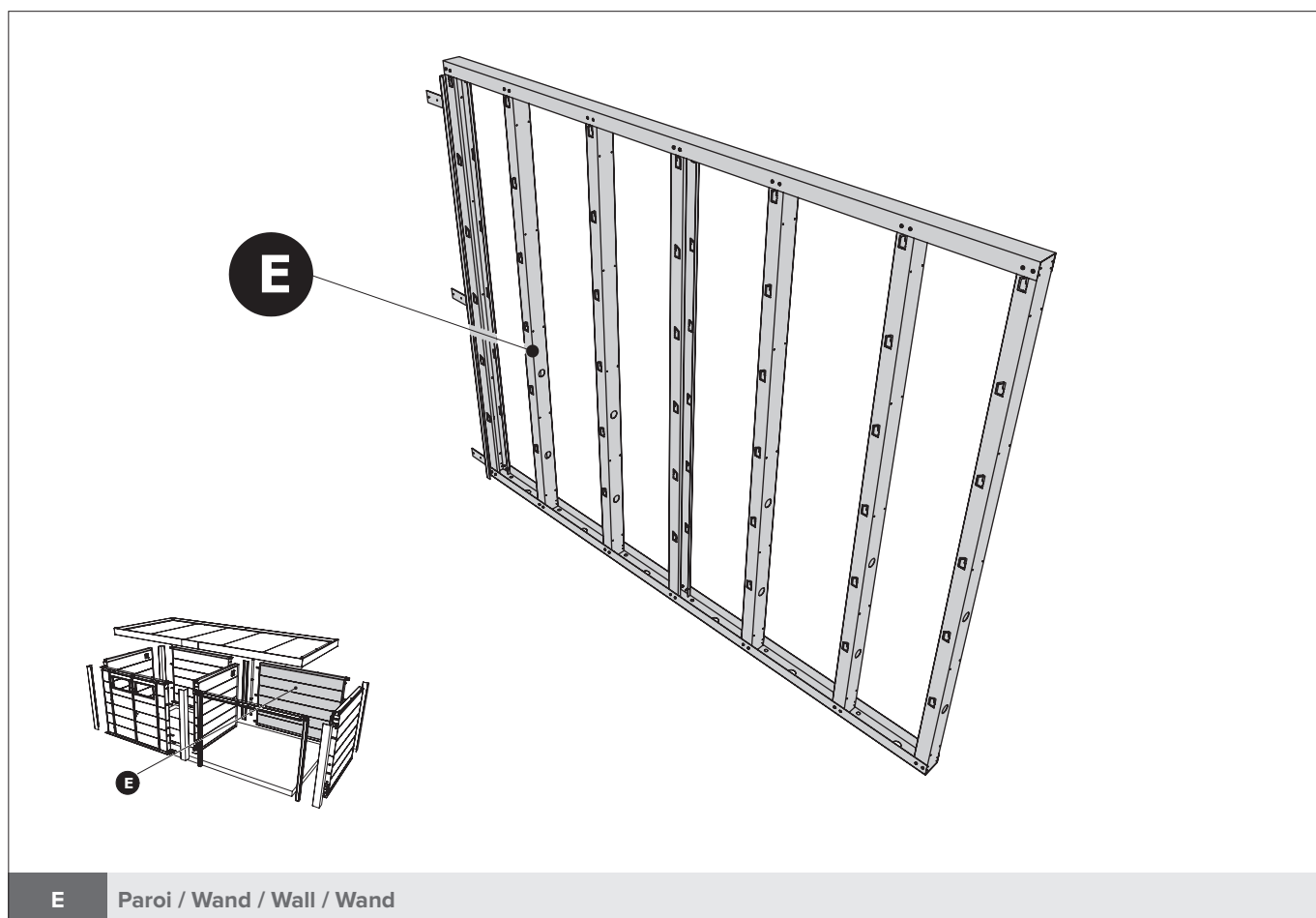
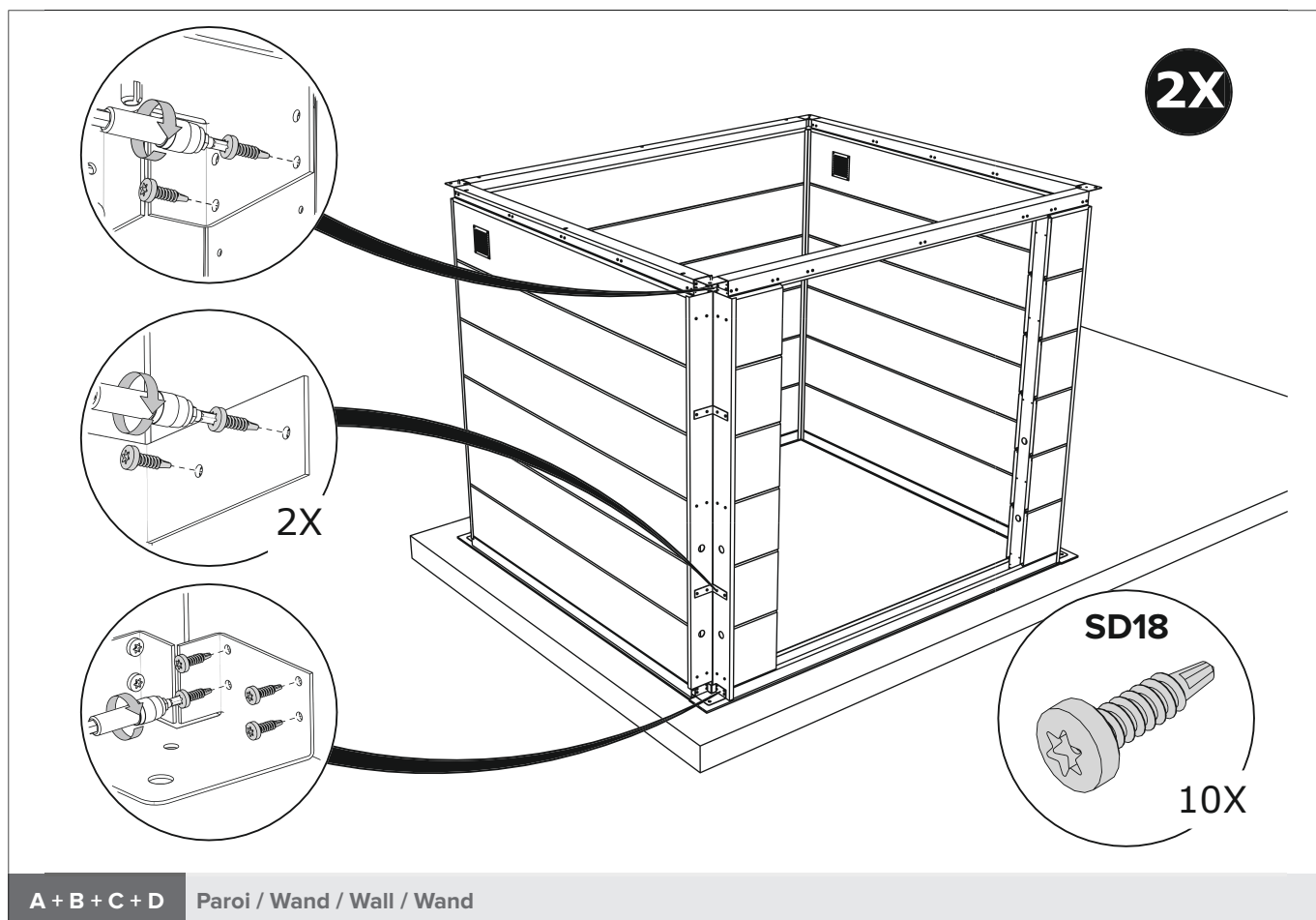




A + B + C + D Paroi / Wand / Wall / Wand



A + B + C + D Paroi / Wand / Wall / Wand



Le principe de la construction du mur, voir pages 8 à 11.

Het principe van de opbouw van de wand, zie pagina 8 tot en met 11.

The principle of building the wall, see pages 8 through 11.

Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11.

7X **B6**

J27

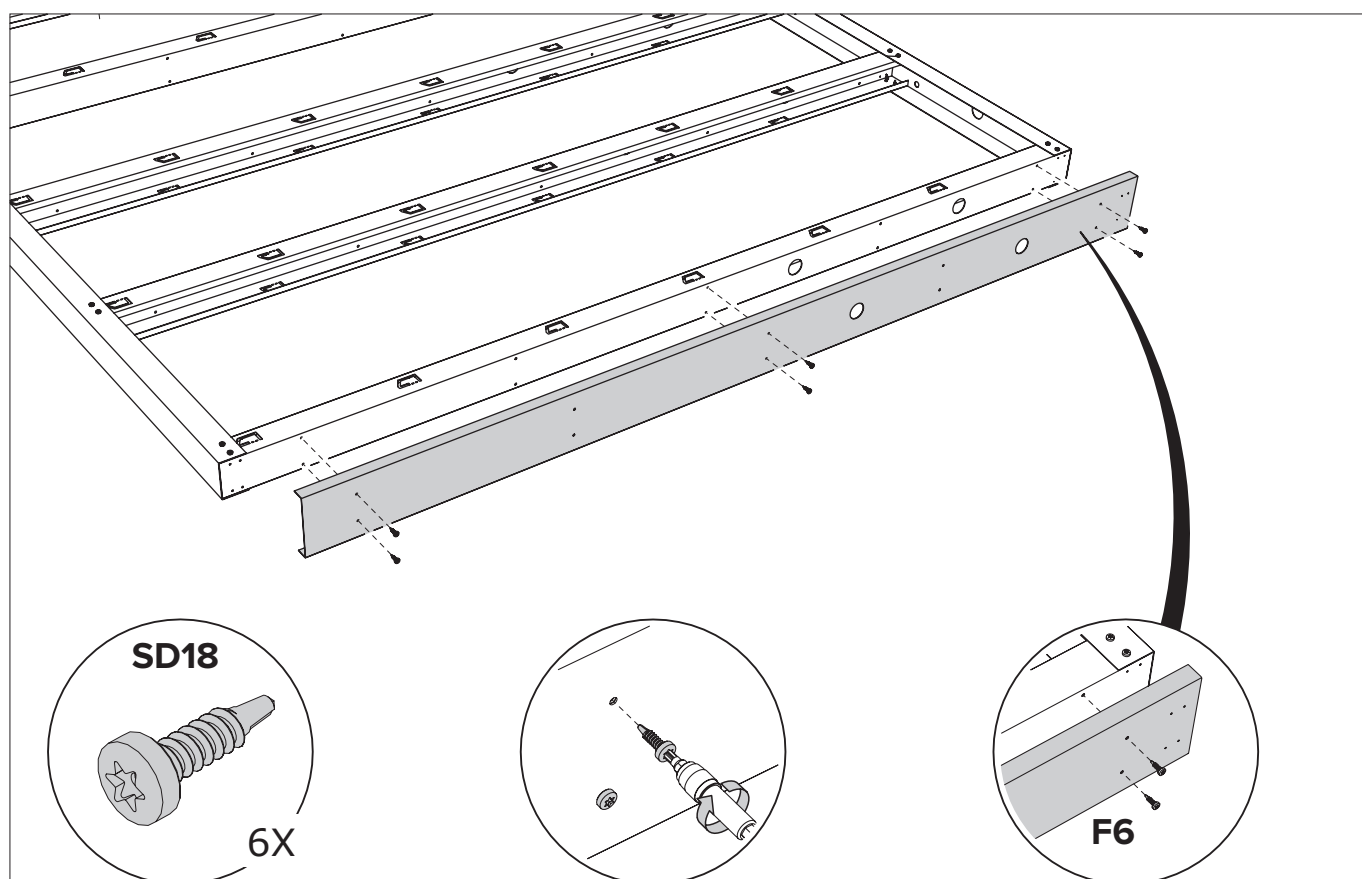
SD18

JDA27

56X

E

Paroi / Wand / Wall / Wand



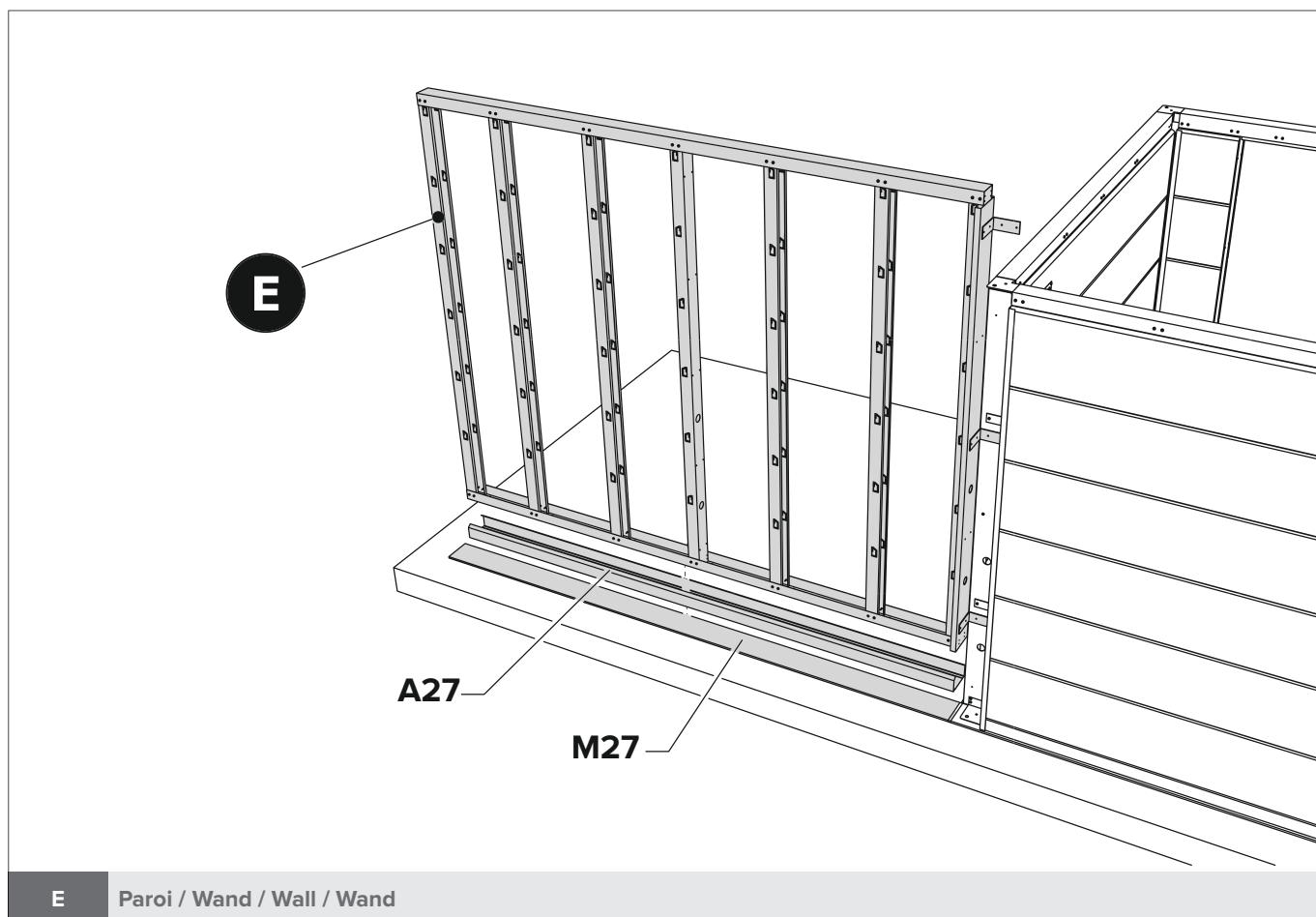
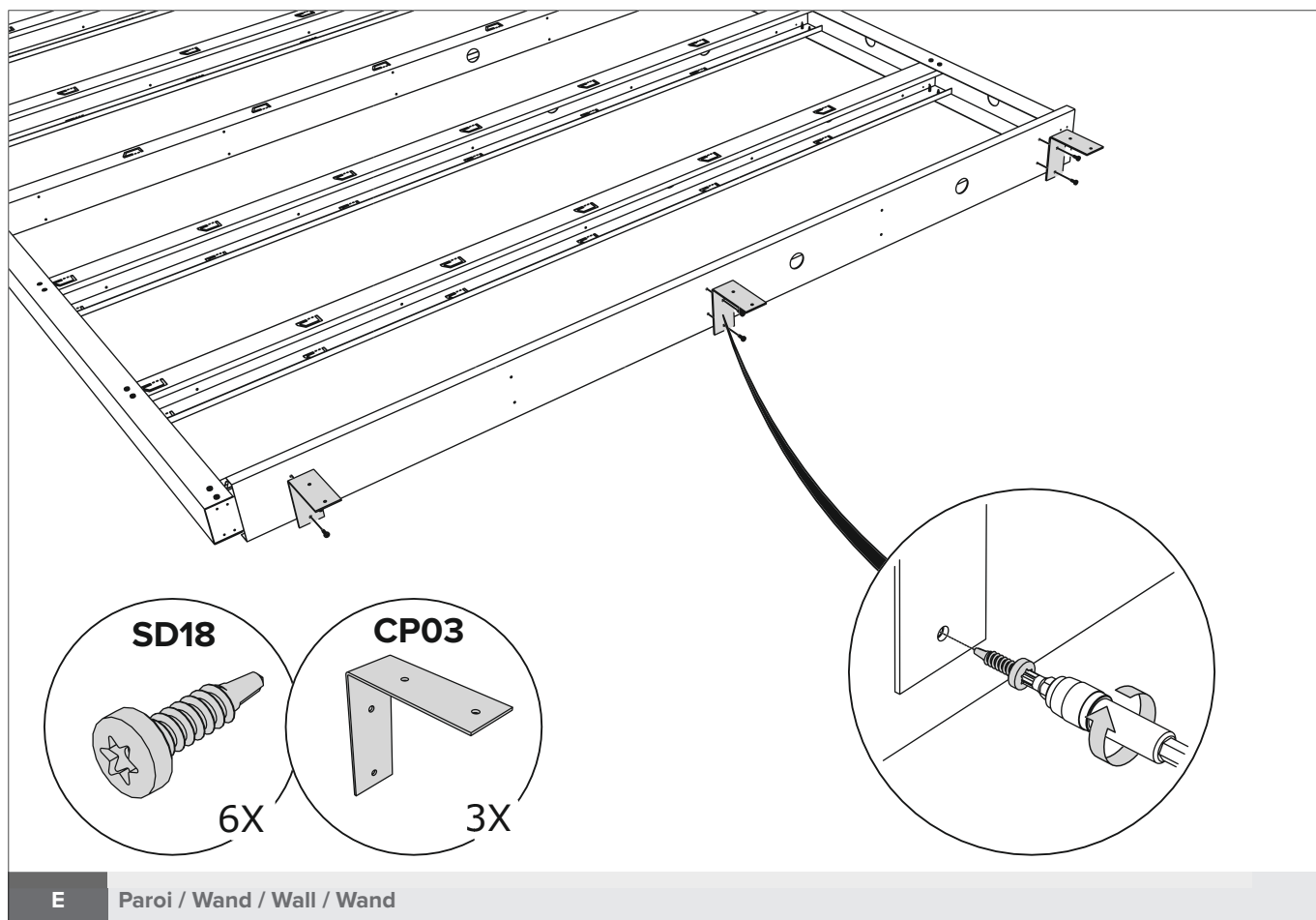
SD18

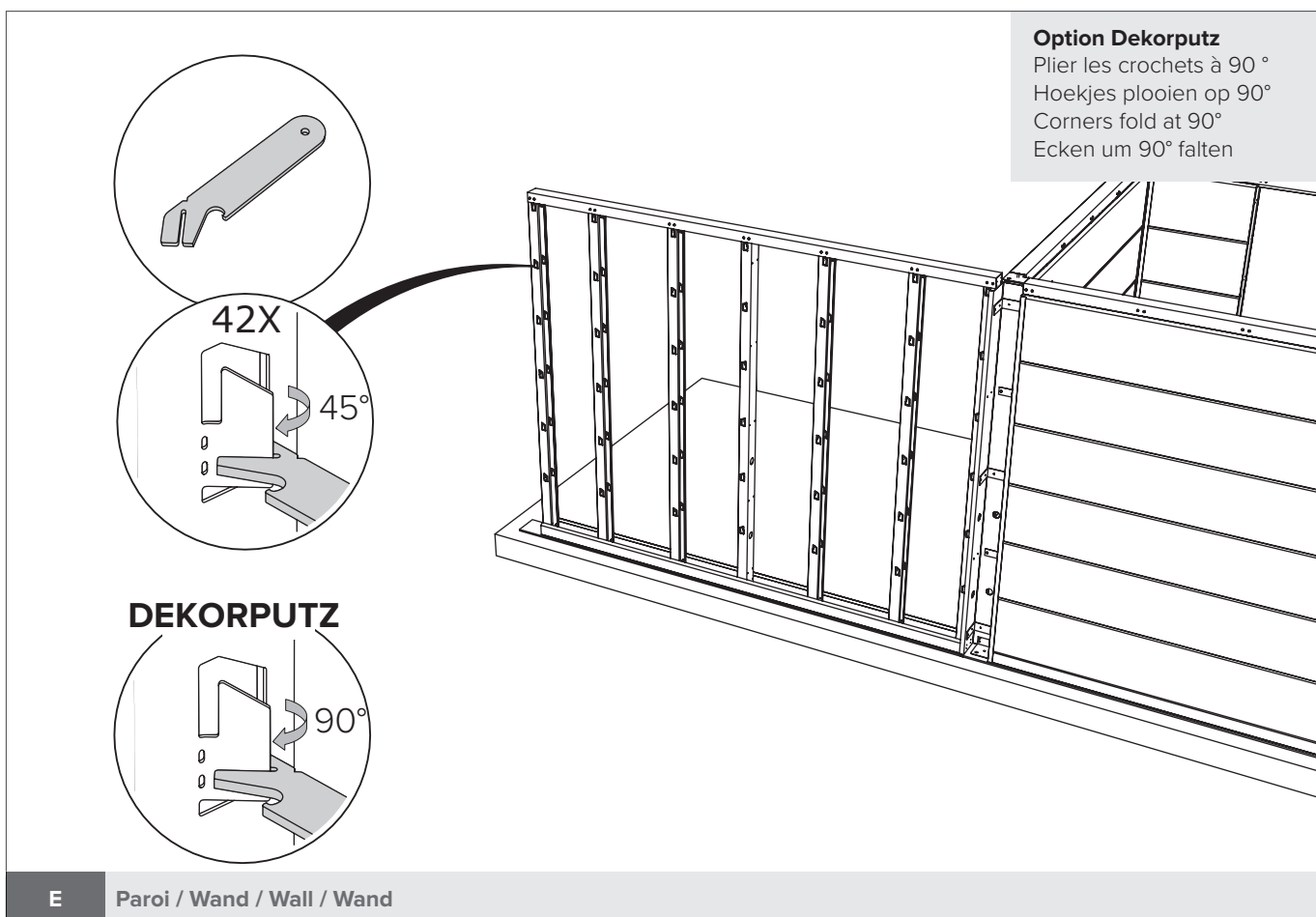
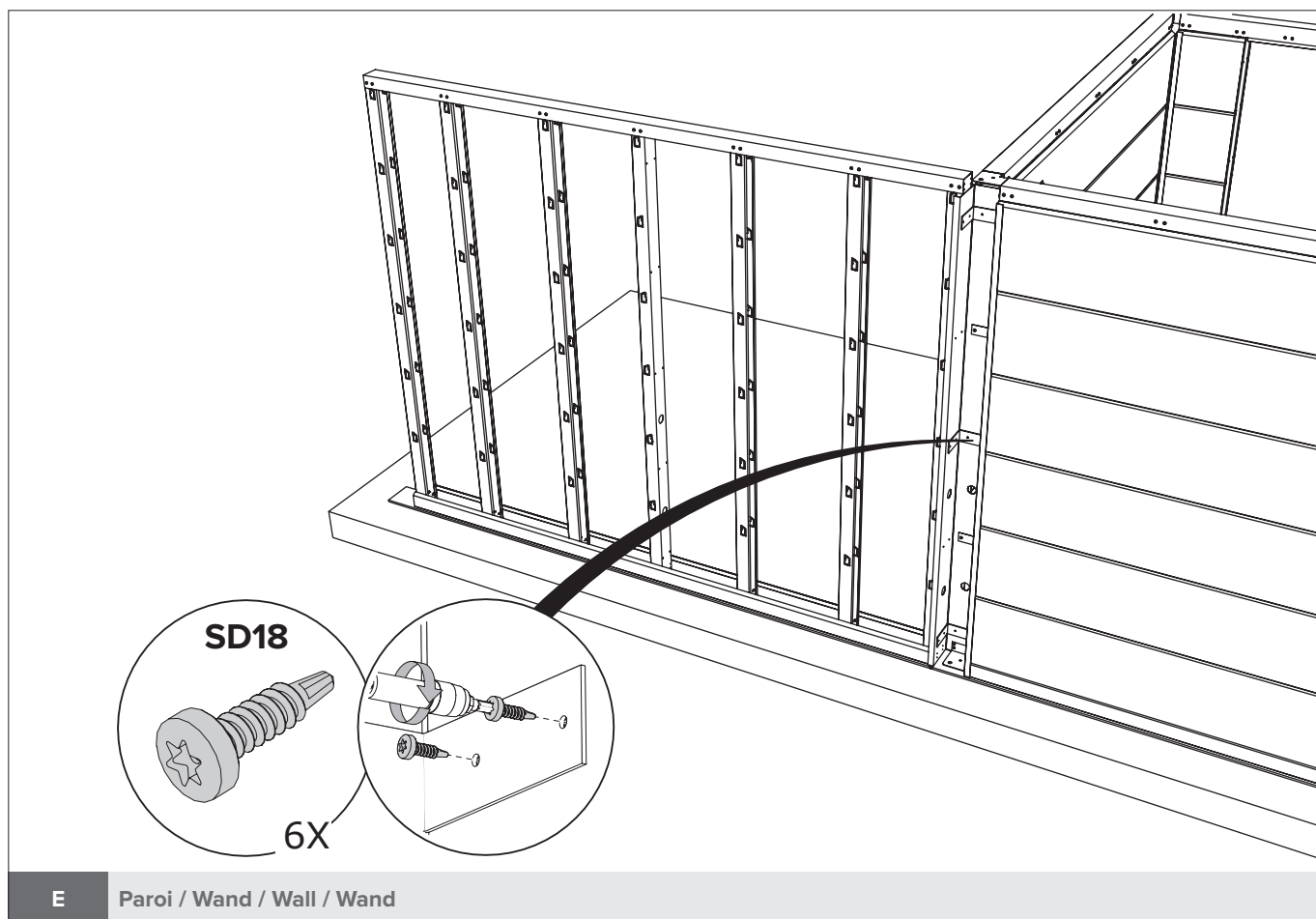
6X

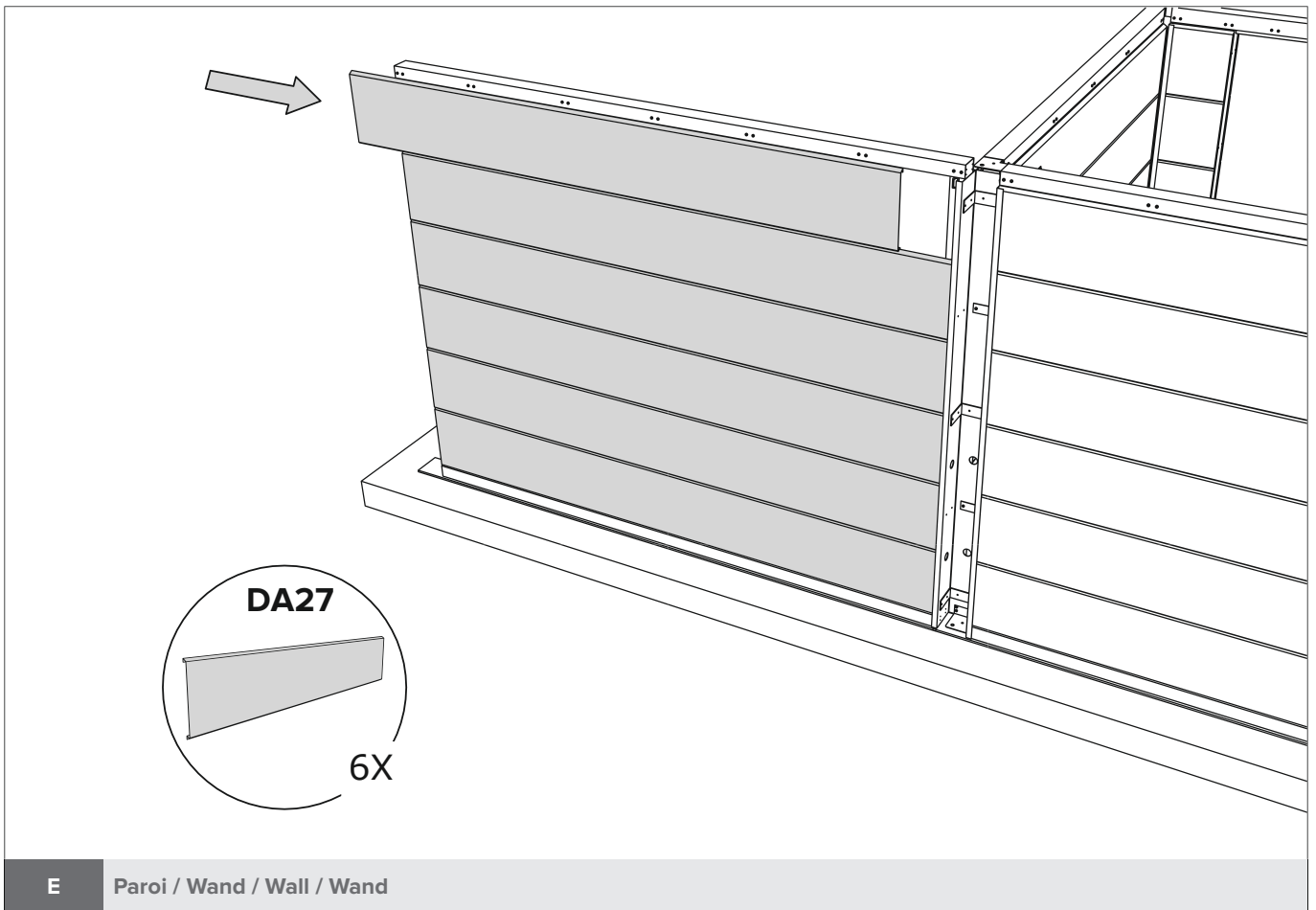
F6

E

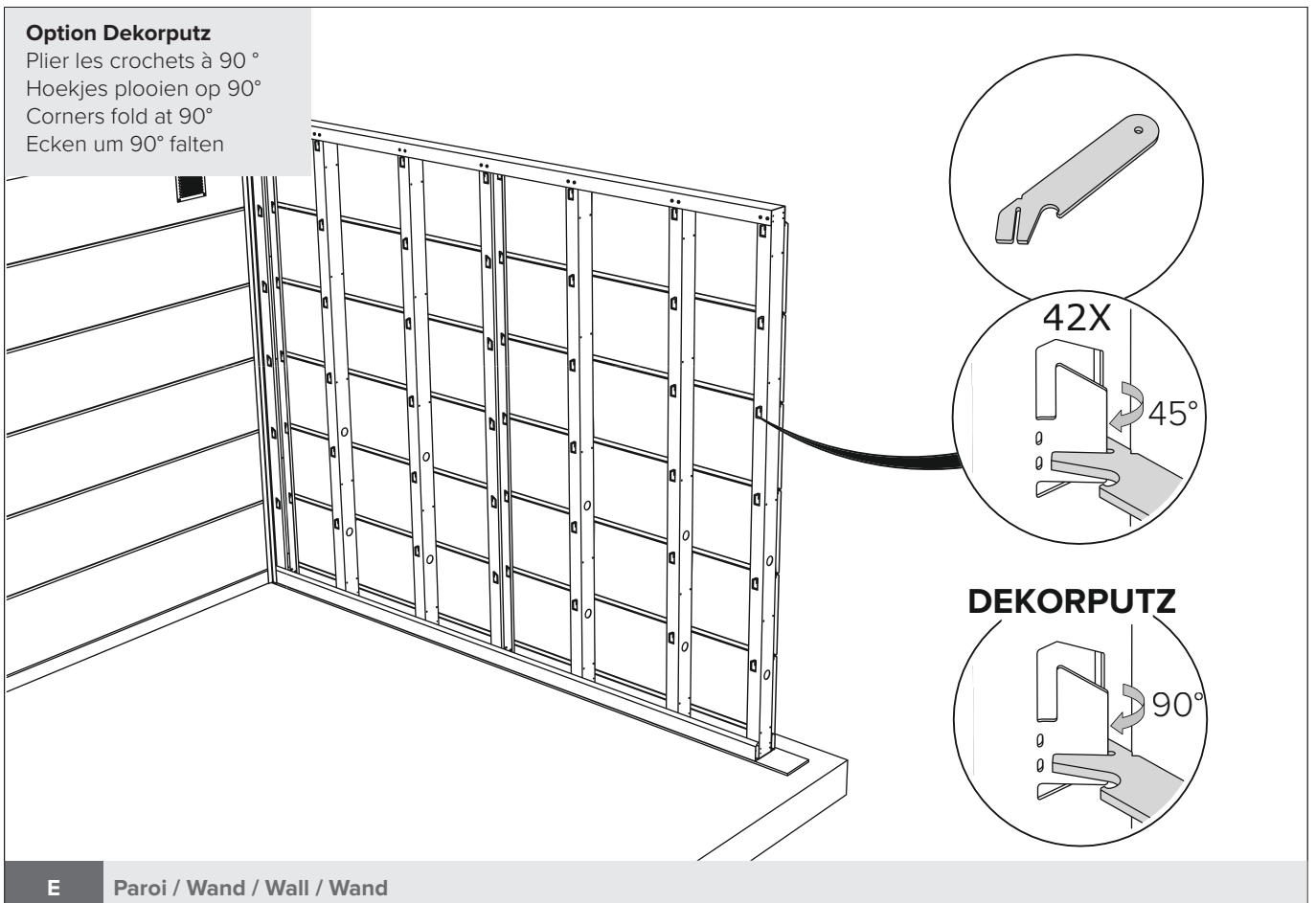
Paroi / Wand / Wall / Wand

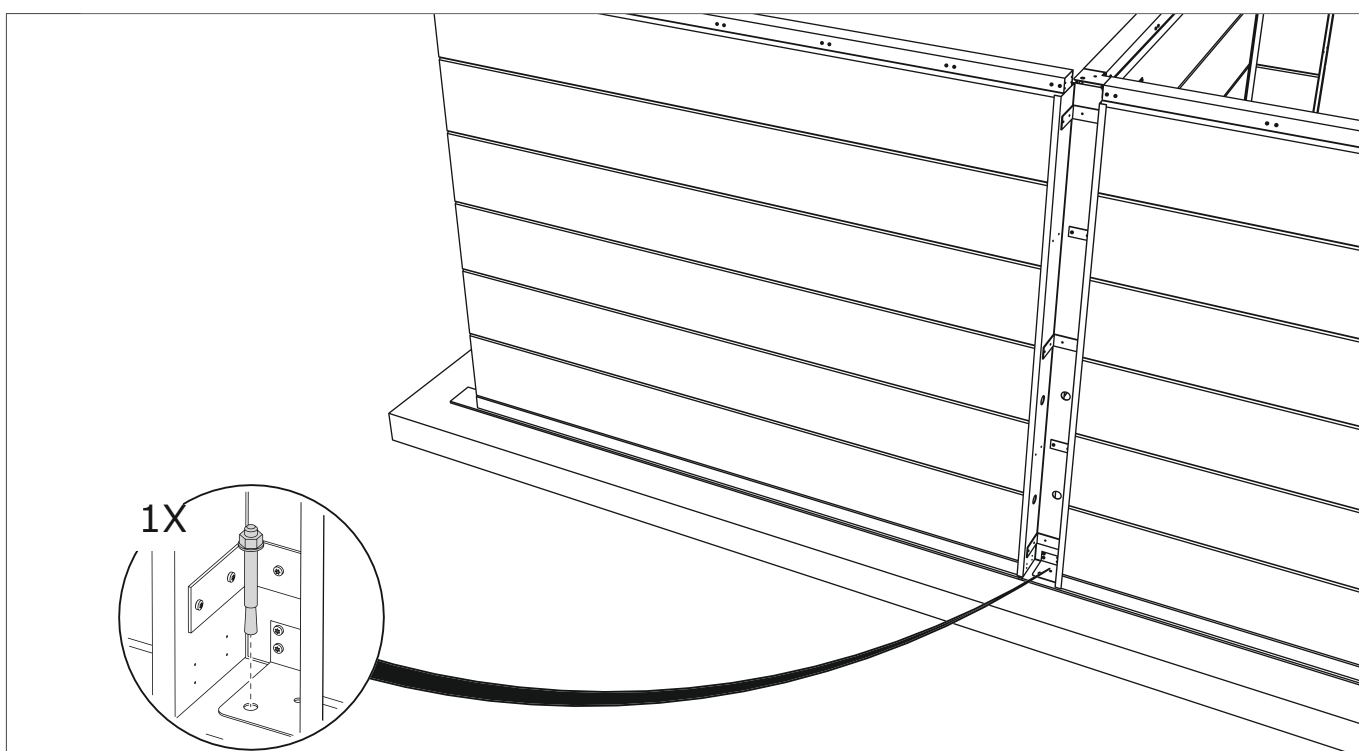
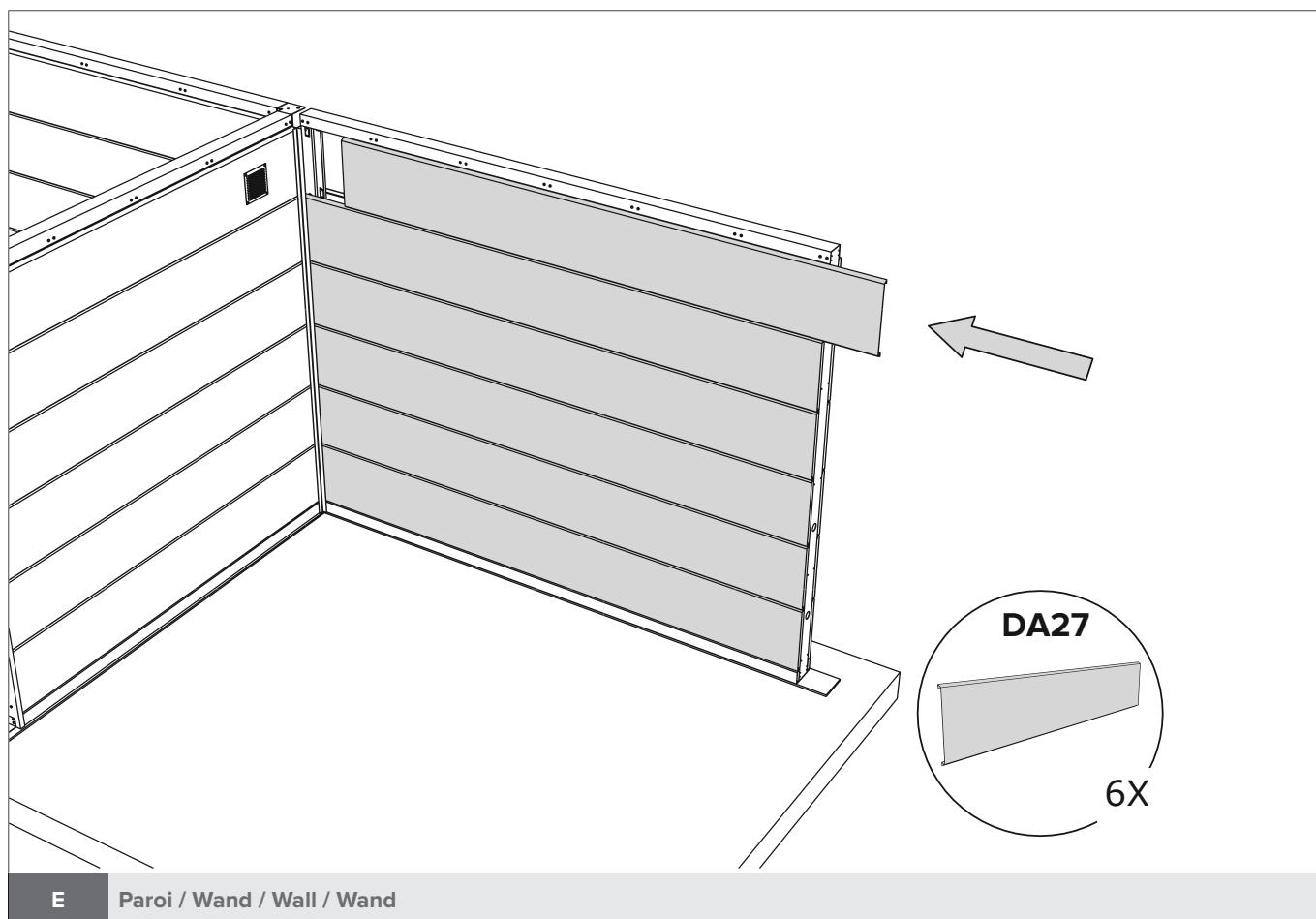




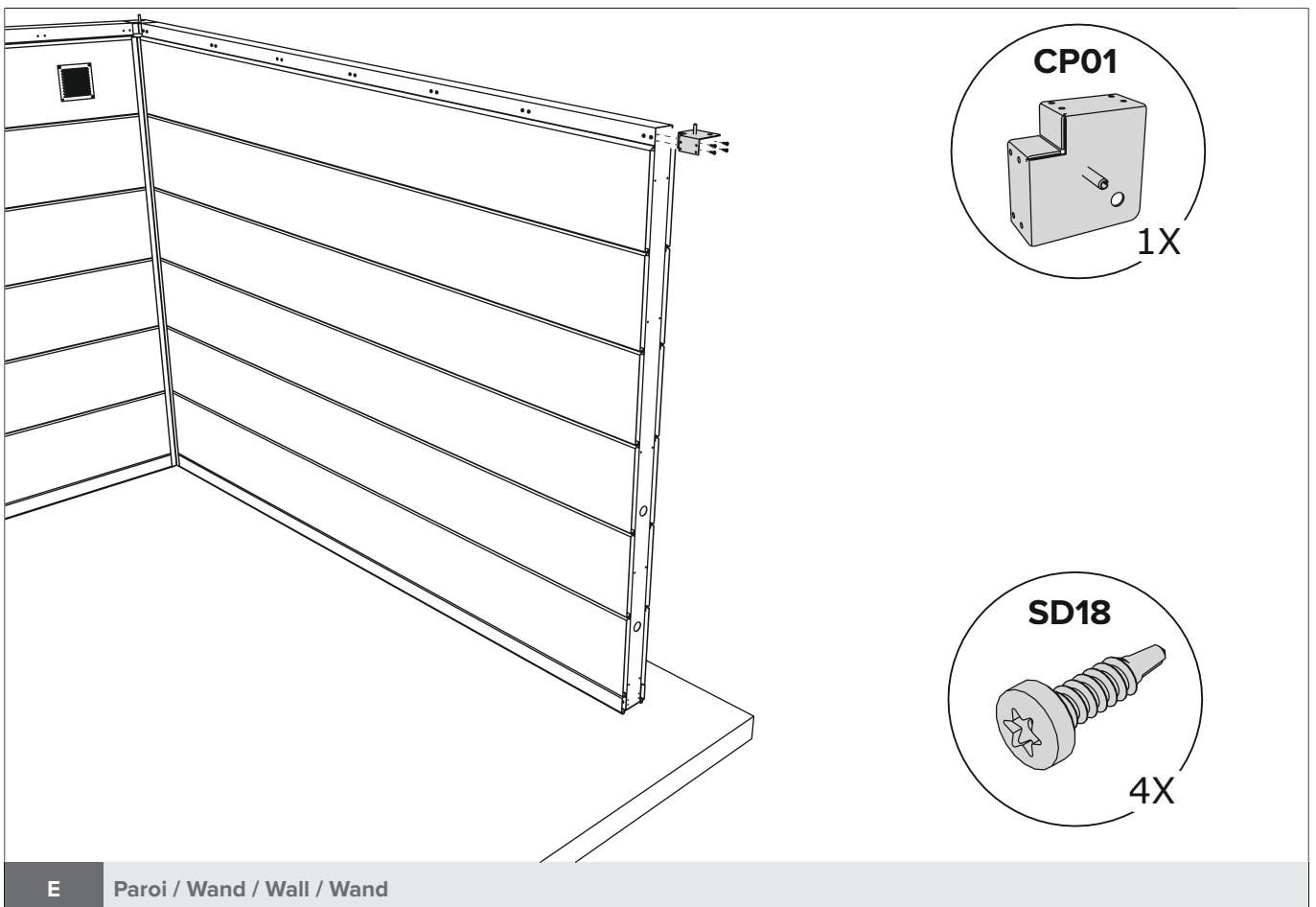
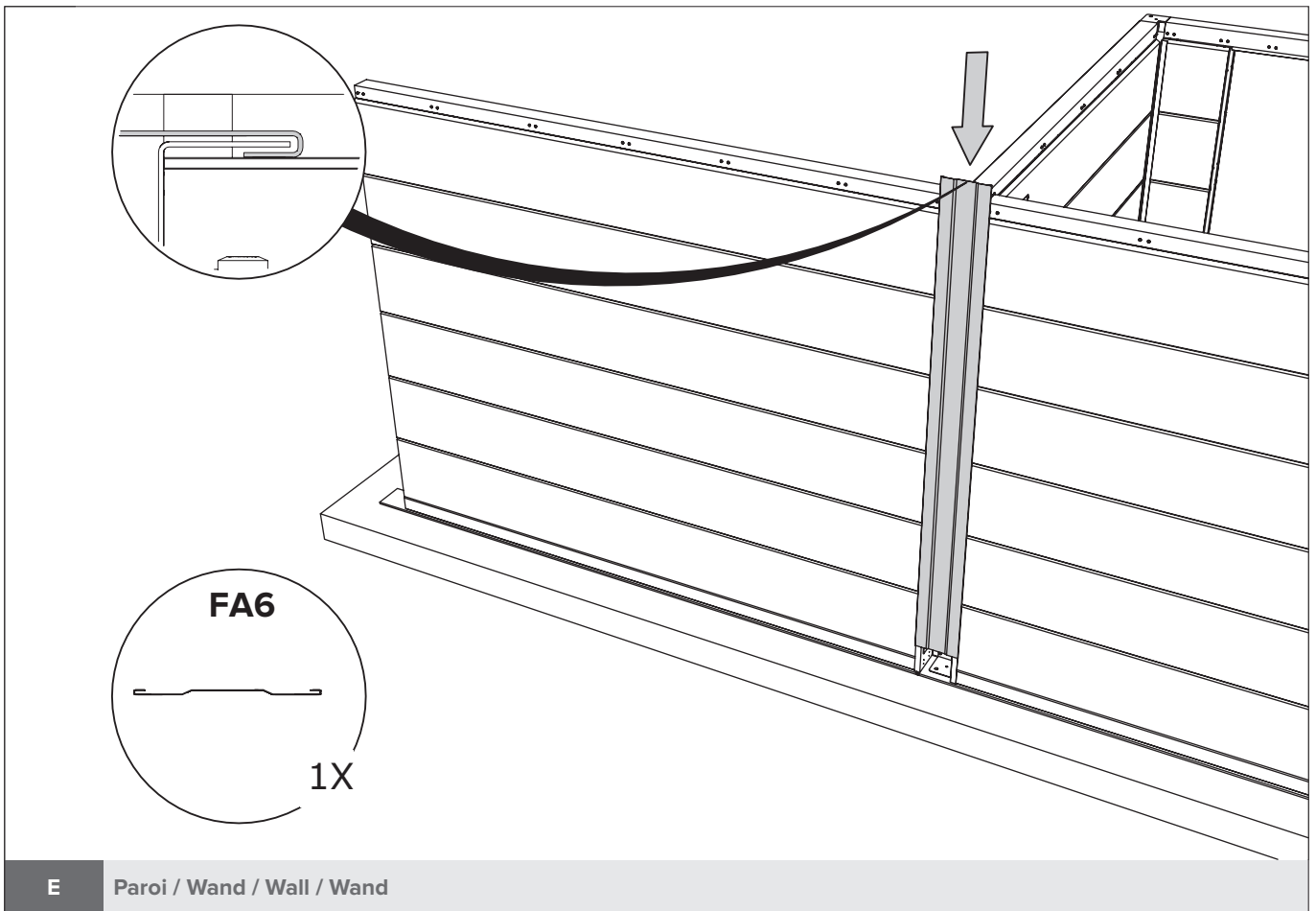

Option Dekorputz

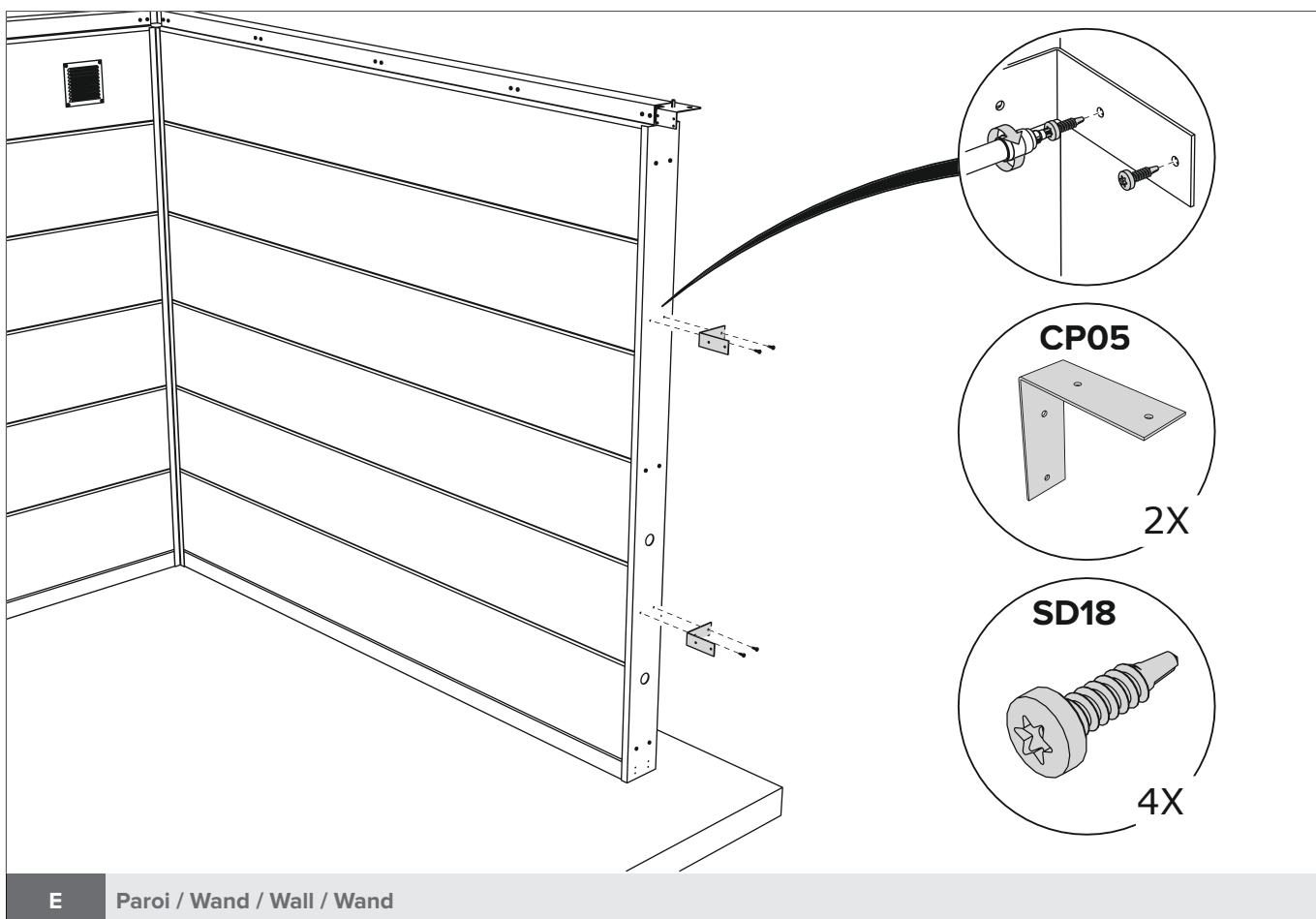
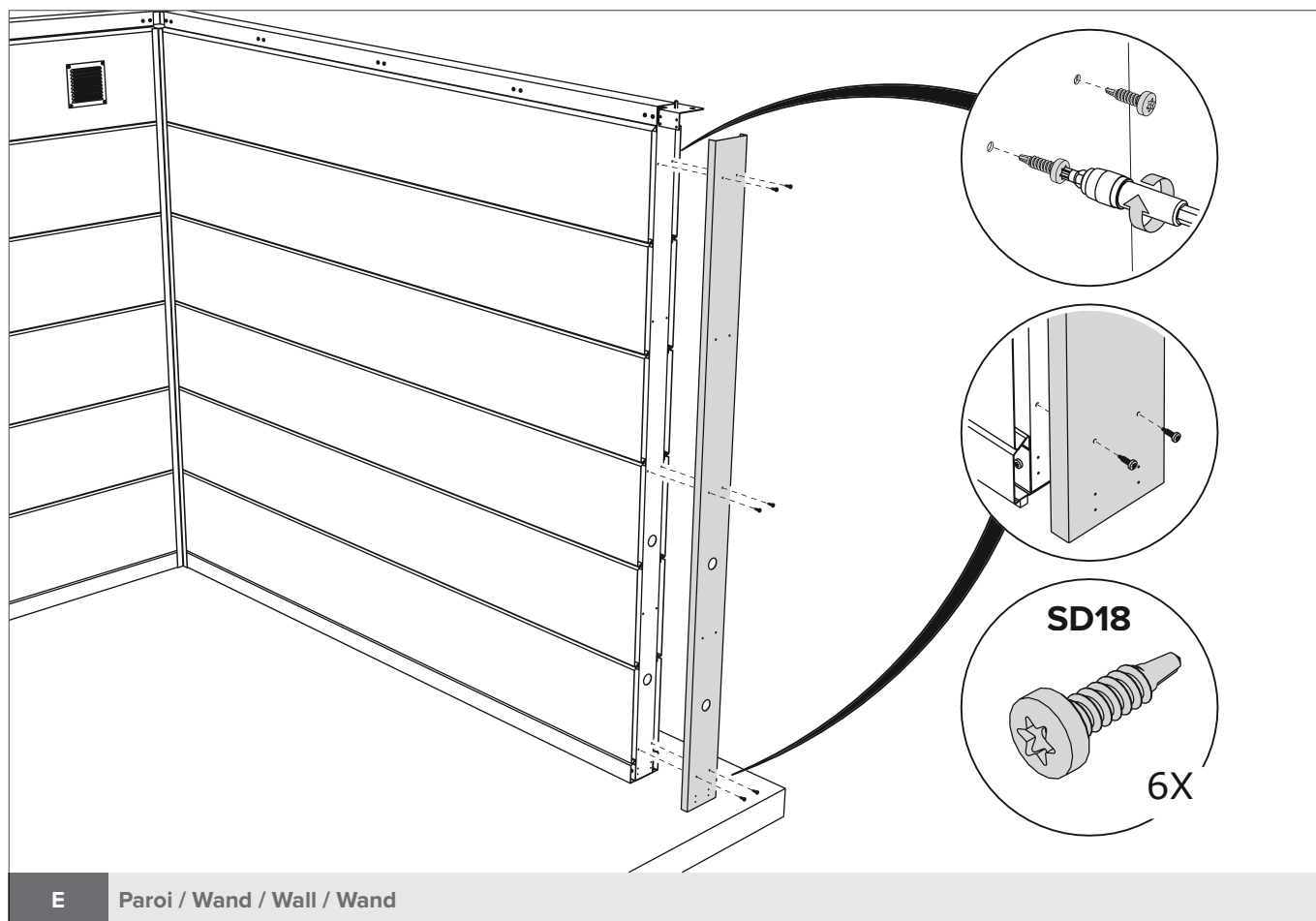
Plier les crochets à 90°
 Hoekjes plooien op 90°
 Corners fold at 90°
 Ecken um 90° falten

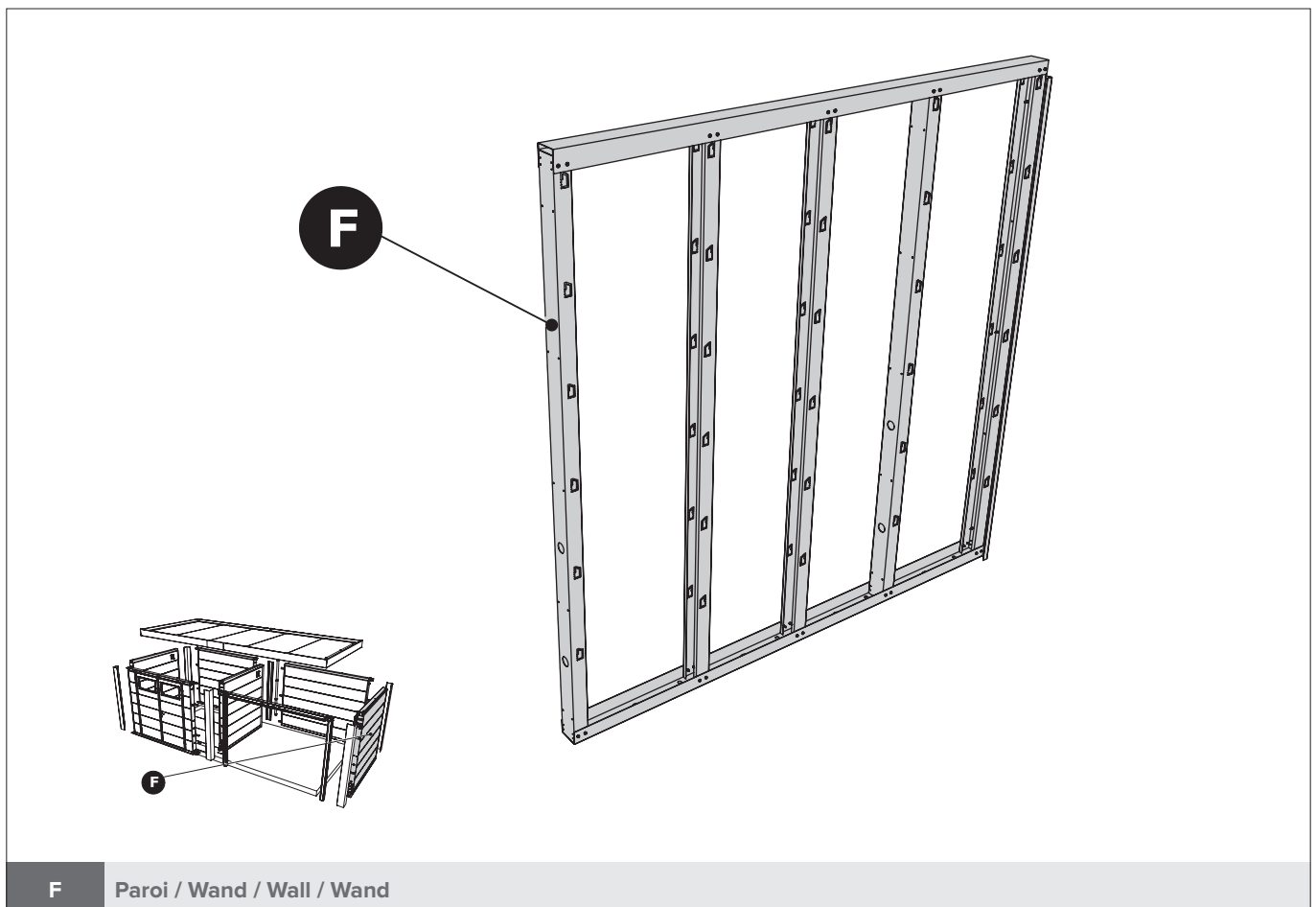
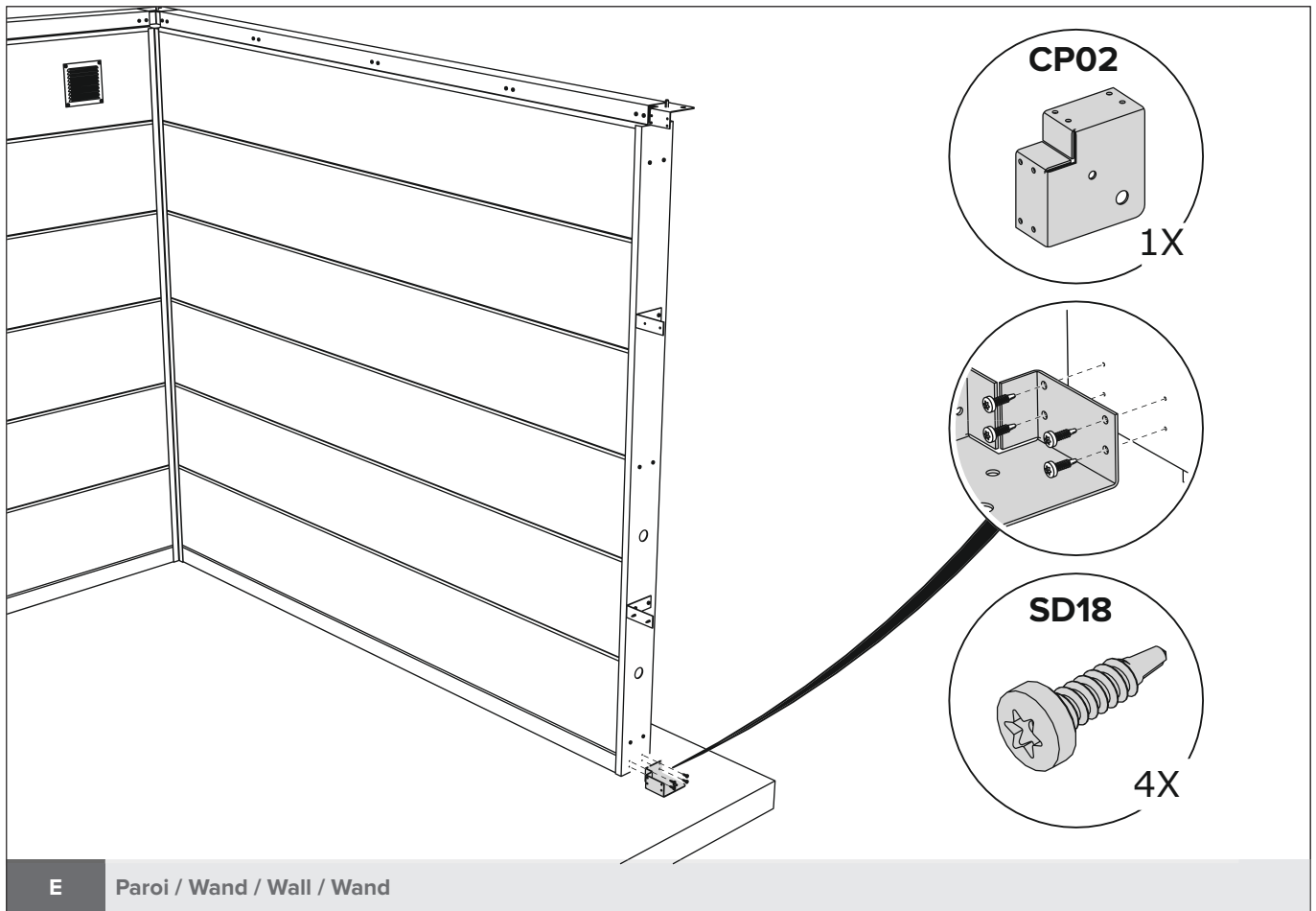




Exemple donné pour un sous-sol en béton. Fixer l'abri de jardin dans les règles de l'art.
 Voorbeeld is voor beton-ondergrond. Tuinhuisje fixeren volgens de regels van de kunst.
 Example is for concrete substrate. Fix the garden shed in accordance with good practise.
 Beispiel ist für Betonuntergrund. Fachgerechte Befestigung des Gartenhäuschens.





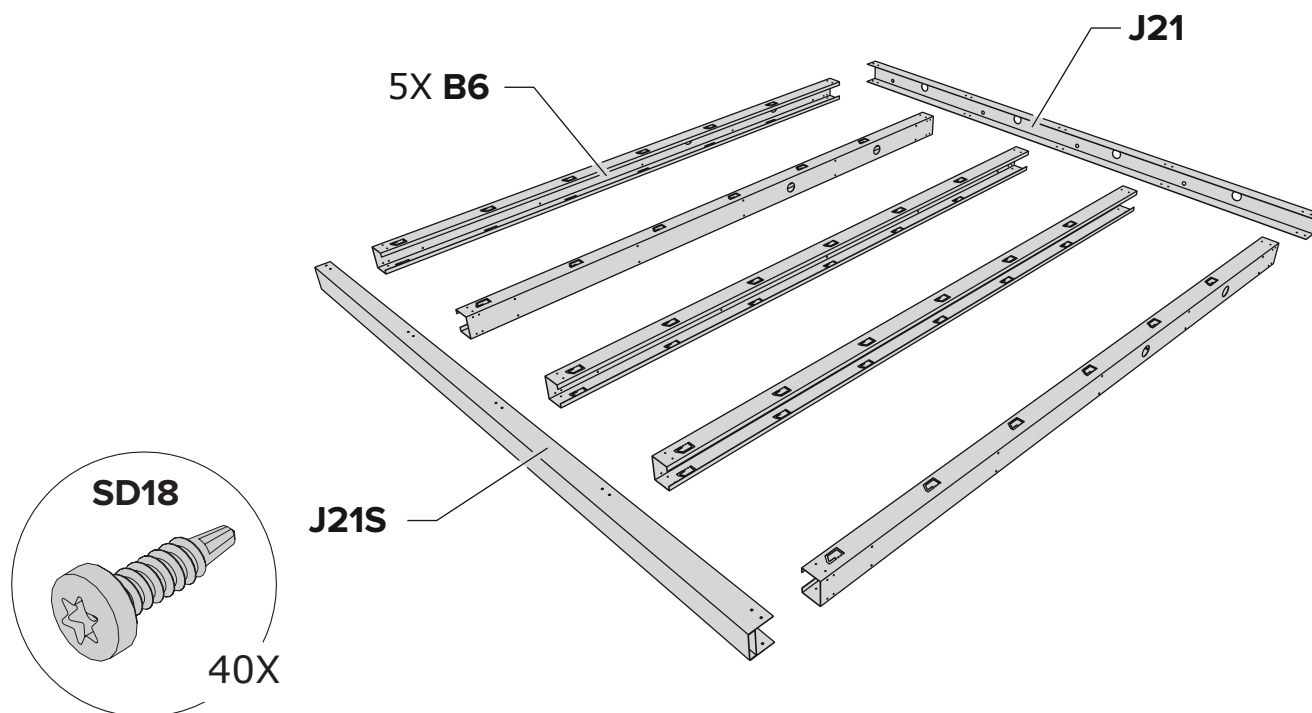


Le principe de la construction du mur, voir pages 8 à 11.

Het principe van de opbouw van de wand, zie pagina 8 tot en met 11.

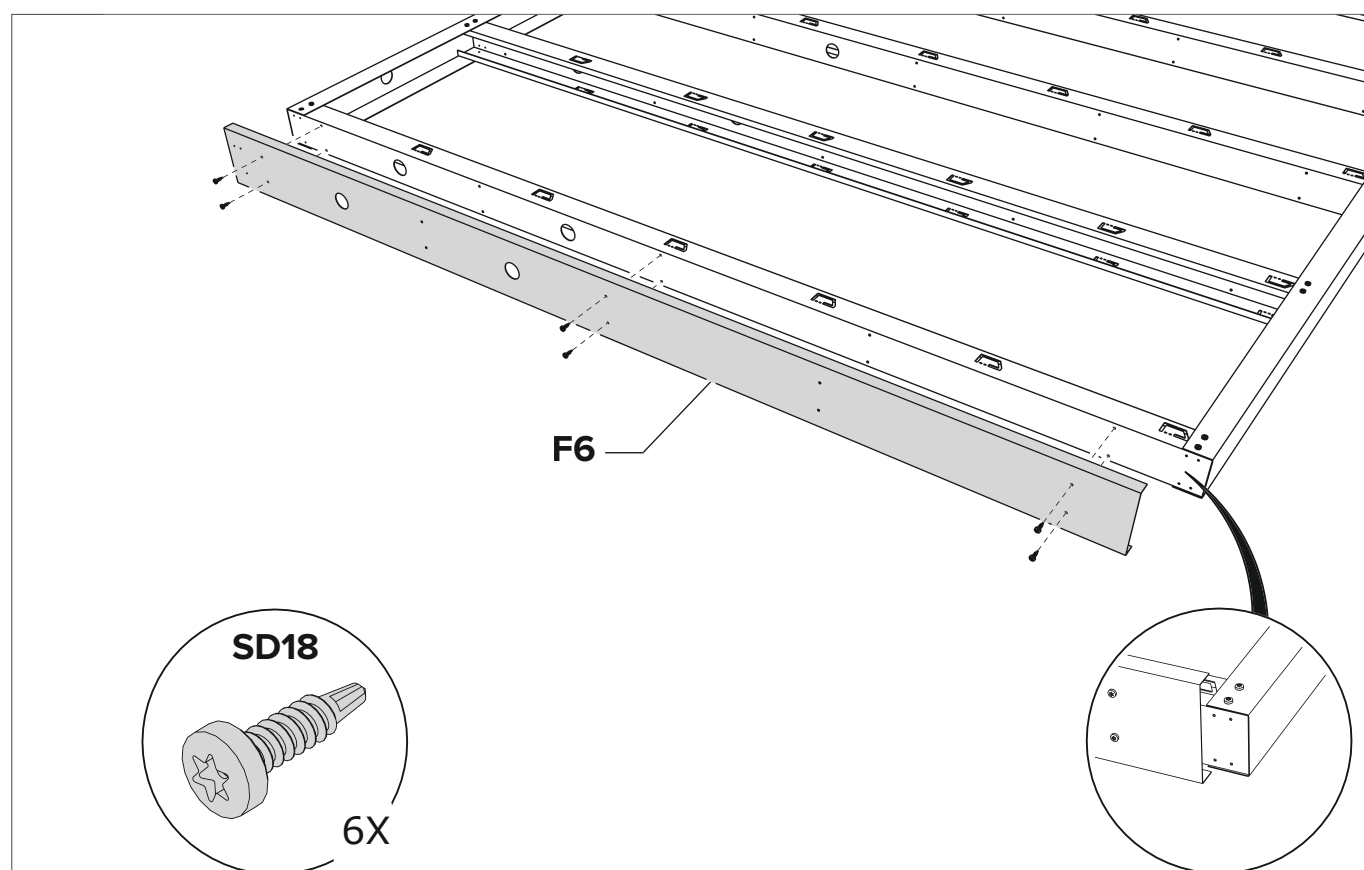
The principle of building the wall, see pages 8 through 11.

Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11.



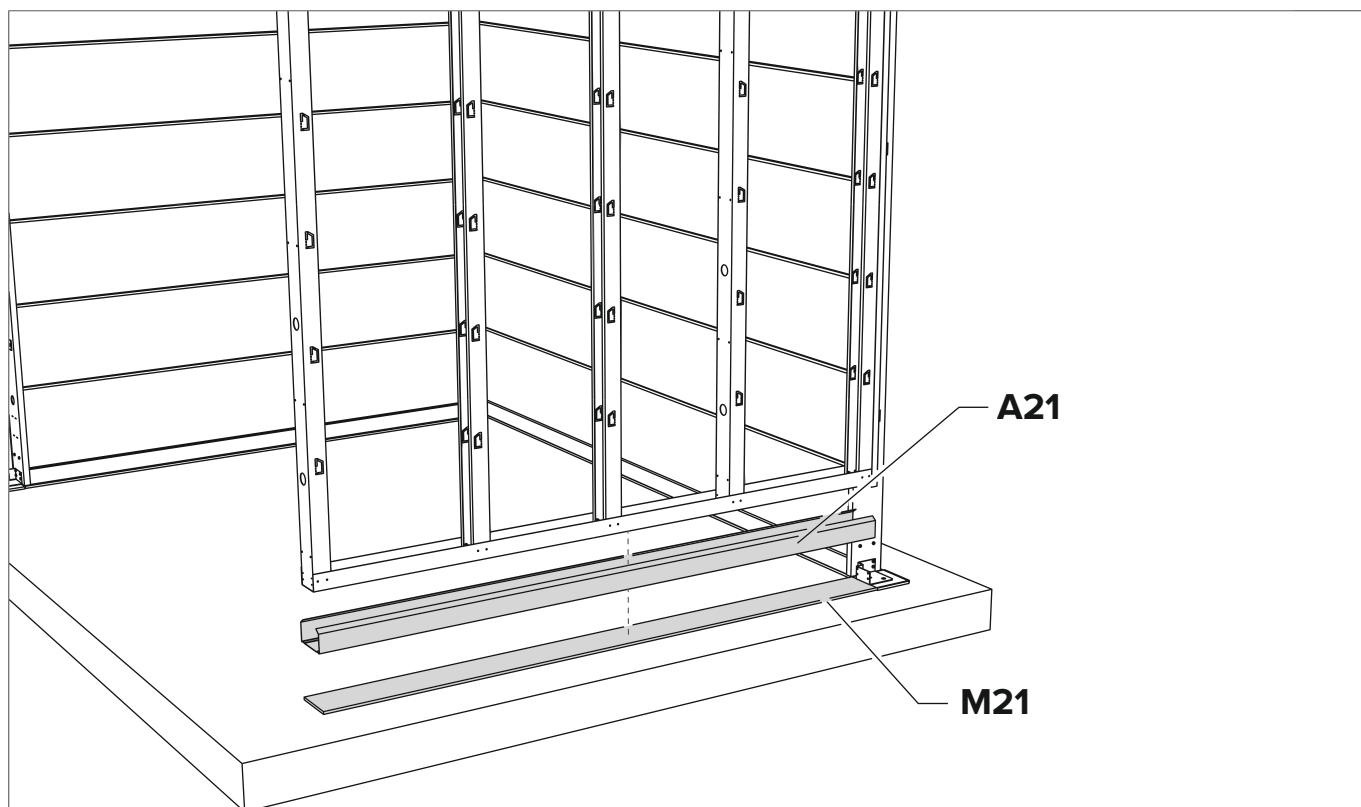
F

Paroi / Wand / Wall / Wand

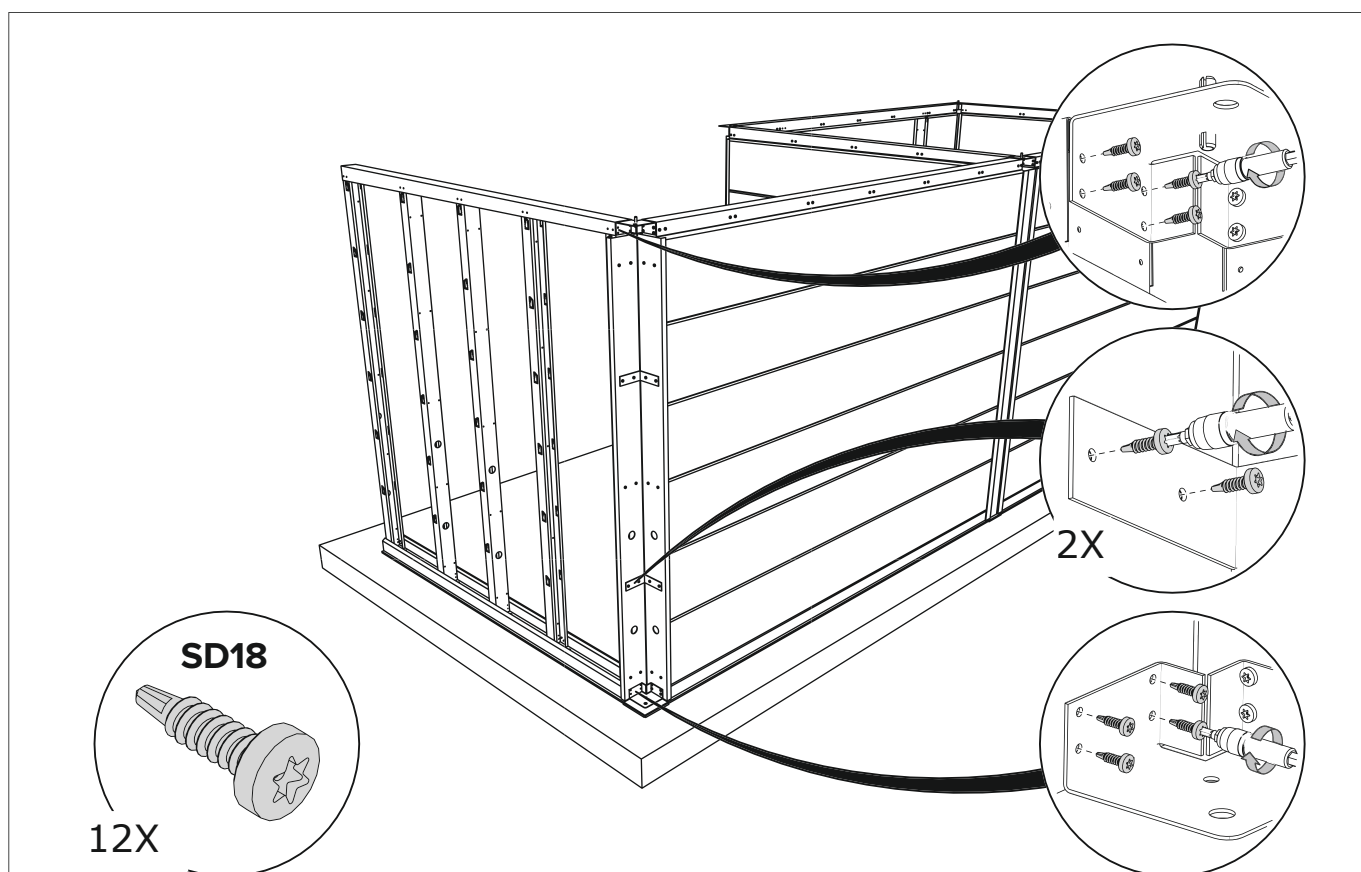


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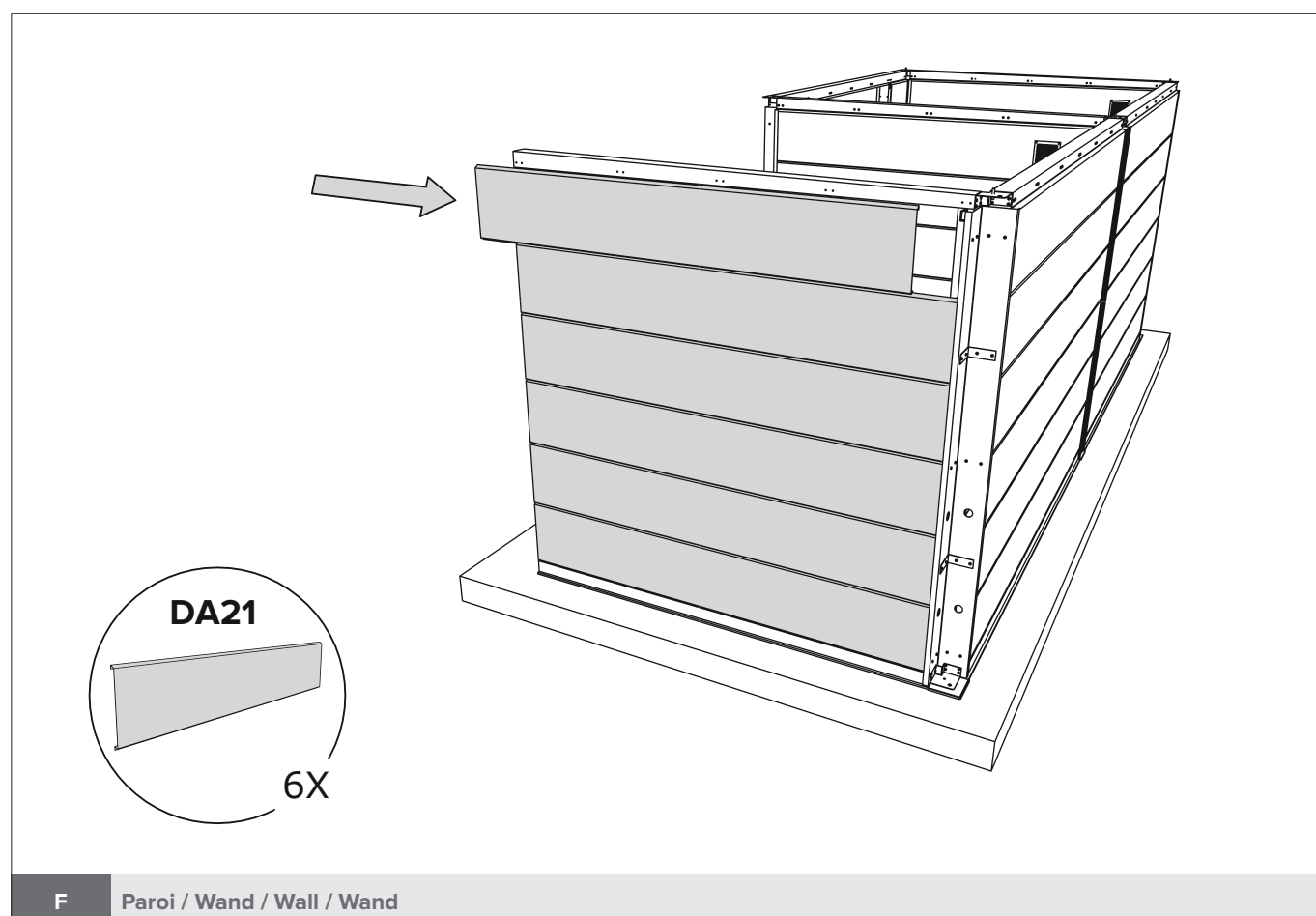
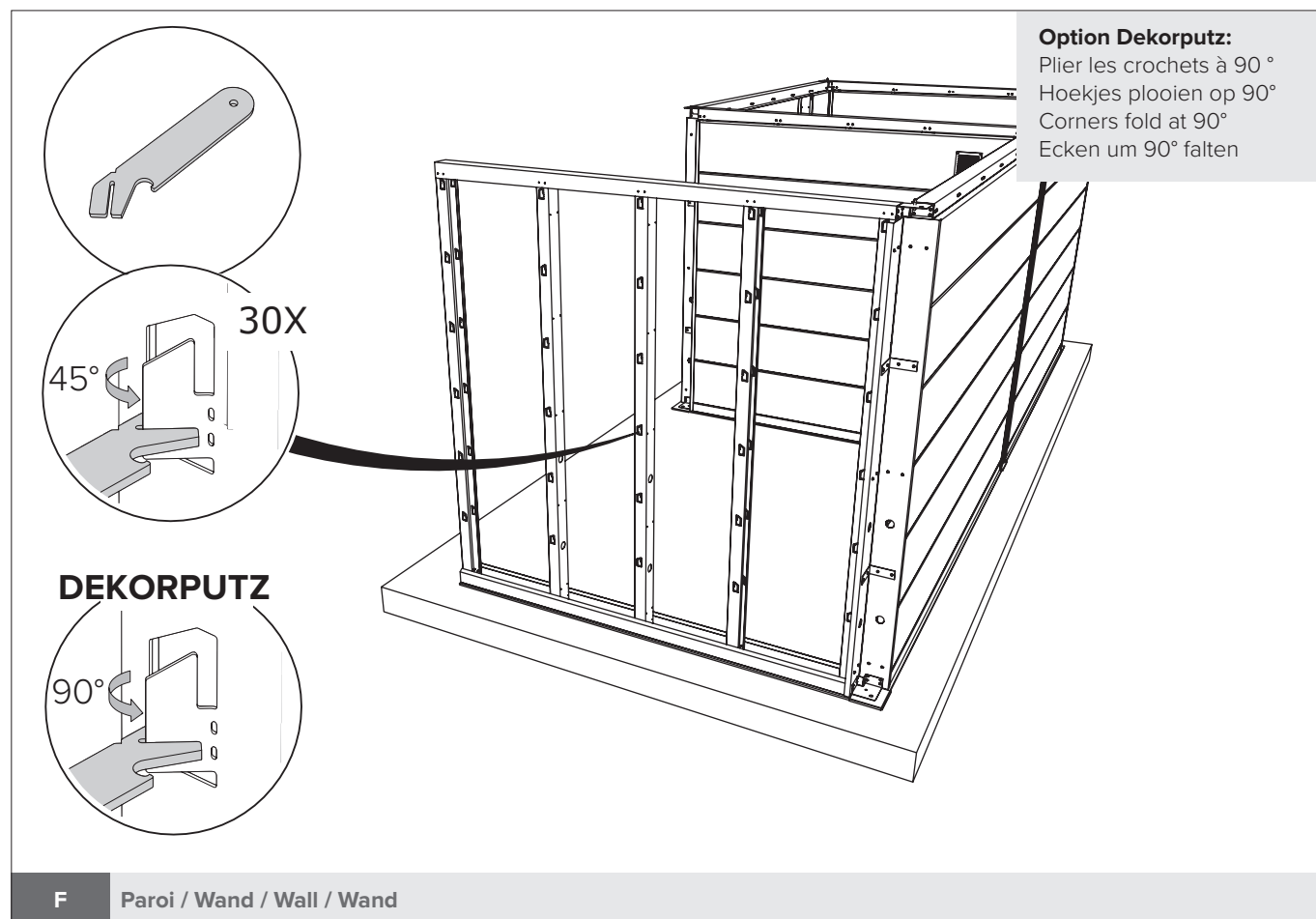
Paroi / Wand / Wall / Wand



F Paroi / Wand / Wall / Wand

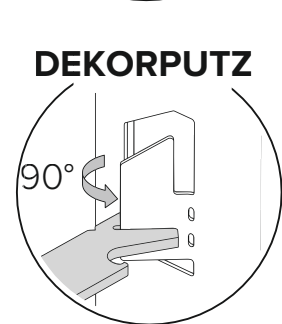
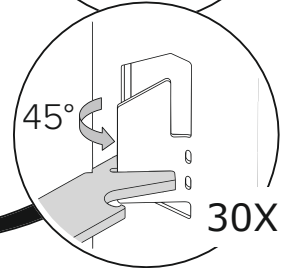
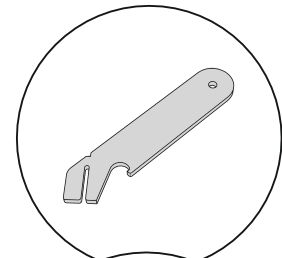
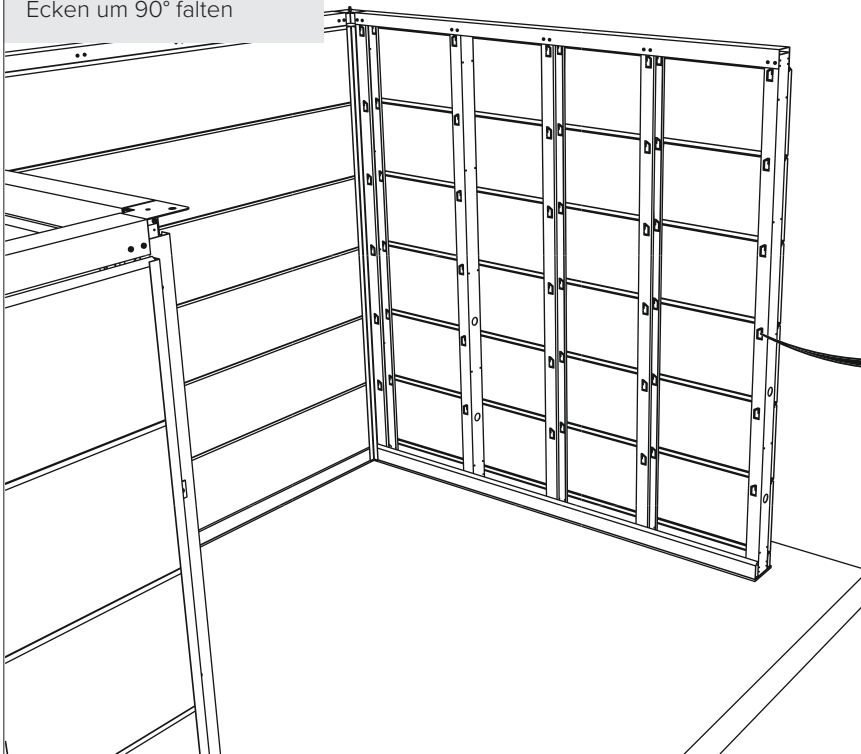


F Paroi / Wand / Wall / Wand



Option Dekorputz:

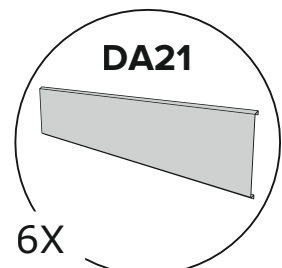
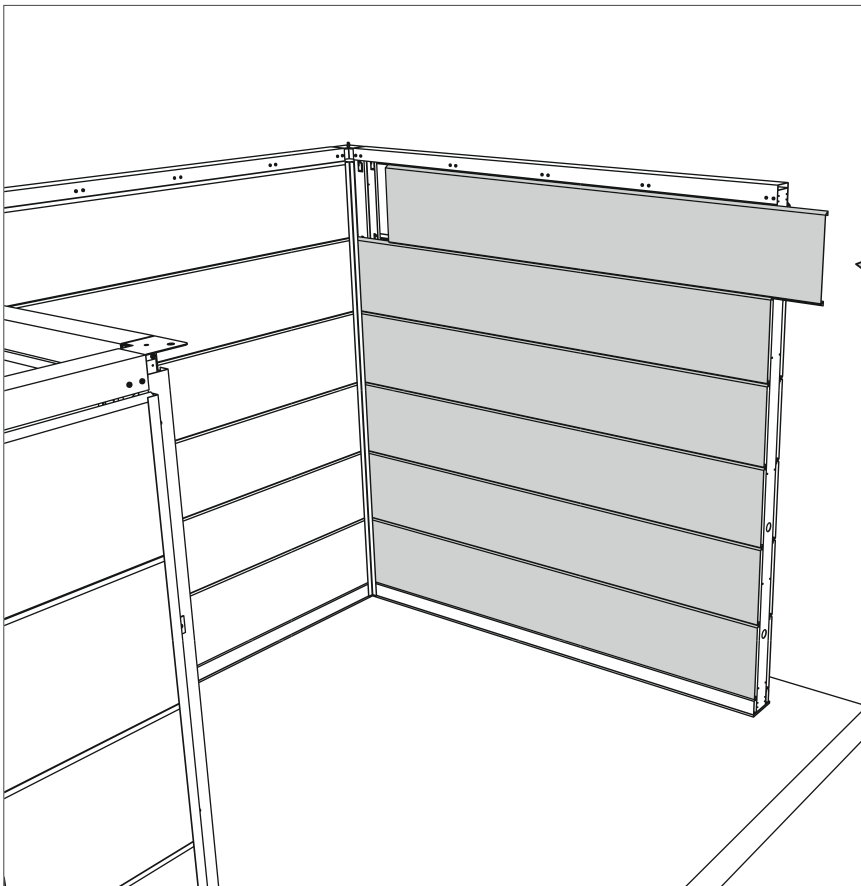
Plier les crochets à 90 °
 Hoekjes plooiën op 90°
 Corners fold at 90°
 Ecken um 90° falten



DEKORPUTZ

F

Paroi / Wand / Wall / Wand

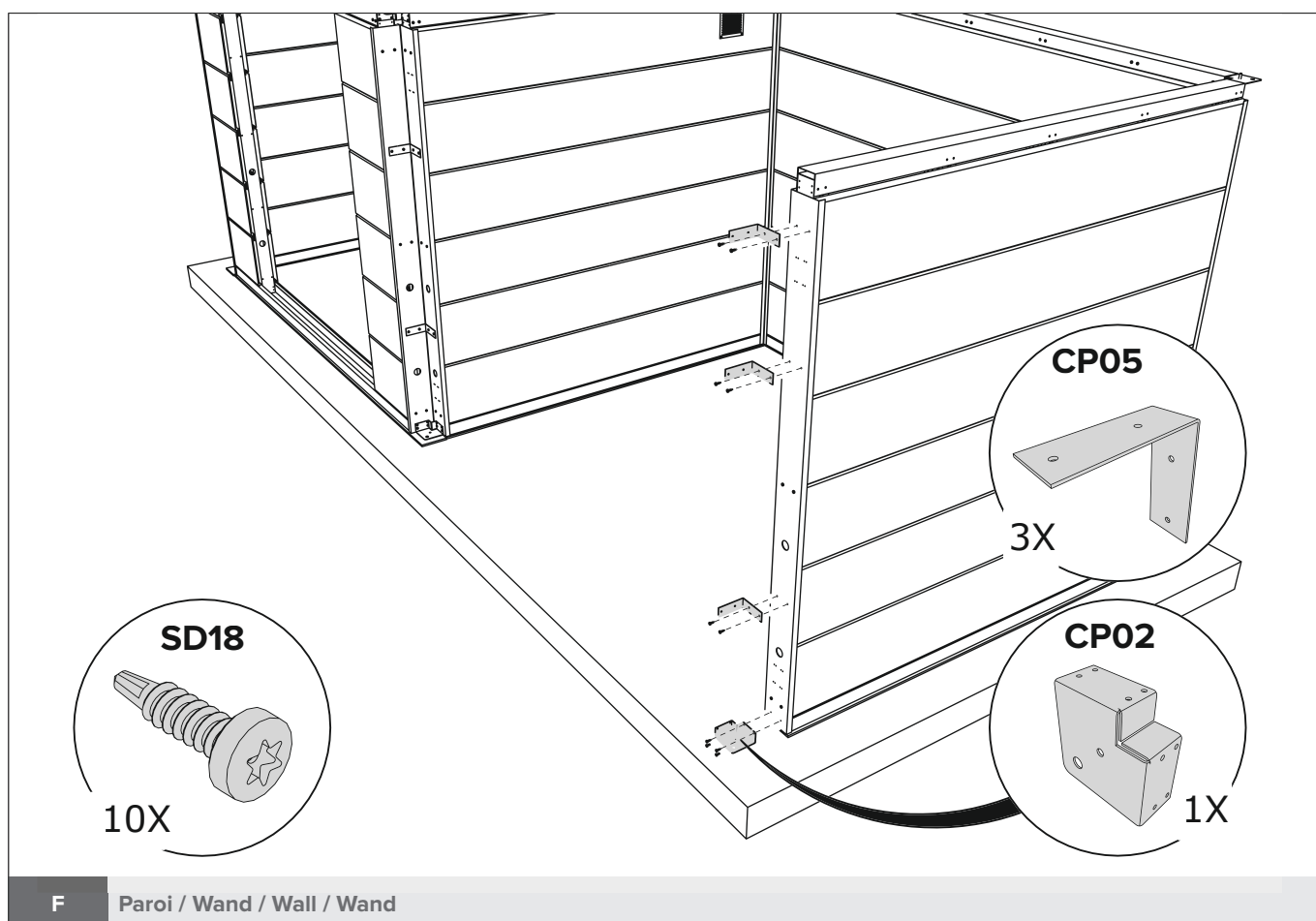
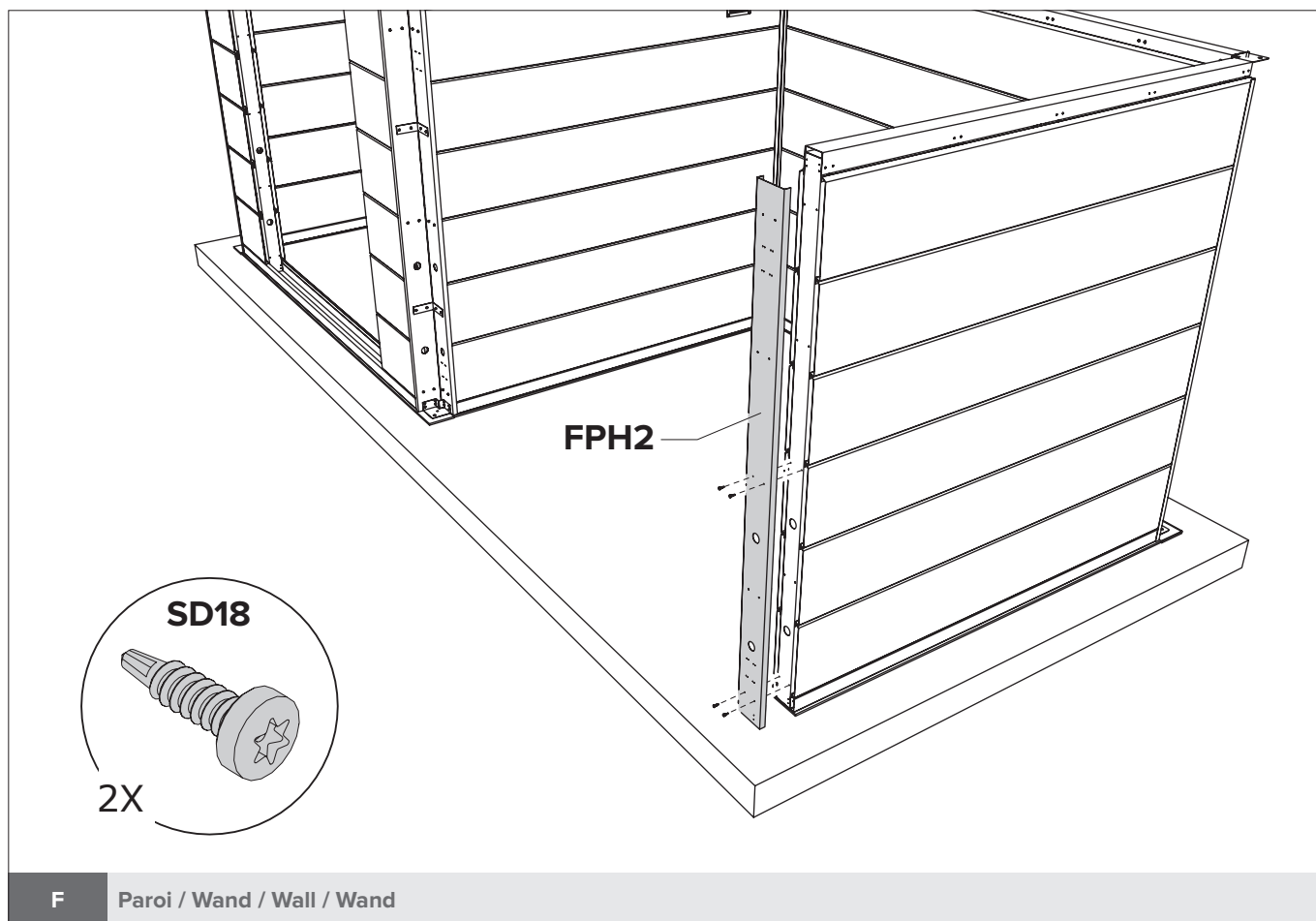


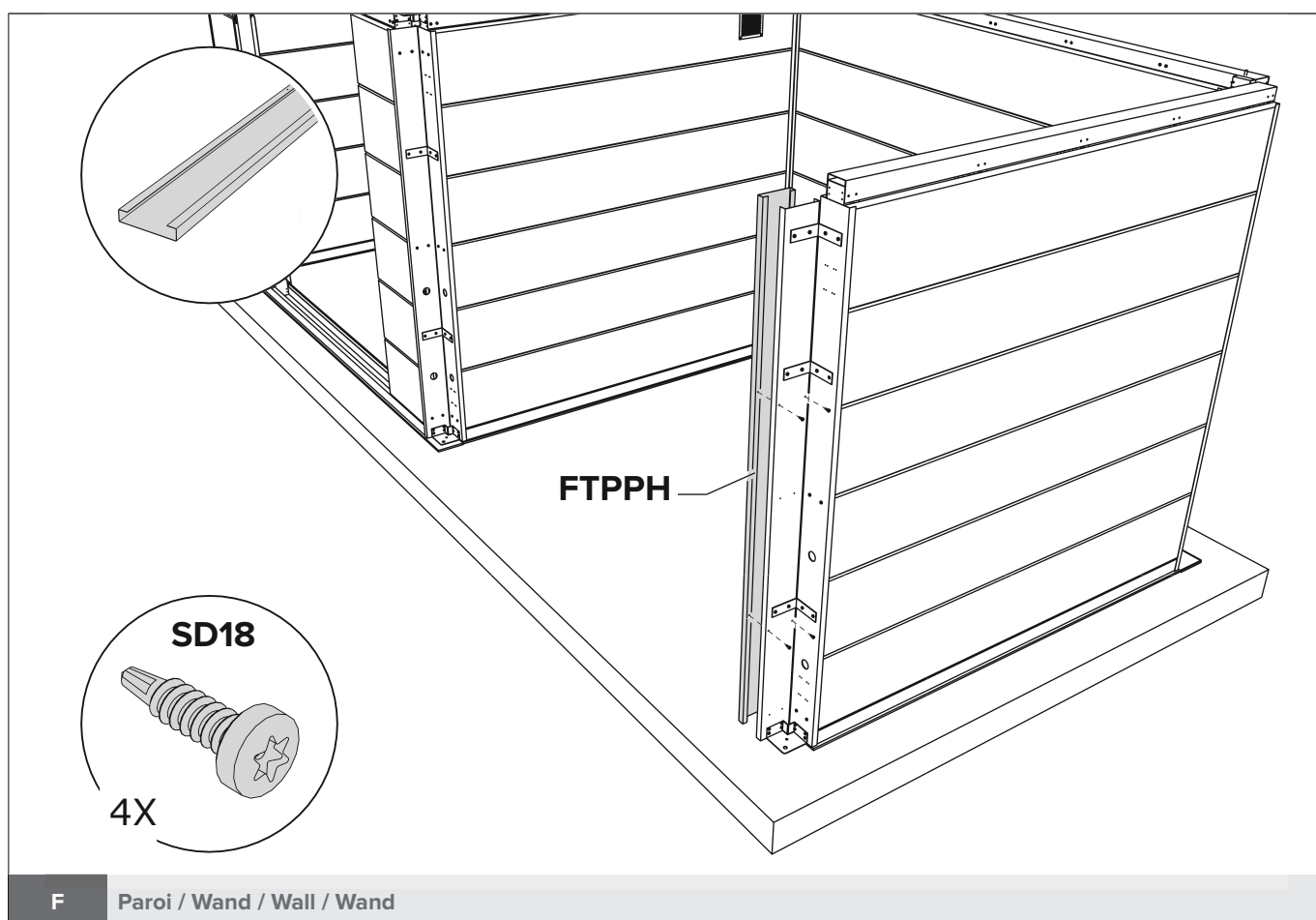
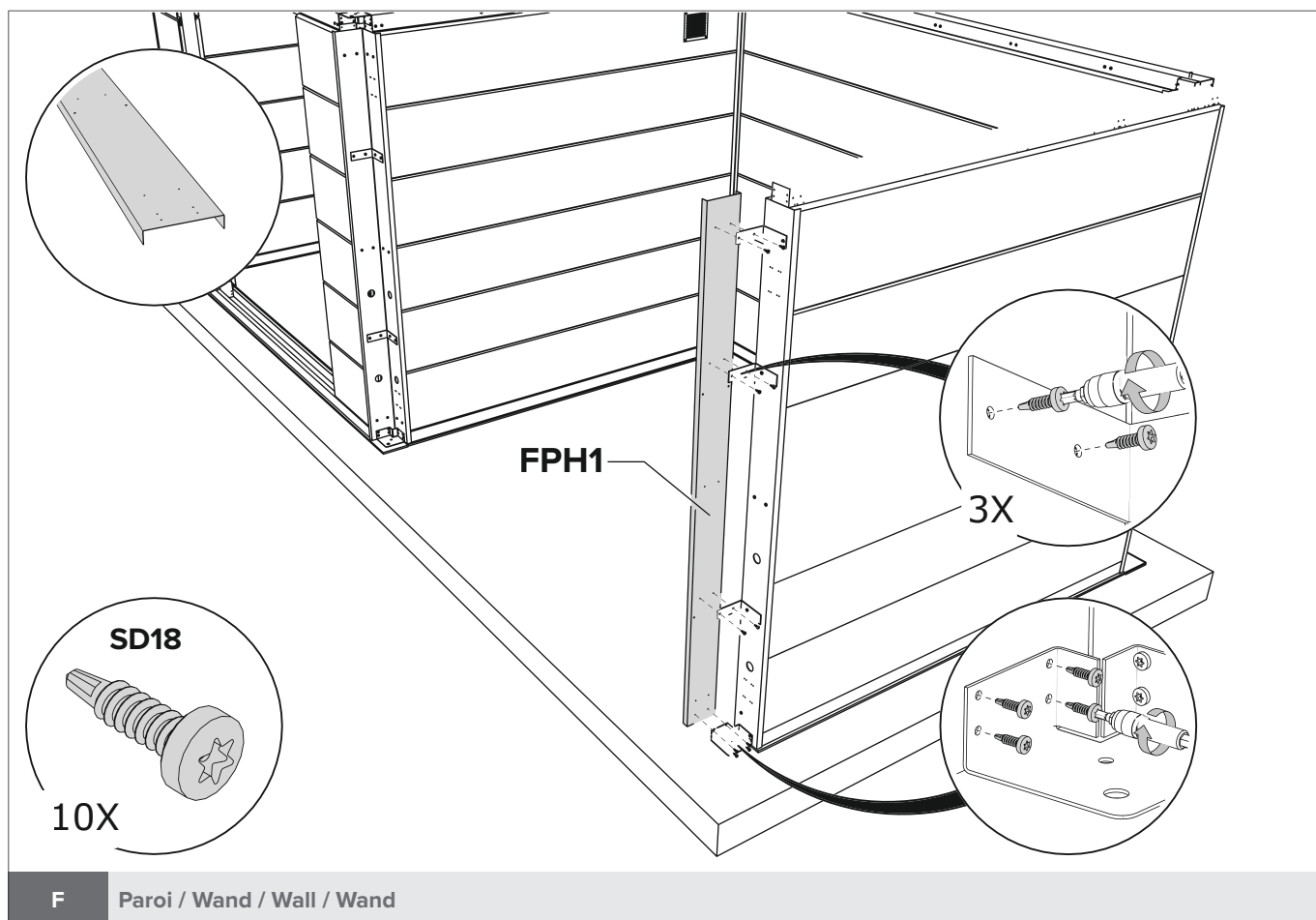
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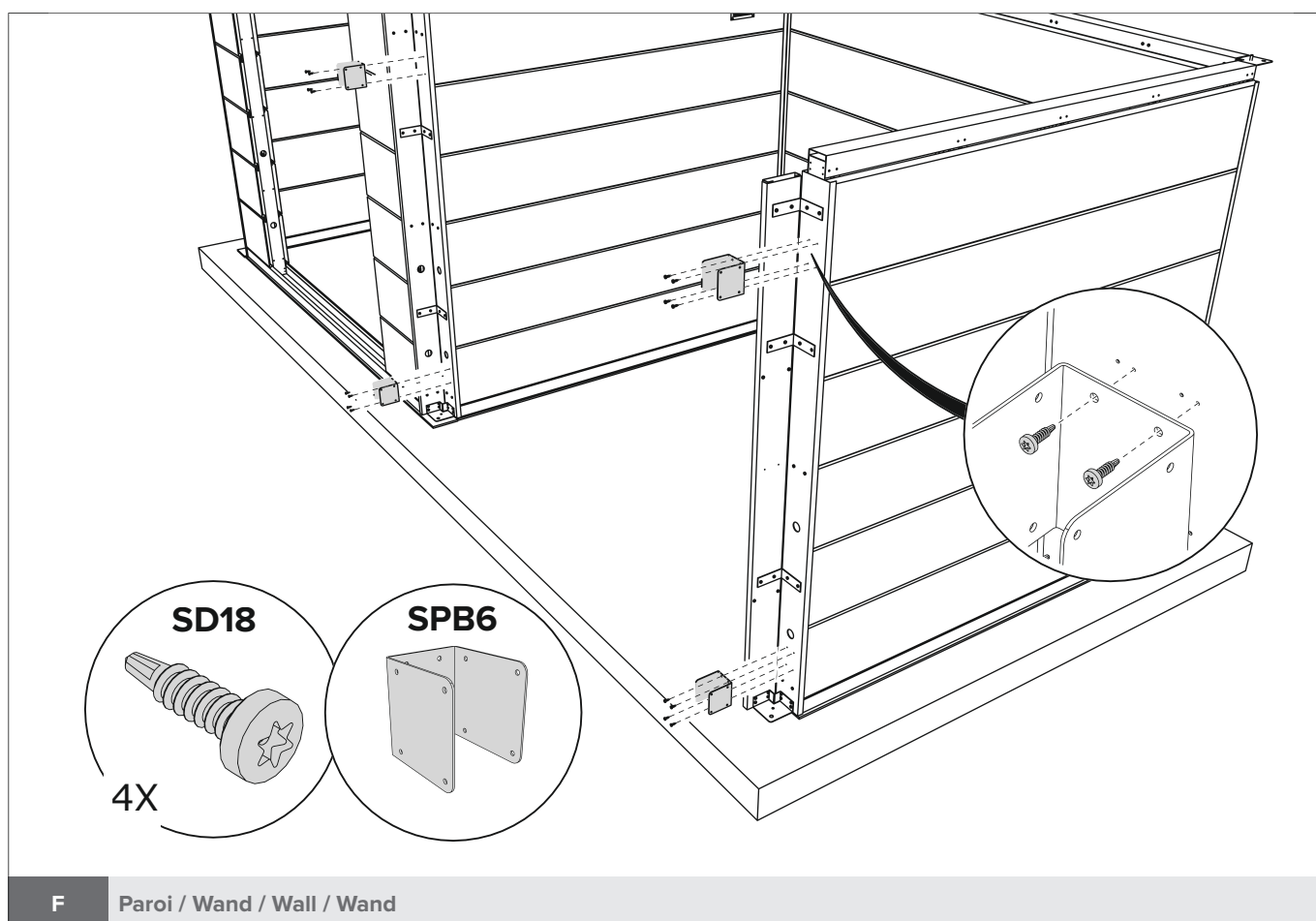
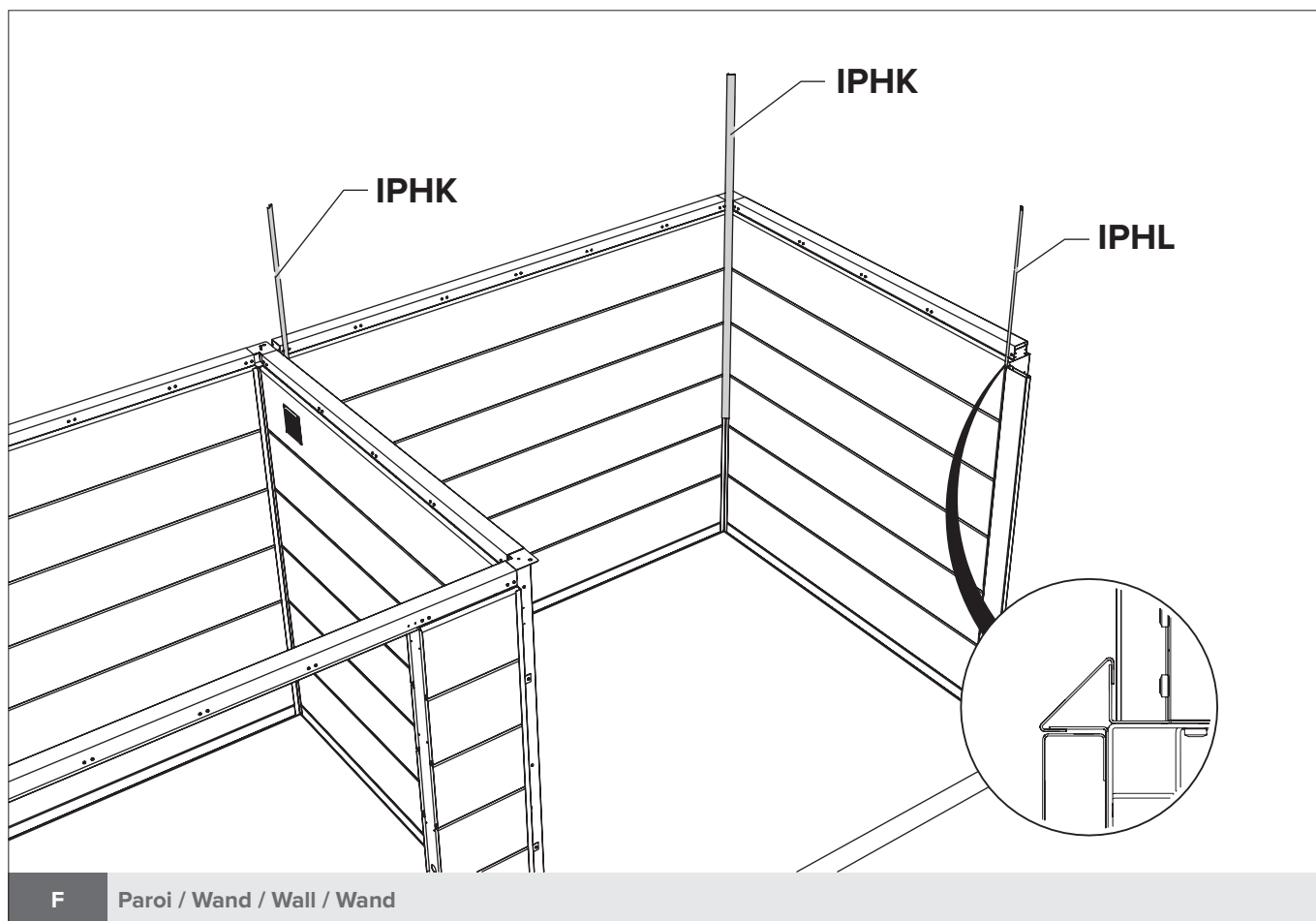
6X

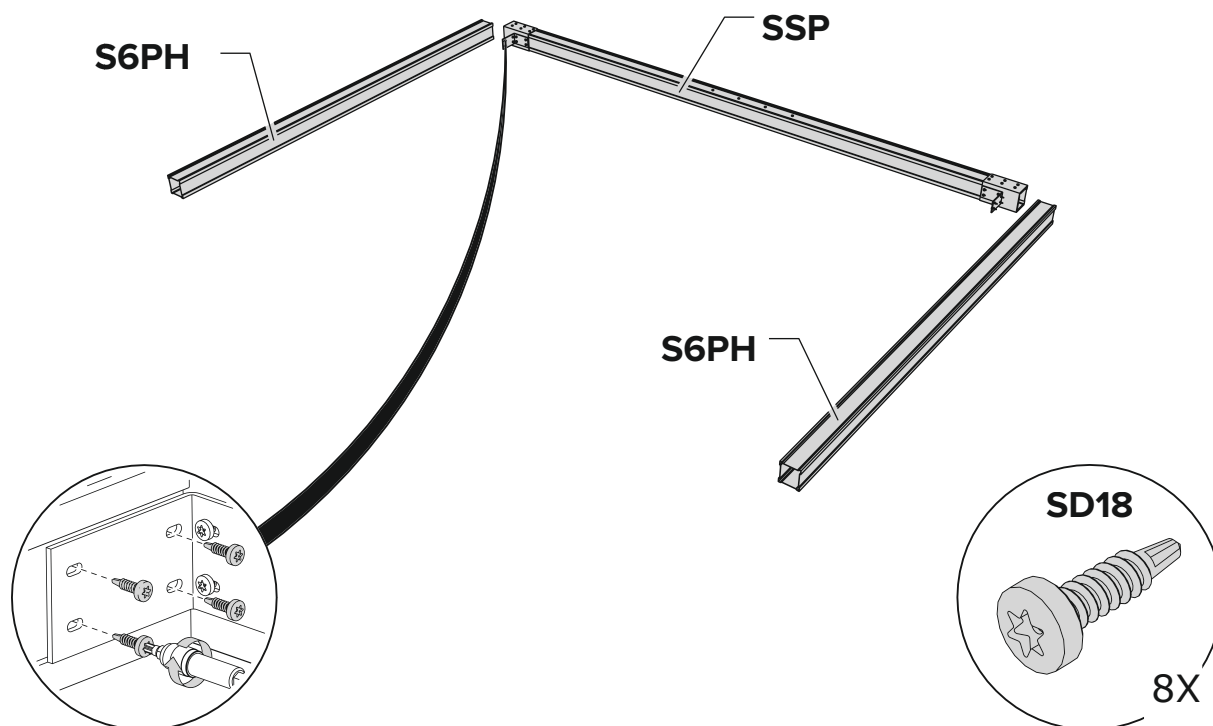
F

Paroi / Wand / Wall / Wand



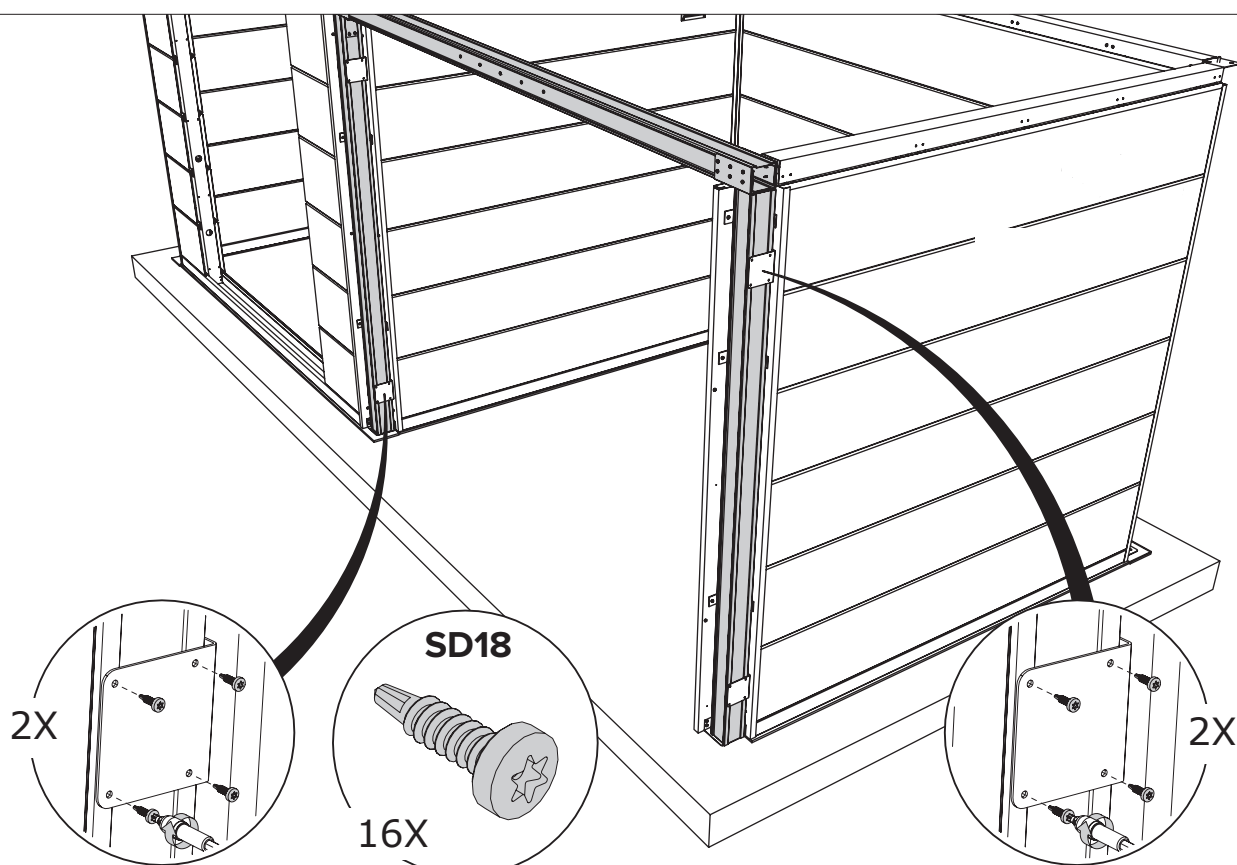






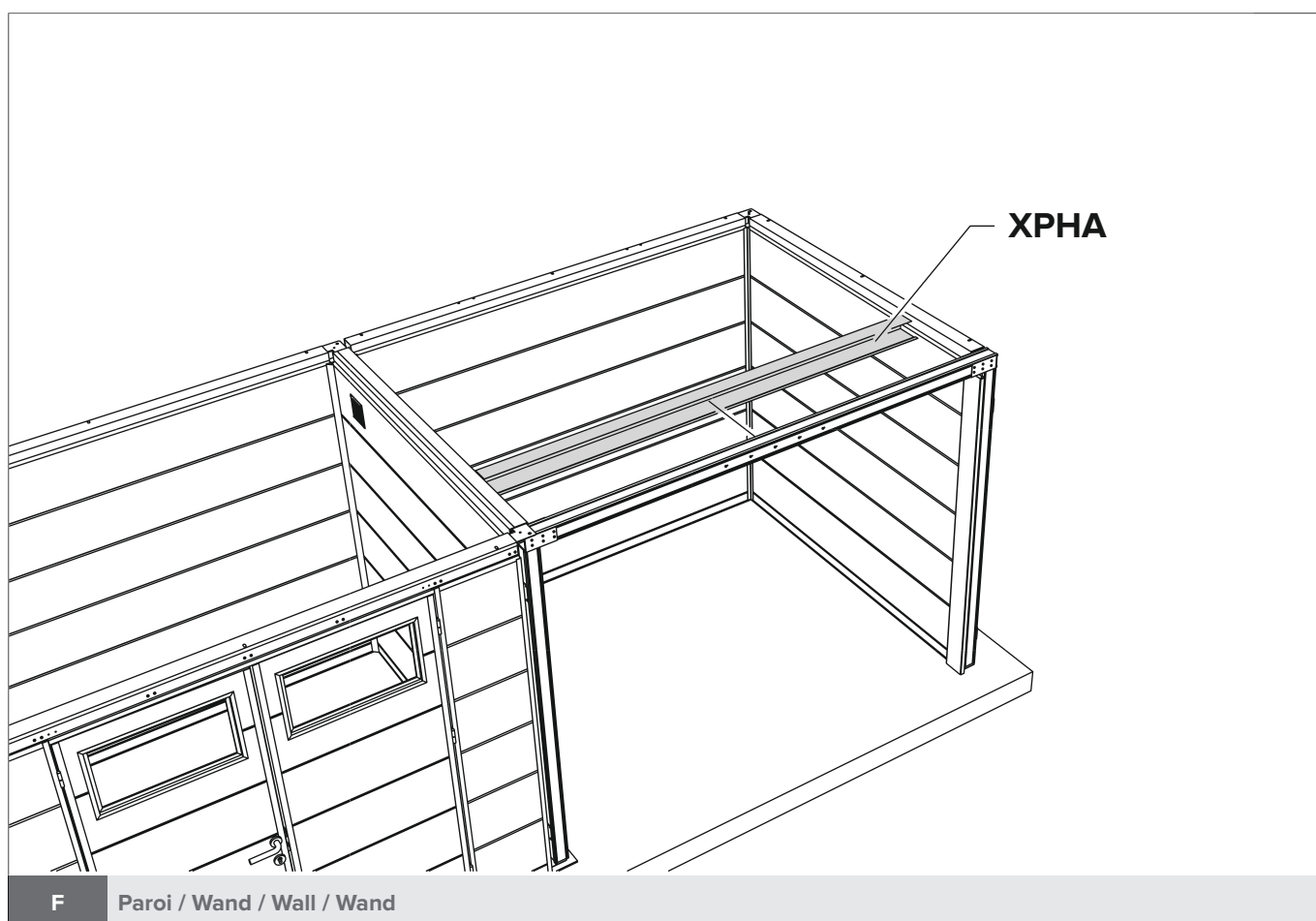
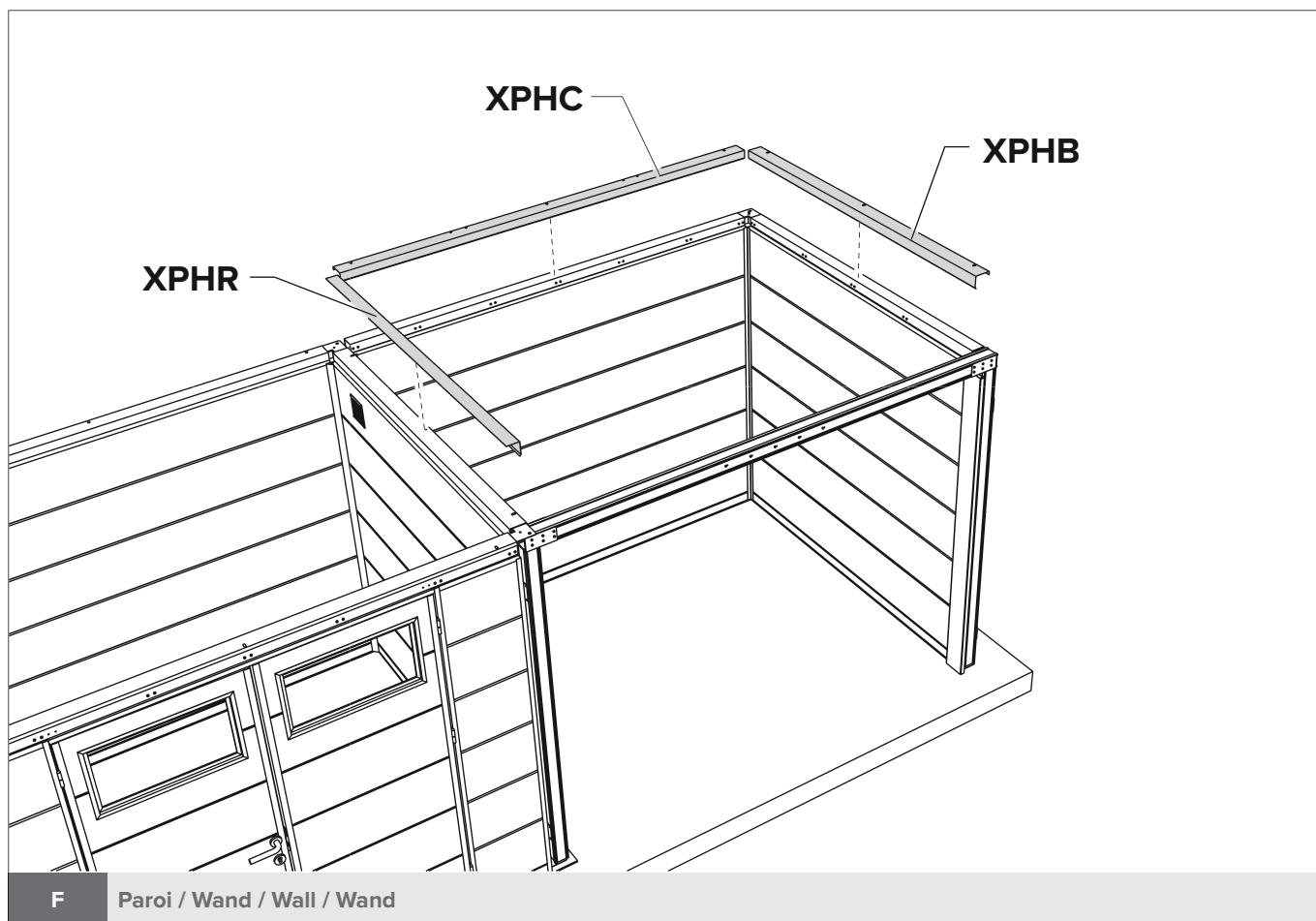
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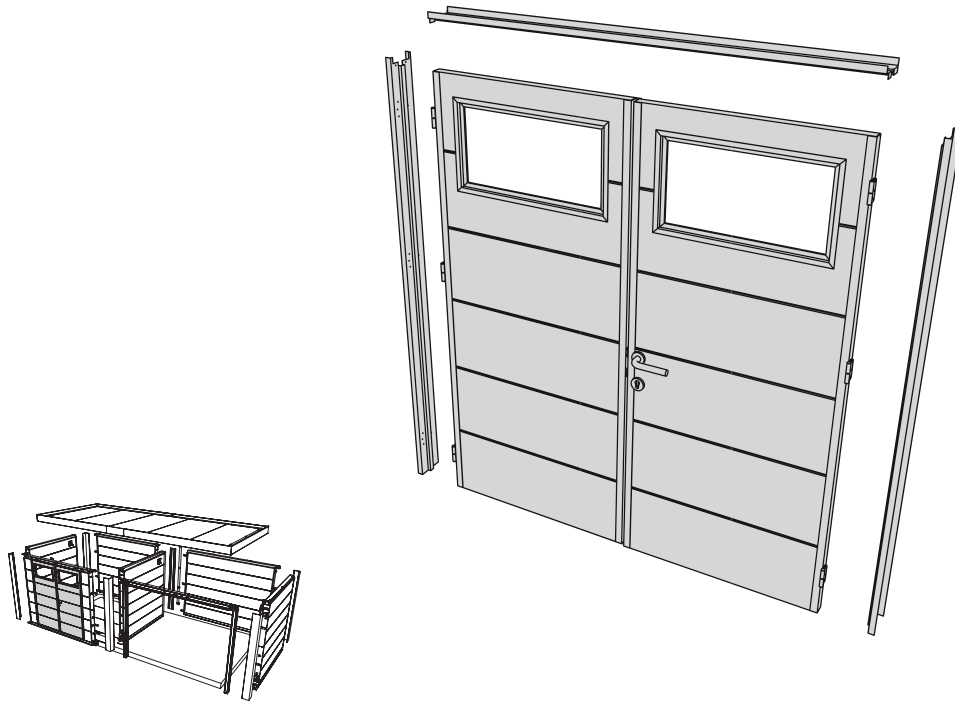
Paroi / Wand / Wall / Wand



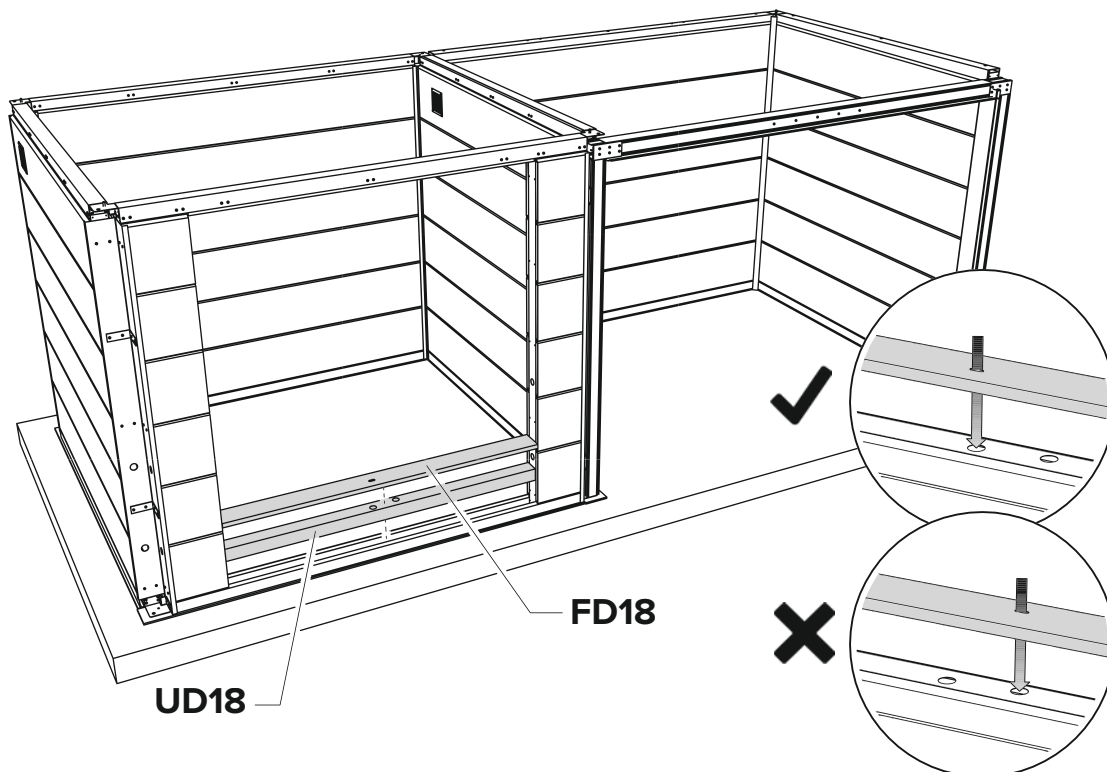
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Paroi / Wand / Wall / Wand

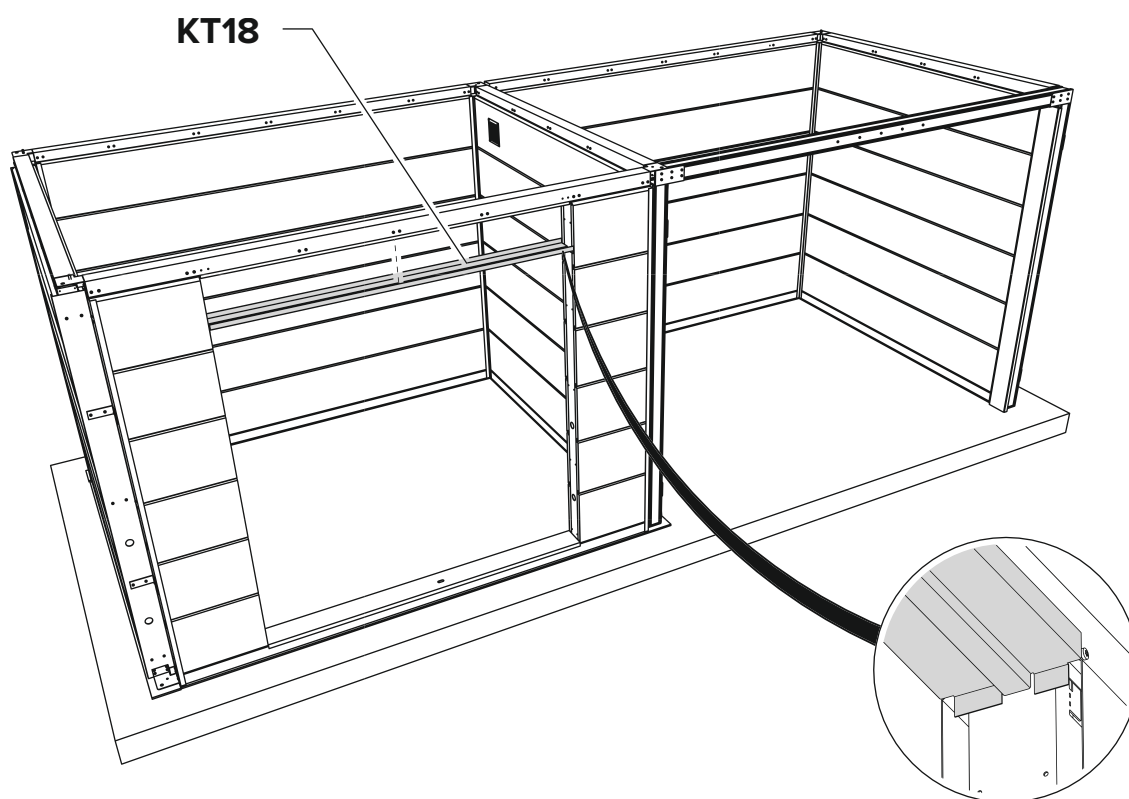




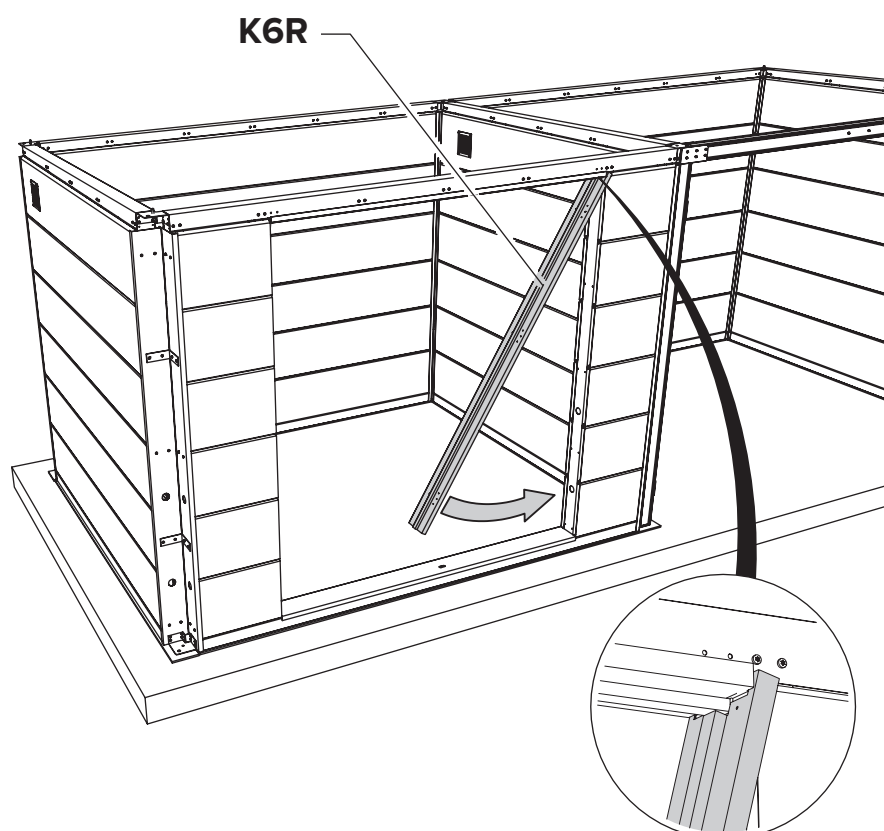
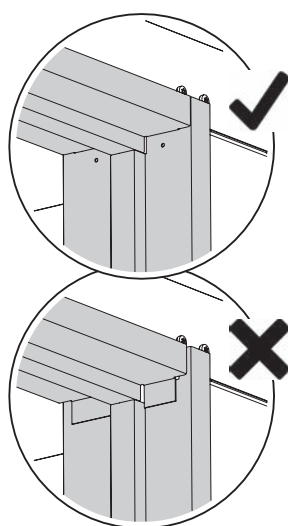
Porte / Deur / Door / Tür



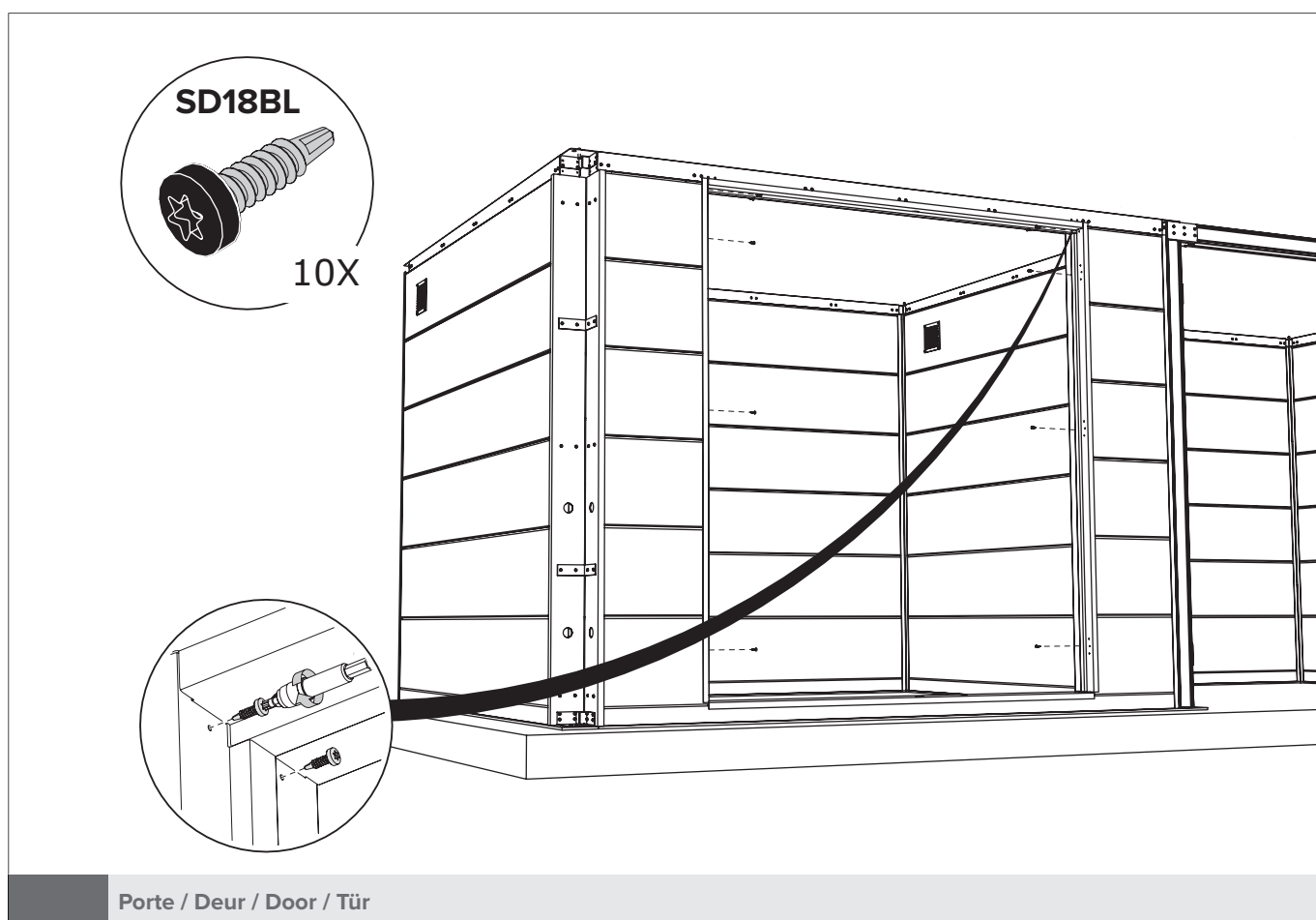
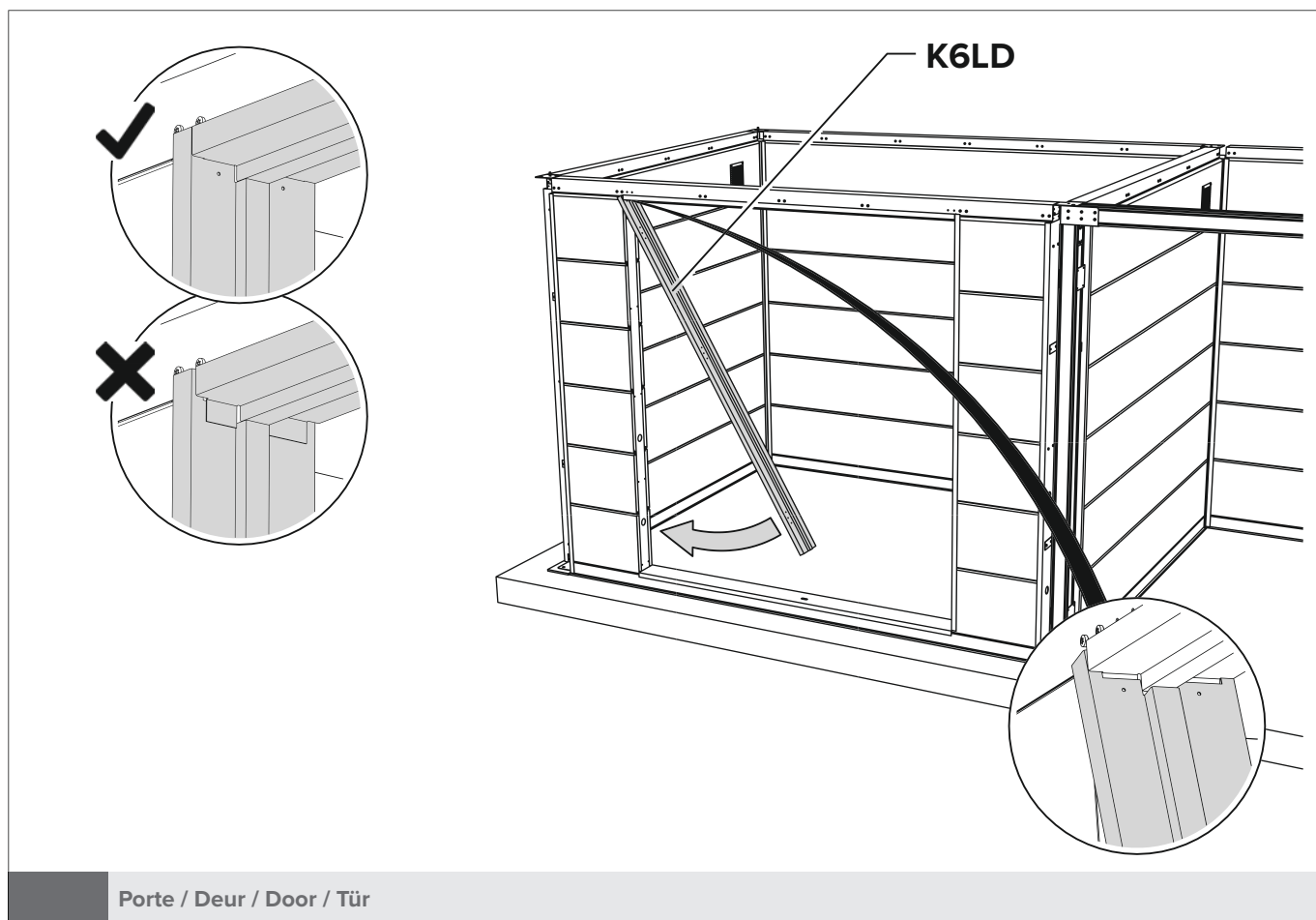
Porte / Deur / Door / Tür

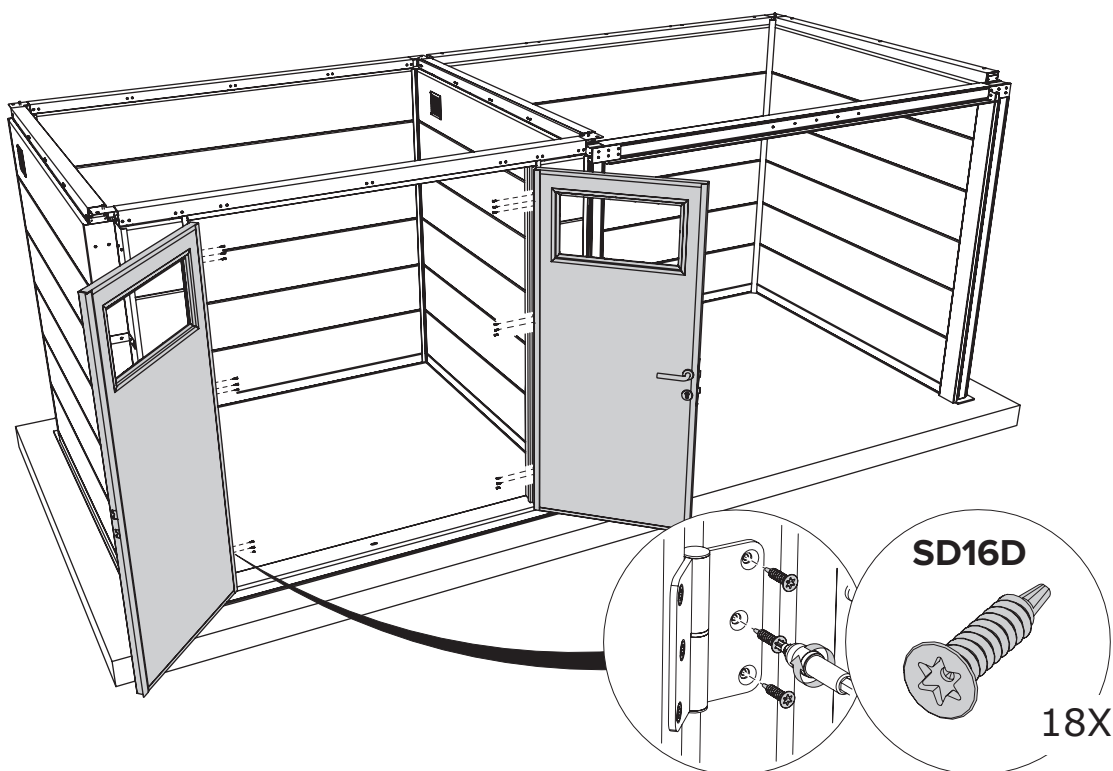


Porte / Deur / Door / Tür



Porte / Deur / Door / Tür

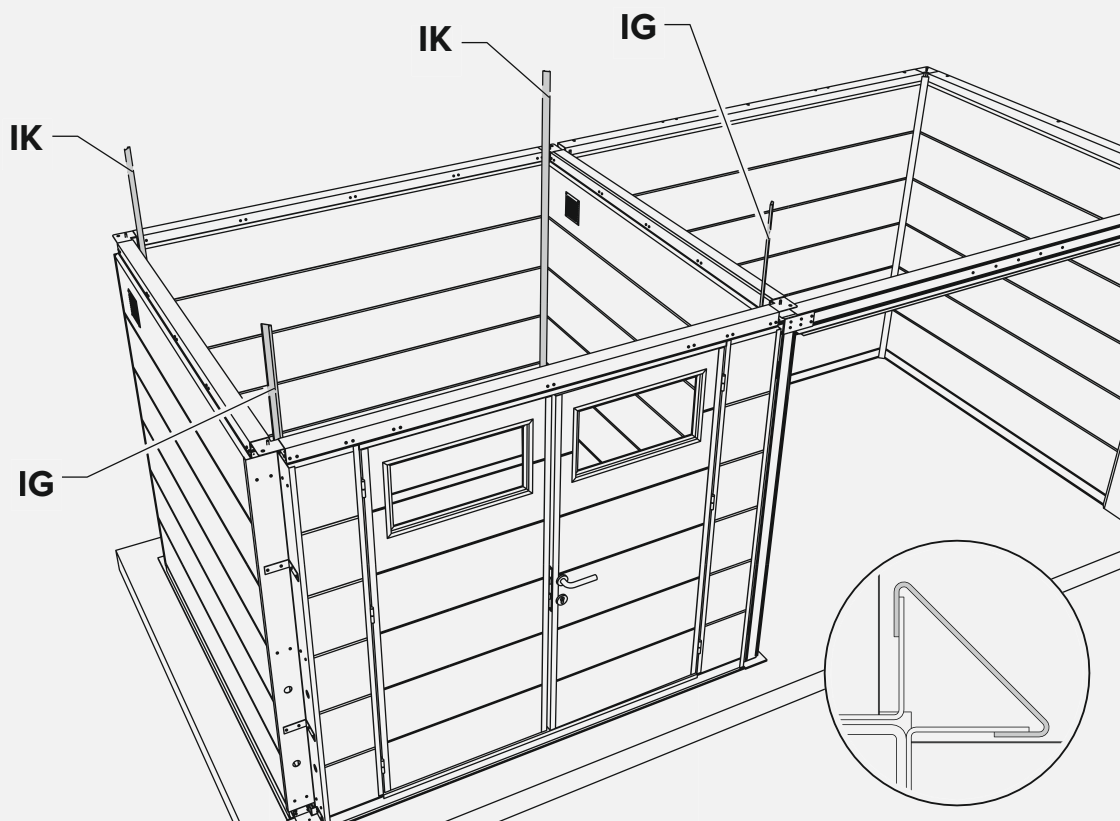




Porte / Deur / Door / Tür

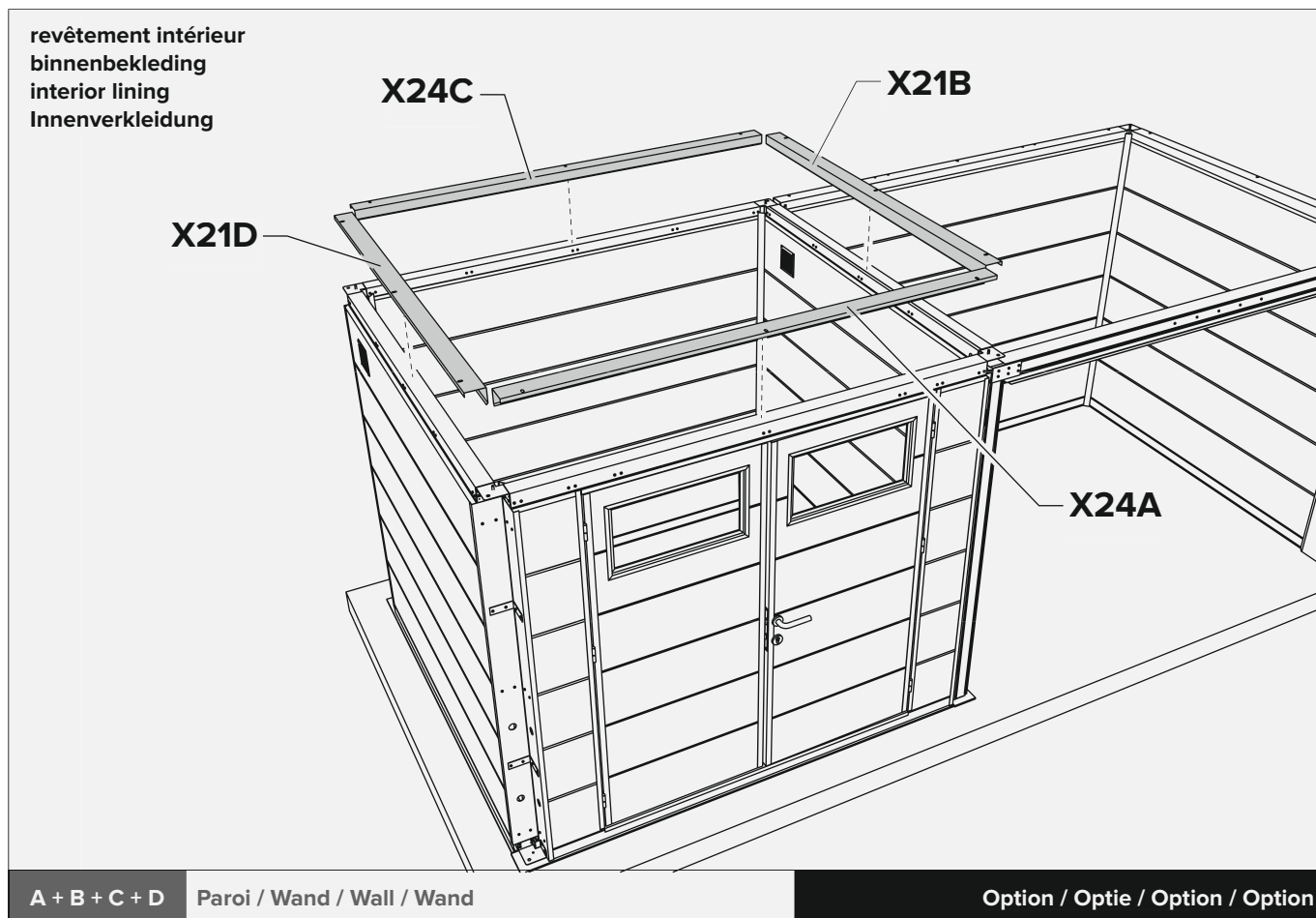
revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung

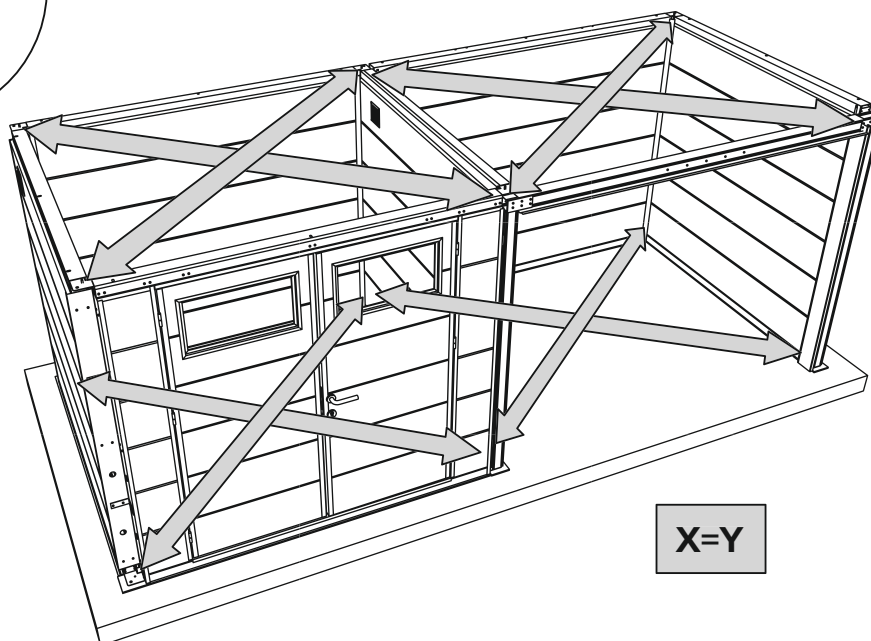
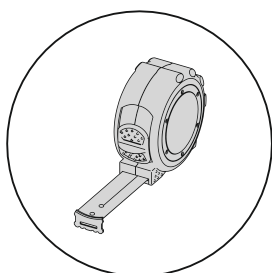
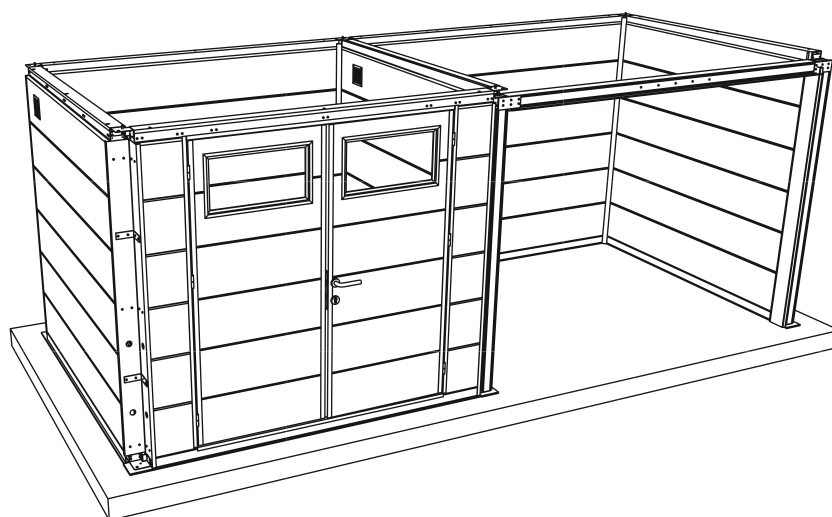
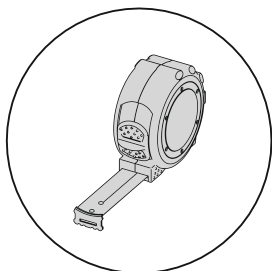
IG = 2.090mm
IK = 2.070mm



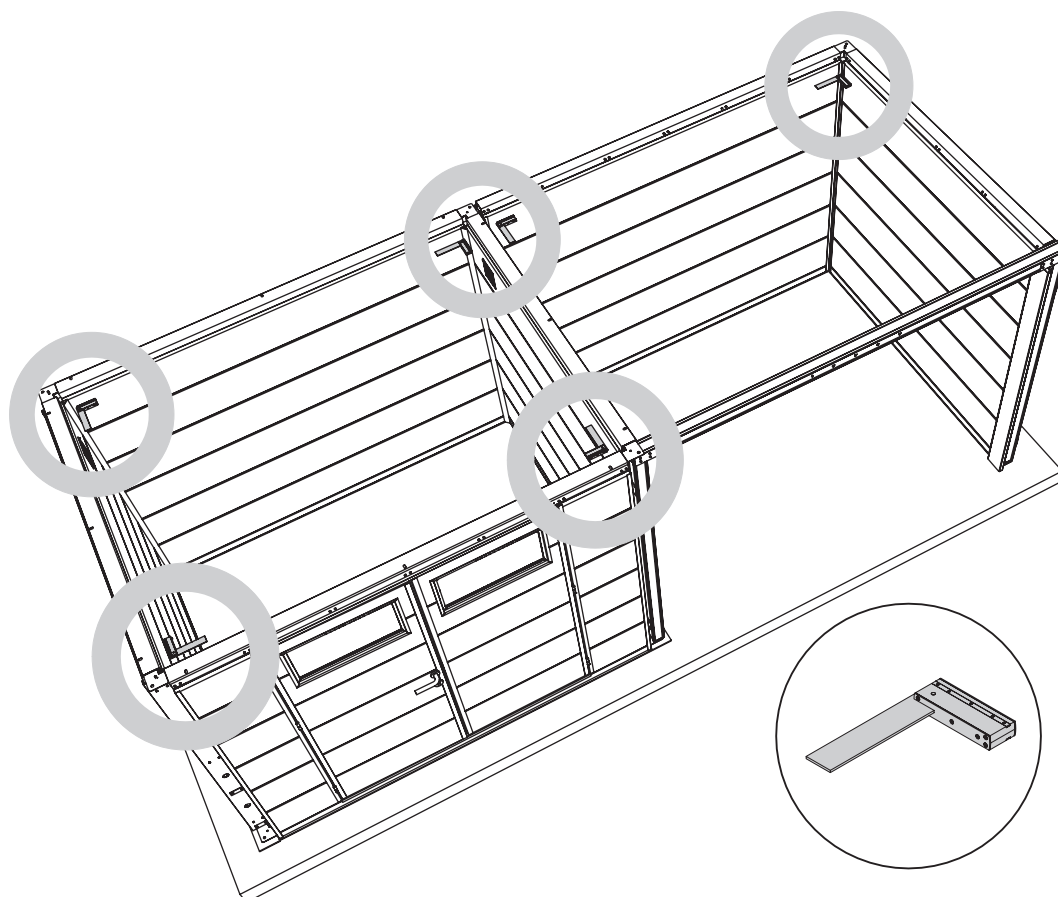
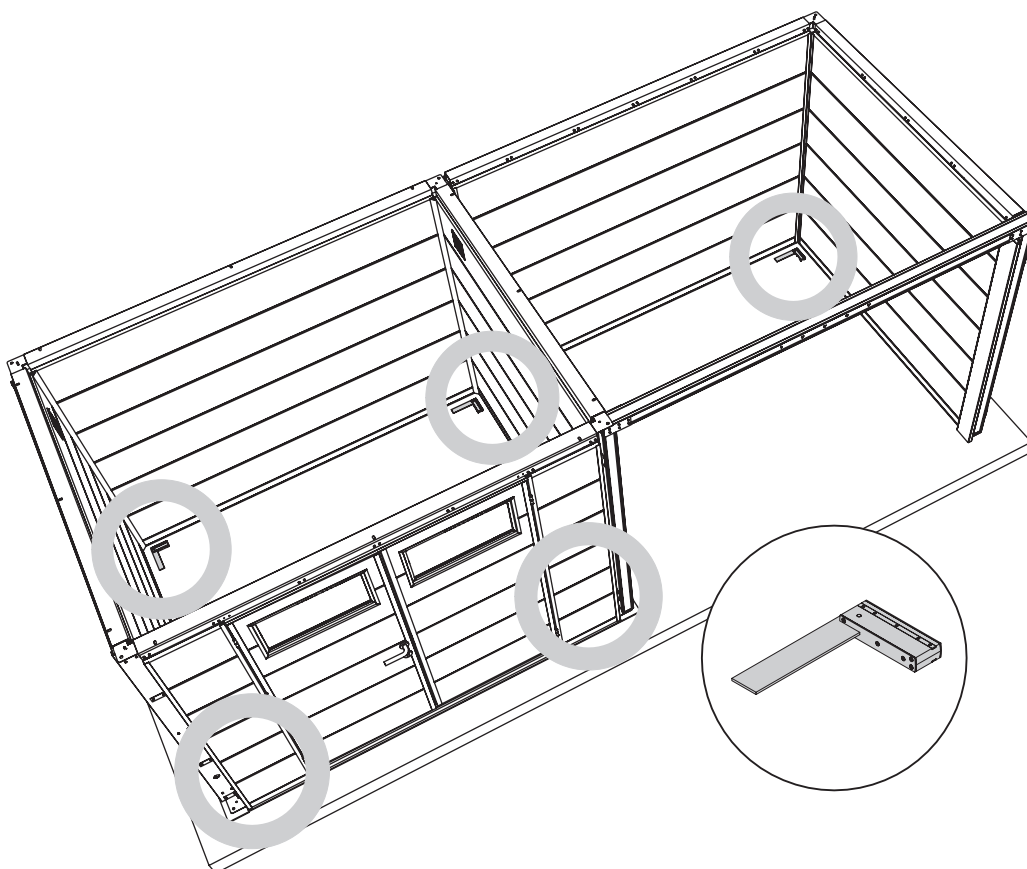
A + B + C + D Paroi / Wand / Wall / Wand

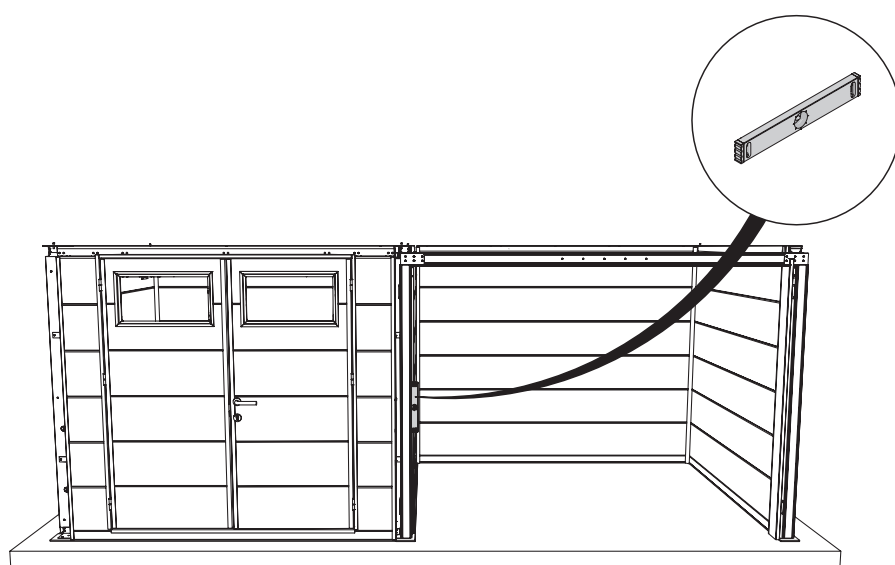
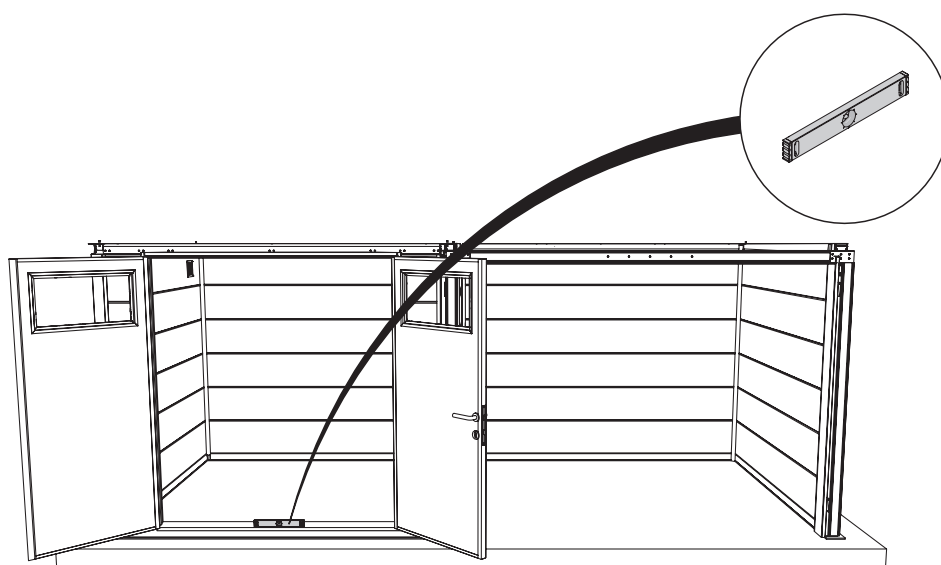
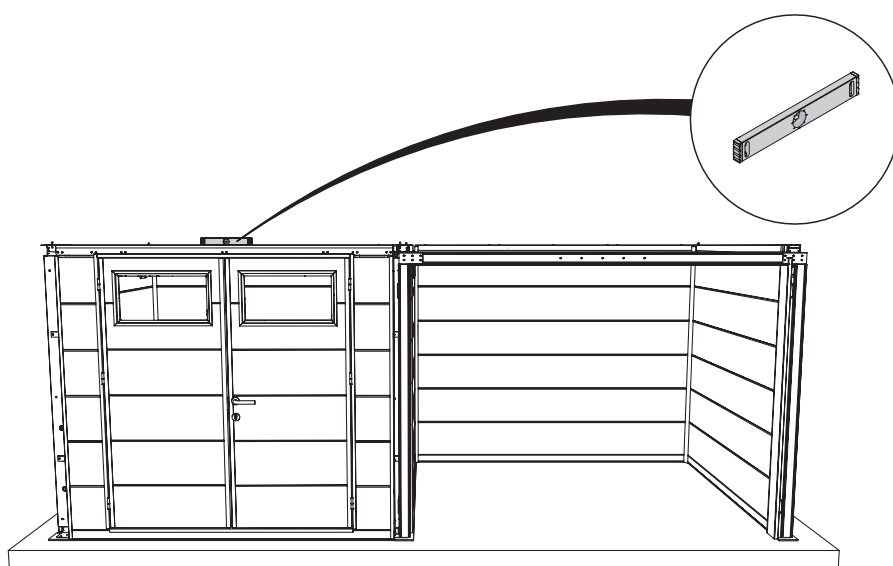
Option / Optie / Option / Option



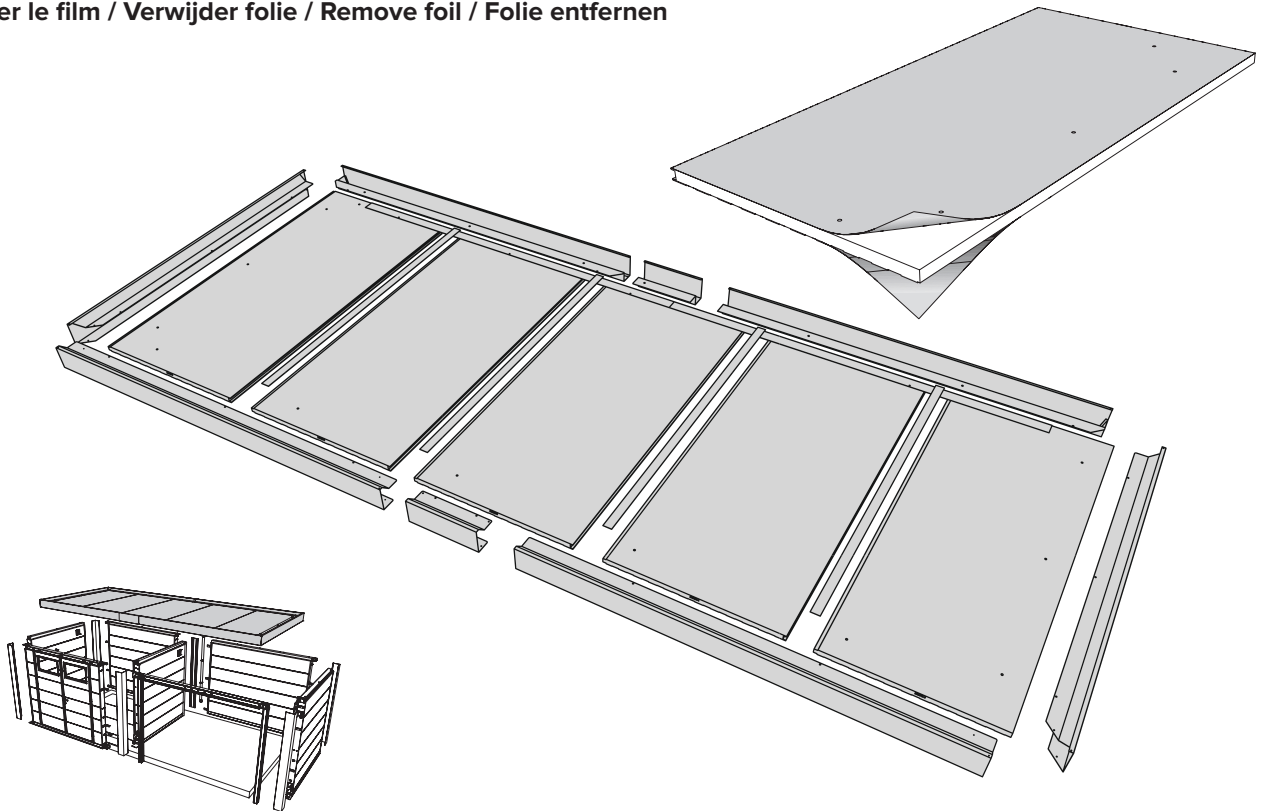


X=Y



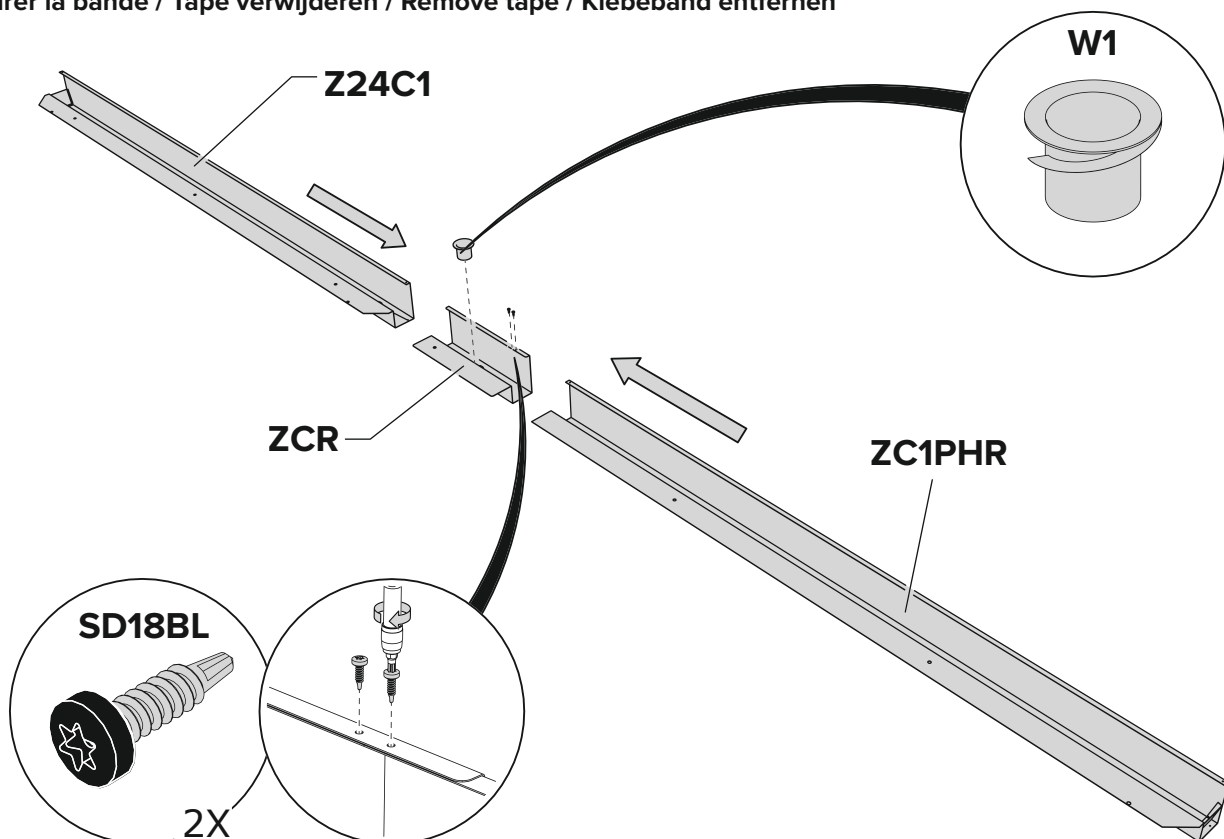


Retirer le film / Verwijder folie / Remove foil / Folie entfernen

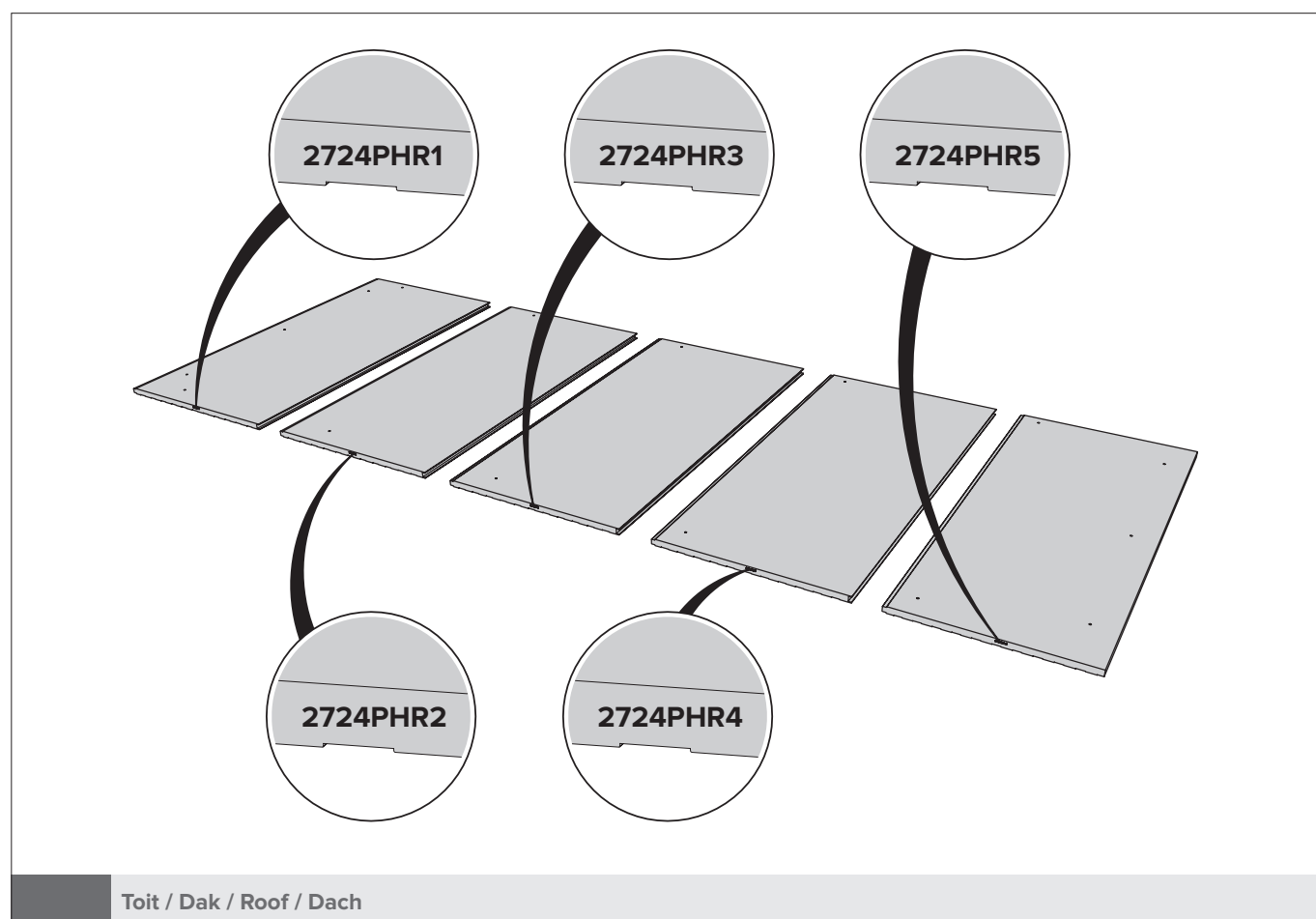
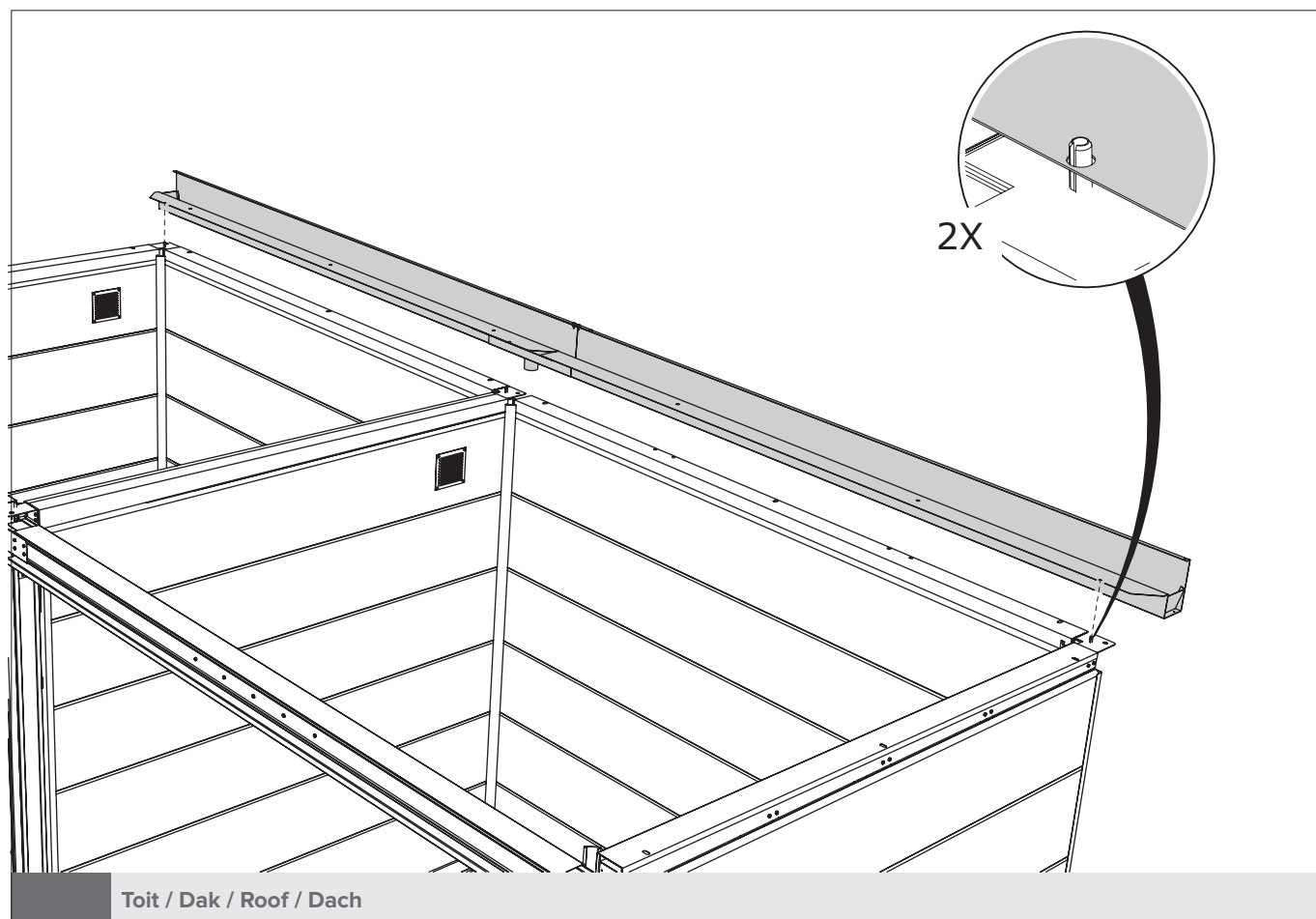


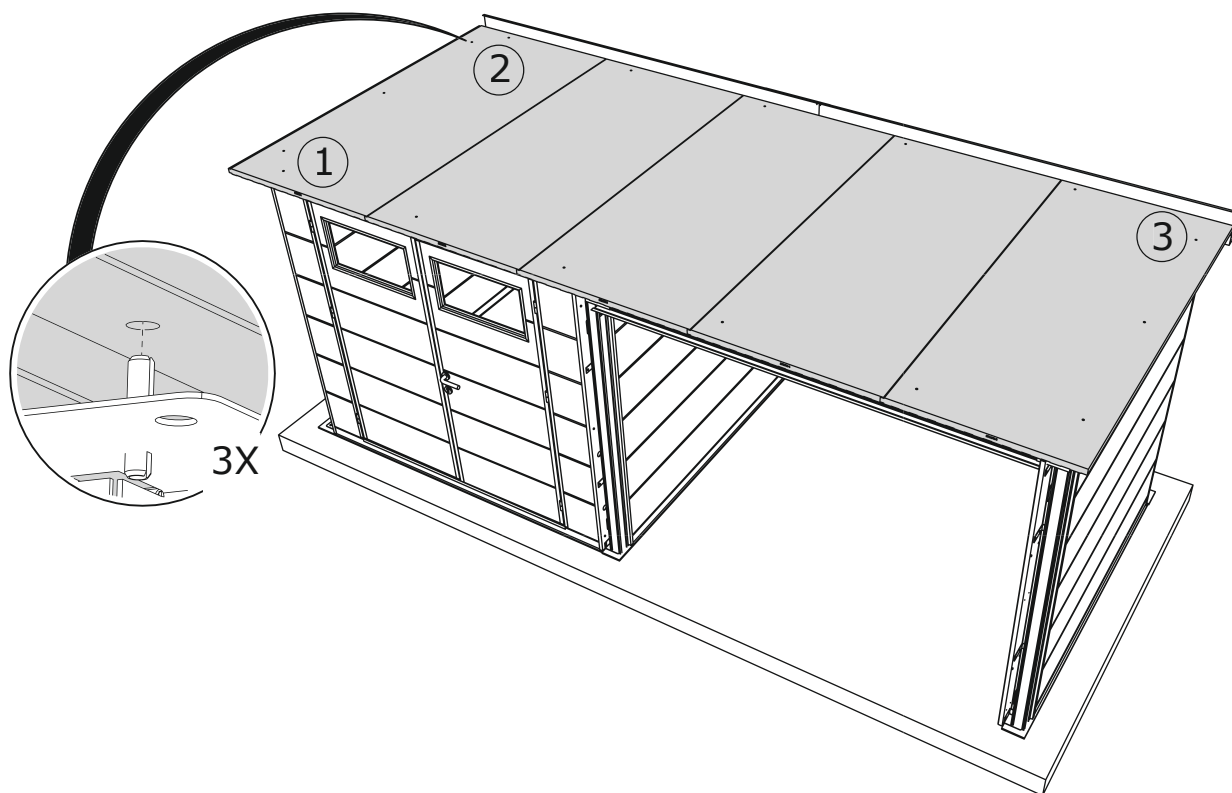
Toit / Dak / Roof / Dach

Retirer la bande / Tape verwijderen / Remove tape / Klebeband entfernen

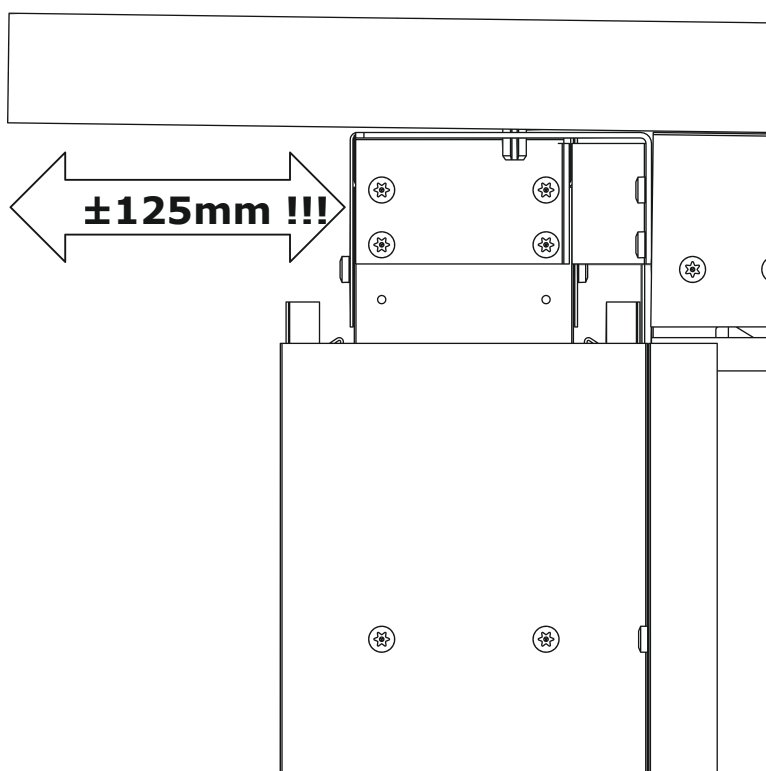
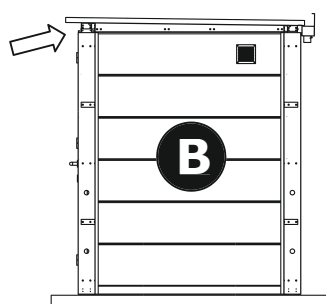
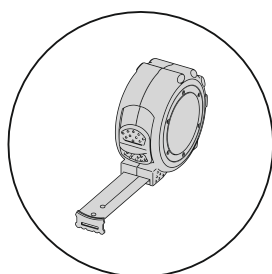


Toit / Dak / Roof / Dach

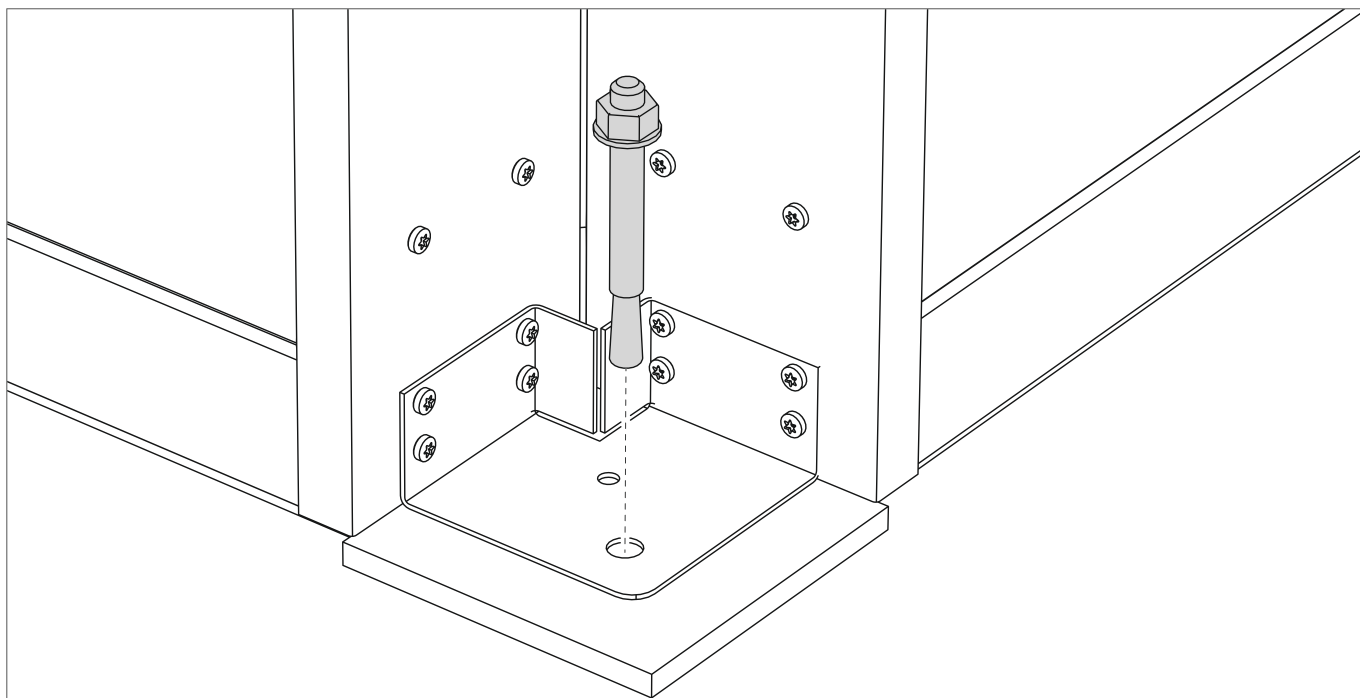




Toit / Dak / Roof / Dach

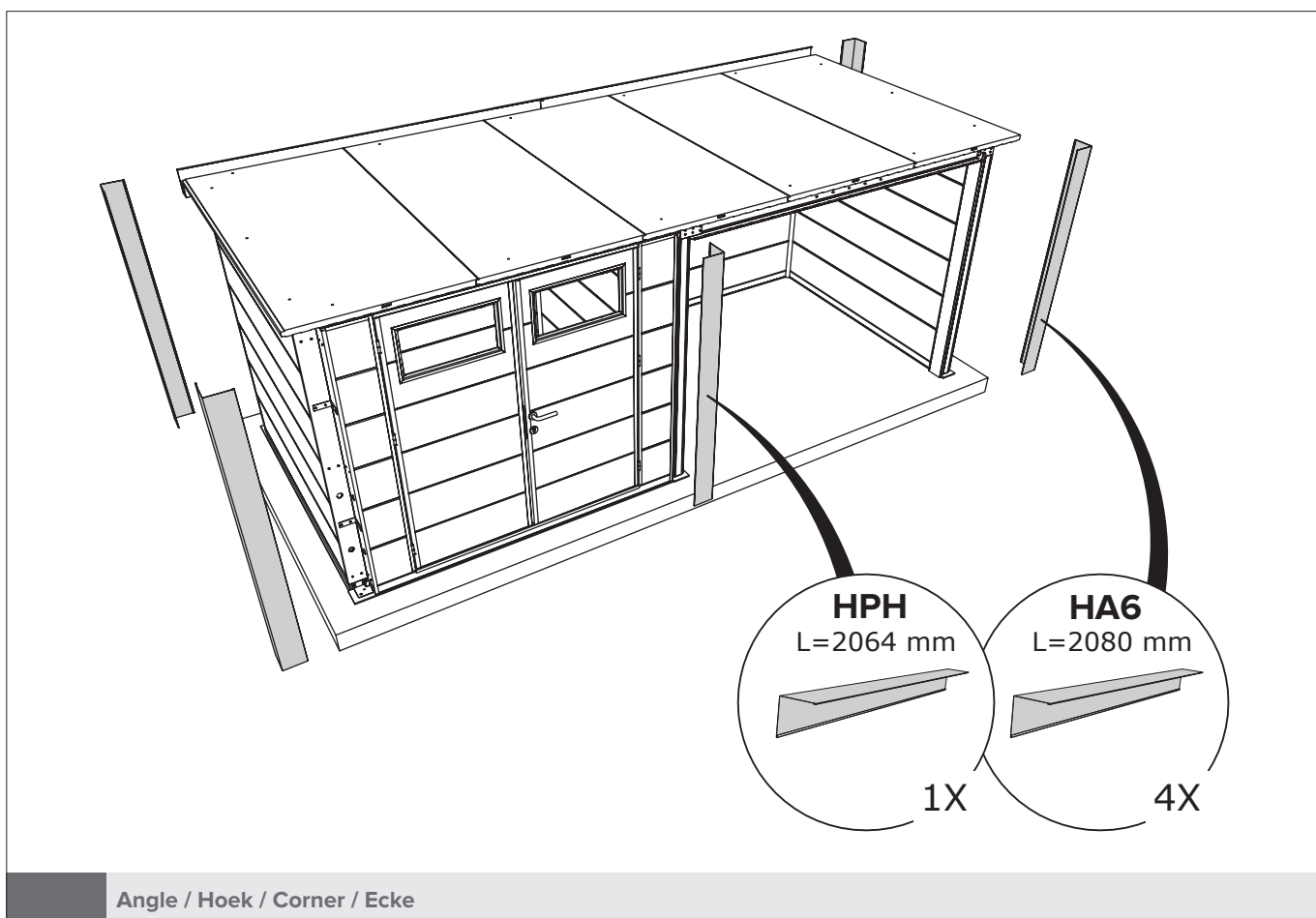


Toit / Dak / Roof / Dach

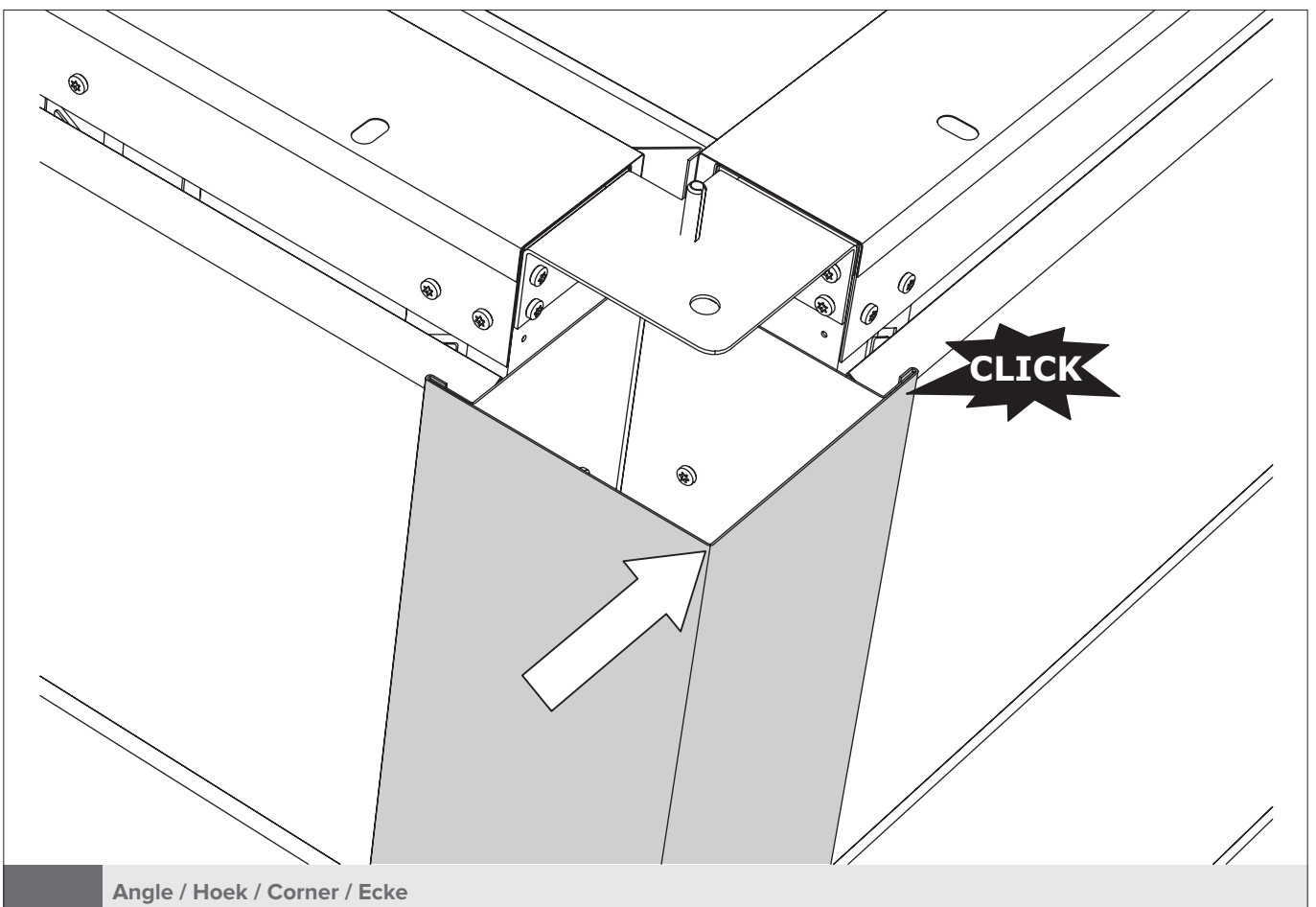
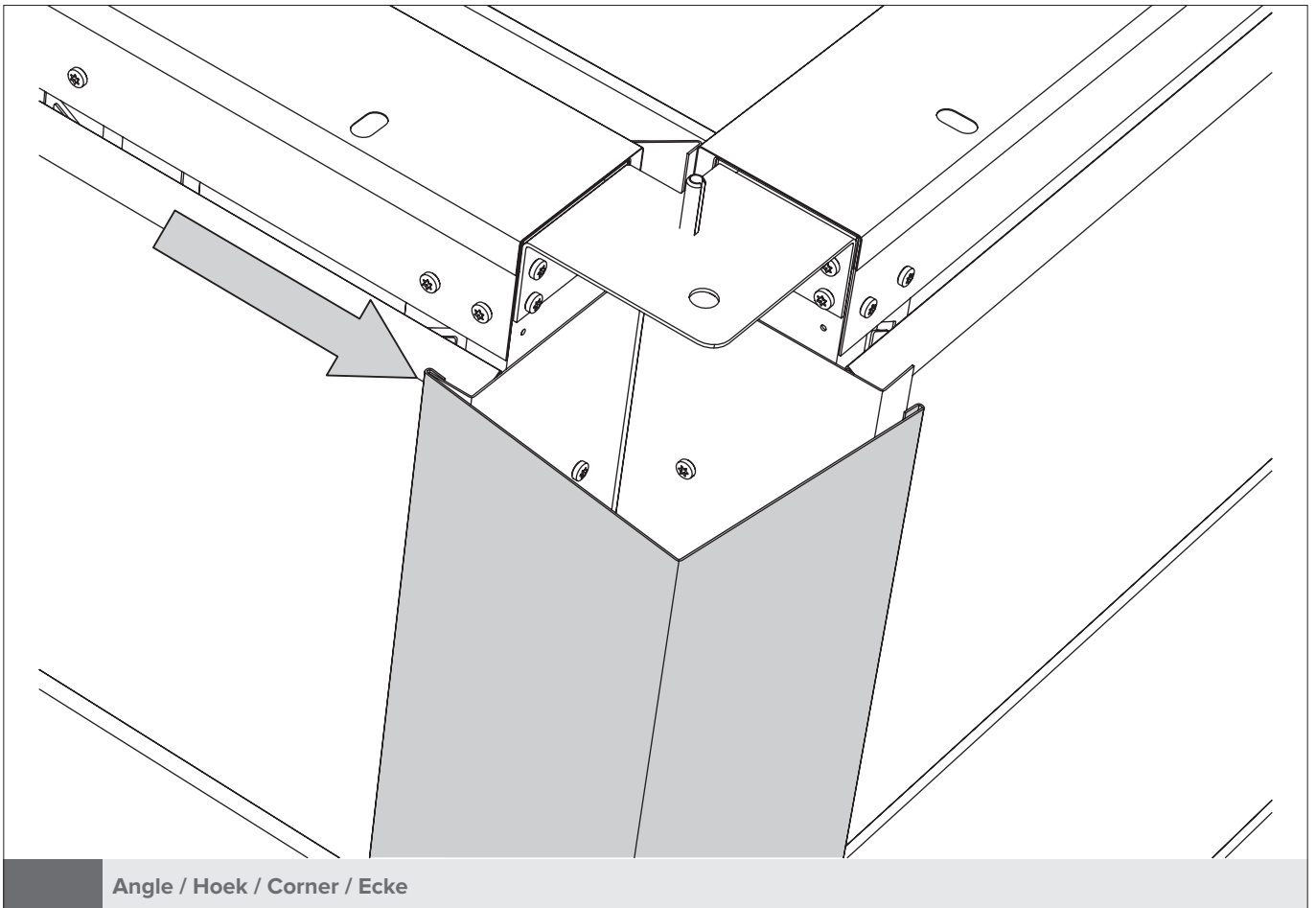


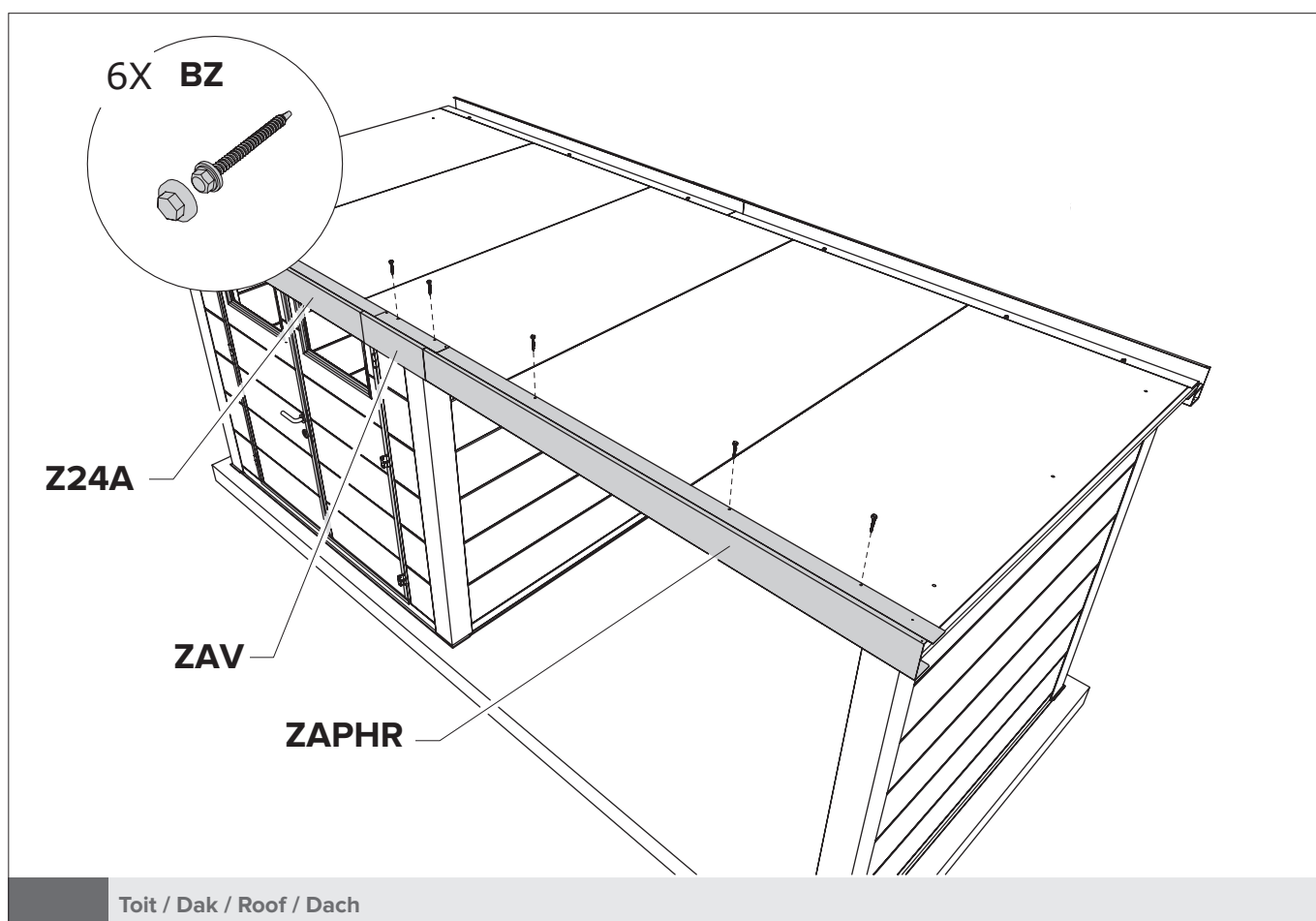
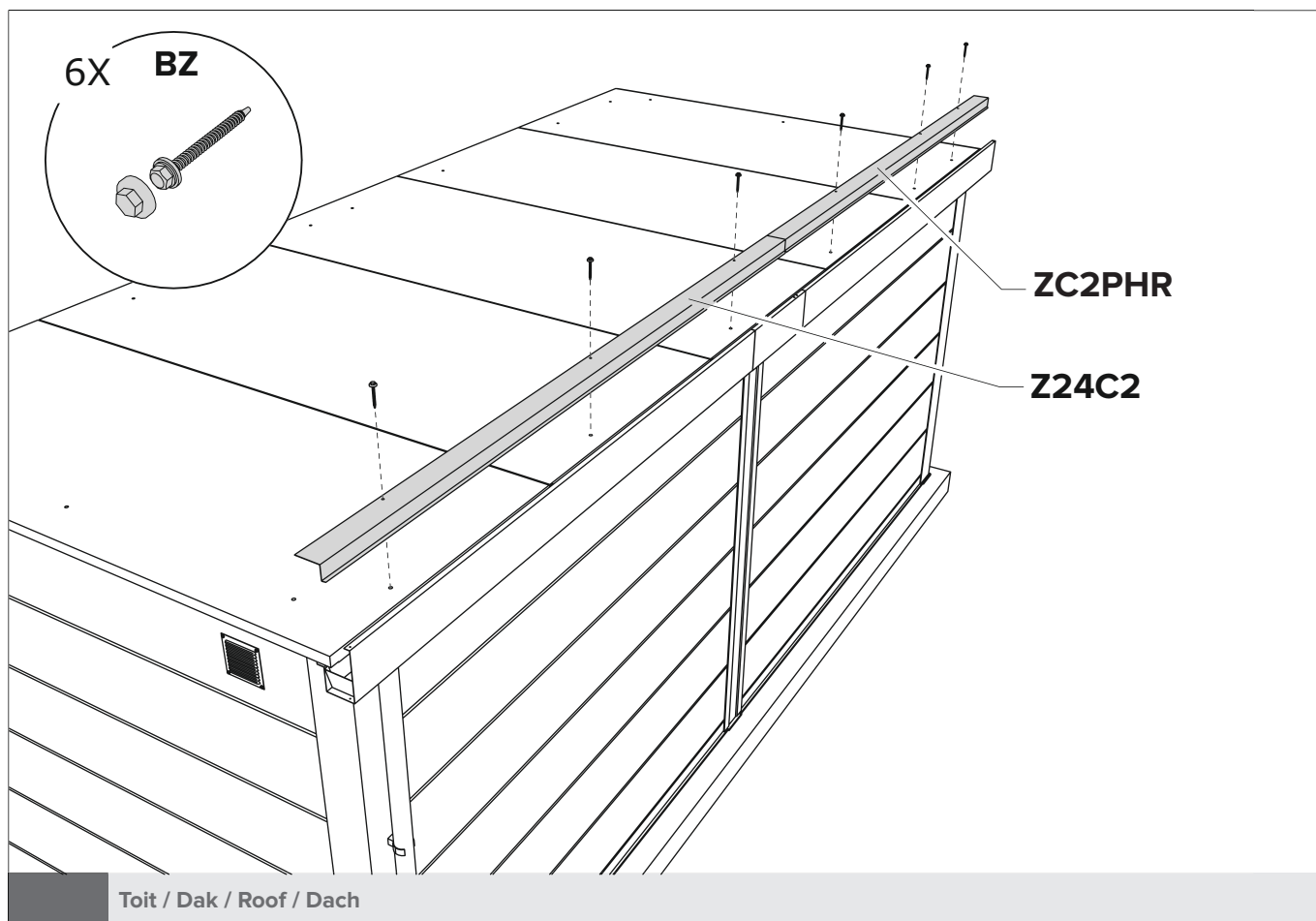
Exemple donné pour un sous-sol en béton. Fixer l'abri de jardin dans les règles de l'art.
 Voorbeeld is voor beton-ondergrond. Tuinhuisje fixeren volgens de regels van de kunst.
 Example is for concrete substrate. Fix the garden shed in accordance with good practise.
 Beispiel ist für Betonuntergrund. Fachgerechte Befestigung des Gartenhäuschens.

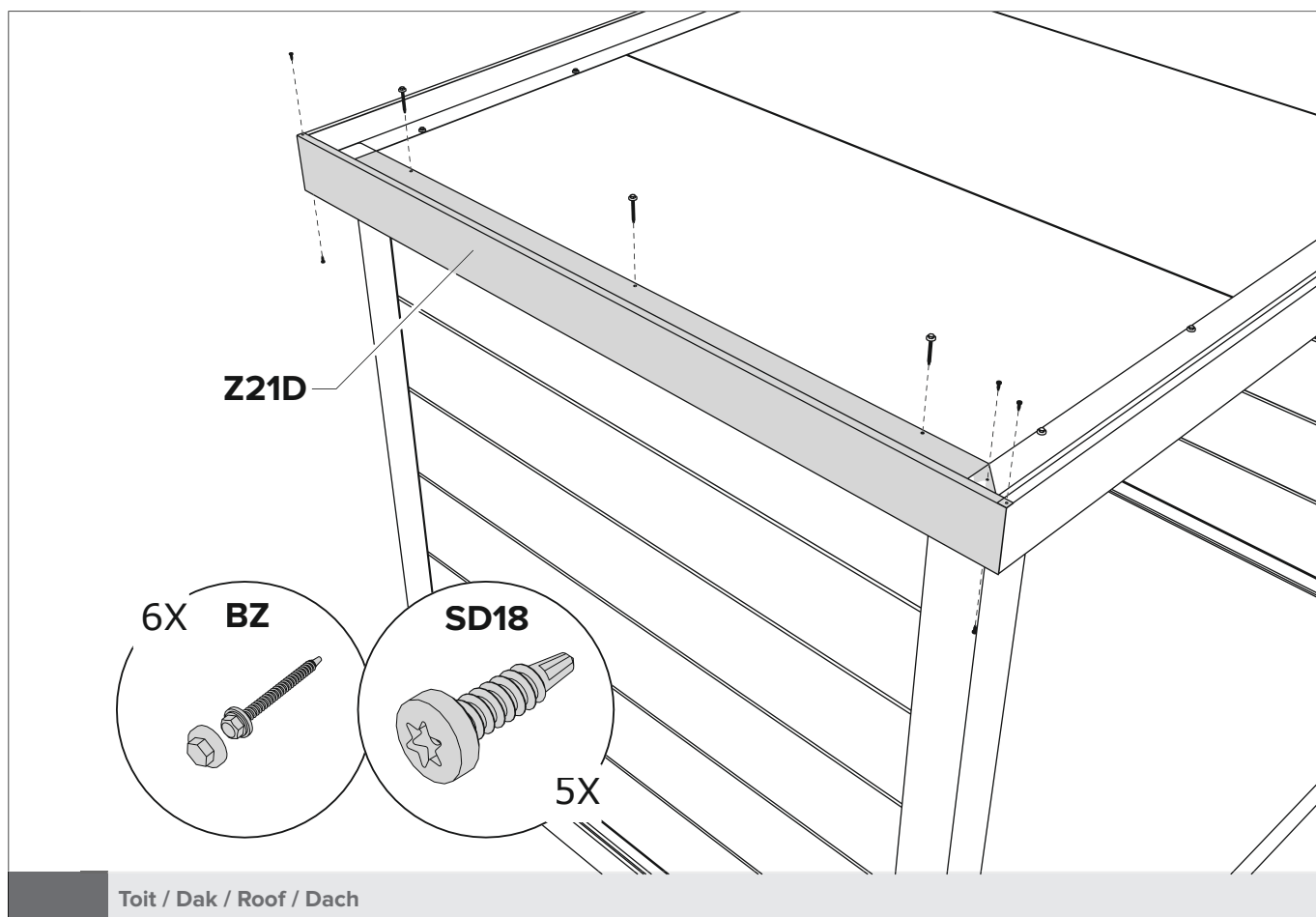
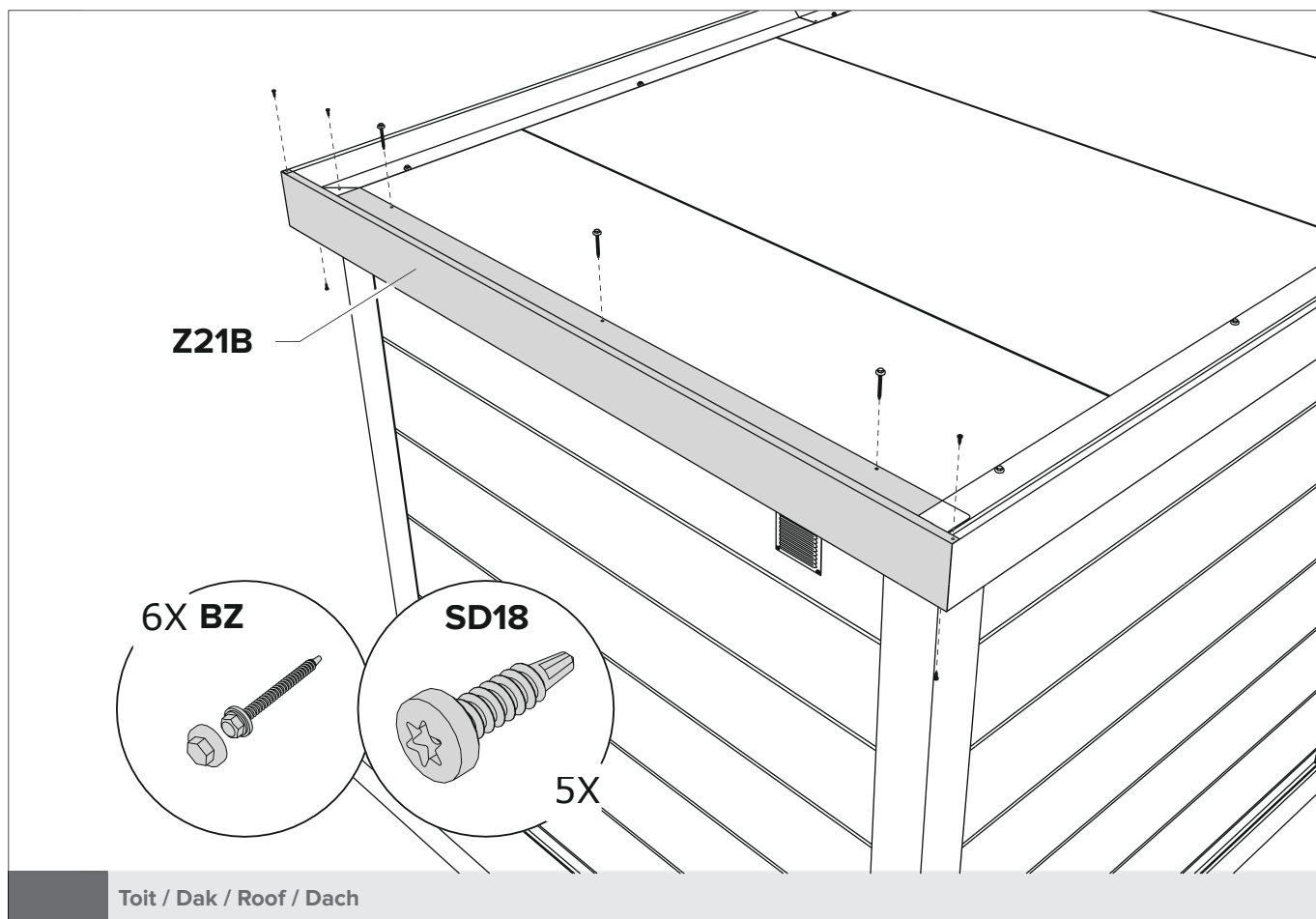
Ancrage / Verankering / Anchoring / Verankerung



Angle / Hoek / Corner / Ecke







Préparation du ruban auto-adhésif:

1. Bien nettoyer la surface afin qu'il n'y ai ni poussière, ni humidité.
2. Chauffer la surface dans le cas d'une température extérieure <10 ° C.

Voorbereiding zelfklevende tape:

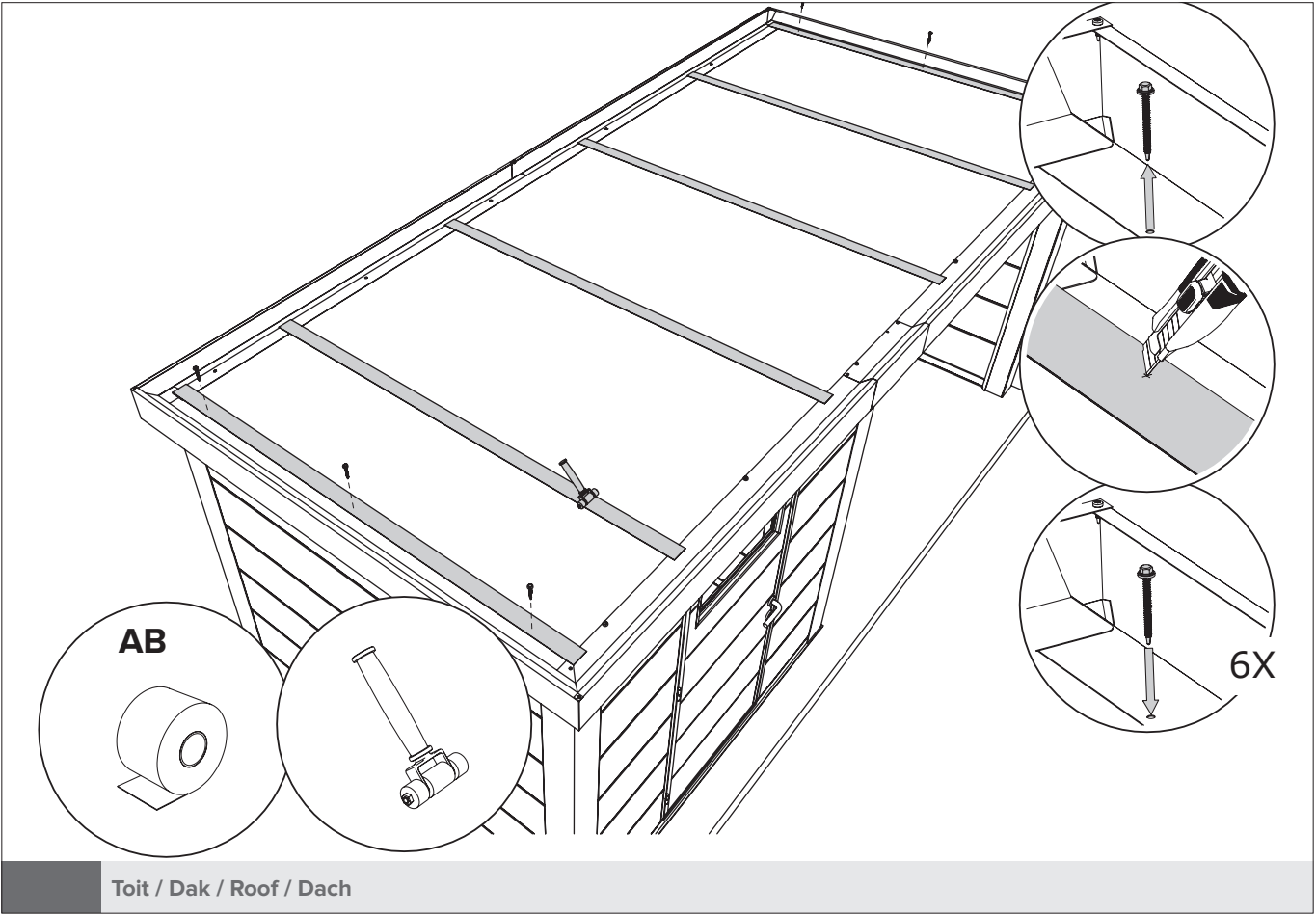
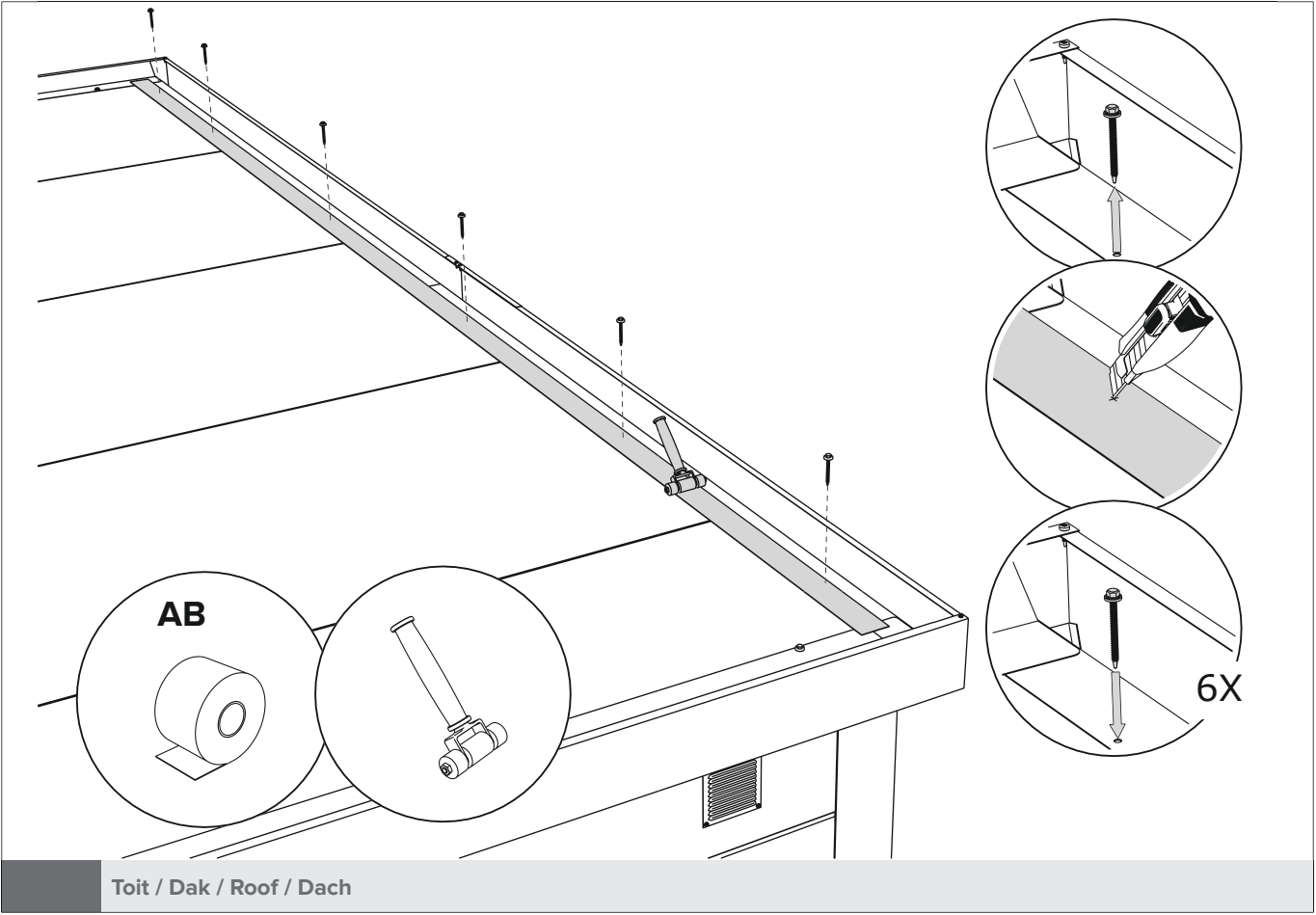
1. Oppervlak stof- en vochtvrij maken”.
2. Bij <10°C is opwarmen ondergrond d.m.v. warmtepistool (Föhn) vereist”.

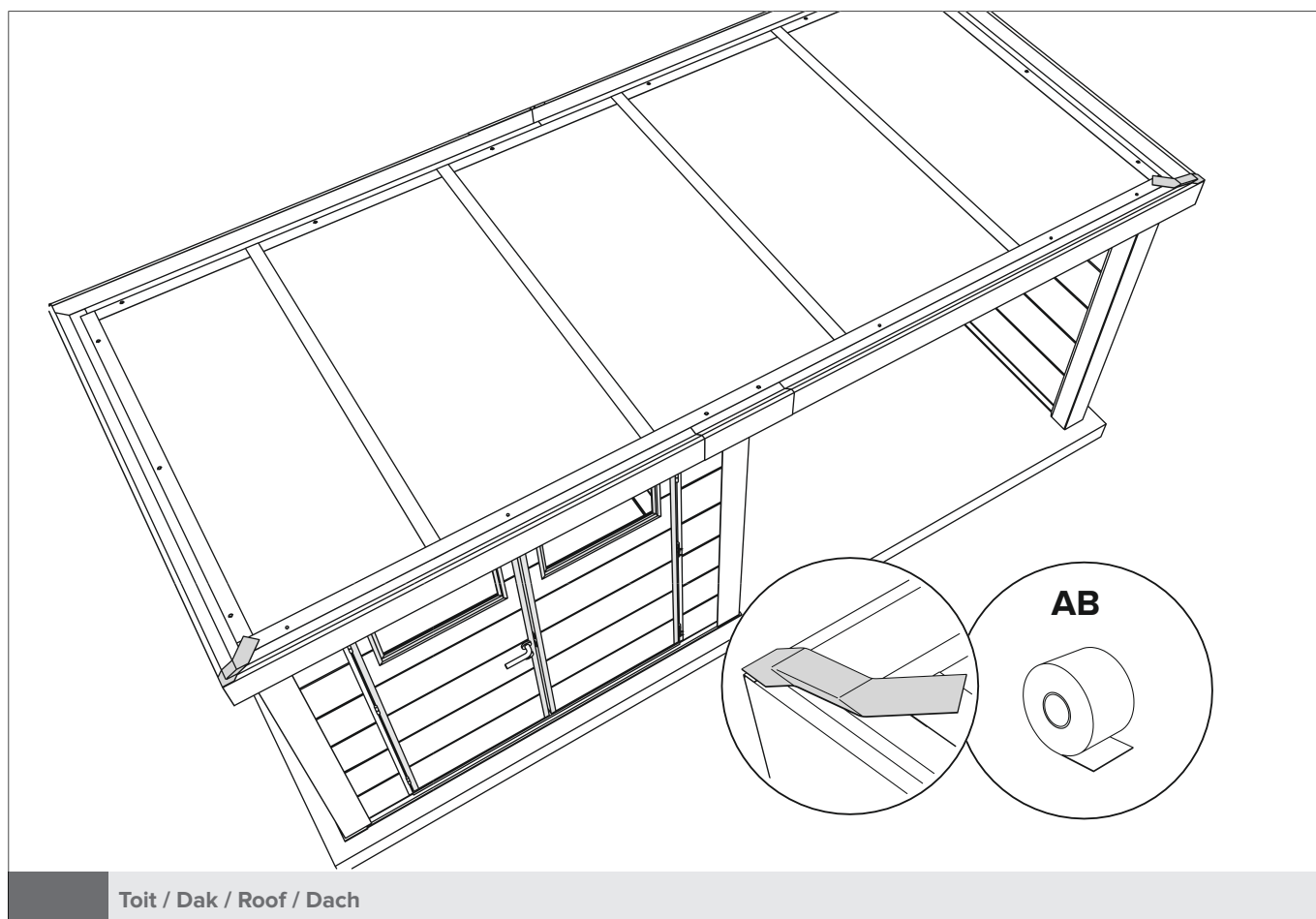
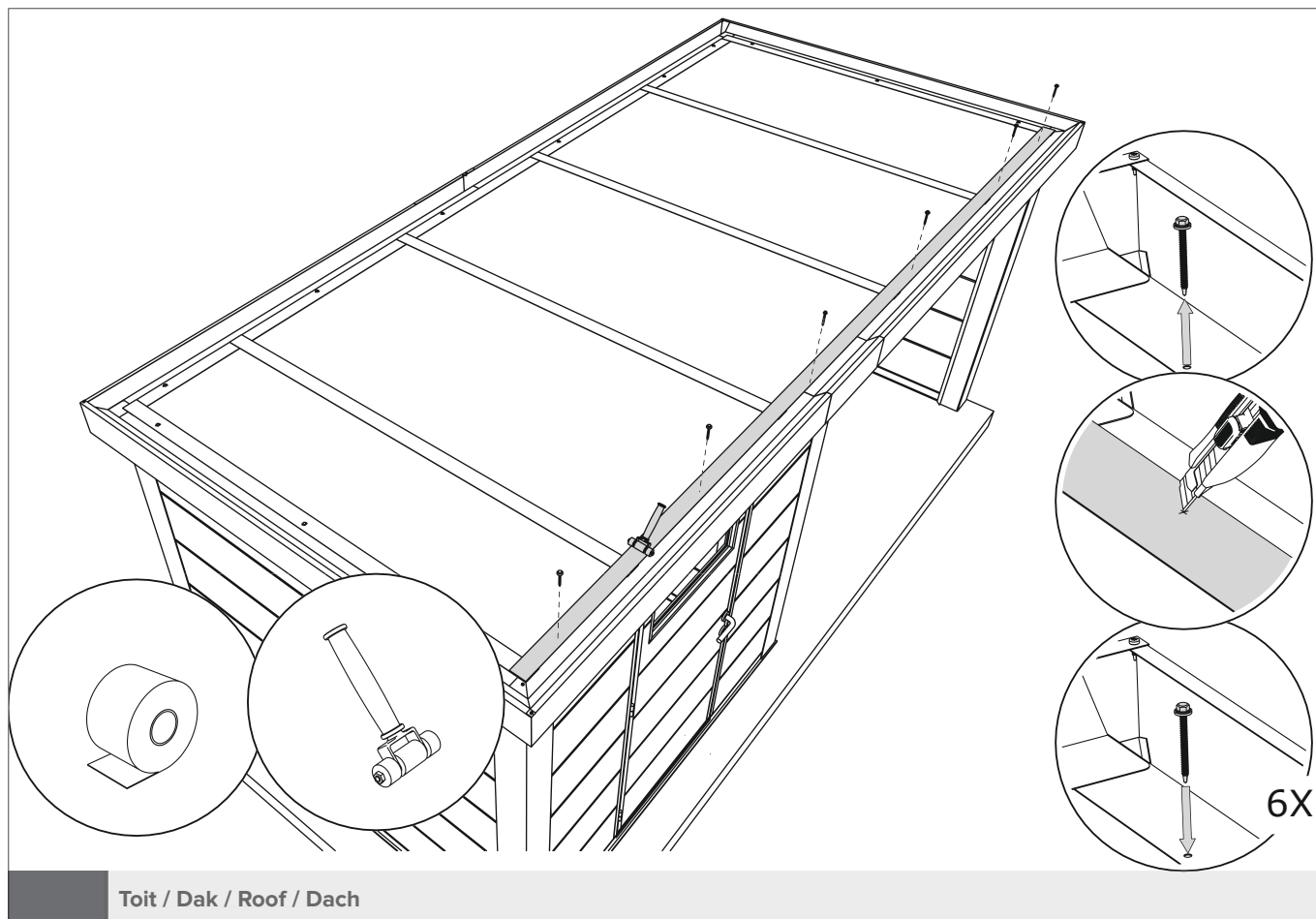
Preparation of self-adhesive tape:

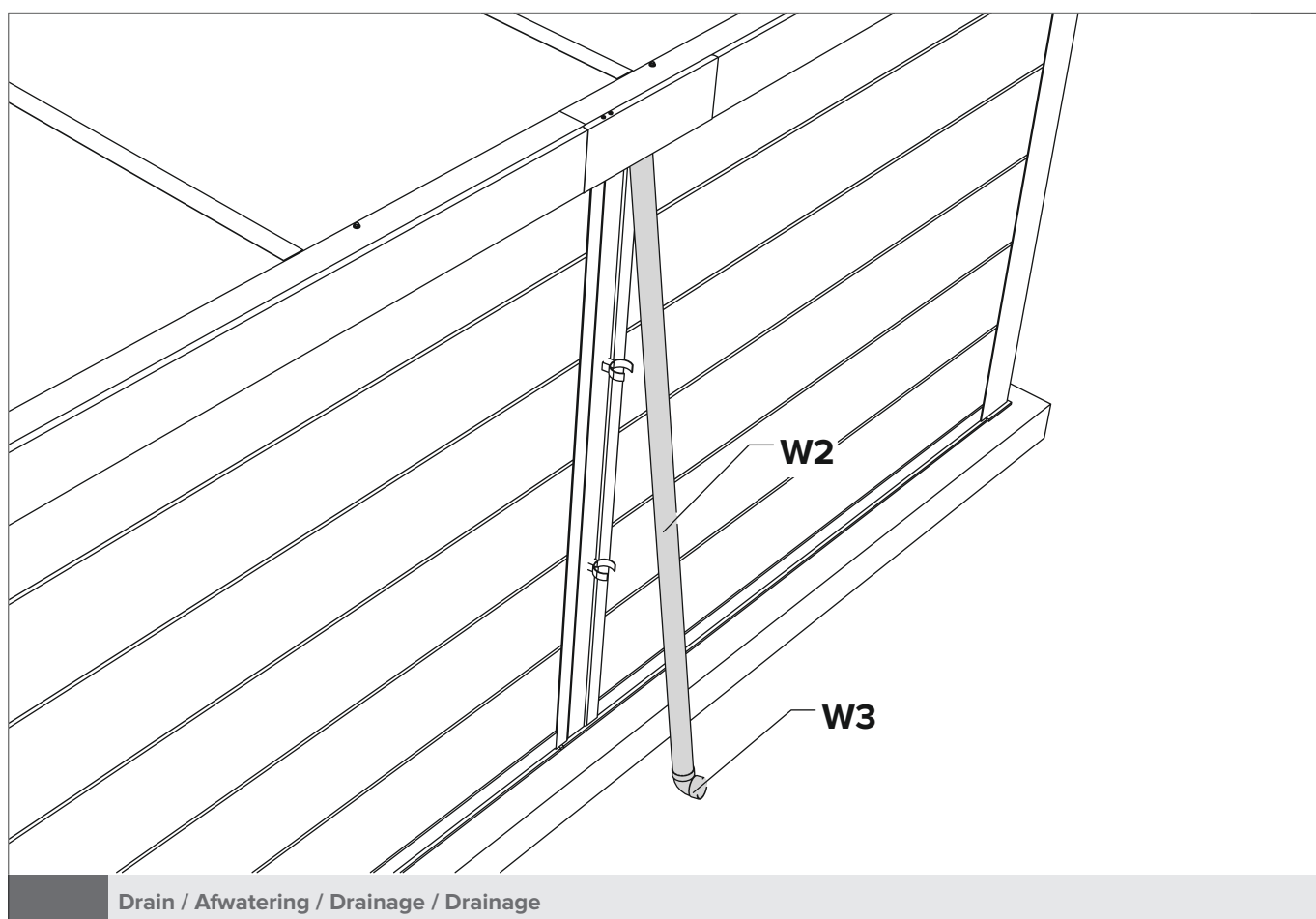
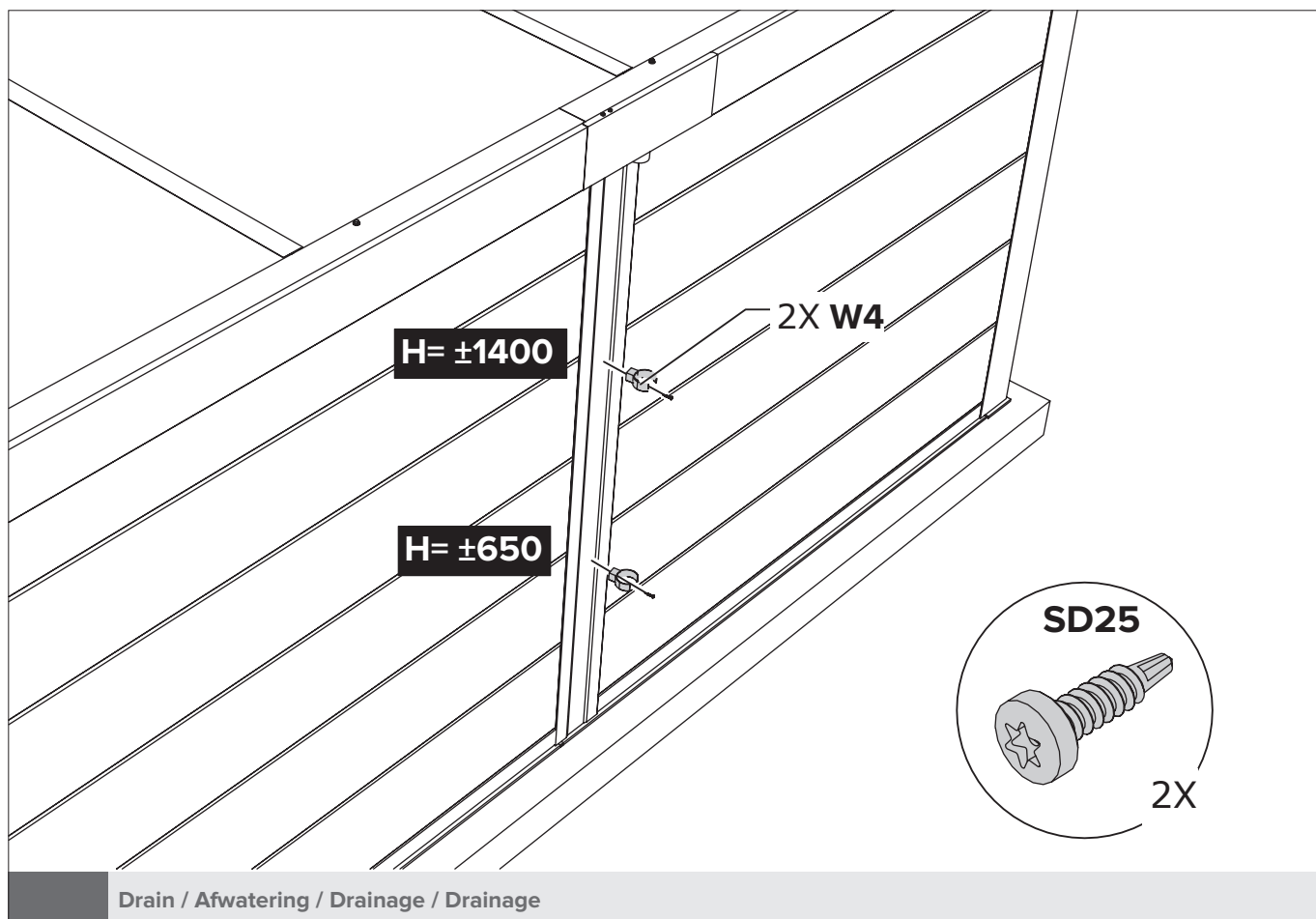
1. Make the surface dust-free and moisture-free.
2. Heat up the surface in case of <10 ° C outside temperature.

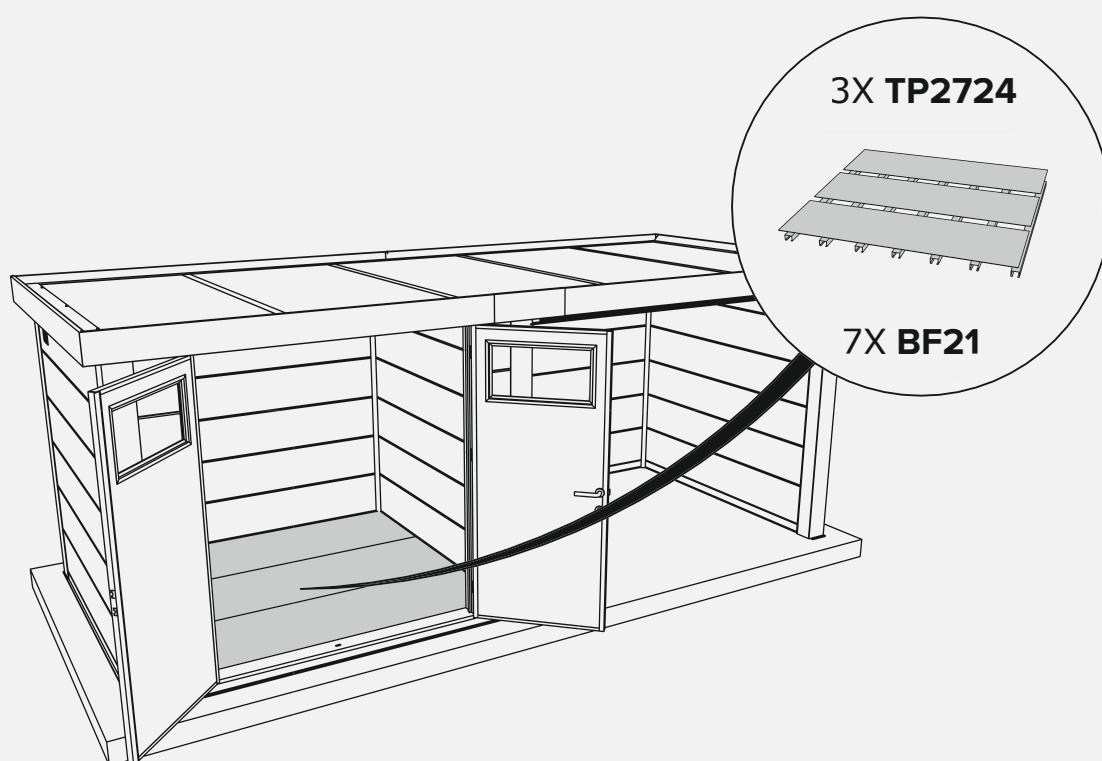
Vorbereitung des Klebebandes:

1. Machen Sie die Oberfläche staubfrei und feuchtigkeitsfrei.
2. Erwärmen Sie die Oberfläche bei einer Außentemperatur von <10 ° C.



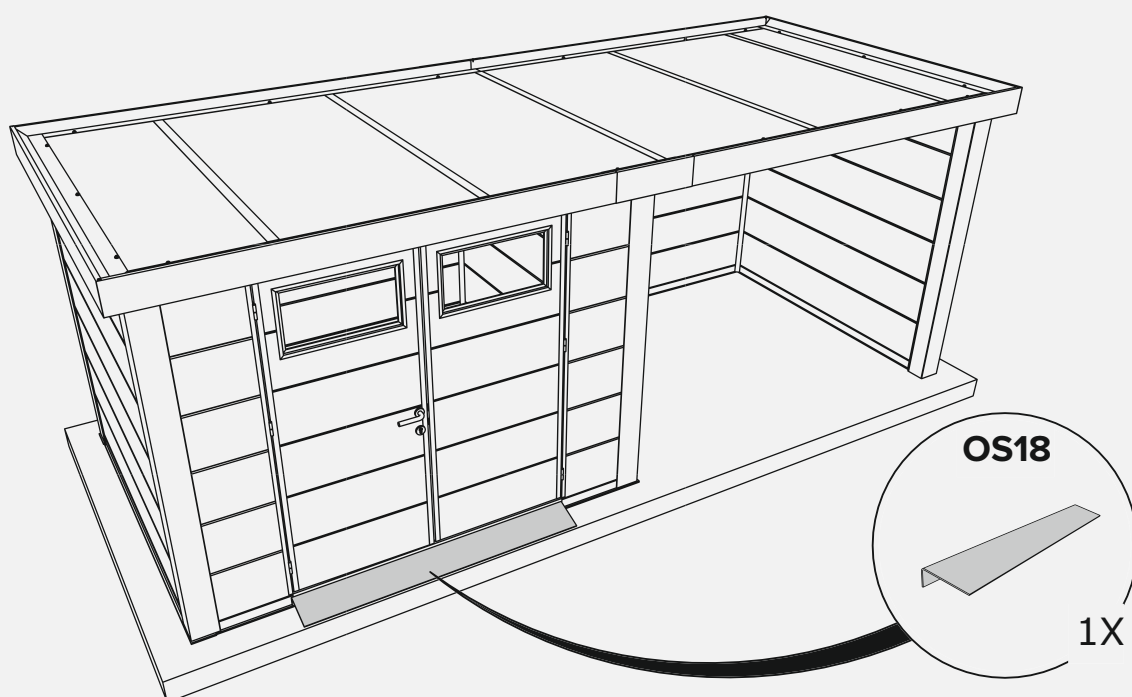






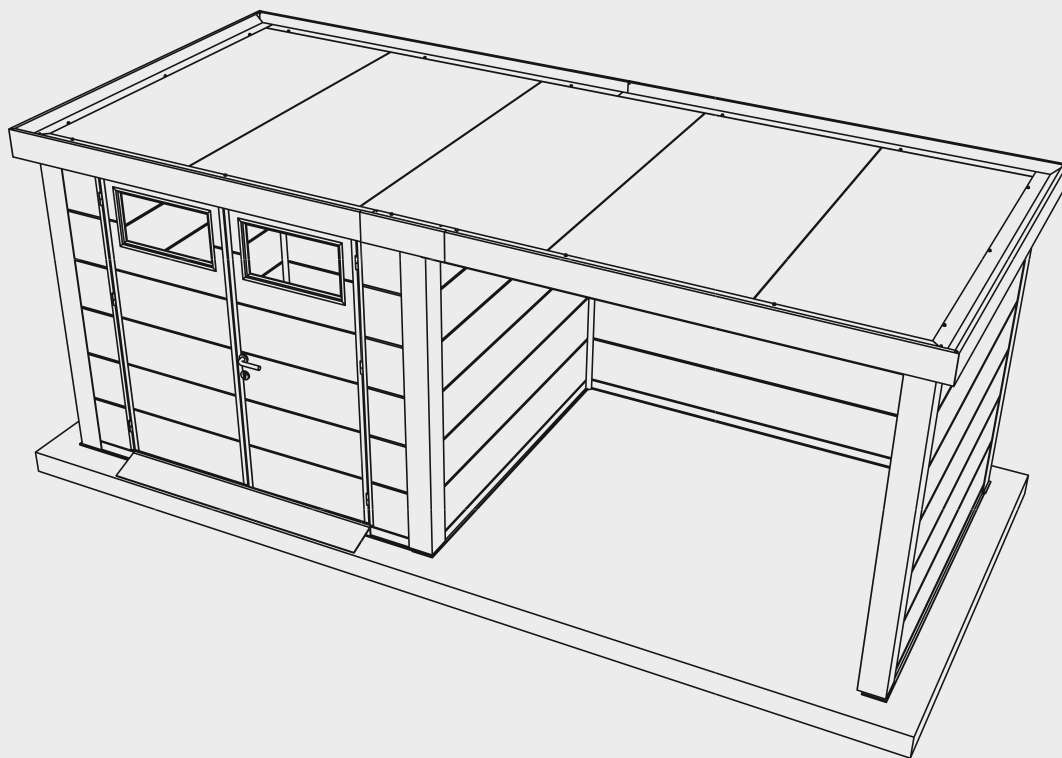
Sol / Vloer / Floor / Boden

Option / Optie / Option / Option



Rampe / Oprijplaat / Ramp / Rampe

Option / Optie / Option / Option



Merci de respecter l'environnement !

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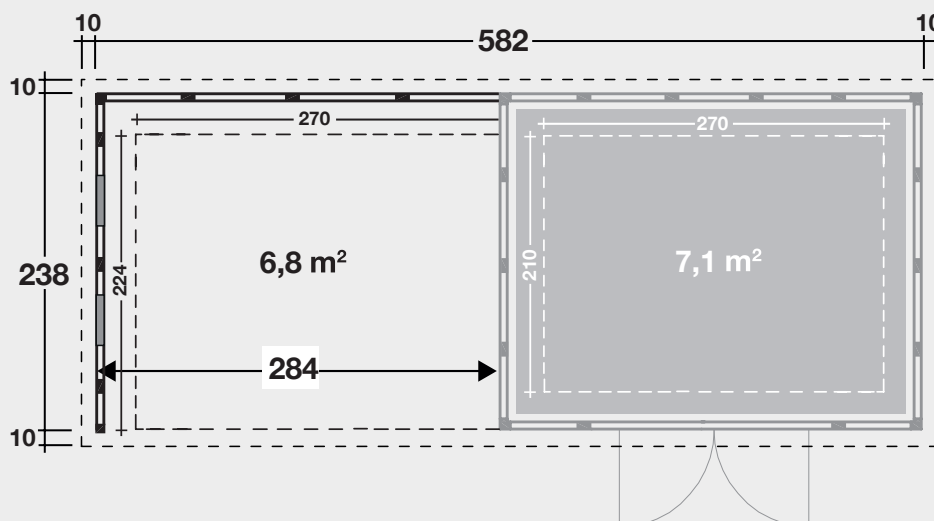
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440 771, 440 772, 440 773

bodentiefe Fenster



Projet numéro / Project nummer / Project number / Projekt Nummer :

QC-numéro / QC-nummer / QC-number / QC-Nummer :

Couleur / Kleur / Colour / Farbe:



blanc, wit, white, weiß



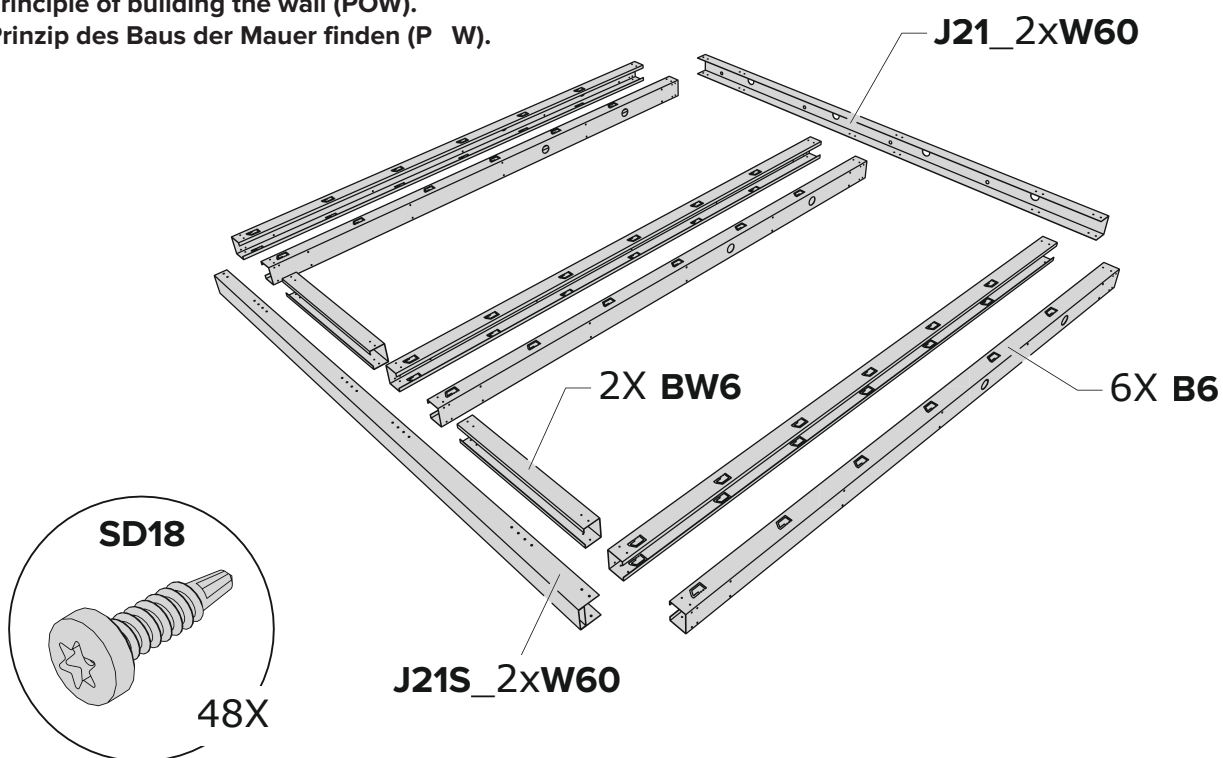
gris clair, licht grijs, light grey, lichtgrau



anthracite, antraciet, anthracite, granitgrau



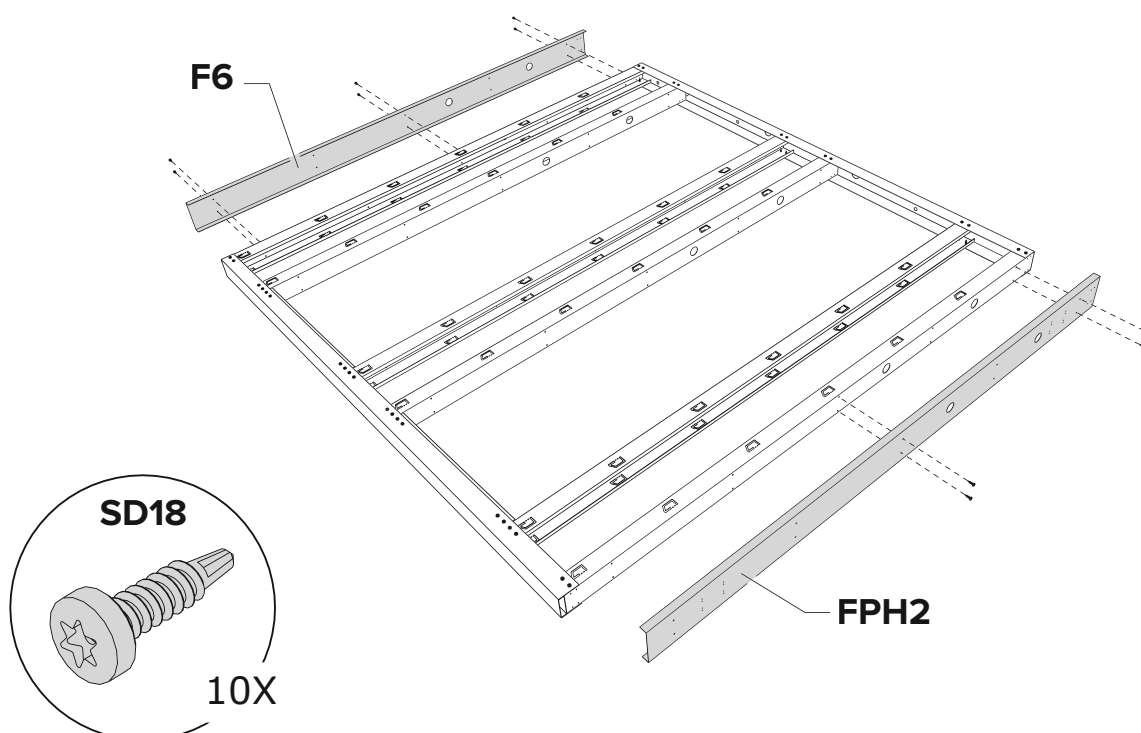
Le principe de la construction du mur (POW).
 Het principe van de opbouw van de wand (POW).
 The principle of building the wall (POW).
 Das Prinzip des Baus der Mauer finden (P W).



F

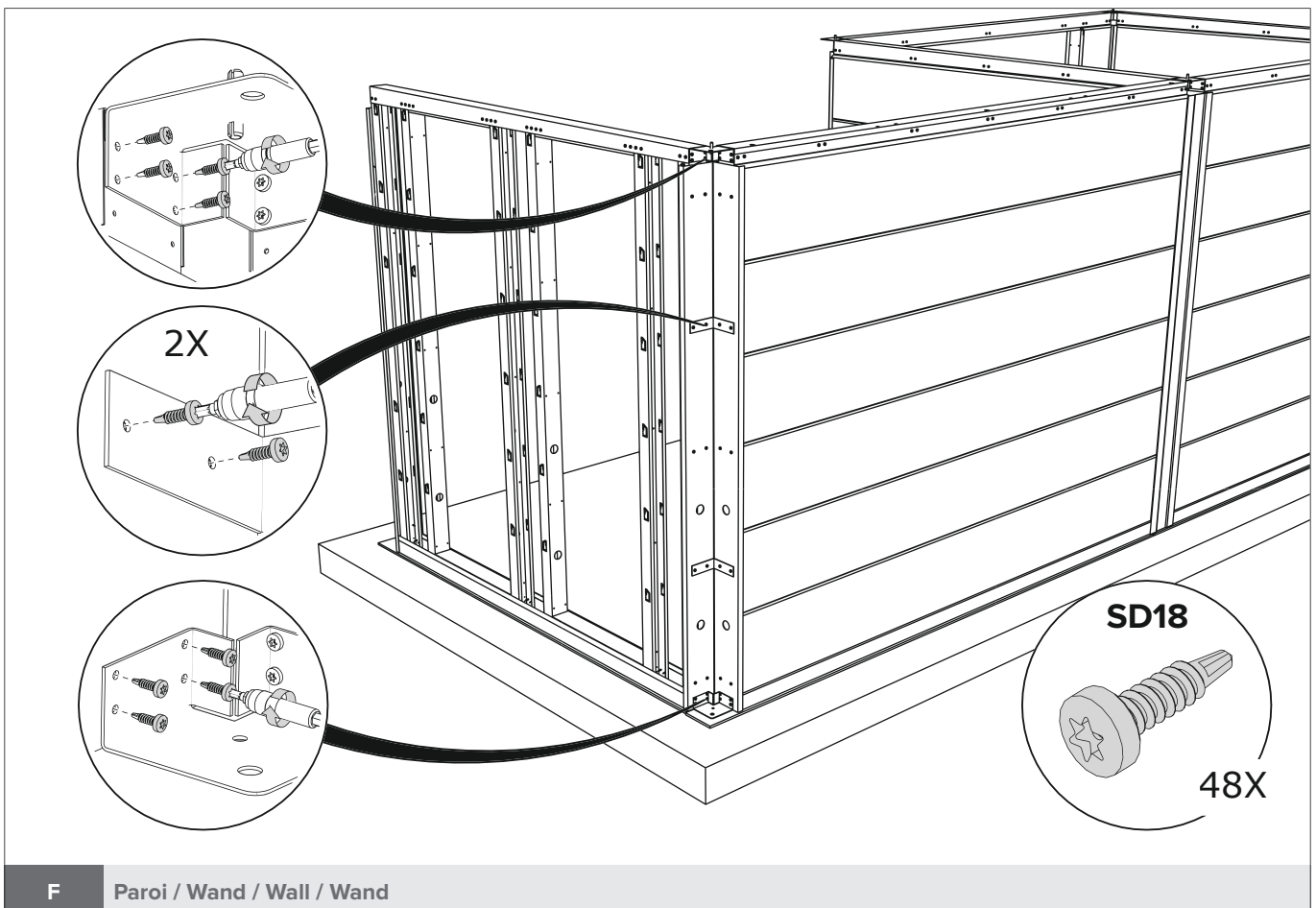
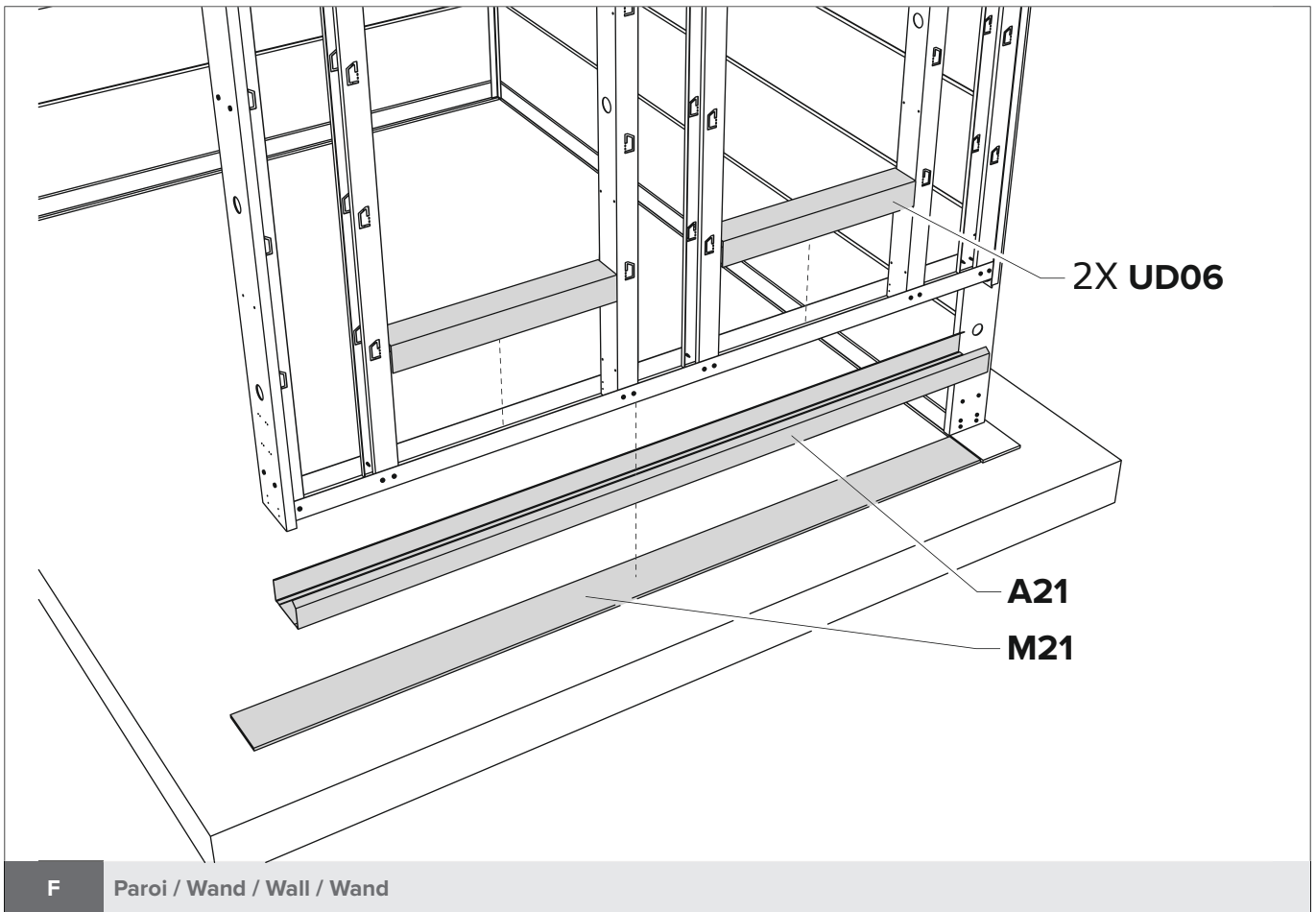
Paroi / Wand / Wall / Wand

POW

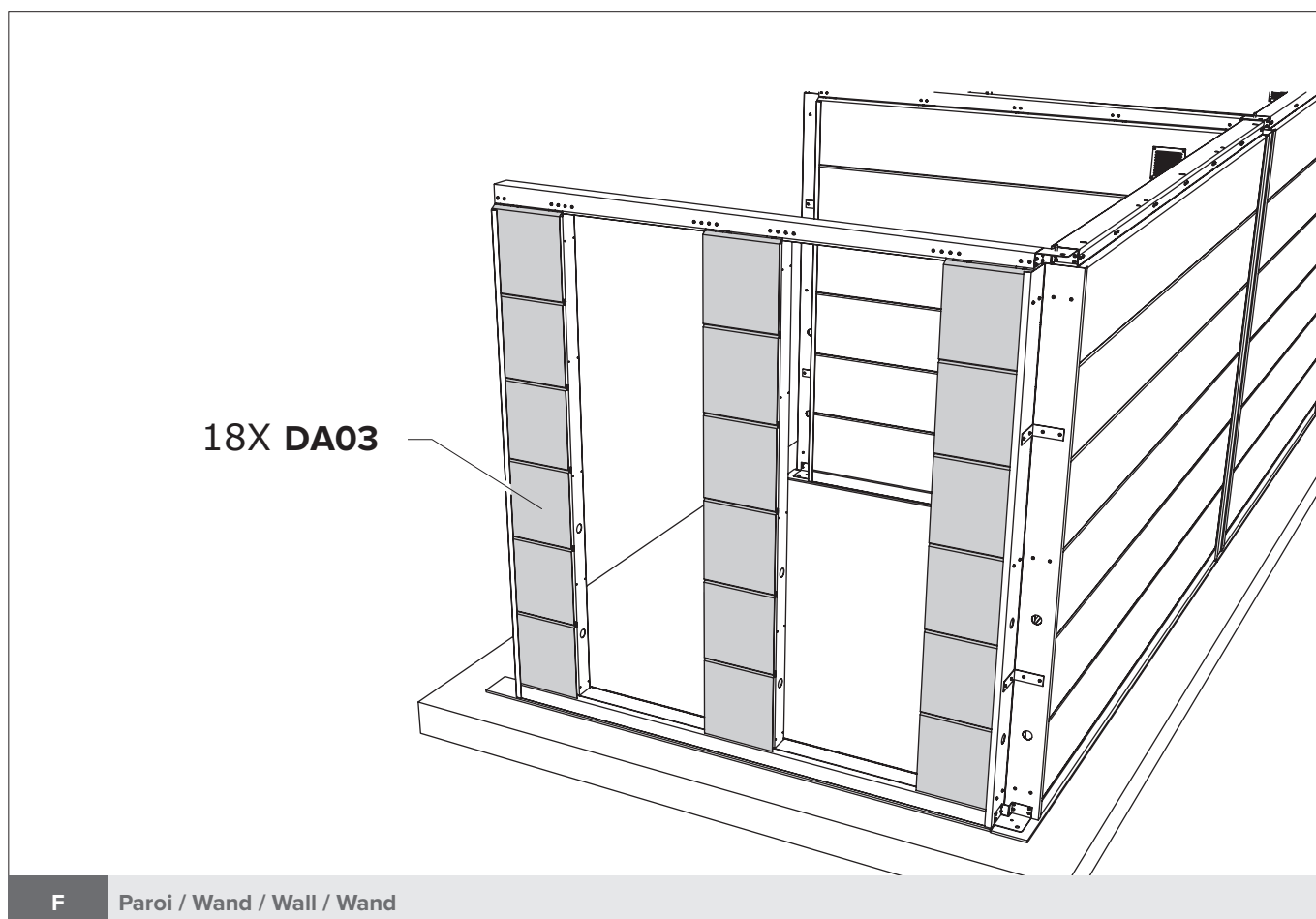
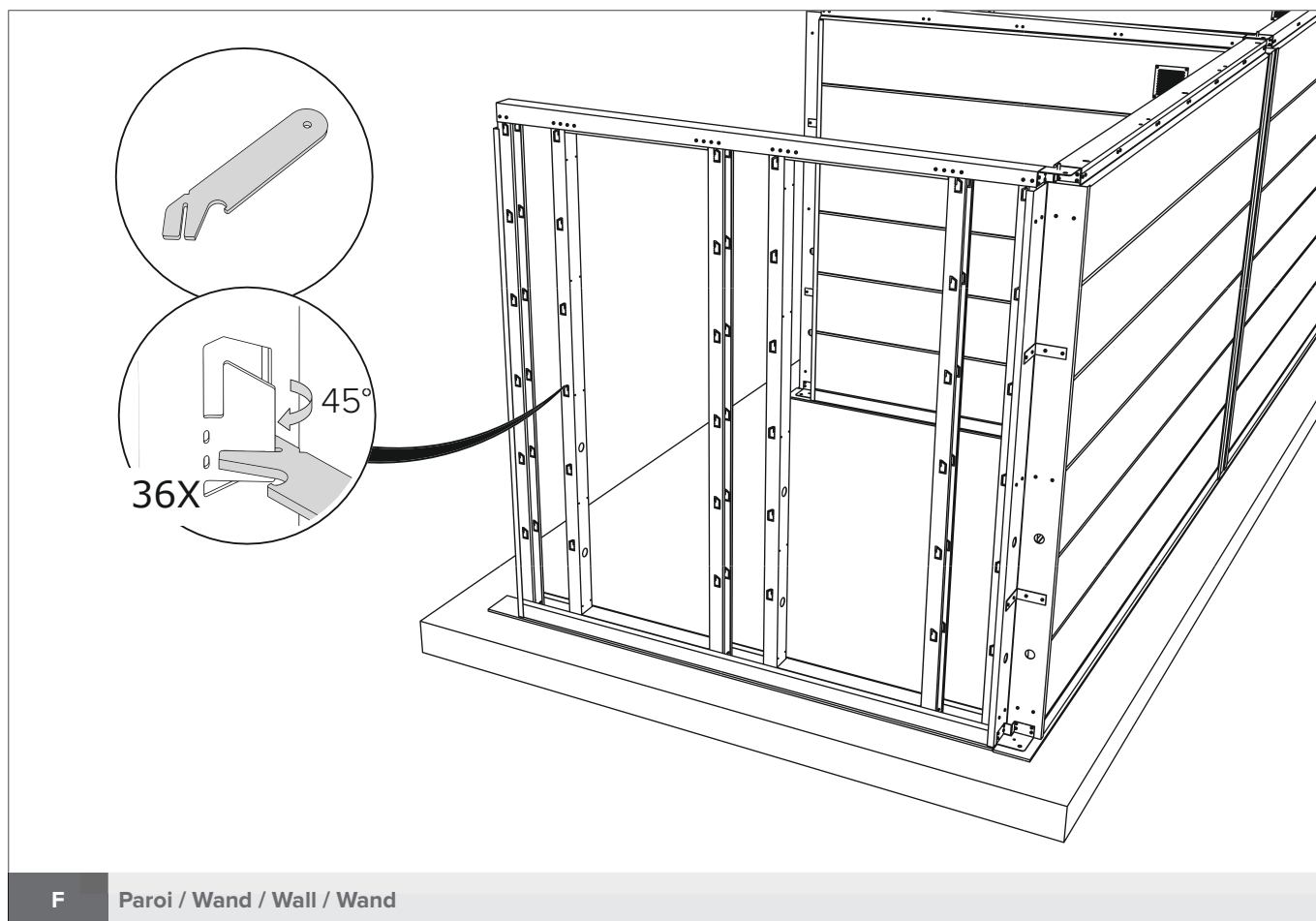


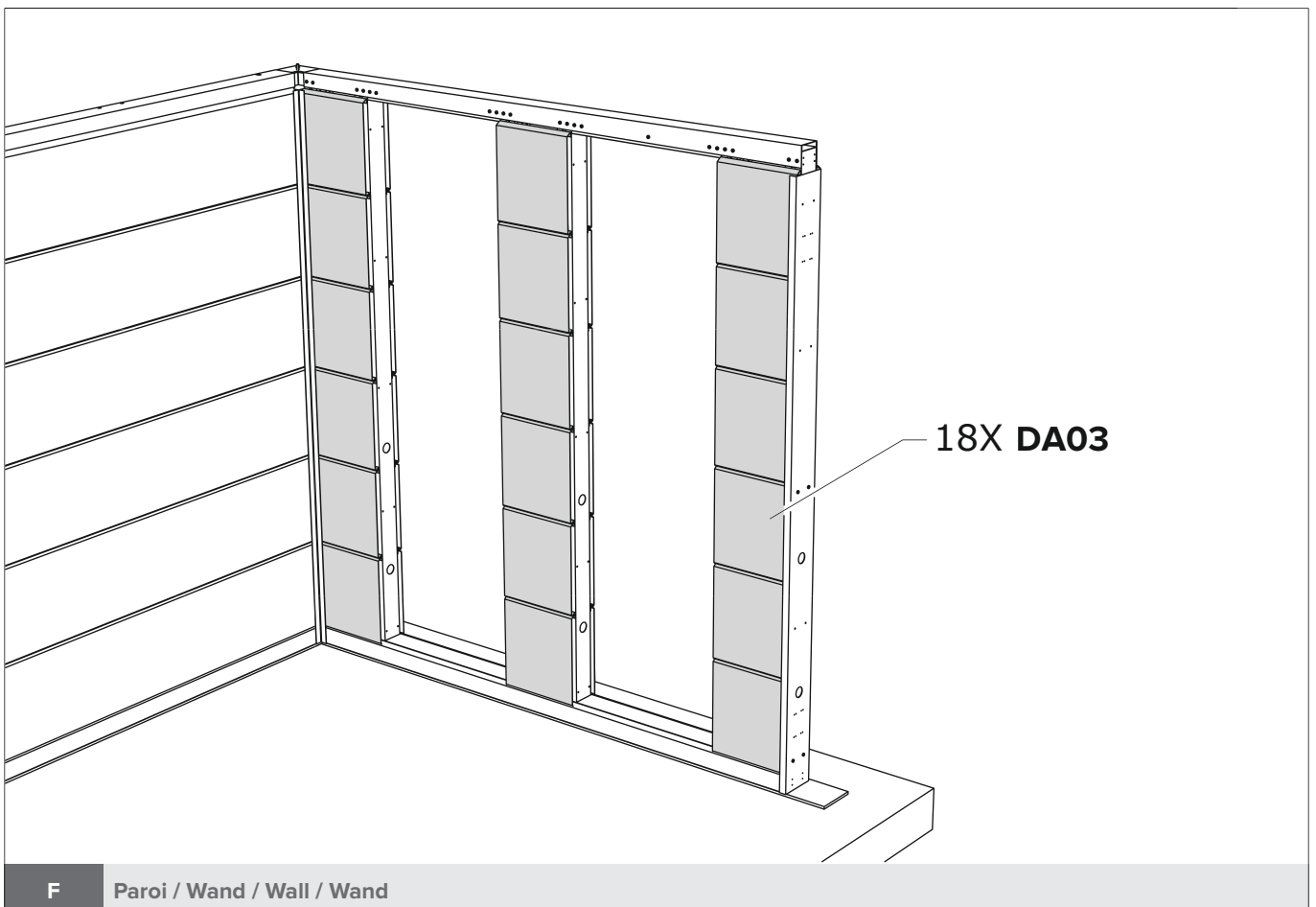
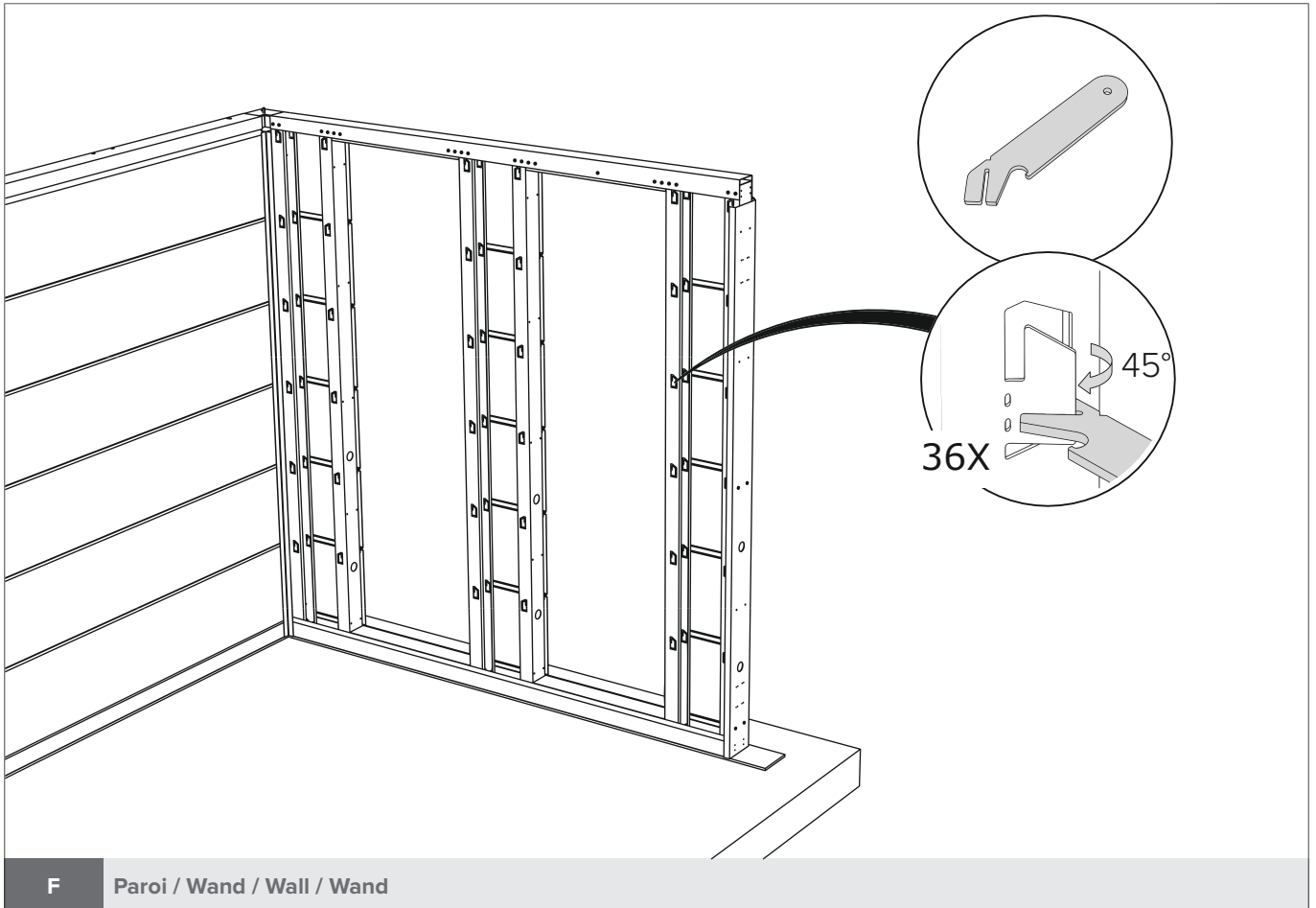
F

Paroi / Wand / Wall / Wand

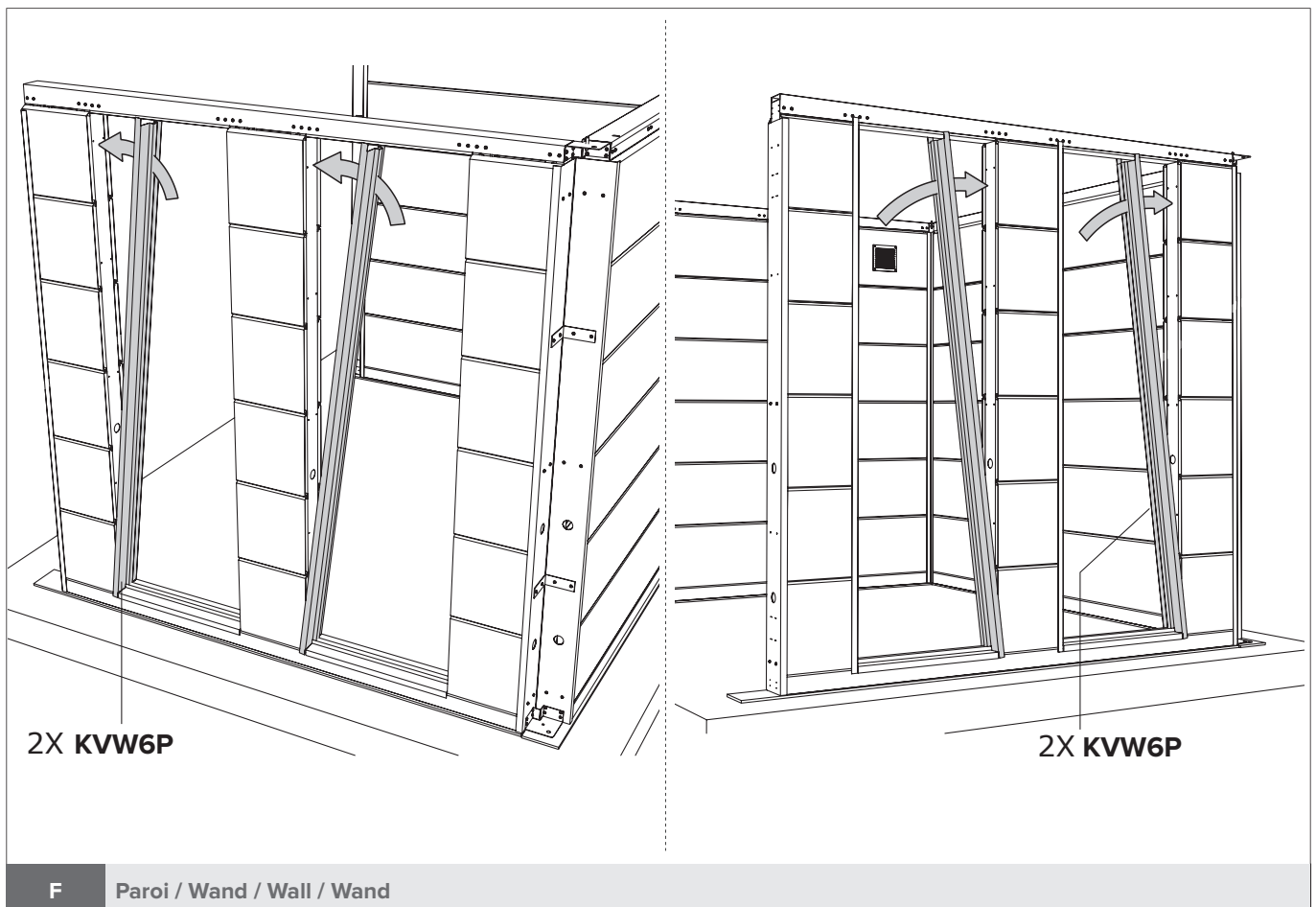


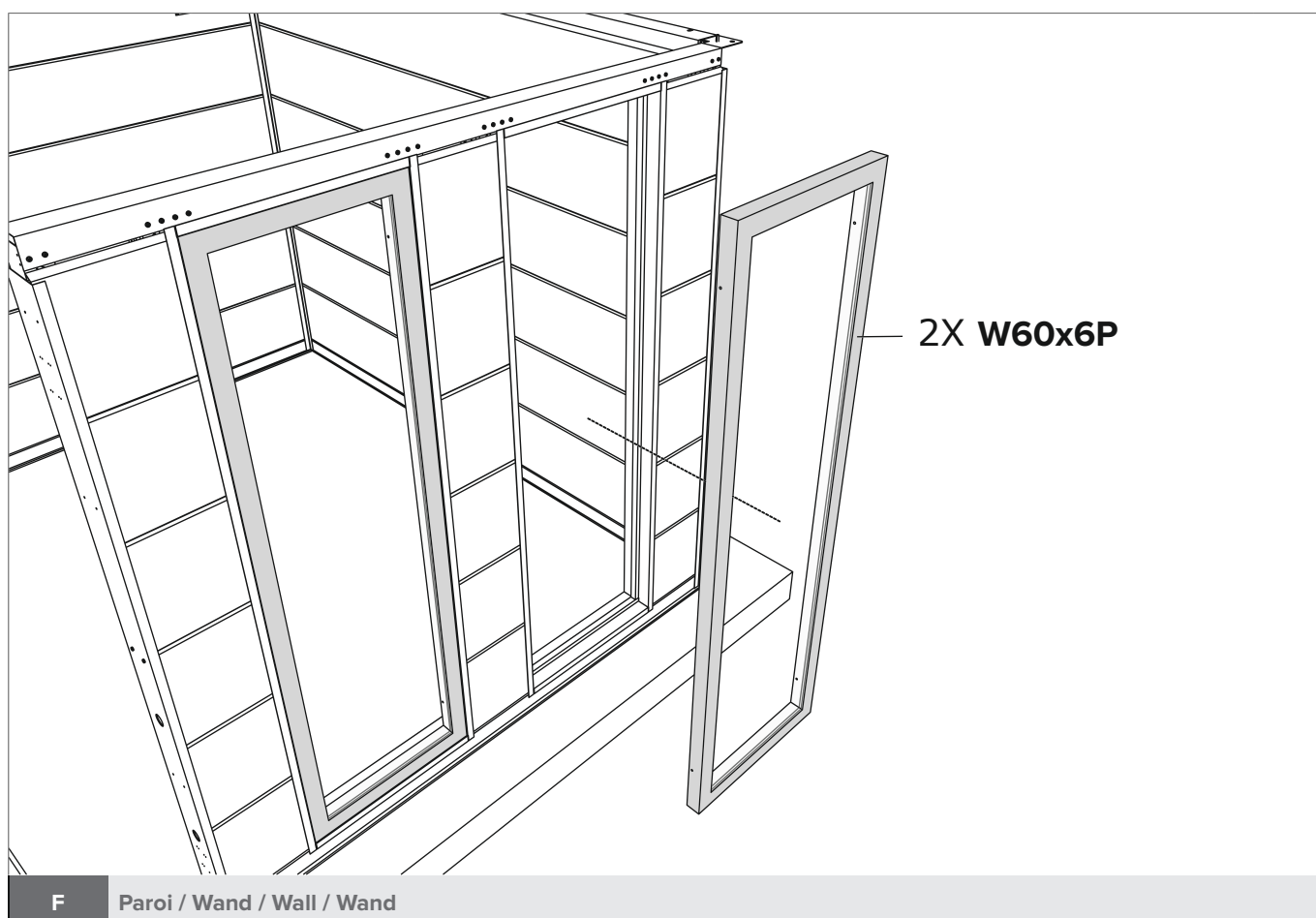
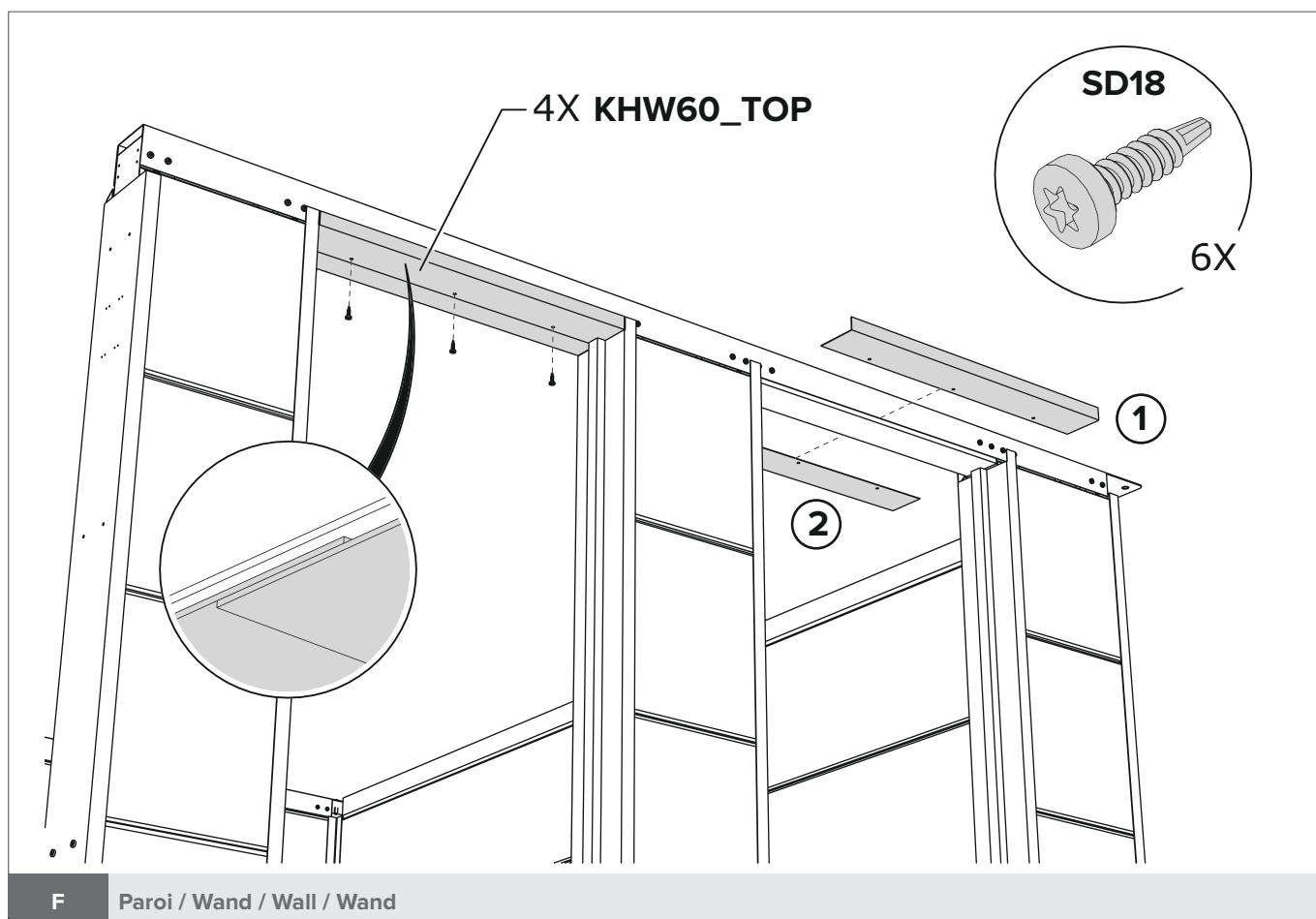
440 771, 440 772, 440 773 bodentiefe Fenster

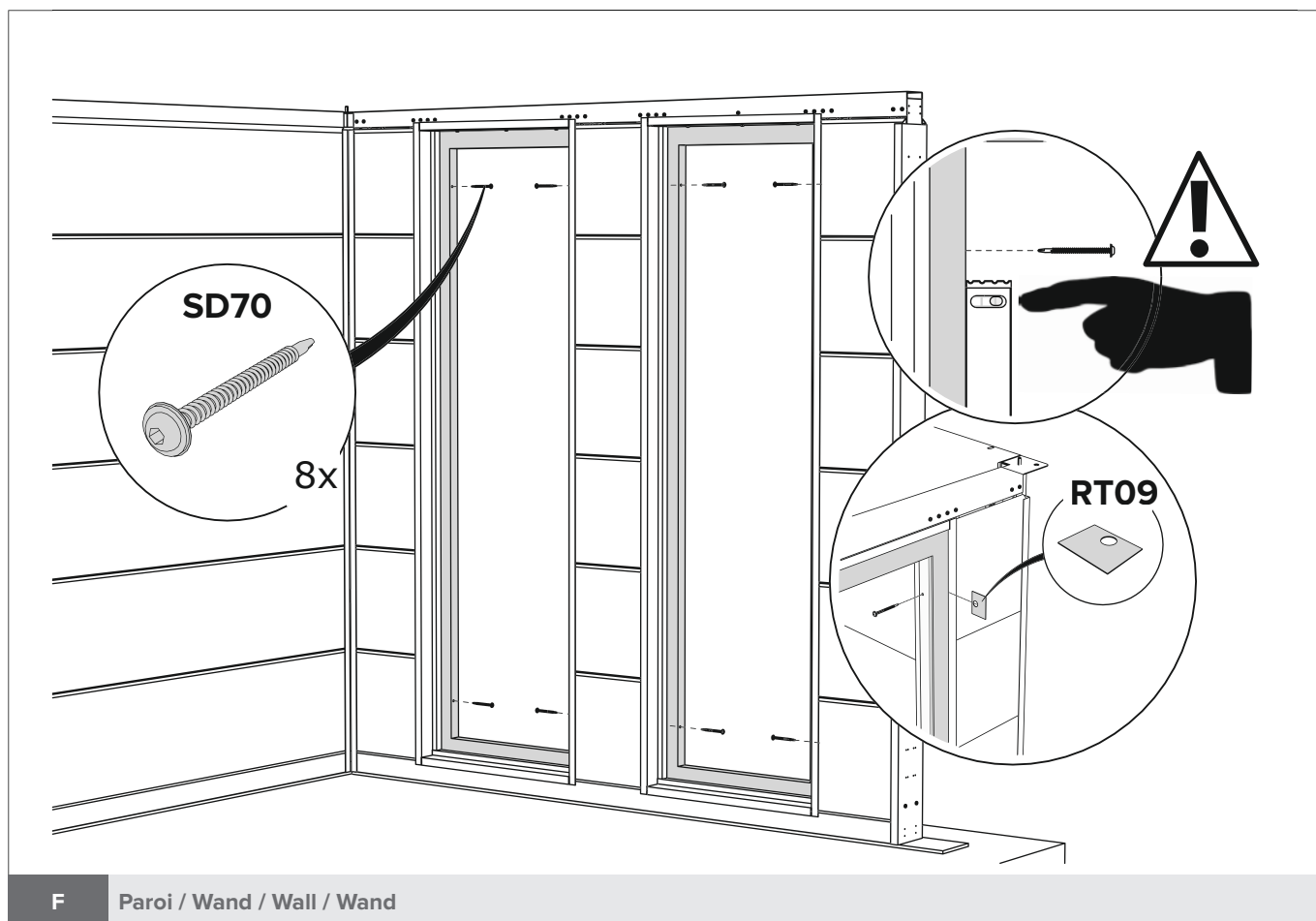




440 771, 440 772, 440 773 bodentiefe Fenster





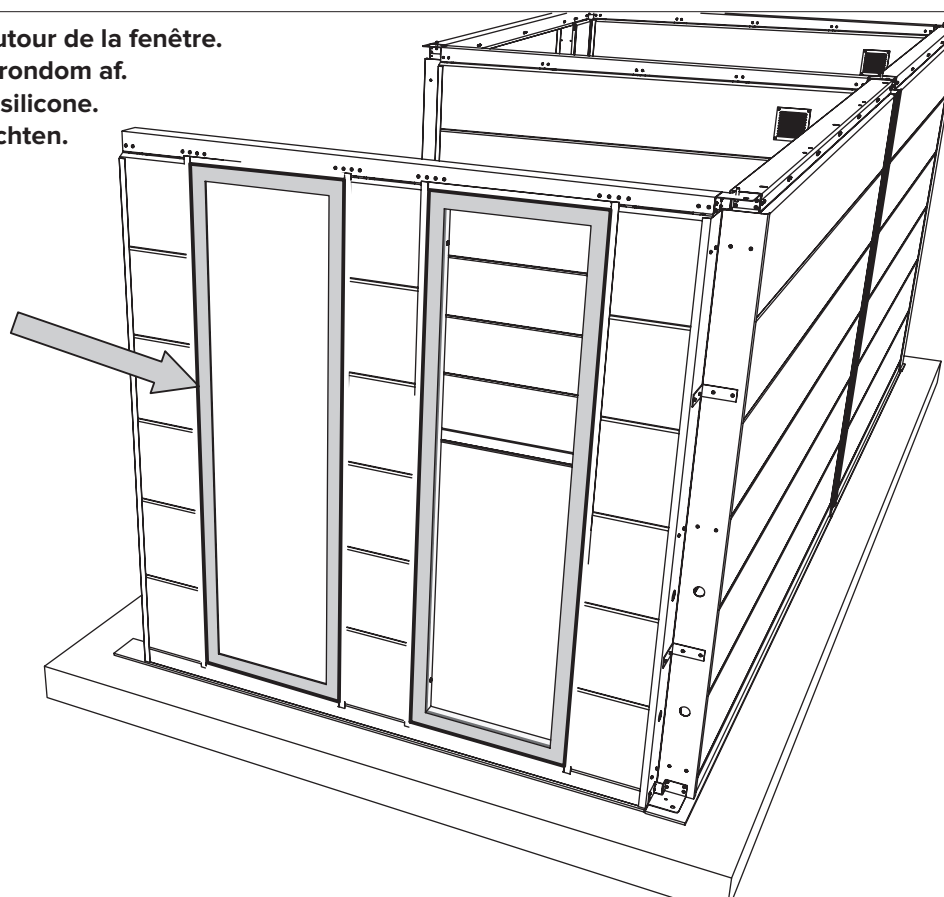


Faites un joint de silicone tout autour de la fenêtre.

Kit aan de buitenzijde de ramen rondom af.

Seal the window all around with silicone.

Fenster rundum mit Silikon abdichten.



[illegible]

440 771, 440 772, 440 773 bodentiefe Fenster

[illegible]

Serviceleitfaden

Wir legen großen Wert auf die Qualität unserer Produkte.

Sollte es dennoch zu einer Beanstandung kommen, beachten Sie bitte folgende Hinweise:

Anlieferung

Sollten Sie bei der Anlieferung erkennbare Beschädigungen feststellen, halten Sie diese bitte per Fotonachweis fest und lassen sich diese zwingend von dem Anlieferungsfahrer auf dem Frachtbrief/Lieferschein dokumentieren. Kommt erst beim Öffnen des Paketes beschädigte Ware zum Vorschein, erstellen Sie bitte ebenfalls einen Fotonachweis. Die Fotonachweise fügen Sie bitte der Meldung Ihrer Beanstandung bei.

Meldung Ihrer Beanstandung

Reichen Sie Ihre Beanstandung zwingend über unser digitales Beanstandungsformular ein. Dieses finden Sie im Bereich Service auf unserer Webseite unter <https://www.finnhaus-wolff.de/service/garantie-service>.

Folgende Kriterien werden dort abgefragt:

- Auftragsnummer, Lieferscheinnummer oder Rechnungsnummer von Finnhaus Wolff
- Hauskontrollnummer – zu finden an der Verpackung und /oder in den Unterlagen, die dem Paket beiliegen. Anhand dieser Nummer ist uns eine eindeutige Zuordnung möglich.
- Teileliste – bitte markieren Sie die Positionen, die dem defekten / fehlenden Teil des Artikels entspricht. Bitte geben Sie dort auch die Stückzahl der benötigten Teile an.

Fügen Sie diese kommentierte Teileliste sowie die Hauskontrollnummer Ihrer Beanstandung hinzu. Unser Service-Team kümmert sich umgehend um Ihr Anliegen.

Sie haben noch Fragen zum Einreichen Ihrer Beanstandung oder eine Frage zu Ihrem Finnhaus-Produkt?

Häufig gestellte Fragen sowie umfangreiche Informationen zum Umgang mit einer Beanstandung finden Sie im Helpcenter auf unserer Webseite unter <https://support.finnhaus.de/hc/de>.

Herzlichen Dank für Ihre Unterstützung!